

Roy Ramsland

From: LINDA DIMASSA <ldimassa@aol.com>
Sent: Monday, June 28, 2021 1:25 AM
To: Roy Ramsland
Cc: jsandro@lahabracca.gov
Subject: 800 Teakwood Ave

Hello my name is Linda DiMassa. I live at 801 Teakwood Ave, La Habra CA.

I am writing to you in regards to the short term rental property at 800 Teakwood Ave. Unfortunately, will be able to attend the meeting on Monday concerning the short term rentals in our city.

My parents were one of the original owners in our neighborhood. It has always been a friendly, quiet street from day one. I have seen many families and people come and go over the years. However, when the house began being used as a short term rental, problems began to arise.

I understand that families and or renters are entitled to enjoy their homes. Birthday, celebrations of all types will be taken place, that is only natural. But they won't be happening every week. I drive home and it is not uncommon to hear families already enjoying the pool and the property until all hours.

Renters arrive at all times of the day or night. I am a teacher that gets up at 5:30am to get ready for work. I have a 14 year old and a 3 year old in the house as well. How can we be expected to keep our children in a routine if the tenants are constantly changing?

We live in a prime location in regards amusement parks, the mountains, beaches and much more.

I am asking for the City's help in bringing back the quiet, enjoyable family neighborhood I grew up in for nearly 50 years.

Thank you,

Linda DiMassa
Sent from my iPhone

Roy Ramsland

From: Janice Yim <kimihaeyim@gmail.com>
Sent: Friday, June 25, 2021 9:29 PM
To: Roy Ramsland
Cc: Jim Sadro
Subject: Re: From Country Hills West...re: Airbnb's in the neighborhood

Mr Roy Ramsland and Jim Sadro,

Thank you for sending this notice regarding the disturbance caused by the Airbnb at 800 Teakwood. I was not aware there are homes in our neighborhood being used as Airbnbs. I am a nearby resident on Dorwood Ave and have experienced the grief and disturbance you speak of. There have been a couple nights where I was kept up because of excessive noise coming from a nearby home (sounded like a party atmosphere) which I now suspect was the home in question. I was close to calling the police but did not at the time. I am unable to attend the live meeting but please accept my email and petition to remove the Airbnb on 800 Teakwood to maintain the safety of the neighborhood. This is a very quiet and safe neighborhood, let's keep it this way. Thank you!

- Janice Y.

Sent from my iPhone

On Jun 25, 2021, at 6:46 PM, Country Hills West <countryhillswest@gmail.com> wrote:

Dear Country Hills West Community:

Many of you know that there is an Airbnb in our neighborhood (800 Teakwood). For quite some time now, it has caused grief to the neighbors all around that residence, with different groups renting it out each week-end. (trash, noise level, speeding, parking, safety, etc).

Below is a letter informing you of the latest development. If you are concerned about Airbnb's in our community, please attend the meeting.

Hello neighbors:

There will be a public hearing on **MONDAY, June 28, 2021 at 6:30 in the city Council Chambers located at 100 East La Habra Blvd, La Habra.**

The planning commission will be hearing an item, regarding the potential establishment of a new City Ordinance to create regulations for short term rental properties in our city of La Habra.

We are asking for all the neighbors support to attend the meeting to hear this item. If you can provide testimony to the Commission so that they know what is going on with the Airbnb/Vrbo(Vacation Rentals by Owner) located at 800 Teakwood (the house on the corner), it would be greatly appreciated.

If for any reason you can't make it to the meeting, please submit written letters regarding this matter to:

Mr. Roy Ramsland (Planning Manager)

RRamsland@lahabraca.gov

before Monday, June 28. You can cc Mr. Jim Sadro, the city manager at

JSadro@lahabraca.gov.

Thank you in advance. I hope we can all make a difference in our community.

Your neighbors in the 800 & 900 cul-de-sac of Teakwood.

