



Contract for Service Agreement

AT 2:30 FILED O'CLOCK P M
MAR 25 2022
 ARTURO GUAJARDO JR., COUNTY CLERK
 HIDALGO COUNTY, TEXAS
 BY _____ DEPUTY

Account Profile (Please complete with accurate information for account and billing purposes)

Date: 2/19/2022

Digital Representative: Yvette Alafa

Business Name	Approved By	Business Address
Name Hidalgo County District Attorney's Office	Name(s)	Physical 100 E. Cano St
Location Type (Select one) Single <input checked="" type="checkbox"/> Multiple <input type="checkbox"/>		Edinburg, TX 78539
Business Type (which apply?) DBA LLC Franchise CORP. Local INC Non-Profit WEB	Title(s)	Billing
Phone Number	Email Address	Website URL(s)
Business (956) 292 - 7600	Business	
Contact Mobile () -	Billing	
EIN /Social Security #	Billing Type	Method of Deposit Payment
	PIF <input type="checkbox"/> Monthly <input checked="" type="checkbox"/>	Cash <input type="checkbox"/> Check <input checked="" type="checkbox"/> CC <input type="checkbox"/>
Credit Card On File	Client agrees to monthly billing and payment method by automatic payment and draft from their credit card on file. The credit card information on file and its use is restricted for billing and payment purposes only. By signing below, you are stating that you agree to these terms and conditions and permit Rio Star Publishing (RSP Business Solutions) the use of this payment method. Down Payment: Your down payment amount is the initial payment for the first phase of development and set up and is not used for the program monthly billing. By signing below, I understand and agree to these terms.	
Name on Card: _____		
CC Type _____		
# _____		
Exp: ____/____		
VCode _____		
Zip Code _____	Printed Name _____	Title _____

Authorized Signature

Date

Office: (956) 627-5964 | Email: Connect@rspbusinessolutions.com
 Web: www.rspbusinessolutions.com

Order Form for: Hidalgo County District Attorney's Office

Product	Item Description	Program Length	Start Up Time	Web Property	Category	Monthly Prog. Price
Website Design & Development	Website	12 months	4-8 weeks	Self		\$350.00
	Web Hosting	12 months	4-8 weeks			
	SSL Certificates	12 months	4-8 weeks			
	Search Engine Optimization	12 months	4-8 weeks			
	Website Management & Maintenance	12 months	4-8 weeks			
	Bilingual Content Translation (Spanish)	12 months	4-8 weeks			

Additional Notes:

For Website(s) Only - Select your desired URL(s)

- 1) _____
- 2) _____
- 3) _____

Select your desired URL(s) in order of preference. This will remain your assigned web address to be used by RSP Business Solutions for maintenance, design, and access to your provided web property to be used by RSP Business Solutions.

Account Billing Information

Sub Total \$4200.00

PIF Disc % _____

Down Payment _____

Remaining Balance \$4200.00

Monthly Payment Amount \$350.00

Your initials confirm receipt of the terms and conditions applied to your program. _____

Printed Name

Title

Authorized Signature

Date

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Contract of Service - Terms & Conditions

Photo/Art/Video Specifications: RSP Business Solutions will exercise the right to discretionary approval of all customer submitted artwork, which must adhere to the company's design layout and set standards. RSP Business Solutions reserves the right to regulate content/images provided for any print or digital product. Customer supplied art work must be provided in: .jpeg, .pdf, .png, or Photoshop file(s) and in high resolution. No image pixelation in digital formats will be accepted. Once the advertiser signs off (manually or electronically) on the designed proof, RSP Business Solutions is not responsible for any errors in content information or design discrepancy overlooked by the advertiser. Any original artwork designed by RSP Business Solutions may not be reproduced or used for other marketing material without the expressed permission released by Rio Star Publishing, RSP Business Solutions. RSP Business Solutions is not responsible for false representation on any advertising content supplied by the advertiser.

