



Veolia WTS Analytical Instruments, Inc
 6060 Spine Road
 Boulder, CO 80301, United States
 T 1 (303) 444-2009

Quotation

| | | |
|------------------------|------------------|------------------------------------|
| LORAIN, CITY OF | Date: | Wednesday, March 11, 2026 |
| Lacy Hepp | Quote Number : | SER-00136769-25-1 |
| LORAIN, OHIO | Payment Terms: | Net 30, Subject to Credit Approval |
| UNITED STATES | Delivery Terms: | Ex Works, Boulder, CO USA |
| Phone : (440) 204-2280 | Expiration Date: | Wednesday, July 15, 2026 |
| | Currency: | USD |

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| Product Number | Unit Price | Qty | Ext. Price | |
|---|---------------------|-----------------|-----------------|-----------------|
| 1 visit PM / Yearly Consumables / Certified Field Service Engineer on site for Calibration / 10% discount repair parts & labor / Freeing your time for other projects / Hazmat, Shipping & Handling | | | | |
| One Visit PM SP MUNI/SEMI - M-Series | SER 77031-01 | 4,940.00 | 1 | 4,940.00 |
| <p>This PM service is designed specifically for our Municipal Water, Electronics and Semiconductor customers. Applies to M-Series models. One visit PM includes All Yearly Consumables: reagents, UV lamp(s), resin bed, required calibration and verification standards during the annual on-site Calibration visit. Included travel expenses for Sievers Analytical Instruments personnel. PM customers are entitled to a 10% discount on repair parts and or labor during the PM validity period. This service may require add-on products as needed for instrument configuration.</p> | | | | |
| Sub-Total USD : | | | 4,940.00 | |
| The ICR PM is necessary & purchased each year. ICR PM ensures ICR health Your TOC includes an ICR, needed for water analysis, ensures accurate analysis by preventing excess CO2, from Calcium & other bicarbonates in water exceeding TOC cal curve. | | | | |
| Add-On - M5310 C ICR, Open Degasser | SER 77044-01 | 753.00 | 1 | 753.00 |
| <p>This service provides an annual comprehensive maintenance service to assure ICR functionality, accurate analysis and ensures overall ICR health. This product is only sold in conjunction with an analyzer Preventive Maintenance service. If ICR repair service is required during the ICR PM validity period, the associated accessory is entitled to a 10% discount on repair parts and labor.</p> | | | | |
| Sub-Total USD: | | | 753.00 | |

Grand Total USD : 5,693.00

*Please refer to SER-00136769-25 on your purchase order and email to nam.fulfillment.sievers@veolia.com
 Standard Terms and Conditions apply. Warranty valid in UNITED STATES only.*

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Important Information

Serial Number:

M5310C 1811-3874 Lab/ICR

- PM service invoiced in Full, time of first visit / shipment -

1 visit PM dates: 5/16/26 - 5/15/27

Chargeable upgrade option:

2 visit PM

Repair parts & labor can be billable outside of PM.

TOC in use / working condition.

Field Service Engineer (FSE) scheduling is 6-8 weeks from receipt of PO.

Please submit your PO by 4/16/26 (1 month prior to next shipment date) to avoid service gaps.

PO REQUIREMENTS MUST include ALL items below

-Physical Billing Address

-Hazmat Consumables Shipment Address

-Quote # SER-00115773-24

-Instrument SN# M5310C 1811-3874

Email PO to

Veolia WTS Analytical Instruments, Inc.