Roy Ramsland

From: Randy Vargas <lucky369@yahoo.com>
Sent: Sunday, June 27, 2021 5:12 PM
To: Roy Ramsland
Cc: Jim Sadro; ecuevas01@yahoo.com
Subject: Rental Property at 800 Teakwood Ave issues

La Habra City Council:

I am writing concerning my issues with the short term rental property at 800 Teakwood Ave, La Habra. I purchased the property 900 Teakwood Ave in 2016 without knowing the home a few doors down is a short term rental property. Since moving in, I have experienced many loud guests staying at the rental property and dealing with the many cars illegally double parking hanging out into the street. When people stay at this property, due to the size of the home and how many people it can house, it is typically large groups of people that rent the home with purposes of using the pool all hours of the day with loud music and often times drug use that is apparent from the smell emanating from the back yard.

On July 26th 2020, the home was rented to a group of people that threw a party at the height of the pandemic when gatherings of excessive people were not allowed which resulted in 100+ people to descend on this home. This party included a DJ that lasted until after 3am. I was at work at the time, but my wife and child were at home 'trying' to sleep. All I could do was watch my security cameras to keep an eye on my home. During this time, I witnessed a man and woman get into a car with the lights shining directly on my home for a total of 45 minutes at 1am. One can only guess what they were doing in a parked car for that amount of time before exiting and zipping up his pants and fixing her dress. When the party ended, I witnessed a group of people getting into a vehicle parked in front of my house and one of the occupants squatted in her dress and peed on my property before entering the vehicle (which I have video of, but the file is too large to share over email). These same people were racing up and down the streets at all hours of the night and yelling and daring the homeowners to call the police. The police were called dozens of times by multiple homeowners, but the party was never shut down. Because the police and city officials did not do their job, I arrived home at 6:30am and rang the door bell at the home well over 100 times until the renters finally emerged and I demanded that they clean up the neighborhood from the resulting trash. This almost resulted in a physical altercation, but I walked away to avoid any legal issues or the possibility of contracting COVID-19.

Another incident, the home was rented to a group of people and they posted the door access code to the home on social media after they left. The next morning a group of people were swimming in the pool at early hours of the morning. Police were called and upon investigating, the group of people did not rent the home legitimately, instead they gained access using the door code that was posted on social media the day before.

Another issue is one that homeowners on our street deal with every day. The trash cans sit in front of the house 7 days a week. I have contacted the homeowner regarding this issue multiple times and he always says he will have his property management address the issue, but the trash cans continue to be left in front of the house 7 days a week causing the street sweeper to swerve around them.

Recently on May 22nd 2021, the homeowner allowed his business partner to use this home to throw a multiple day graduation party. The homeowner is literally using this home or is allowing this home to be used as a party house instead of having a party at their own residence. This proves the lack of consideration they have for our neighborhood since they do not live there.

