

Street Division – Frequently Asked Questions (FAQ)

When does the City plow and salt streets during a snowstorm?

During snow events, the City **salts main and secondary roads only**. Once all mains and secondaries are treated and cleared, **side streets are plowed**. Plowing typically begins when snowfall **exceeds two (2) inches**. Drivers are scheduled **around the clock** until all roads are plowed.

Why aren't side streets plowed right away?

Main and secondary roads must be treated first to maintain emergency access and traffic flow. Side streets are addressed **after priority roads are cleared**.

When does the City perform concrete repairs?

Concrete repairs are completed **April through October**, weather permitting. This includes:

- Joint replacement
 - Slab replacement
 - ADA ramps
 - Curbs
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How are streets selected for asphalt paving?

Street selections are coordinated with the **Engineering Department** and **Council input**. Paving is done in **sections or areas** of the city, with multiple streets milled and repaved consecutively for efficiency.

What is the difference between asphalt paving and asphalt repairs?

- **Asphalt paving** involves full resurfacing of streets.
 - **Asphalt repairs** are smaller-scale patches where damaged sections are milled **at least six (6) feet wide** and replaced with new asphalt.
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What is crack sealing and when is it done?

Crack sealing is a **preventive maintenance** process where heated sealant is applied to roadway cracks to extend pavement life. It is weather dependent and typically performed **from April through summer and fall**.

Who repairs the street after a water main break?

After the Utility Department completes a water main repair:

- The Street Division performs a **temporary repair** using a durapatcher.
 - **Permanent repairs** are completed by the Utility Department through their contractor.
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When does leaf pick-up take place?

Leaf pick-up typically begins **mid-November** and continues through **late December**, weather permitting. The City is divided into sections for initial collection. Afterward, remaining addresses are collected using the **leaf pick-up hotline** before equipment is put away.

How are hazardous trees in the right-of-way handled?

If a tree in the right-of-way or tree lawn is hazardous:

- The property owner receives a notice to abate the issue.
 - If not addressed, the City will remove the hazard and **bill the property owner**. This includes dead trees and branches extending into the roadway.
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How are line-of-sight violations handled?

Line-of-sight issues are addressed **the same way as hazardous trees**, including notification and enforcement.

Who manages Elmwood Cemetery?

Elmwood Cemetery is under the **Public Property Division** and staffed by **three (3) full-time employees**. All concerns can be directed to the department.

Who removes dead animals from roadways?

The Street Division removes **dead animals located in the roadway or right-of-way**.

What does the City do about storm damage from private property?

If a tree or debris from private property falls into the roadway or right-of-way, the City will **clear only the public right-of-way**, typically to the back side of the sidewalk. The property owner is responsible for private property cleanup.

Who repairs damaged guardrails?

The Street Division is responsible for **repairing damaged guardrails** throughout the city.

What happens if snow plows damage mailboxes or lawns?

The City will:

- Replace mailboxes damaged during snow removal
 - Repair lawn damage caused by plowing operations
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When does street sweeping occur?

Street sweeping is a **warm-weather operation**, beginning in **early spring** and continuing through **late fall**, weather permitting.
