

Kaitlin Carroll, Chair
Tyler Hebert, Vice-Chair
Diana Payne, Board Member
Breck Quarles, Board Member
Morgan Multer, Board Member
David Braun, Board Member
Lynn Calcote, Board Member

Ana Sanchez, Library Director



**NOTICE OF MEETING
LIBRARY ADVISORY BOARD
March 11, 2025
11:30 a.m.
City Hall Conference Room
504 N. Queen Street
Palestine, Texas**

Zoom Link:

<https://us02web.zoom.us/j/89868658663?pwd=peREEz1Bq4gNMDCPUonjcEywR9TbZ.1>

Meeting ID: 898 6865 8663
Passcode: 133012

One tap mobile
+13462487799,,89868658663#,,,,*133012# US

Note: when you are joining a Zoom meeting by phone, you can use your phone's dial pad to enter the commands *6 for toggling mute/unmute and *9 to "raise your hand." [Learn more here.](#)

Follow us live at: [facebook.com/palestinex/](https://www.facebook.com/palestinex/)

A. CALL TO ORDER

B. PROPOSED CHANGES OF AGENDA ITEMS

C. PUBLIC COMMENTS

Any citizen wishing to speak during public comments regarding an item on or off the agenda may do so during this section of the agenda. All comments must be no more than five minutes in length. Any comments regarding items, not on the posted agenda may not be discussed or responded to by the Board. Members of the public may join via Zoom or in person.

D. CONFLICT OF INTEREST DISCLOSURES

E. REPORTS

1. Report from Library Friends (Hewitt)
2. Report from Memorial Board (Safford)
3. Review and discuss the Library Director's reports, including Narrative, Stats, Charts, and Financial Reports for February 2025.

F. APPROVAL OF MINUTES

1. Consider approval of minutes from the February 11, 2025, meeting.

G. DISCUSSION AND ACTION ITEMS

1. Discussion and possible action regarding allowing the Palestine Public Library to join the Carnegie Libraries of Texas Coalition.

2. Discussion and possible action regarding rescheduling the Library Advisory Board meeting for April 15, 2025, for the month of April.
3. Discussion and possible action regarding the Palestine Public Library Strategic Five-Year Plan for 2025-2030.

H. **ADJOURNMENT**

I certify that the above Notice of Meeting was posted on the outdoor bulletin board at the main entrance to City Hall, 504 N. Queen Street, Palestine, Texas, in compliance with Chapter 551 of the Texas Government Code on **Friday, March 7, 2025, at 4:30 p.m.**



April Jackson, City Secretary

IN ACCORDANCE WITH THE PROVISIONS OF THE AMERICANS WITH DISABILITIES ACT (ADA) PERSONS IN NEED OF SPECIAL ACCOMMODATION TO PARTICIPATE IN THIS PROCEEDING SHALL, CONTACT THE CITY SECRETARY'S OFFICE VIA EMAIL AT citysecretary@palestine-tx.org or 903-731-8414.



Agenda Date: 03/11/2025
To: Library Advisory Board
From: Ana Sanchez, Library Director
Agenda Item: Library Report
Date Submitted: 03/04/2025

SUMMARY:

Review and discuss the Library Director's report, including statistics and charts, a usage report, and a financial report for February 2025. Included is the Calendar of Events for March. Summer Reading Club programming is underway. "Color our World" is this year's theme. Registration will begin May 7; the Summer Reading Club will run from June 2- July 13, 2025.

RECOMMENDED ACTION:

No action required.

CITY MANAGER APPROVAL:

Attachments

FEB25ST
FEB25CH
FEB25FIN
MAR25CAL

Library Usage Report

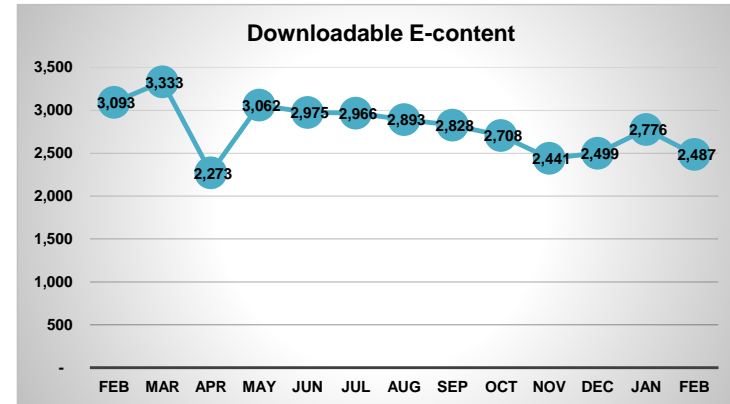
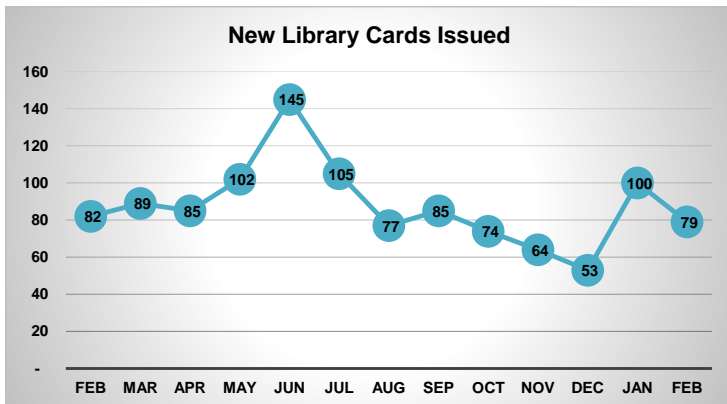
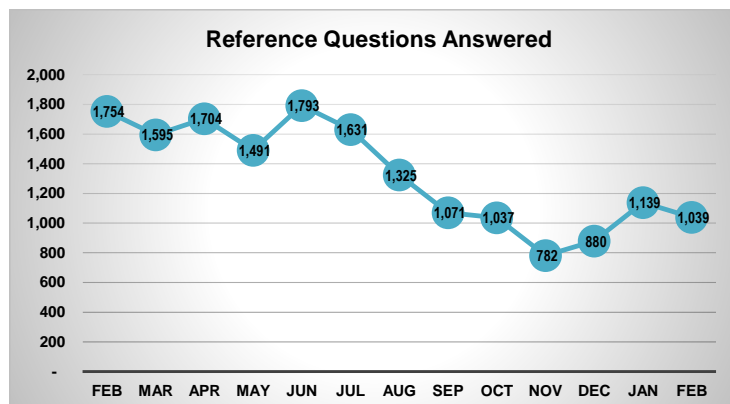
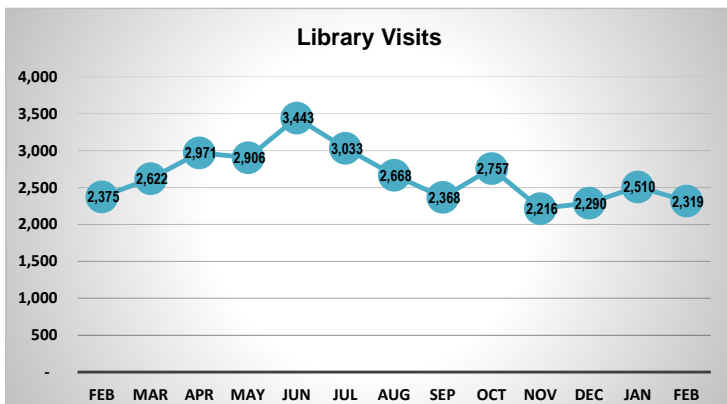
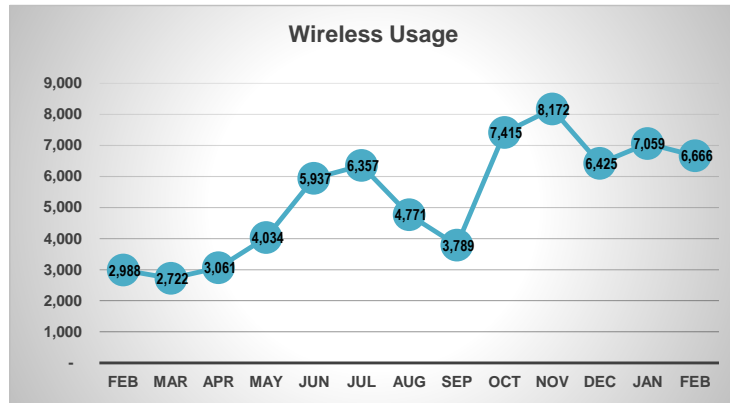
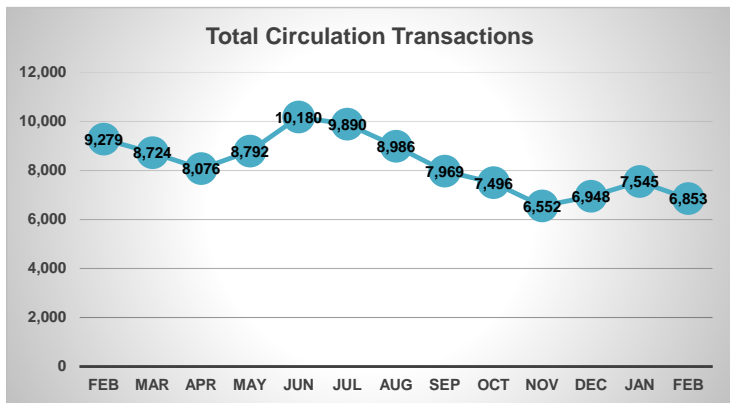
Operating Statistics	2024											2025		
	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	TOTAL
Items circulated-Physical Materials (includes check out, check in, renewals, in-house)	6,186	5,391	5,803	5,730	7,205	6,924	6,093	5,141	4,788	4,893	4,449	4,769	4,366	71,738
Print	5,116	4,462	4,978	4,817	6,245	5,865	5,183	4,199	3,917	3,470	3,609	3,770	3,750	59,381
Audio	294	190	150	180	189	157	126	141	144	119	122	113	130	2,055
Video	776	739	675	733	771	902	784	801	727	522	718	886	486	9,520
Downloadable audio/ebook usage	3,093	3,333	2,273	3,062	2,975	2,966	2,893	2,828	2,708	2,441	2,499	2,776	2,487	36,334
Total Circulation Transactions	9,279	8,724	8,076	8,792	10,180	9,890	8,986	7,969	7,496	6,552	6,948	7,545	6,853	92,892
Downloadable checkouts as % of total checkouts	33.33%	38.20%	28.15%	34.83%	29.22%	29.99%	32.19%	35.49%	36.13%	37.26%	35.97%	36.79%	36.29%	39.11%
In-House Use	501	414	387	501	568	440	359	253	361	340	359	413	507	5,403
Holds placed on items	50	19	24	30	29	35	32	23	24	37	20	28	44	395
Fines paid	\$774.30	\$523.99	\$ 460.91	\$ 638.84	\$ 671.99	\$ 708.70	\$ 377.99	\$ 329.46	\$ 343.19	\$ 266.84	\$ 479.05	\$ 406.52	\$ 385.54	6,367
Overdue notices sent	194	125	143	202	286	426	279	240	308	192	123	86	90	2,694
Items added	242	89	72	60	75	67	52	32	74	49	64	93	96	1,065
Items deleted	350	378	276	11	8	191	234	184	4	18	24	12	43	1,733
New library cards issued	82	89	85	102	145	105	77	85	74	64	53	100	79	1,140
Reference questions answered	1,754	1,595	1,704	1,491	1,793	1,631	1,325	1,071	1,037	782	880	1,139	1,039	17,241
Interlibrary Loan Borrow/Loan	17	9	26	10	6	6	13	10	15	11	10	11	20	164
Library visits	2,375	2,622	2,971	2,906	3,443	3,033	2,668	2,368	2,757	2,216	2,290	2,510	2,319	34,478
Youth/Family programs attendance	174	290	416	394	1,141	77	75	190	238	252	137	183	110	3,677
Adult programs attendance	47	67	316	43	29	50	51	78	153	83	229	77	155	1,378
Computer usage	368	519	522	470	546	511	427	476	480	347	459	527	507	6,159
Wireless usage	2,988	2,722	3,061	4,034	5,937	6,357	4,771	3,789	7,415	8,172	6,425	7,059	6,666	69,396