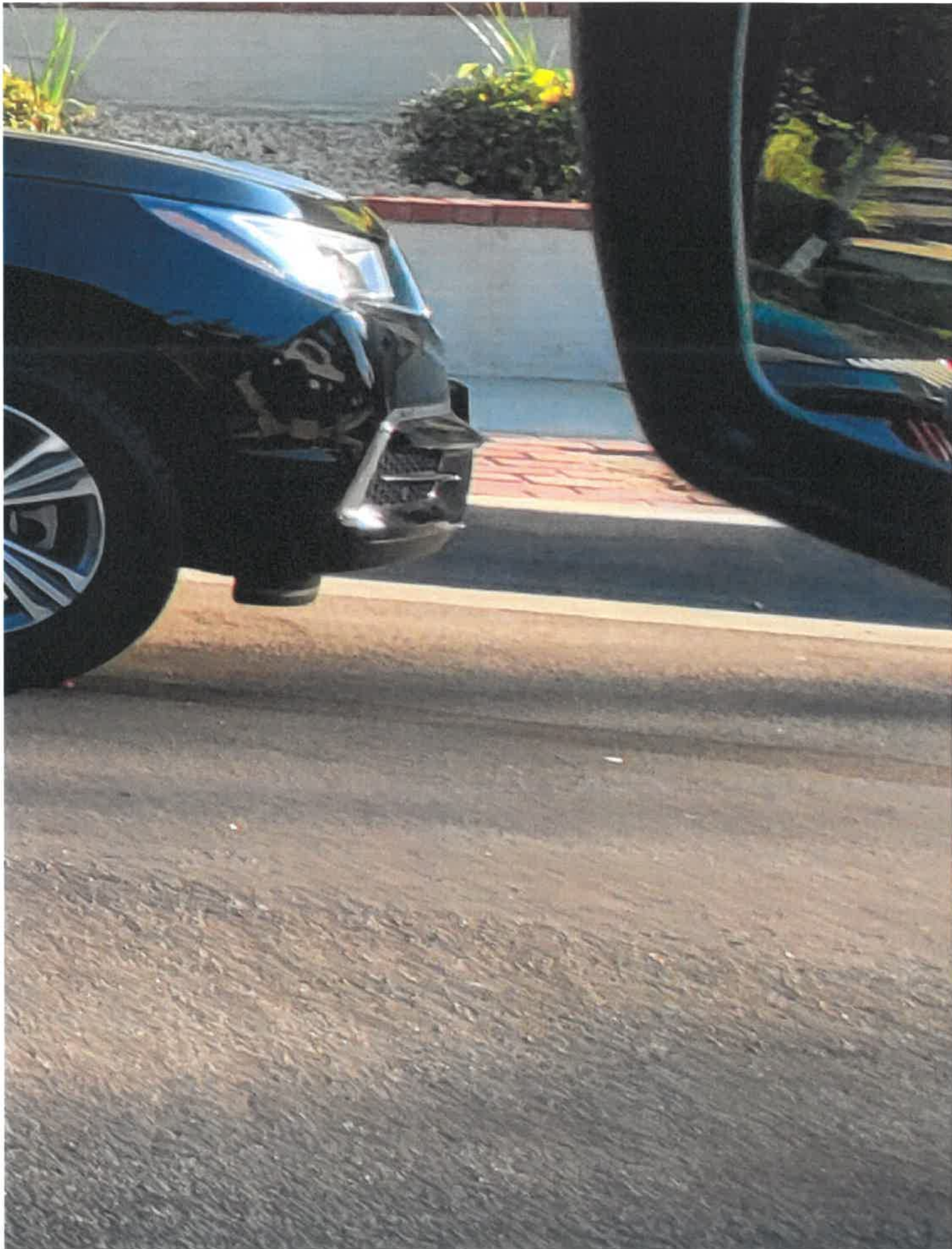
The homeowner John Hannah is renting this home from afar and profiting without a care in the world while the surrounding homes have to deal with the parties, drug use, sexual activity, vomiting, urinating, illegally parked cars, trash cans left out and lack of any general consideration of our otherwise quiet neighborhood.

