

Excellence

We value excellence in our work and dealings with others. Excellence means exceeding expectations and always being careful, thorough and diligent in our performance. We continuously use our knowledge, skills and abilities to identify and implement ways to improve our organization and our processes, programs and services.

Community Partnership

We are part of the community. Community partnership involves collaborating with residents and organizations for the betterment of La Habra. We value communication with those that we serve and encourage their participation in our community.

Responsibility

We are responsible to one another, our work, and the community as a whole. Having responsibility means accepting our role in the City's mission and being accountable for our actions, freely accepting the outcomes and consequences. We consider the impact of our decisions on each other and the community and own up to our mistakes.

Loyalty

We are loyal to our chosen profession and to the community. We will continuously seek out opportunities to promote the community's interests for the common good. La Habra and its residents and businesses are the highest priority in our professional lives.