Program Attendance	
Youth-Passive	0
Youth -Active	150
Total	150
Teen-Passive	0
Teen Active	5
Total	5
Adult-Passive	0
Adult Active	110
Total	110
Total Programs Attendance	265

GED Class attendance

98

2024-2025 USAGE REPORT





Budget Report

Account Summary

For Fiscal: 2024-2025 Period Ending: 02/28/2025

		Original Total Budget	Current Total Budget	Period Activity	Fiscal Activity	Variance Favorable (Unfavorable)	Percent Remaining
Fund: 010 - GENERAL FUND							
Expense							
Group: 510 - Personnel							
010-620-51010	SALARIES & WAGES	284,486.36	284,486.36	20,047.94	101,964.67	182,521.69	64.16 %
010-620-51020	OVERTIME	4,500.00	4,500.00	271.32	931.28	3,568.72	79.30 %
010-620-51030	LONGEVITY	4,752.00	4,752.00	306.00	1,326.60	3,425.40	72.08 %
010-620-51031	CERTIFICATION PAY	4,800.00	4,800.00	300.00	1,335.00	3,465.00	72.19 %
010-620-51040	SOCIAL SECURITY	22,838.18	22,838.18	1,547.98	7,848.68	14,989.50	65.63 %
010-620-51050	HEALTH INSURANCE	49,531.18	49,531.18	3,234.72	17,087.58	32,443.60	65.50 %
010-620-51061	WORKER'S COMPENSATION	1,564.67	1,564.67	115.08	580.52	984.15	62.90 %
010-620-51070	RETIREMENT	44,937.49	44,937.49	3,189.00	15,167.97	29,769.52	66.25 %
Group: 510 - Personnel Total:		417,409.88	417,409.88	29,012.04	146,242.30	271,167.58	64.96 %
Group: 520 - Supplies & Materials							
010-620-52010	OFFICE SUPPLIES/EQUIPMENT	12,100.00	12,100.00	643.53	3,396.52	8,703.48	71.93 %
010-620-52020	POSTAGE	2,000.00	2,000.00	0.00	0.00	2,000.00	100.00 %
010-620-52030	JANITORIAL SUPPLIES	1,000.00	1,000.00	0.00	80.33	919.67	91.97 %
010-620-52040	UNIFORMS/APPAREL	500.00	500.00	0.00	538.25	-38.25	-7.65 %
010-620-52060	PUBLICATIONS	500.00	500.00	0.00	0.00	500.00	100.00 %
010-620-52080	SMALL TOOLS/EQUIPMENT	500.00	500.00	0.00	0.00	500.00	100.00 %
010-620-52091	FURNITURE & OFFICE EQUIPMENT	1,000.00	1,000.00	0.00	34.58	965.42	96.54 %
010-620-52201	READING PROGRAM	4,000.00	4,000.00	138.79	477.71	3,522.29	88.06 %
Group: 520 - Supplies & Materials Total:		21,600.00	21,600.00	782.32	4,527.39	17,072.61	79.04 %
Group: 530 - Professional/Contractual Services							
010-620-53041	CITY ISSUED CELL PHONES	650.00	650.00	40.23	201.15	448.85	69.05 %
010-620-53090	IT SUPPORT	4,300.00	4,300.00	304.50	1,522.50	2,777.50	64.59 %
010-620-53095	SOFTWARE MAINTENANCE	56,113.00	56,113.00	13,227.36	48,971.90	7,141.10	12.73 %
010-620-53310	EQUIPMENT RENTAL/LEASE	0.00	0.00	0.00	274.47	-274.47	0.00 %
010-620-53311	PRINTER/COPIER LEASE	6,720.00	6,720.00	472.11	1,504.58	5,215.42	77.61 %
010-620-53509	MEMBERSHIPS & SUBSCRIPTIONS	18,257.00	18,257.00	1,513.03	13,689.77	4,567.23	25.02 %
010-620-53510	TRAVEL AND TRAINING	5,000.00	5,000.00	531.96	1,237.03	3,762.97	75.26 %
010-620-53511	ADVERTISING	500.00	500.00	55.00	137.50	362.50	72.50 %
010-620-53512	PRINTING SERVICES	3,100.00	3,100.00	0.00	708.00	2,392.00	77.16 %
010-620-53513	MERCHANT CR CRD PROCESSING	1,500.00	1,500.00	148.50	1,125.31	374.69	24.98 %
010-620-53515	INSURANCE AND BONDS	500.00	500.00	0.00	0.00	500.00	100.00 %
010-620-53517	CONTRACTUAL SERVICES	48,060.00	48,060.00	4,631.96	23,863.12	24,196.88	50.35 %
010-620-53520	JANITORIAL SERVICES	24,800.00	24,800.00	0.00	5,000.00	19,800.00	79.84 %
Group: 530 - Professional/Contractual Services Total:		169,500.00	169,500.00	20,924.65	98,235.33	71,264.67	42.04 %
Group: 540 - Maintenance & Repairs							
010-620-54010	BLDG/STRUCTURE/GRNDS MAINTENANCE	2,872.00	2,872.00	0.00	2,871.50	0.50	0.02 %
010-620-54120	EQUIPMENT REPAIR/MAINT EXP	600.00	600.00	0.00	346.68	253.32	42.22 %
Group: 540 - Maintenance & Repairs Total:		3,472.00	3,472.00	0.00	3,218.18	253.82	7.31 %
Group: 545 - Utilities							
010-620-54500	UTILITIES - ELECTRIC	16,000.00	16,000.00	870.69	2,830.00	13,170.00	82.31 %
010-620-54501	UTILITIES - WATER/SEWER	3,000.00	3,000.00	0.00	618.15	2,381.85	79.40 %
010-620-54502	UTILITIES - GAS	1,000.00	1,000.00	247.10	532.22	467.78	46.78 %
010-620-54503	PHONES/INTERNET	10,000.00	10,000.00	332.15	2,077.22	7,922.78	79.23 %
Group: 545 - Utilities Total:		30,000.00	30,000.00	1,449.94	6,057.59	23,942.41	79.81 %

Budget Report

For Fiscal: 2024-2025 Period Ending: 02/28/2025

	Original Total Budget	Current Total Budget	Period Activity	Fiscal Activity	Variance Favorable (Unfavorable)	Percent Remaining
Group: 580 - Capital Outlay						
010-620-58070 LIBRARY BOOKS	50,000.00	50,000.00	2,752.10	18,941.48	31,058.52	62.12 %
Group: 580 - Capital Outlay Total:	50,000.00	50,000.00	2,752.10	18,941.48	31,058.52	62.12%
Expense Total:	691,981.88	691,981.88	54,921.05	277,222.27	414,759.61	59.94%
Fund: 010 - GENERAL FUND Total:	691,981.88	691,981.88	54,921.05	277,222.27	414,759.61	59.94%
Report Total:	691,981.88	691,981.88	54,921.05	277,222.27	414,759.61	59.94%