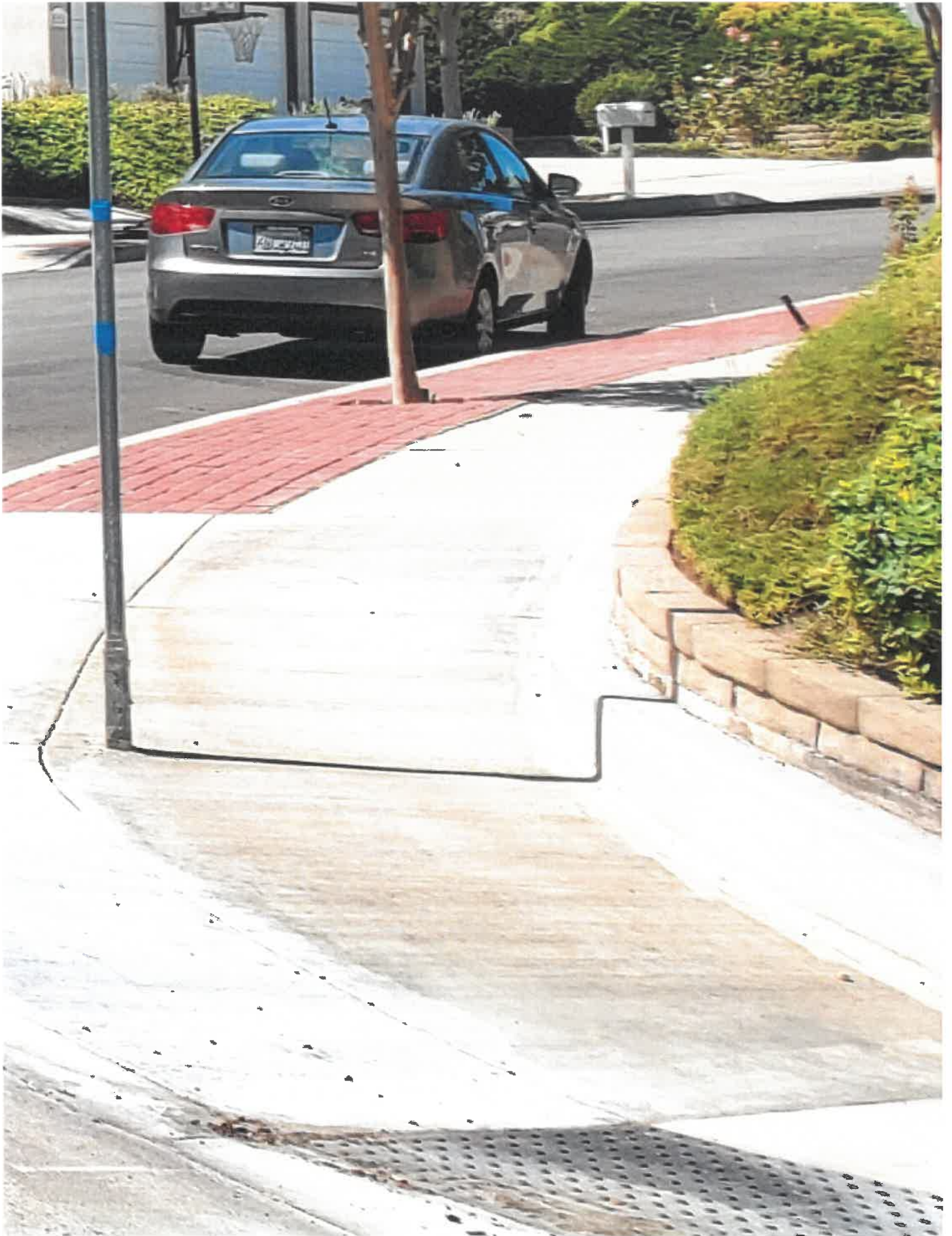
It is my belief that if any city official lived near this home, action would have been taken long ago. Please take this opportunity to do something about this issue now. This headache has gone on long enough and residents of La Habra are tired of it.

I sent a separate email with more pictures that show the aftermath of parties. Unfortunately I was not able to fit them all on one email.