Payment/ Fulfillment / and Billing Terms: Accepted methods of payment: Check, Cash, Credit Card, and Money Order for the down payment amount. All checks must be made to RSP Business Solutions. A \$35.00 fee will be charged to the customer for insufficient funds, as well as any additional fees from their financial institution. The down payment, retainers, invoiced amounts, and all billed for paid amounts applied to your program are non-refundable. Billed and retained amounts as per program agreement are deducted from the contract term comprehensive total amount for your adjusted monthly billing if your contract is not paid for in full. Your agreement to this contract binds you to the financial responsibility of this contract, to submit payment for the entire term of this agreement. Failure to pay in a timely manner or by the payment due date, may result in a loss of your advertising program(s) and or digital products, or services. This applies to late payment(s) on your account by the 5th day after the contract monthly due date. A penalty late charge of 15% of your term total amount, or as allowed by law, may be applied to resume contract terms and the purchased service program.

Cancellation & Penalty Policy: FOR WEB PUBLICATIONS: Should you or your company decide to cancel your contract term for any reason, a penalty fee of 100% of the remaining contract term balance will be due upon cancellation. Your service with RSP Business Solutions will end at the time of cancellation. We will not provide a refund for any reason on funds received or for future payment amounts. For PRINT PRODUCTS: Full balance payment must be collected before any print program fulfillment to include design services and printing services. There are no imposed guarantees on the customer conversion percentage for any advertising program provided by RSP Business Solutions. For WEBSITE PUBLICATIONS: Cancellations must be made 30 days in advance with a letter in writing and received by certified postal mail at: 820 N. 10th St. McAllen, TX 78501, to include an authorized signature and method of payment for the penalty fee. Your account must be current and without a payment delinquency to process a formal cancellation request.

Intellectual Property:

RSP Business Solutions remains the rightful owner of all design, written and visual content, photography, video, slogans, social media content, web content, emails provided (if included in programs), Spanish translation, web links, directory submissions, and any other works developed, produced, provided, and conducted by RSP Business Solutions and any representative of RSP Business Solutions including: employees, owner, photographer, videographer, salesperson, copywriter, copy editor, and any other affiliation to RSP Business Solutions. A release of said works may be purchased for an additional payment amount to the discretionary use discussed and approved by RSP Business Solutions. Any violation and or infringement of said intellectual property is strictly prohibited and may be punishable by law and violators of this policy may be fined.

Non-Compliance: Failure to comply with these terms may result in forfeiture for non-compliance and appropriate measures will be taken up to: advertisement removal from digital publication(s) on respective web properties, removal of leased website properties developed and designed for your company, any or all print publication, and your account information will be sent to a collections agency, which may reflect on your credit report. All claims and disputes arising under or relating to this Agreement are to be settled by alternative dispute resolution (mediation) in the state of Texas or another location mutually agreeable to the parties. An award of arbitration may be confirmed in a court of competent jurisdiction.

Office: (956) 627-5964 | Email: Connect@rspbusinesssolutions.com

Web: www.rspbusinesssolutions.com

Business Listing Information

May be included in multiple website guides developed by RSP

Business Name	<u>Hidalgo County District Attorney's Office</u>
Business Address	<u>100 E. Cano St</u> <u>Edinburg, TX 78539</u>
Business Phone #	<u>956-292-7600</u>
Business Website	_____
Additional Links:	_____ _____
Additional Info:	_____ _____

Signature to approve provided information Date Title

Office: (956) 627-5964 | Email: Connect@rspbusinesssolutions.com
Web: www.rspbusinesssolutions.com

EXECUTED as of the day and year first written above.

APPROVED BY COMMISSIONERS' COURT ON March 22, 2022. MS

Agenda Item No. 85116

Executive Office: MS

VENDOR:
RSP Business Solutions

COUNTY:
COUNTY OF HIDALGO

Yvette Alafa
Yvette Alafa (Mar 25, 2022 11:40 CDT)

Yvette Alafa, Owner/Representative

Richard F. Cortez

Hon. Richard F. Cortez, County Judge


APPROVED AS TO FORM
Office of the Criminal District Attorney,
Ricardo Rodriguez, Jr.

ATTEST:

Robert Viña, III
Robert Viña, III (Mar 25, 2022 13:21 CDT)

Robert Viña III, Assistant District Attorney

Arturo Guajardo, Jr.
Arturo Guajardo, Jr., County Clerk



ATTACHMENTS:
(If Applicable)

SUPPLEMENTAL SIGNATURES:
(If Applicable)