Group Summary

Grou...	Original Total Budget	Current Total Budget	Period Activity	Fiscal Activity	Variance	Percent
					Favorable (Unfavorable)	
Fund: 010 - GENERAL FUND						
Expense						
510 - Personnel	417,409.88	417,409.88	29,012.04	146,242.30	271,167.58	64.96%
520 - Supplies & Materials	21,600.00	21,600.00	782.32	4,527.39	17,072.61	79.04%
530 - Professional/Contractual Services	169,500.00	169,500.00	20,924.65	98,235.33	71,264.67	42.04%
540 - Maintenance & Repairs	3,472.00	3,472.00	0.00	3,218.18	253.82	7.31%
545 - Utilities	30,000.00	30,000.00	1,449.94	6,057.59	23,942.41	79.81%
580 - Capital Outlay	50,000.00	50,000.00	2,752.10	18,941.48	31,058.52	62.12%
Expense Total:	691,981.88	691,981.88	54,921.05	277,222.27	414,759.61	59.94%
Fund: 010 - GENERAL FUND Total:	691,981.88	691,981.88	54,921.05	277,222.27	414,759.61	59.94%
Report Total:	691,981.88	691,981.88	54,921.05	277,222.27	414,759.61	59.94%

Fund Summary

Fund	Original Total Budget	Current Total Budget	Period Activity	Fiscal Activity	Variance	Percent Remaining
					Favorable (Unfavorable)	
010 - GENERAL FUND	691,981.88	691,981.88	54,921.05	277,222.27	414,759.61	59.94%
Report Total:	691,981.88	691,981.88	54,921.05	277,222.27	414,759.61	59.94%

Celebrating
Texas History
Month


March

Celebrating
Women's History
Month

2025

Palestine
Library
established 1882

502 N Queen St
903-729-4121

SUNDAY CLOSED	MONDAY 10-6	TUESDAY 10-6	WEDNESDAY 10-6	THURSDAY 10-7	FRIDAY 10-6	SATURDAY 10-1
						1 Tai Chi 10 AM
2 	3 Lego Block Party 4:30 PM	4 Stitched with Love 10 AM - 12 PM	5 Bilingual Story Time 10:30 AM & 1 PM	6 Art Night 5:30 PM in Youth 	7 Device Advice 10-11	8 Tai Chi 10 AM
9	10 Chess Meet-Up 4-5:45	11 Stitched with Love 10-12	12 Story Time 10:30 AM & 1 PM	13 Teen D&D 5:30-7:00 @ Annex	14 Device Advice 10-11 Family Movie 4-6 PM	15 Tai Chi 10 AM Paper Craft 10:30-12:30 Speed Friending 10:30-12:30
16	17 Homeschool Hangout 1 PM  HAPPY ST. PATRICK'S DAY	18 Stitched with Love 10-12	19 Story Time 10:30 AM & 1 PM	20 Craft Night 5-7PM in Youth printmaking	21 Device Advice 10-11	22 Tai Chi 10 AM
23	24	25 Stitched with Love 10-12	26 Story Time 10:30 AM & 1 PM	27 Teen D&D 5:30-7:00 Brown Bag Lunch Book Talk 12 PM	28 Device Advice 10-11 	29 Tai Chi 10 AM
30	31		Feeling LUCKY			

This Month's
Brown Bag
Talk
3/27
@
noon



The Red Tent
by: Anita Diamant

Craft Night
in Youth
printmaking
March 20th
5:00-7:00





Agenda Date: 03/11/2025
To: Library Advisory Board
From: Ana Sanchez, Library Director
Agenda Item: LAB Minutes
Date Submitted: 03/06/2025

SUMMARY:

Review and discuss minutes for the February 11, 2025, Library Advisory Board Meeting.

RECOMMENDED ACTION:

Staff recommends approval as presented.

CITY MANAGER APPROVAL:

Attachments

FEB25MIN

THE STATE OF TEXAS §
COUNTY OF ANDERSON §
CITY OF PALESTINE §

The Library Advisory Board of the City of Palestine convened in a Regular Meeting on Tuesday, February 11, 2025, at 11:30 a.m., in the City Hall Conference Room at 504 N. Queen Street, Palestine, Texas, with the following people present: Board members, Kaitlin Scroggins, Diana Payne, Breck Quarles, David Braun, Morgan Multer and Tyler Hebert. Members absent: Lynn Calcote. Staff members: Library Director Ana Sanchez, City Manager Administrative Assistant, Casey Debord

CALL TO ORDER

With a quorum present. Chair Kaitlin Scroggins called the meeting to order at 11:30 a.m.

PROPOSED CHANGES OF AGENDA ITEMS-None.

PUBLIC COMMENTS -Sean Johnson; free access to public information is imperative to American ideology.

CONFLICT OF INTEREST DISCLOSURES -None.

REPORTS

1. Report from Library Friends. (Hewitt)-None.
2. Report from Memorial Board. (Safford)-No report.
3. Review and discuss Library Director's report including Stats and Financial Reports for January 2025, including February programs calendar.

APPROVAL OF MINUTES

Board member Breck Quarles made a motion, seconded by Board member Morgan Multer to approve Minutes from January 14, 2025, meeting. Upon vote, the motion was carried unanimously 6-0.

DISCUSSION AND ACTION ITEMS

1. Discussion and possible regarding the Palestine Public Library Strategic Plan 2025. Board member Diana Payne made a motion, seconded by Tyler Hebert for the library board members and other stakeholders to form a committee for Strategic Five Year Plan. Upon vote, the motion was carried unanimously 6-0.

ADJOURN

With no other business coming before the Board, the meeting was adjourned at 11:58 a.m.

PASSED AND APPROVED THIS 11th of March 2025.

ATTEST:

Kaitlin Scroggins, Vice Chair

Ana Sanchez, Library Director



Agenda Date: 03/11/2025
To: Library Advisory Board
From: Ana Sanchez, Library Director
Agenda Item: Carnegie Libraries of Texas Coalition
Date Submitted: 03/06/2025

SUMMARY:

Discuss and consider approval for Palestine Public Library to join the Carnegie Libraries of Texas Coalition. The City of Samford, Texas, Mayor James M. Decker and the Samford Carnegie Library Director Ann Pippin have formed a loose coalition. They are inviting the Palestine Public Library, one of the five remaining Carnegie working libraries in Texas, to join and be a partner in the submission of an appropriations bill to the Texas Legislature. The appropriation bill requests an additional budget rider of \$5 million. If funded, each Carnegie library may apply for up to \$1 million towards renovation and preservation efforts. There is no cost involved in joining the coalition. Included is the Carnegie Coalition's Final draft of the Bill Proposal. This item will be on the March 10, 2025, City Council meeting agenda for consideration.

RECOMMENDED ACTION:

Staff recommends approval as presented.

CITY MANAGER APPROVAL:

Attachments

CLTC25

CARNEGIE LIBRARIES OF TEXAS COALITION

c/o City of Stamford, Texas
201 East McHarg Street
Stamford, Texas 79553
Phone: 325-668-4878
Email: stamfordtxmayor@gmail.com

February 24, 2025

To whom it may concern:

In the late 19th century, Scottish-American industrialist and philanthropist Andrew Carnegie began funding community libraries across the United States. Carnegie had risen from humble beginnings to be one of the wealthiest men in history. He valued the power of self-improvement and he believed that a public library was the best gift for a community, as it gave all of the community's people the opportunity to improve themselves. Andrew Carnegie's generosity would change the nature and accessibility of public libraries forever.

Carnegie would ultimately help fund over 2,500 libraries around the world. 32 Carnegie Libraries were built in Texas. Many have been demolished, and a few are left standing for other purposes, but a remarkable five communities continue to operate their Carnegie property as a community library. Ballinger, Franklin, Jefferson, Palestine, and Stamford each built their library between 1906 and 1913 and continue to operate them over 110 years later.

Today, our communities are all working to renovate our Carnegie Library or otherwise ensure it remains a viable community library for years to come. Our communities value their libraries and we cherish our unique status as keepers of the Carnegie Library heritage in Texas. This mission is important but challenging. Our communities are small and have limited budgets to spread between infrastructure, essential city services, and quality-of-life projects. We must be good stewards of our citizens' money while also remaining good stewards of our heritage and the heritage that we possess on behalf of the entire State of Texas. With that challenge in mind, we formed a loose coalition in late 2024 to discuss a proposal with each Carnegie Library.

Today, we request the addition of a budget rider on the upcoming state budget in the amount of \$5 million, solely devoted to the preservation and renovation of the remaining Carnegie Libraries in Texas. We request that this rider be added to an appropriate bill for education or historic preservation. Upon funding, this sum could be held by a suitable state agency and in cooperation with our coalition and other state stakeholders, develop parameters by which each Carnegie Library may apply for up to \$1 million towards the renovation of a local Carnegie Library facility.

This is a small sum in the grand picture of the state budget, but it would be enormous to each library and our community. This investment would be transformative to each of our facilities. We hold a unique heritage for our entire state, but for many decades, we have been asked to go it alone. In many ways, we have done incredible work to keep our facilities alive on our limited budgets. Today, we have an opportunity for the State of Texas to recognize and invest in our heritage so that we can serve as an example for the next 110 years of community libraries in Texas.