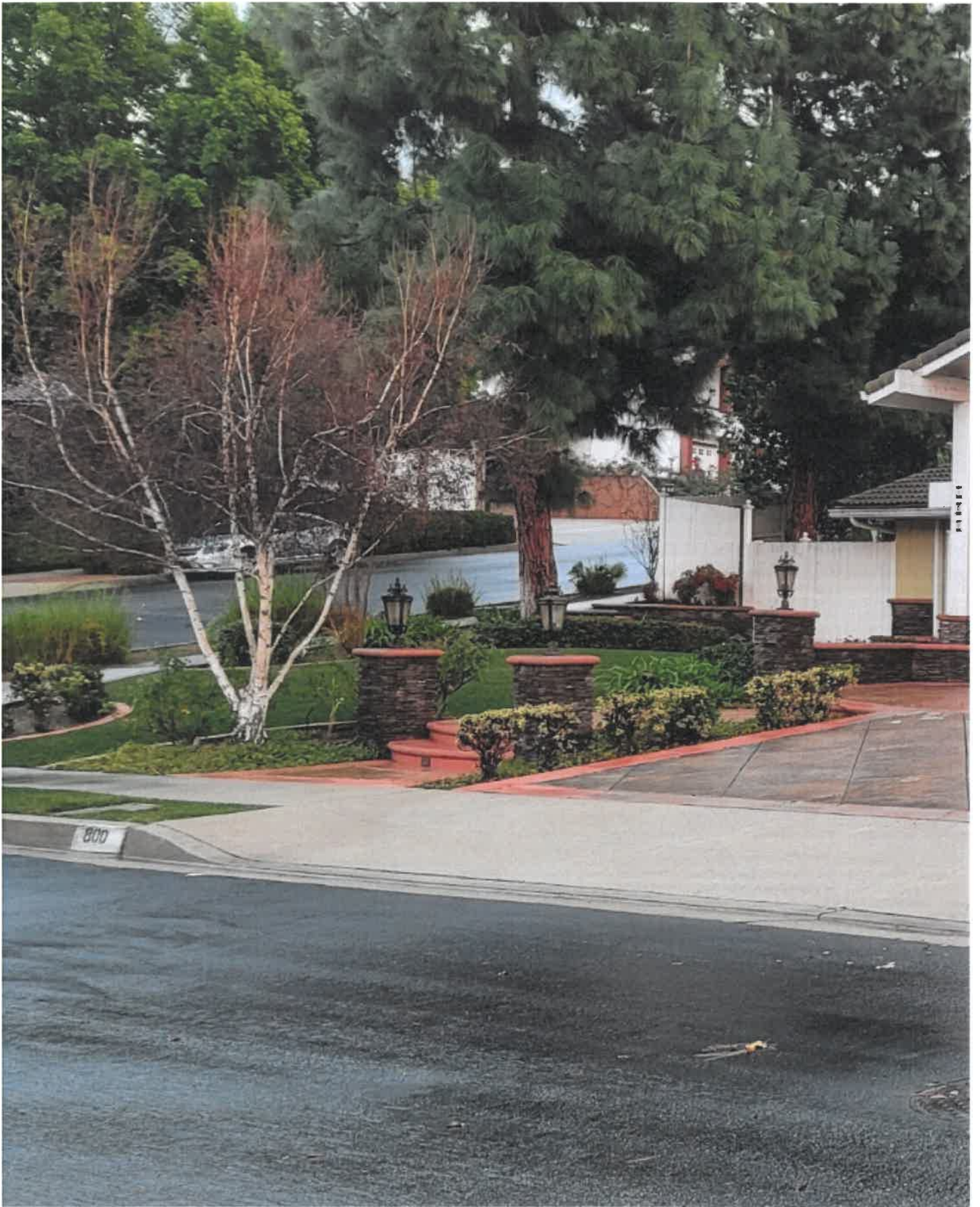
Thank you,

Randy Vargas
900 Teakwood Ave
