



**EXHIBIT A
SCOPE OF SERVICE**

**CITY OF LA HABRA
PROFESSIONAL SERVICES AGREEMENT
WITH OCY MANAGEMENT, INC.**

**FEE SCHEDULE
JULY 21, 2025 – MAY 31, 2027**

	Fee Per Participant	Additional Fees	Fares Per Rider
Trips within La Habra	\$22.50, one way	None	\$2.00, one way
Trips outside of La Habra (within 10 miles, or pre-approved locations)	\$20.00, one way	\$3.50 per mile	\$2.00, one way
Trips outside of La Habra (greater than 10 miles)	No Service Allowed	No Service Allowed	N/A

JUNE 1, 2027 – MAY 31, 2029

	Fee Per Participant	Additional Fees	Fares Per Rider
Trips within La Habra	\$25.00, one way	None	\$2.00, one way
Trips outside of La Habra (within 10 miles, or pre-approved locations)	\$22.50, one way	\$3.75 per mile	\$2.00, one way
Trips outside of La Habra (greater than 10 miles)	No Service Allowed	No Service Allowed	N/A



EXHIBIT A SCOPE OF SERVICE

JUNE 1, 2029 – JULY 20, 2030

	Fee Per Participant	Additional Fees	Fares Per Rider
Trips within La Habra	\$27.00, one way	None	\$2.00, one way
Trips outside of La Habra (within 10 miles, or pre-approved locations)	\$27.00, one way	\$3.75 per mile	\$2.00, one way
Trips outside of La Habra (greater than 10 miles)	No Service Allowed	No Service Allowed	N/A

SENIOR TAXI PROGRAM OPERATION

1. Consultant will be responsible for the safe, timely, and efficient transportation to and from dispatched locations.
2. Consultant will be responsible for all logistical coordination of providing rides, which includes dispatch, training, vehicle maintenance, etc.
3. Consultant will maintain vehicles used for transportation, and keep them in working order with proper cleanliness, subject to inspection by City or OCTA.
4. City will be responsible for properly vetting participants for eligibility, providing their information to consultant, and billing and program auditing for OCTA standards.
5. Consultant, at the end of each month, will provide the city with billing information as well as the following ridership information;
 - a. Revenue Vehicle Hours (RVH)
 - b. Revenue Vehicle Miles (RVM)
 - c. Boardings
 - d. Project cost information
 - e. Cost Per Boarding
 - f. Boardings per Revenue Hour (B/RVH)
 - g. Vehicle Inspection reports
 - h. Rider Name (or a unique identifier to track data to an individual)
 - i. Vehicle Number
 - j. Trip Scheduled Date/Time
 - k. Pick-Up and Drop-Off Addresses
 - l. Pick-Up and Drop-Off Date/Time
 - m. Pick-Up and Drop-Off Odometer Readings
 - n. Number of Passengers
 - o. Space Type (Ambulatory, Wheelchair)



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6. Consultant will be responsible for collecting all cab fares, tracking participant services, and in turn, including all fare collection documentation on the monthly invoice
7. Consultant and City will investigate and document all complaints or citizen concerns in a timely manner

SERVICE SCHEDULE & HOURS OF OPERATION

- Hours of Operation: 8:00AM – 4:00PM, Monday-Friday
 - o Program will not operate during Federal Holidays; New Year's Day, Martin Luther King Jr. Day, Washington's Birthday, Memorial Day, Juneteenth, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, Christmas Day
- Trips (One-Way) Per Week: 2 per person, riders will NOT be permitted greater than two one-way trips per week
- Trip Radius: Within 10 miles of La Habra (PIH Health Whittier & Long Beach Memorial Hospital are the only exceptions for LA County)
- Authorized Trip Destinations: Grocery Stores, Medical Appointments, Banks, approved City-Operated Events

City reserves the right to alter the service schedule at any point, as needed, at the discretion of the Program Manager and subject to Departmental approval.