Yours very truly,

Mayor James M. Decker
City of Stamford, Texas

Ann Pippin, Library Director
Stamford Carnegie Library



Agenda Date: 03/11/2025
To: Library Advisory Board
From: Ana Sanchez, Library Director
Agenda Item: Meeting Date Change
Date Submitted: 03/06/2025

SUMMARY:

Discuss and consider rescheduling the April 8 meeting to April 15, 2025. Other dates may also be considered. The staff will attend the TLA conference from April 1 to 4. The later date will allow sufficient time for staff to complete the March 2025 reports and submit the Library Advisory Board agenda items.

RECOMMENDED ACTION:

Staff recommends approval as presented.

CITY MANAGER APPROVAL:



Agenda Date: 03/11/2025
To: Library Advisory Board
From: Ana Sanchez, Library Director
Agenda Item: Strategic Five-Year Plan
Date Submitted: 03/06/2025

SUMMARY:

Discuss and consider possible action regarding the Palestine Public Library Strategic Five-Year Plan for 2025-2030. A review of the Long Range Plan 2019-2023 and the results of the 2021 Community Survey are included.

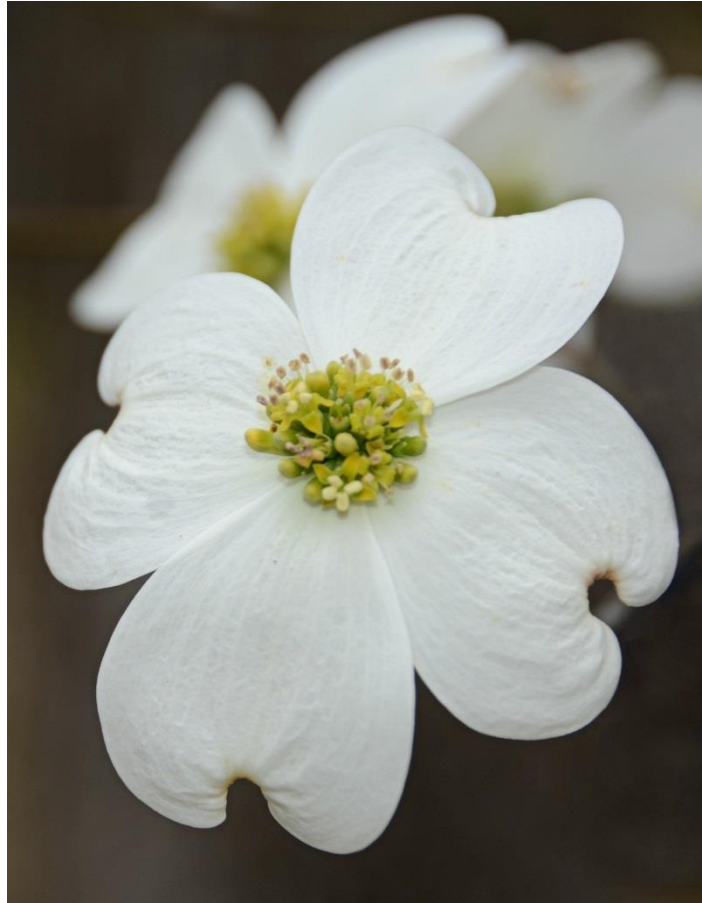
RECOMMENDED ACTION:

Discuss and consider possible action regarding the Palestine Public Library Strategic Five-Year Plan 2025-2030.

CITY MANAGER APPROVAL:

Attachments

SP20-25
LRP23UP
SUR21SUM



Palestine, Texas

STRATEGIC PLAN
October 1, 2020 - September 30, 2025

Library

(Libraries provide the physical and virtual spaces that are an integral part of an overarching system that provides continuous opportunities for learning from birth to senior age. Libraries continue to undergo tremendous transition as they move to virtual services in response to changes in technology and the expectations of their patrons, and as they facilitate not only the use of existing information, but also production of new information through online communities and efforts to preserve local history. The public values its library as a meeting place, a community center, and a learning place.)

2019 – 2020 Accomplishments (October 1, 2019 – September 30, 2020)

- Completed remediation of mold in Special Collections/Closed Stacks area.
- Increased followers using social media
- Performed a system-wide inventory and weeding of the children's non-fiction collection
- Phone tree software was installed to notify patrons to return materials on time.
- Conducted an annual analysis to determine strengths, weaknesses, and turnover of the collection.
- Palestine Public Library maintained their accreditation with the Texas State Library and Archives Commission.

(Recommendations call for a wide range of change, including initiatives to educate the public concerning the role and value of libraries, to meet the challenge of e-resources, to develop enhanced collaborations with other libraries and organizations, to support open content, and to oppose censorship.)

Year One Short-Term Goals (October 1, 2020 – September 30, 2021)

- The relocation of the Palestine Public Library from its current location within the Palestine Mall to a new or refurbished freestanding facility.
 - Research existing buildings for possible renovation as a free-standing library.
 - Research available property for appropriate location to build a new library facility.
 - Conduct a review of all spatial needs for a new/renovated library building to include staffing, technological upgrades and spacing for library/community events.
 - Explore potential funding resources including Palestine Memorial Board, grants, City Finance Department and governmental resources, and community-wide fund drive.
 - Set a tentative date for relocation.
- Review trends in public libraries as they affect planning for Palestine Public Library such as early learning development (children services); positive youth development (teen services); distance learning; lifelong learning; balancing electronic, digital and traditional collections; community adult services; and reference services
- The Palestine Public Library will provide a welcoming, comfortable environment that meets the physical needs for patrons and staff.
- Library will maintain adequate staffing to accommodate patron needs for programming.
- Rebrand the current marketing plan to reflect the Palestine Public Library's commitment to community and community services.
- The Palestine Public Library will continue to meet the requirements for state accreditation with the Texas State Library and Archives Commission.

Years Two – Five Short-Term Goals (October 1, 2021 – September 30, 2025)

- The Palestine Public Library will provide a welcoming, comfortable environment that meets the physical needs for patrons and staff.
- Library will maintain adequate staffing to accommodate patron needs and daily operations.
- Provide resources by which to educate and train staff to ensure staff is knowledgeable on current changes within the scope of their job descriptions.
- Library patrons and staff will have access to the Internet, training, and other technology and creative resources with no unnecessary restrictions.

- Continue to initiate and maintain services and programming that supports the library's mission and meets community needs for the personal enrichment, enjoyment, and educational endeavors for patrons of all ages.
- Deliver current, high-demand materials in both physical and digital format to meet patrons' informational, educational and recreational needs.
- Add "Information Center" to the name of the library (Palestine Public Library and Information Center)
- Expand the marketing of library services to all clientele and communities by rebranding the library while addressing the inaccurate perceptions about the need for libraries in a digital world.
- The Palestine Public Library will continue to meet the requirements for state accreditation with the Texas State Library and Archives Commission.

Years Six – Ten Long-Term Goals (October 1, 2025 – September 30, 2030)

- The Palestine Public Library will continue to meet and look for new means by which to be a viable partner and participate in facilitating its patrons: environmentally, technologically, facilities, historical and genealogical content and community awareness programming.
- Include to the library's existing Special Collections additional historical Palestine and Anderson County materials.
- Continue to market the library services to all clientele and communities by rebranding the library while addressing the inaccurate perceptions about the need for libraries in a digital world.
- With our current/future reality, we need to increase our media presence, particularly offering more programs digitally (Children's programming, book clubs, etc) that would coincide with or enhance in-person programs.
- Build a streaming content that offers twenty-four hour availability (without copyright infringement)
- The Palestine Public Library will continue to meet the requirements for state accreditation with the Texas State Library and Archives Commission.



LONG RANGE PLAN 2019-2023

Board Members

Kaitlin Scroggins

Lynn Calcote

Rhonda Herrington

Breck Quarles

Cindy Thornton

PALESTINE PUBLIC LIBRARY

Updated draft 4/1/20

Updated draft 12/14/2023

MISSION

Enabling our community to have access to ideas, information, experiences, and materials in a variety of formats for lifelong learning, work skills development, and cultural enrichment, the Palestine Public Library creates an environment for all residents to learn, to explore, to enjoy, to create, to connect, and to be inspired.

VISION

Palestine Public Library aspires to be a vibrant informational and cultural center to inform, educate, entertain, and enrich our community.

MARKETING and COMMUNICATIONS

Library materials and services are worthless if people are unaware they exist. The Palestine Public Library will move beyond traditional methods of publicizing its services and programs and enter into a complete marketing program.

GOAL

Increase Palestine Public Library's visibility in the community thus increasing new memberships and patrons' visits.

OBJECTIVE 1: *Increase the Library's social media presence.*

ACTIVITIES:

- Increase Twitter post per day -Inactive
- Post weekly to Facebook-post weekly on FB, Post what? Programs? Census? Computer lessons, reading, -Library Programs, City Posts, some lessons, online resources
- Showcase interactions between patrons and staff participating in library activities on social media.- Post on Instagram. Youth activities at the moment. Library programs, storytime, crafts, shows, summer reading
- Highlight new items and authors on social media -??? They are highlighted on our website.