714-224-2619









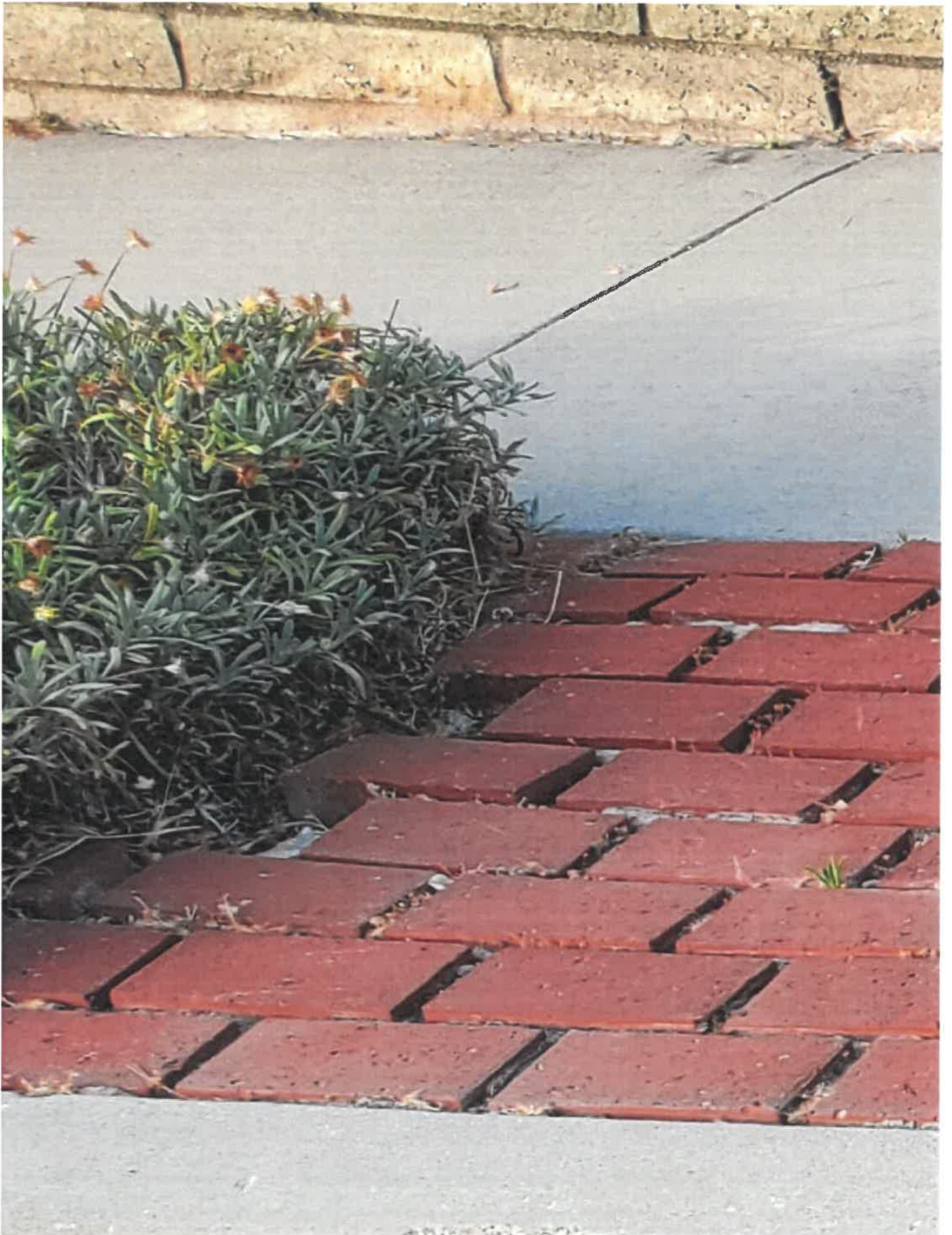
[Sent from Yahoo Mail on Android](#)