6060 Spine Rd, Boulder, CO 80301

1-800-291-6455

All PO's: nam.fulfillment.sievers@veolia.com

Copy renewal PO: tamara.shafer@veolia.com

Serial Number: M5310C 1811-3874 Lab/ICR

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| <p>-1 Visit PM -</p> <p>Due 5/16/26 6 MONTH - SHIPMENT - 500 ppb Ver Std - Customer replaces 300 ml acid, 150 ml oxidizer and lamp - 150 ml oxidizer shipment, customer install @ 9 months</p> <p>Due 11/16/26 ANNUAL PM - ON SITE - 5 ppm Cal Std - FSE replaces 300 ml acid, 150 ml oxidizer, lamp, resin bed and pump tubing - ICR with Open Degasser - ICR PM - 150 ml oxidizer shipment, customer install @ 3 months</p> <p>-----</p> <p>Instrument shipments / scheduling 1st contact: Lacy Hepp 2nd: Juanita Torres</p> <p>Site access is the customer's responsibility. Add 'l requirements: training, testing or fee's to gain on site access can be billable</p> <p>PM benefits:</p> <ul style="list-style-type: none">• Yearly Consumables & Annual Calibration• Optimize your instrument performance & ensure reliable measurements• Regulation compliance via Certified Calibration Certificate• 10% discount on future repair parts & labor• Freeing up your time for other projects <p>Please send in your PO using the following legal entity:</p> <p>Veolia WTS Analytical Instruments, Inc. 6060 Spine Rd Boulder, CO 80301</p> | | | |

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| Tamara Shafer, Account Manager/Inside Sales, (303) 709-1681, tamara.shafer@veolia.com | | | |

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STANDARD TERMS & CONDITIONS FOR SALE & SERVICE OF INSTRUMENTS

These Terms and Conditions are an integral part of each agreement between a Veolia WTS Analytical Instruments company ("Seller") and its customer ("Purchaser") for the sale of instruments ("Instruments") and any related services ("Services"). Such agreement and these Terms and Conditions are collectively referred to as the "Agreement".

- Proposals & quotations.** For avoidance of doubt, Seller may refrain from accepting any purchase order until completion of Seller's due diligence process for a new customer. Moreover, if concerns are identified by Seller during this process, Seller reserves the right, in Seller's sole discretion, to refuse any associated purchase orders pending Seller's resolution of such concerns. Any proposals or price quotations may be modified or withdrawn by Seller at any time prior to acceptance by Purchaser. All prices quoted by Seller are F.O.B. point of origin unless otherwise indicated. Any Services performed by Seller beyond those set forth in its proposal will be charged at Seller's then standard rates, plus expenses.
- Warranties.** Seller warrants for a period of twelve months after shipment that Instruments manufactured by Seller will conform in all material respects to any descriptions or specifications included in the Agreement and will be free of defects in materials and workmanship. If the Instruments are installed by Seller, the warranty will be extended to twelve months after the installation date or thirteen months after shipment, whichever occurs earlier. Any performance warranties set forth elsewhere in the Agreement shall be limited to twelve months unless otherwise indicated. Components and materials of the type that need replacement periodically due to normal wear and tear such as valves, reaction chambers, catalysts, and parts whose contact with sample streams renders them unsuitable for further use are warranted against defects only as of the shipment date, unless expressly stated otherwise. Warranties do not apply to damage or wear resulting from accidents, negligence, abuse, or misuse by Purchaser or third parties; from failure to follow Seller's instructions for installation, operation or maintenance; or from alterations or repairs not performed in accordance with Seller's instructions. Seller warrants that any Services will be performed in a good and workmanlike manner. Purchaser shall promptly notify Seller of any warranty claim, and Purchaser's sole remedy shall be (at Seller's election) the repair or replacement of defective Instruments, the correction of deficient Services, or the refund of payments made for such Instruments or Services. If Seller, at its discretion, chooses to repair an Instrument subject to a warranty claim, seller may install or otherwise utilize parts or components that are either new, refurbished, remanufactured, or reconditioned in connection with that repair. Similarly, if Seller chooses to supply Purchaser with a replacement Instrument in response to a warranty claim, the replacement Instrument may contain either new, refurbished, remanufactured, or reconditioned parts or components. Purchaser shall not return Instruments to Seller without Seller's prior permission. THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND SELLER MAKES NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OTHER THAN AS EXPRESSLY STATED IN THIS AGREEMENT.
- Environmental Health and Safety.** Instruments must be installed to allow safe access and service by Veolia employees per applicable regulatory requirements. Emergency egress, surrounding hazards and ergonomics should be considered, please contact the Veolia Field Service Leader with questions prior to installation.
- Payment.** Seller's obligation to ship Instruments shall be subject to approval of all orders by Seller's credit department, and Seller may require full or partial payment in advance. All payment shall be made in full in lawful, free and unblocked U.S. Dollars. Payments not made within agreed upon terms will bear interest at the rate of 1.5 percent per month or, if lower, the maximum lawful rate. If Purchaser disputes any portion of an invoice, it shall notify Seller in writing with specificity and pay the undisputed portion within said 30-day period. Purchaser shall reimburse costs, including reasonable attorneys' fees, incurred by Seller to collect overdue amounts.
- Limitation of liability.** The aggregate liability of Seller and its affiliates and employees in connection with the Agreement and all Instruments and Services provided thereunder shall be limited to the amount actually paid by Purchaser to Seller for such Instruments or Services. Seller shall not be liable for any special, indirect, incidental, consequential, or punitive damages, including lost profits, loss of use, and claims by third parties.
- Export.** If Instruments are to be shipped to a point outside the U.S., Seller's obligation is subject to its ability to obtain, on acceptable terms, any applicable export licenses or permits.
- Inspection.** Purchaser or its designated representative shall be given a reasonable opportunity, upon request, to inspect Instruments, at Purchaser's cost, prior to their delivery to the carrier for shipment. Failure to make prompt inspection will be deemed a waiver of Purchaser's right of inspection.
- Taxes.** Purchaser shall pay all sales, use and excise taxes, customs duties, and similar taxes and governmental charges now or hereafter imposed on either party based on the sale, shipment or use of Instruments or the provision of Services.
- Shipping, title & risk of loss.** Purchaser is responsible for all shipping costs and insurance except as expressly agreed in writing. Purchaser shall give Seller complete shipping instructions, in the absence of which Seller shall be entitled to select the carrier. Title and risk of loss shall pass to