OUTCOME: By the end of the plan, the library will increase social media presence by 25-30%

OBJECTIVE 2: *Increase community involvement with library activities.*

ACTIVITIES:

- Seek volunteers for library activities – Story time, teach art classes or other activities. New Librarian managing this- Youth department: volunteers teaching crocheting, assisting with storytime, making crafts kits
- Recruit local artisans to present workshops for adults and children. Ongoing in Youth. Adult? ?? Library has offered, writing, art, crafts and music programming.

Updated draft 4/1/20

Updated draft 12/14/2023

- Host a quarterly open house. Christmas Open House stats were low –we need help from Friends or other volunteer to head this? Library has held an annual open house on first weekend in December.

OUTCOME: By the end of the plan, the library will increase community involvement by 44-65%.

PALESTINE PUBLIC LIBRARY

TECHNOLOGY

As we continue into the 1st century, technology resources and uses continue to evolve at a rapid pace. The Palestine Public Library seeks to provide patrons and staff with the most efficient and effective technology resources available to serve the needs of our community

GOAL

Library patrons and staff will have access to the Internet, training, and other technology and creative resources with no unnecessary restrictions.

OBJECTIVE 1: *Develop and maintain a plan for technology acquisition, upgrade and rotation that will allow the library to have the most current and reliable equipment and software.*

ACTIVITIES: In conjunction with integrated City plan due to budget limits

- Implement and execute a five year hardware replacement plan for library computers resulting in one-fifth of computers being replaced or upgraded annually including the addition of touch-screens on every stationary computer. City of Palestine has placed all equipment on 3-5 year plans. 2022-All public and staff computers were replaced
- Upgrade operating system on all computers prior to 2020,
- Implement and execute a five-year software upgrade plan to allow for the most recent software to be available for patrons and staff. With 2022 upgrades library computer have the most up to date software possible.
- Replace a minimum of two dedicated servers-Two servers that served our ILS have been moved to the Cloud via TLC

- Upgrade to VOIP on phone tree-recently obtaining quotes and looking at other options.
- Investigate feasibility of integrating emerging technologies into library resources.
- Continue to provide secure Internet service to patrons that keep their online information private. With 2022 upgrades, library added software to mitigate this issue
- Explore the possibility of acquiring tablets, e-readers, and/or laptops for in-house use and potential check-out to expand the ways patrons can access the Internet and digital media.-budget??? Do patrons really have access to Internet? Connectivity is poor? Acquired tablets, e-readers for in-house and internet access

OUTCOME: By the end of the plan, the Library will provide patrons and staff access to the most current and reliable equipment and software and become the main go-to location for patrons lacking other access to reliable technology.

OBJECTIVE 2: *Provide technology training in a variety of formats for both patrons and staff.*

ACTIVITIES:

- Restart in-house training classes including digital media, coding, and other new technologies. This depends on budget to purchase software for this; staff issues, we also train staff -have tried several computer classes, Microsoft, Social media, online resources, open labs; one-on-one sessions with mobile devices daily
- Create instructional videos and guides for how to use digital services and post on library website. TLC working on this , Help option is best; vendor provided guides, videos, posts,
- Ensure library staff is well-trained on technology uses specifically related to public libraries through ongoing training opportunities such as webinars, conferences, and online courses. Library staff has monthly training; ongoing training, online, in person at conference,

OUTCOME: By the end of the plan, 50% of patrons who attend or access technology training will say that it has increased their ability to use the latest technology.

OBJECTIVE 3: *Develop spaces in the library that allow patrons of all Ages to be innovative and creative.*

Updated draft 4/1/20

Updated draft 12/14/2023

ACTIVITIES:

- Research and analyze the feasibility, options, and community interest in/demand for Makerspaces or other creative spaces that foster innovation and creativity. Space issues regarding; storytime, summer reading provide opportunities to teach STEAM; past two summer series, crafts after each storytime
- If Makerspaces or other creative spaces are deemed feasible and desirable, begin seeking funding and resources to put a Makerspace or other creative space in place by the end of 2021. Budget?? Where? Library youth department provides STEM series, storytime crafts, take and make crafts, knitting and crocheting for adults and youth. Coding and coding club established in 2022

OUTCOME: By the end of the plan, patrons will report using creative learning spaces at least 50% of the times they visit the library.

PALESTINE PUBLIC LIBRARY

SERVICES

The Palestine Public Library continues to evolve as a 21st century library to serve the needs of contemporary patrons. Services will reflect the community needs and interests as well as providing adequate access for public and staff to the library holdings, internet, and other electronic resources. Current popular services include children's programming and adult programming.

GOAL

Continue to initiate and maintain services and programming that supports the library's mission and meets community needs for the personal enrichment, enjoyment, and educational endeavors for patrons of all ages.

Updated draft 4/1/20

Updated draft 12/14/2023

OBJECTIVE 1: Provide lifelong learning opportunities based on community expressed needs.

ACTIVITIES:

- Notify patrons of library events, information about materials, and other news via the most appropriate form of notification. Newspaper column, press releases, social media. Library Facebook, City FB, City Calendar, newspaper articles, chamber of commerce, visitors center,
- Communicate with other community organizations and educational institutions to promote library services and resources. Partnership with Community Orgs
- Seek opportunities to provide library outreach services to the under-served and un-served. Partnership with UW, Unidos; Friends of the Hospital–PRMC ; outreach visits and partnerships with Workforce Commission, VA hospital, Veterans Service Center, local schools

OUTCOME: By the end of the plan, the library will have enriched the lives and positively contributed its users life-long learning, education, and personal enrichment.

OBJECTIVE 2: *Serve the educational needs of a multicultural and multigenerational population.*

ACTIVITIES:

- Partner with area agencies and schools to promote reading for pleasure and provide information to school-age children about available library resources. SRC calendars provided to local schools; have partnered during summer to provide summer programs, attend activities and events when invited
- Present educational, cultural, recreational, and programs that reflect diverse community needs and interests Monthly field trip to different community organizations ; members of the community invited to attend and read to storytime youth

OUTCOME: By the end of the plan, the library will have offered a great number and diversity of programs

OBJECTIVE 3: *Expand the community's access to Library resources, programs and services.*

ACTIVITIES:

- Use library space creatively to ease discovery of materials by patrons continually arranging collection to meet growing collection. We need more money. Expanded online reading offerings

Updated draft 4/1/20

Updated draft 12/14/2023

- Offer programs at a variety of times of day and at off-site locations. **Field Trip;**
Have participated in Fall activities, Literacy festival as library guest readers
- Provide service hours to meet the needs of the public. **Recently expanded hours**

OUTCOME: By the end of the plan, patrons who use the library will say that the library meets their service and borrowing needs, and is more user-friendly with collections that are up-to-date and visually appealing.

PALESTINE PUBLIC LIBRARY

COLLECTIONS

The Palestine Public Library provides a large, balanced, and stimulating collection of materials in a variety of formats which meets the needs of the community served, without exclusion. The Collection Development Policy guides the staff's selection of materials, acceptance of donations and de-selection of items.

GOAL

Deliver current, high-demand materials in both physical and digital format to meet patrons' informational, educational and recreational needs.

OBJECTIVE 1: *Review and update the Collection Development Policy.*

- Library board will review and update Collection Development Policy annually.

Updated draft 4/1/20

Updated draft 12/14/2023

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OUTCOME: By the end of the plan, the Collection Development Policy will reflect current library trends and changing needs of our community.

OBJECTIVE 2: *Maintain a quality collection of materials in various formats that reflects the needs and use patterns of the community*

ACTIVITIES: **Acquisitions handles this**

- Conduct an annual analysis to determine strengths, weaknesses, and turnover of the collection. Performed by Acquisitions. Ongoing weeding of collections and inventory checks, space will be a factor in determining the growth of the collection.
- Perform on-going, system-wide inventory and weeding of the collection. Performed by Acquisitions. Inventory is underway after the move
- Investigate physical and digital material vendors to improve access to current, popular materials in a cost effective manner. Analysis of joining a consortium has mixed results. Since 2020-PPL has actively engaged in seeking more e-content resources such as ebooks, downloadable books, databases, learning apps, for learning , entertainment and research.
- Maintain Spanish language resources for all ages according to demand and demographics. Performed by Acquisitions. Size of this collection will be impacted by space and budget
- Expand number of eBook fiction and non-fiction items in adult, youth, and children's collections to meet demand. Limited by reduced budget and is low circulating Hoopla, Libby and CloudLibrary, TexShare and Simply E
- Collaborate with area educators to develop resources that support and enhance the schools' curriculum. Currently done. Volunteers with teaching experience have taken leadership and supporting roles for library programs
- Continue to consider patron requested materials when placing orders. Currently done. Due to budget and space constraints materials requested by patrons are given priority, reading lists, award titles and book reviews of newly released materials are also considered when adding materials to the collection.

OUTCOME: By the end of the plan, the library will meet the *Texas Public Library Standards'* Enhanced Level of 20% of materials less than 5 years old, maintain the collection size at the Texas Public Library Standards' Exemplary Level of 2.46 items per capita, and increase circulation of collection to the Texas Public Library Standards' Enhanced Level of 4.1 items per capita.

Updated draft 4/1/20

Updated draft 12/14/2023

OBJECTIVE 3: *Digitize and index Special Collection Materials*

- Investigate digitizing and indexing of Palestine Herald Press Grant based so depends on grant; actively prioritizing list of digitization project; acquiring information from other vendors and UNT and gathering grant information
- Investigate digitizing and indexing Kate Hunter Collection Grant based so depends on grant; actively prioritizing list of digitization project; acquiring information from other vendors and UNT and gathering grant information
-
- Investigate digitizing and indexing other local History collections Grant based so depends on grant; actively prioritizing list of digitization project; acquiring information from other vendors and UNT and gathering grant information
-

OUTCOME: By the end of the plan, the library will have at least 20% of local history research collection digitized and indexed.