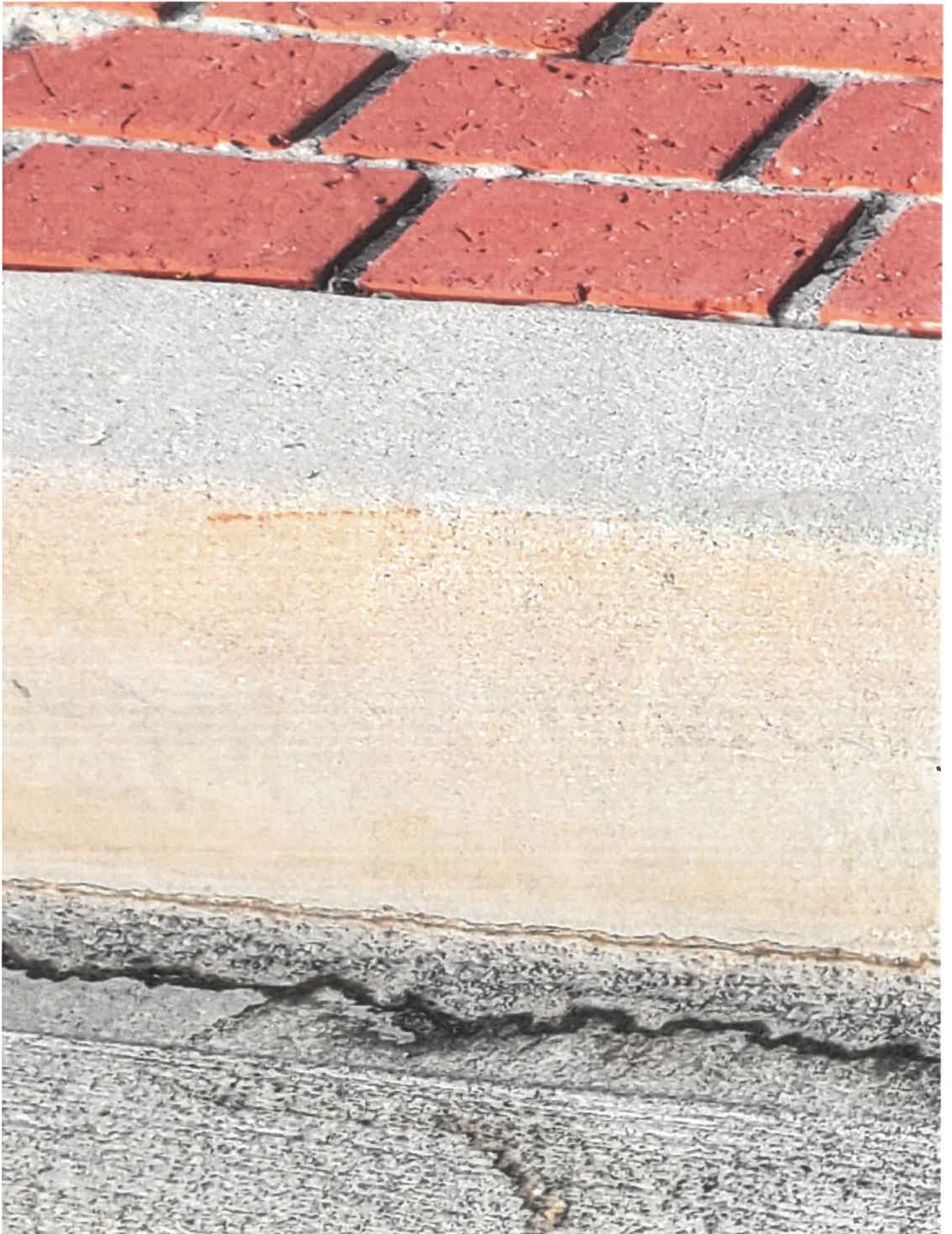
Roy Ramsland

From: Randy Vargas <lucky369@yahoo.com>
Sent: Friday, June 25, 2021 7:25 PM
To: Roy Ramsland
Cc: Jim Sadro
Subject: Aftermath pictures of parties at 800 Teakwood Ave - email 1













[Sent from Yahoo Mail on Android](#)

Roy Ramsland

From: Isidro Torres <isidrotorres457@gmail.com>
Sent: Sunday, June 27, 2021 11:58 PM
To: Roy Ramsland
Cc: Jim Sadro
Subject: Rental property on Teakwood Ave