Purchaser upon delivery of Instruments to the carrier for shipment, although Purchaser grants Seller a security interest in all Instruments until Seller is paid in full.

10. **Export Import Regulations.** Purchaser will not, directly or through an intermediary, export any Instruments (including related technology and information) to any country that is subject to embargo or similar restrictions under U.S. Export Regulations (including but not limited to Cuba, Iran, Iraq, Libya and North Korea), or transfer them to a national of any such country or to any other person or company restricted from receiving them, or put them to a prohibited end use, or transfer them with knowledge or reason to believe that they are intended for a prohibited destination, recipient or use. If Purchaser exports Instruments from the U.S., then Purchaser assumes the sole responsibility to confirm that the technical regulations and standards for the importation of such Instruments into the applicable country of import are met.
11. **Force majeure.** Seller will not be responsible for any delays, damages or failures to perform due to circumstances beyond its reasonable control, including those caused by Purchaser. Seller's time for performance shall be extended by a period of time commensurate with the amount of delay caused by such circumstances.
12. **Patents.** Seller shall hold Purchaser harmless against any claims by third parties that Instruments manufactured by Seller infringe U.S. patents, provided that Purchaser gives Seller prompt notice of such claim, full authority to defend against such claim, and whatever assistance Seller reasonably requests. The foregoing obligation does not apply to claims related to Instruments based on designs and/or specifications provided by Purchaser, Purchaser's alteration of Instruments, Purchaser's use of Instruments for a purpose not intended by Seller, or Purchaser's use of Instruments in combination with goods not manufactured by Seller, in which cases Purchaser shall hold Seller harmless against any claims of patent infringement made against Seller. If Purchaser's use of the Instruments is enjoined, Seller within a reasonable period of time shall (at Seller's election) obtain rights for Purchaser's continued use of the Instruments, modify the Instruments so they are non-infringing, replace the Instruments with non-infringing Instruments, or refund the then fair market value of the Instruments (before taking into account the alleged infringement) upon return of the Instruments to Seller. Seller shall have no liability with respect to patents outside the U.S.
13. **Documents.** All documents furnished by Seller in connection with Instruments shall remain the property of Seller, and Purchaser warrants that they will not be used or disclosed except to enable Purchaser's installation, operation and maintenance of Instruments.
14. **Complete agreement.** These Terms and Conditions, together with any other contract documents signed by both parties (other than any terms on Purchaser's order that are inconsistent with these Terms and Conditions), constitute the entire agreement between the parties. The Agreement may be modified or amended only by a writing signed by an authorized representative of the party against which enforcement is being sought.
15. **Miscellaneous.** The Agreement is governed by the laws of The State of Colorado, U.S.A.