PALESTINE PUBLIC LIBRARY

FACILITY

The Palestine Public Library will insure that physical facilities and equipment are well maintained in order to provide an accessible, safe, comfortable, and attractive environment for patrons and staff.

GOAL

The Palestine Public Library seeks to provide a welcoming, comfortable environment that meets the physical needs for patrons and staff.

OBJECTIVE 1: *All areas of the current library will be clean, safe and available for use by patrons and/or staff as appropriate.*

ACTIVITIES:

- Immediate remediation of mold in Special Collections/Closed Stacks area. **Done**
- Timely periodic inspection and maintenance of roof and HVAC system, ducts, vents and installation of clean air filters. **Facilities;** Library reports needs to Facilities maintenance
- Periodic inspection of all furnishings, shelving, and equipment for excess wear or damage. Repair or replace as necessary for safe operation of the library. **Done by staff, repairs limited by budget; We need to replace shelving in Adult Non-fiction during move; Currently working on a new plan for the new space**
- Daily custodial services to include vacuuming and trash removal. **Done by custodial service; Custodial services offered 3 times per week for both Carnegie and Redlands Annex**

OUTCOME: By the end of the plan, the library will make sure the library facilities impose no physical barriers for use.

OBJECTIVE 2: Considering the proposed sale of the mall site, planning for the future physical needs of the library is essential.

Updated draft 4/1/20

Updated draft 12/14/2023

ACTIVITIES:

Review existing community buildings for possible renovation as a free-standing library. **City Manager level;**

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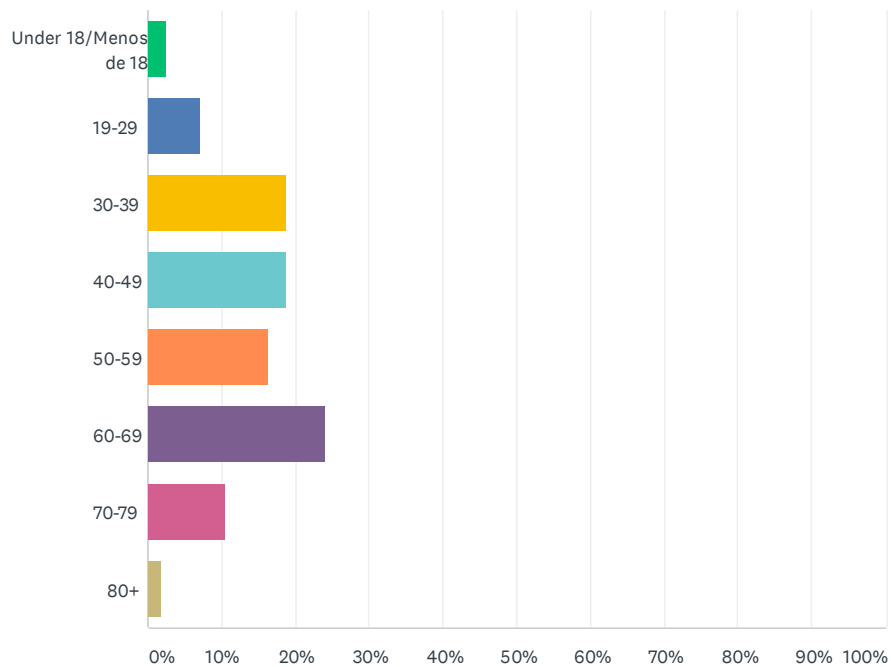
Research available property for appropriate location to build a new library facility. **City Manager level**

- Conduct a review of spatial needs for a new/renovated library building including, but not limited to, book stacks and shelving for A/V and audio books; public and staff computer/technology needs; server room and WIFI; computer learning lab; special collections space; multi-purpose community meeting space; quiet study rooms; reference desk area and research materials storage; staff work, storage, breakroom and restroom areas; administrative area; materials processing/preparation area; circulation desk; Friends' book storage/preparation area; restrooms; and periodical reading area. [A plan was initiated in 2020, about 50% of it was completed; move to Carnegie was initiated in 2021](#)
- Review trends in public libraries as they affect planning for Palestine Public Library such as early learning development (children services); positive youth development (teen services); distance learning; lifelong learning; balancing electronic, digital and traditional collections; community adult services; and reference services. [A plan was initiated in 2020, about 50% of it was completed](#)
- Explore potential funding resources including Palestine Memorial Board, grants, City Finance Department and governmental resources, and community-wide fund drive.

OUTCOME: By the end of the plan, the library will have completed all necessary research and documentation in order to have an in-depth understanding of needed improvements to the physical building, whether renovations or new construction.

Q1 What is your age? ¿Cual es su edad?

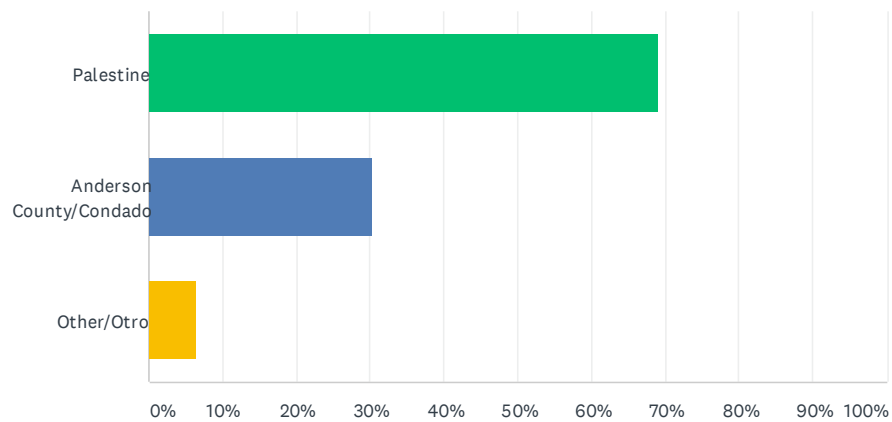
Answered: 154 Skipped: 2



ANSWER CHOICES	RESPONSES	
Under 18/Menos de 18	2.60%	4
19-29	7.14%	11
30-39	18.83%	29
40-49	18.83%	29
50-59	16.23%	25
60-69	24.03%	37
70-79	10.39%	16
80+	1.95%	3
Total Respondents: 154		

Q2 I am a resident of? And write in your Zip Code. ¿Soy residente de? Y escriba su código postal.

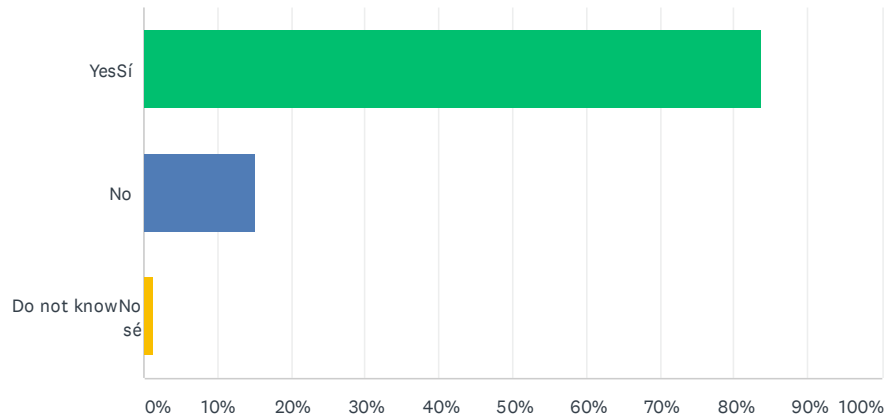
Answered: 155 Skipped: 1



ANSWER CHOICES	RESPONSES	
Palestine	69.03%	107
Anderson County/Condado	30.32%	47
Other/Otro	6.45%	10
Total Respondents: 155		

Q3 Do you have a Palestine Public Library borrower's card? Check only one. ¿Tiene tarjeta de usuario de la Biblioteca Pública de Palestine? Escoja una opción solamente.

Answered: 153 Skipped: 3



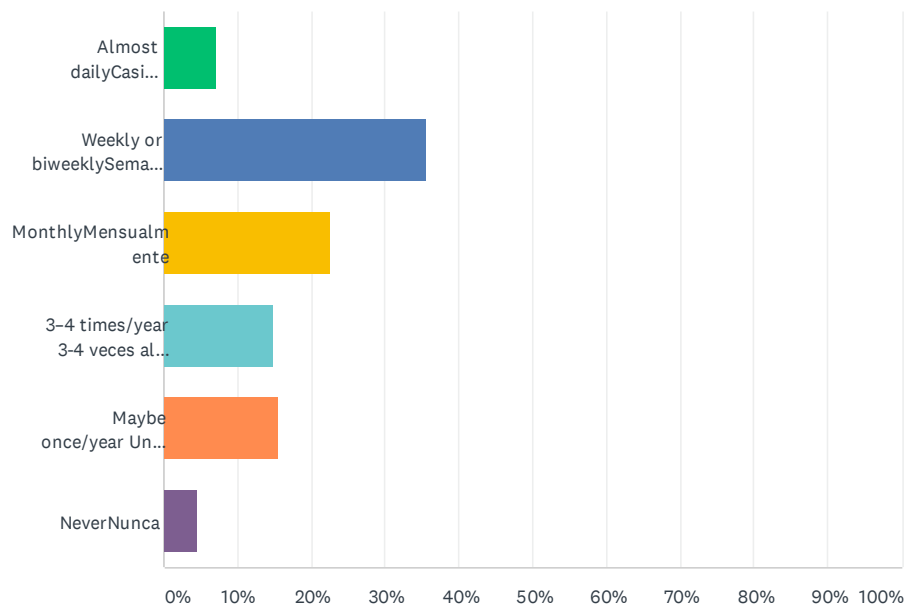
ANSWER CHOICES	RESPONSES	
YesSí	83.66%	128
No	15.03%	23
Do not knowNo sé	1.31%	2
Total Respondents: 153		

Q4 What is the primary language spoken in your household? ¿Cuál es el idioma principal que se habla en su hogar?