My name is Isidro Torres and I am a resident in Teakwood Ave. I am writing this email to let you guys know that all of the residents in Teakwood are tired of dealing with all the renters from 800 Teakwood Ave. All of the renters have caused problems that we have to deal with all the time. This should be a quite residential area and as soon as renters come to the property the problems begin. We can tell right way that there are renters because of the traffic, the amount of people coming in and out, the renters have visitors and this place is full of people and the loud noise that they have their entire stay. They leave trash outside, they burn rubber and drive recklessly in our streets. We have dealt with this many times and we have to be notifying the police all the time when we shouldn't have to. You guys are very aware of the issues because there have been many reports from many neighbors. Many cities in Orange County do not allow short term rentals in residential areas for the same reason, I don't understand why the city of La Habra allows this. We are hard workers and I get up real early to go to work and go to work very sleepy because the renters decide to bother the neighbors. These people are vacationers and don't have consideration about the neighbors. I am tired of dealing with the issues that the property has caused. I want this to be over as I pray every day that this ends soon. Thanks

Isidro Torres
(562) 506-7757

Sent from my iPhone

July 27, 2021

To La Habra City Council Members:

My name is Elizabeth Cuevas and I am a property owner at 810 Teakwood Ave, La Habra. I am writing this letter to inform you of my concerns about the property next door to me 800 Teakwood Ave. I moved to La Habra for over two years without knowing that next door to me was used as a Hotel/Airbnb for vacationers. I was unaware of the many problems this property has caused throughout the years. I moved to La Habra because I thought I was going to have peace and tranquility, unfortunately in the years I have been in my house I have not had any peace. If I knew of all the issues that this house has caused and is still causing I would have RAN AWAY far and never have bought it.

Last year in the summer of 2020 there were multiple parties when there was a pandemic. The week of July 20th a large group of renters stayed at the rental property and had large gatherings, traffic, loud music, drug use, and the noise continued until after 1:00 am. Then, a new group of renters shows up on Thursday, July 23, 2020, and the new group decides to have a big party on Sunday, July 26, 2020. However, the police were notified on Saturday the 25th about all the noise they were making and the police never showed up after I called twice that day. So on Sunday, they had loud music with a Dj, their music had foul language, more than 100 guests show up at the rental property, most of them were young, the girls were walking in the street with their bikinis on, they were yelling and saying inappropriate words, the cars were even parked on my driveway, the guest was drinking in the street and left their trash outside. The use of drugs, street racing, trash, and the noise was a big concern. I can't even open my windows because of the smell of drugs and have to let my AC run all day and I even have to pay for something I shouldn't. The police were notified immediately by many of the neighbors and the police shows up later in the day and didn't stop the party. So the party continued until 4-5:00 am. That day I feared for my family's safety since I am next door and because of all the noise and the use of drugs I had to leave my home and stayed at my neighbor's house across the street. I believe this issue could have been prevented if the PD would have done their job. The owner, John was notified and he and his property manager Michael didn't do anything whatsoever. They even turned off their cell phones when I tried calling again to let them know that the issues were escalating. Furthermore, on July 30th police were notified that there were loud noises in the backyard, yelling, the use of fireworks, music at 4:00 am. Then, in the month of August and September, a new group rents the house, and

the story repeats, emails were sent to Mr. Sadro and the former Mayor and there are police reports made by me. I have also sent pictures to them about the issues.

Aside from dealing with all the issues next door, I had to prepare myself to work from home and prepare my children to attend their virtual class. As an educator, I need to have a restful night so I can continue to educate my students. I am currently an Elementary teacher and taught from home from the year 2020-2021. It has been a nightmare dealing with all the problems that this property has caused. As an educator and mother of two, I want the best for my children and I don't want them to grow up facing these kinds of problems. I fear for my family's safety because the property is rented all the time with large groups and I don't know what intentions these people might have. I can't enjoy my backyard, or front yard because the renters think they own the house and street. It seems like the renters have more rights/priorities than a homeowner. Many of us on Teakwood have complained and nothing has been done as of today. The problems continue to escalate instead of getting better. There have been multiple days that I have to leave my house and sleep elsewhere because of the noise, and use of drugs. This shouldn't be happening and I shouldn't have to leave my house because of the renters. I hope this ends soon Thank you for your time in reading my concerns. I have many other testimonies to mention but it would be too long.

Elizabeth Cuevas

810 Teakwood Ave.

(562) 852-5123