Answered: 152 Skipped: 4

Q5 How often do you (or a member of your family) visit the Palestine Public Library? ¿Con qué frecuencia usted (o un miembro de su familia) visita la Biblioteca Pública de Palestine?

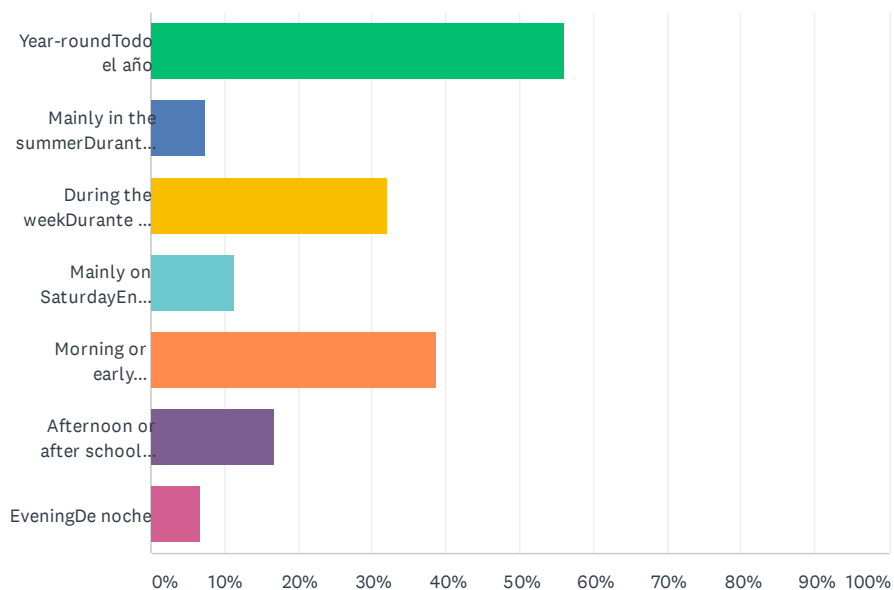
Answered: 155 Skipped: 1



ANSWER CHOICES	RESPONSES	
Almost dailyCasi diario	7.10%	11
Weekly or biweeklySemanalmente/Cada dos semanas	35.48%	55
MonthlyMensualmente	22.58%	35
3-4 times/year 3-4 veces al año	14.84%	23
Maybe once/year Una vez al año	15.48%	24
NeverNunca	4.52%	7
Total Respondents: 155		

Q6 When do you (or your family member) typically visit the Palestine Public Library? Check all that apply. ¿Cuándo usted (o su familiar) suele visitar la Biblioteca Pública de Palestine? Seleccione todas las que correspondan

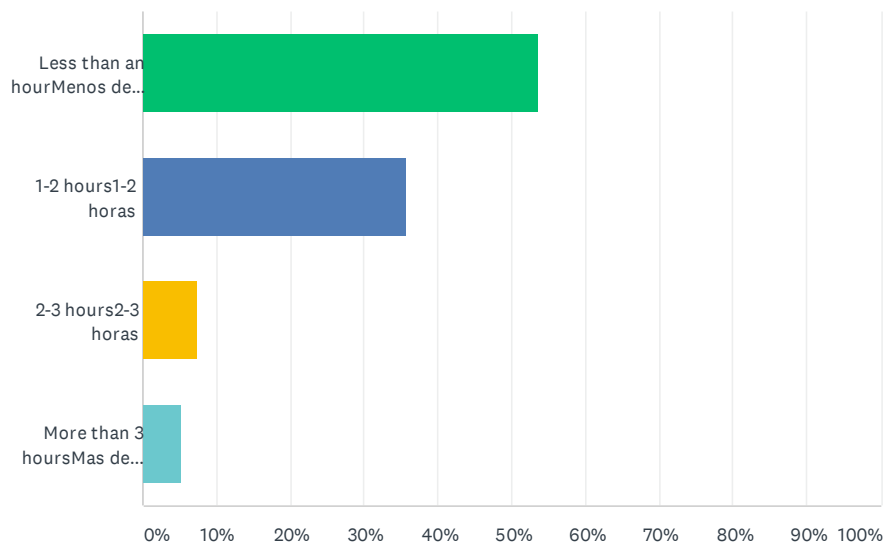
Answered: 150 Skipped: 6



ANSWER CHOICES	RESPONSES	
Year-round/Todo el año	56.00%	84
Mainly in the summer/Durante el verano	7.33%	11
During the week/Durante la semana	32.00%	48
Mainly on Saturday/En sábado	11.33%	17
Morning or early afternoon/Por la mañana o temprano por la tarde	38.67%	58
Afternoon or after school/En la tarde o después de la escuela	16.67%	25
Evening/De noche	6.67%	10
Total Respondents: 150		

Q7 When you (or your family) visit the Palestine Public Library how long do you usually stay? Cuando usted (o su familia) visita la Biblioteca Pública de Palestine ¿cuánto tiempo suele permanecer?

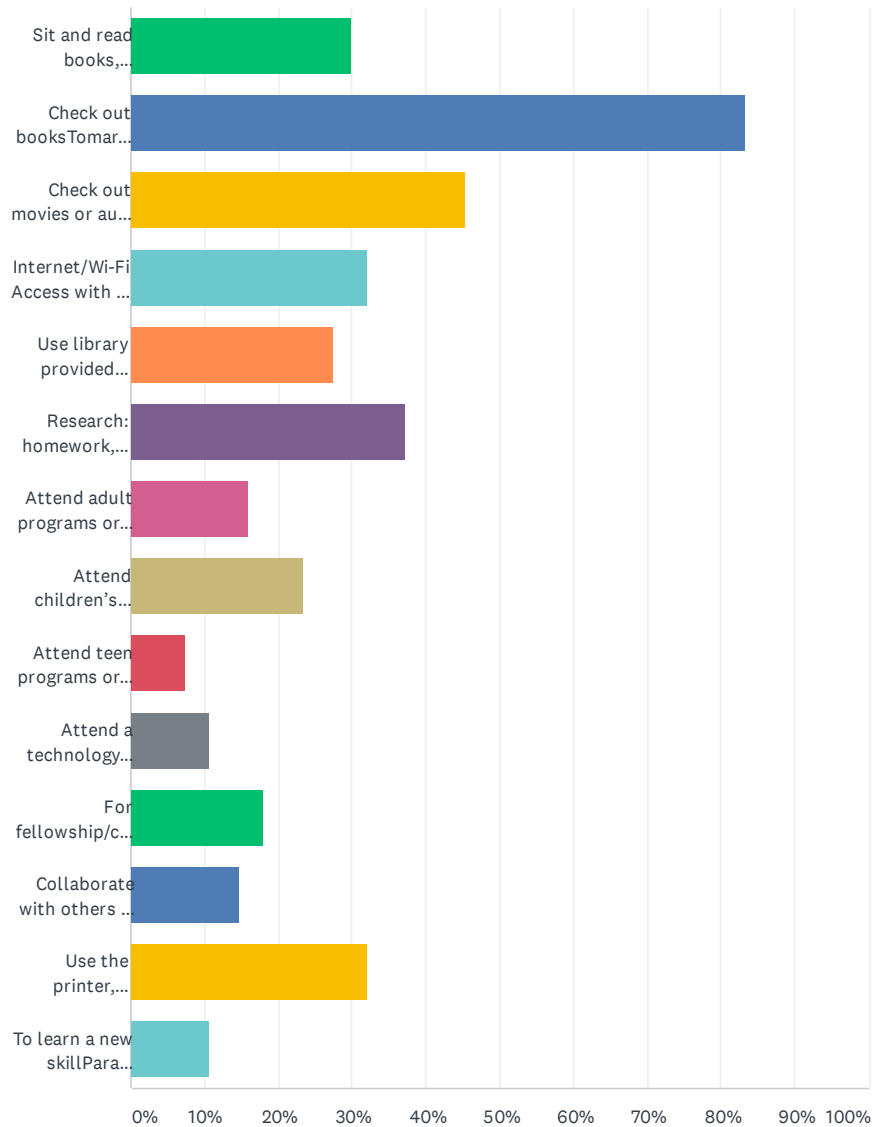
Answered: 151 Skipped: 5



ANSWER CHOICES	RESPONSES	
Less than an hourMenos de una hora	53.64%	81
1-2 hours1-2 horas	35.76%	54
2-3 hours2-3 horas	7.28%	11
More than 3 hoursMas de tres horas	5.30%	8
Total Respondents: 151		

Q8 If you are a library user, why do you go to the library? Check all that apply. Si usted es un usuario de biblioteca, ¿por qué va a la biblioteca?
 Seleccione todas las que correspondan.

Answered: 150 Skipped: 6

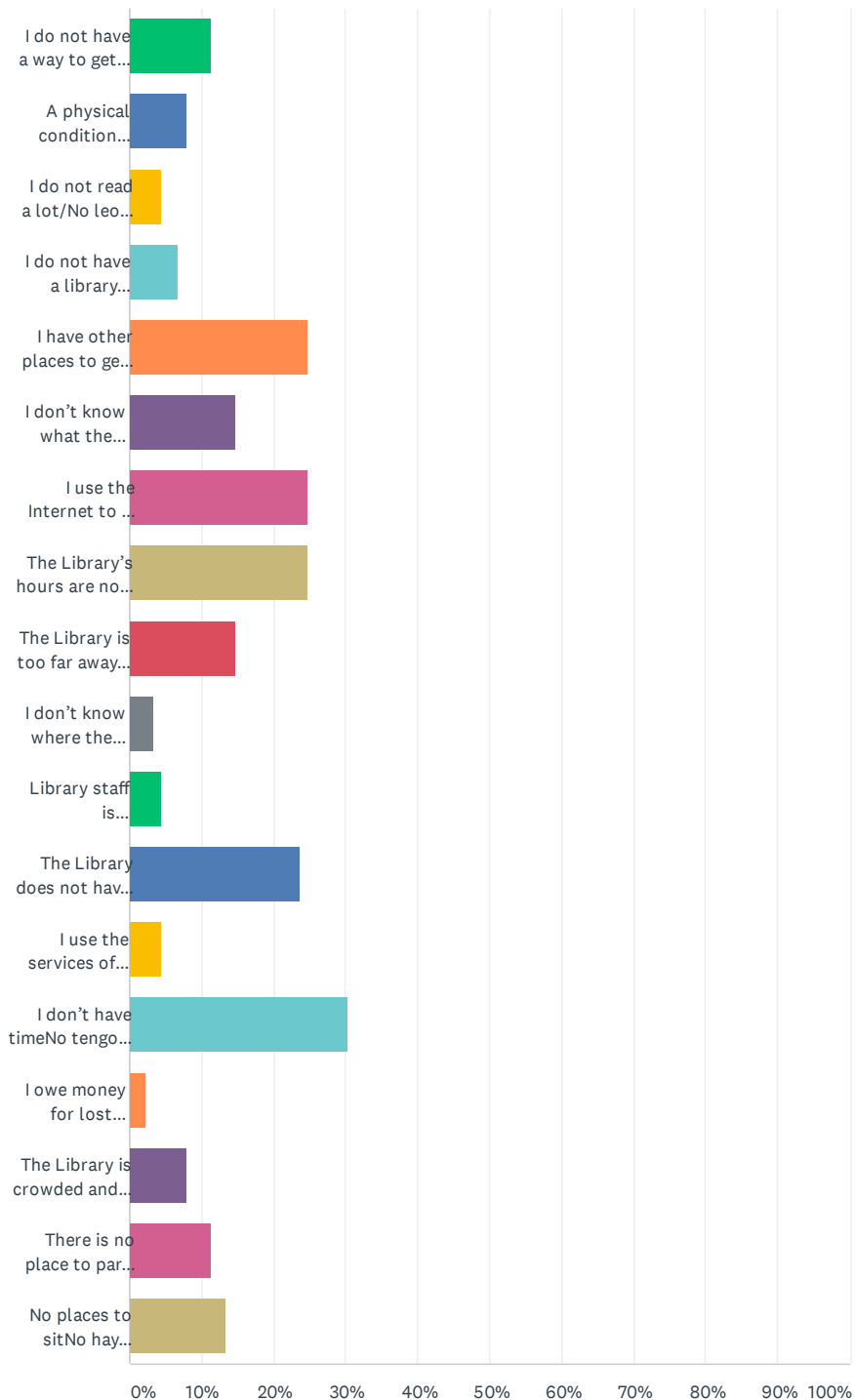


Palestine Public Library Online Survey 2021

ANSWER CHOICES	RESPONSES	
Sit and read books, newspapers or magazines Sentarse a leer libros, periódicos o revistas	30.00%	45
Check out booksTomar libros prestados	83.33%	125
Check out movies or audio booksTomar películas o audiolibros prestados	45.33%	68
Internet/Wi-Fi Access with own device Acceso a Internet/Wi-Fi con dispositivo propio	32.00%	48
Use library provided computersUtilizar computadoras proporcionadas por la biblioteca	27.33%	41
Research: homework, reference, or work-relatedInvestigaciones de tarea o de trabajo	37.33%	56
Attend adult programs or classesAsistir a programas o clases para adultos	16.00%	24
Attend children's programs or classesAsistir a programas o clases para niños	23.33%	35
Attend teen programs or classesAsistir a programas o clases para adolescentes	7.33%	11
Attend a technology classAsistir a una clase de tecnología	10.67%	16
For fellowship/communityPor compañerismo o comunidad	18.00%	27
Collaborate with others in areas of mutual interestPara colaborar con otros en áreas de interés mutuas	14.67%	22
Use the printer, copier, scanner, or fax machineUtilizar una impresora, copiadora, escáner o fax	32.00%	48
To learn a new skillPara aprender una nueva habilidad	10.67%	16
Total Respondents: 150		

Q9 What is the primary reason you do not use the Palestine Public Library? Check all that apply. Cuál es la razón principal por la que no utiliza los servicios de la Biblioteca Pública de Palestine. Seleccione todas las que correspondan

Answered: 89 Skipped: 67

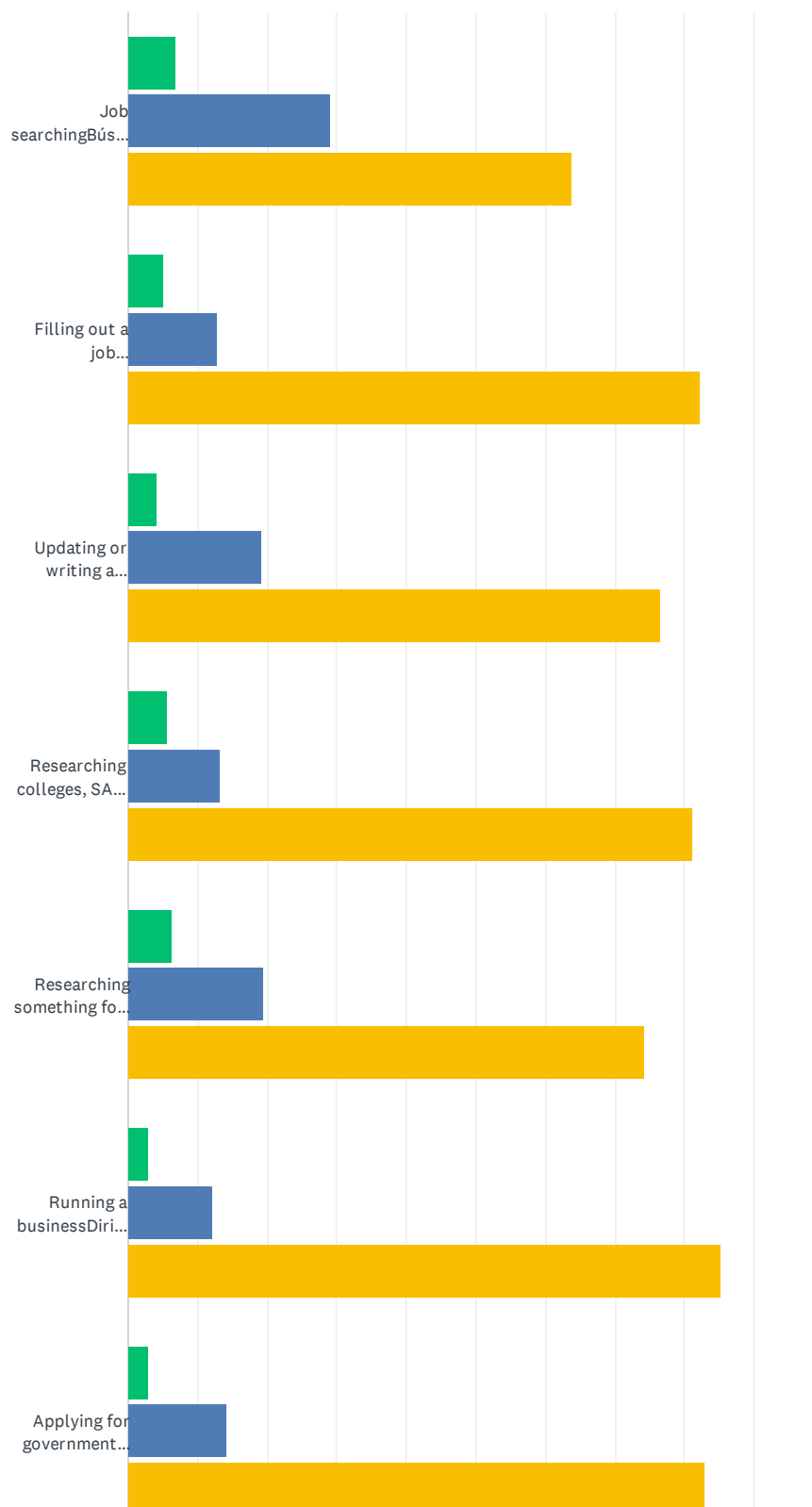


Palestine Public Library Online Survey 2021

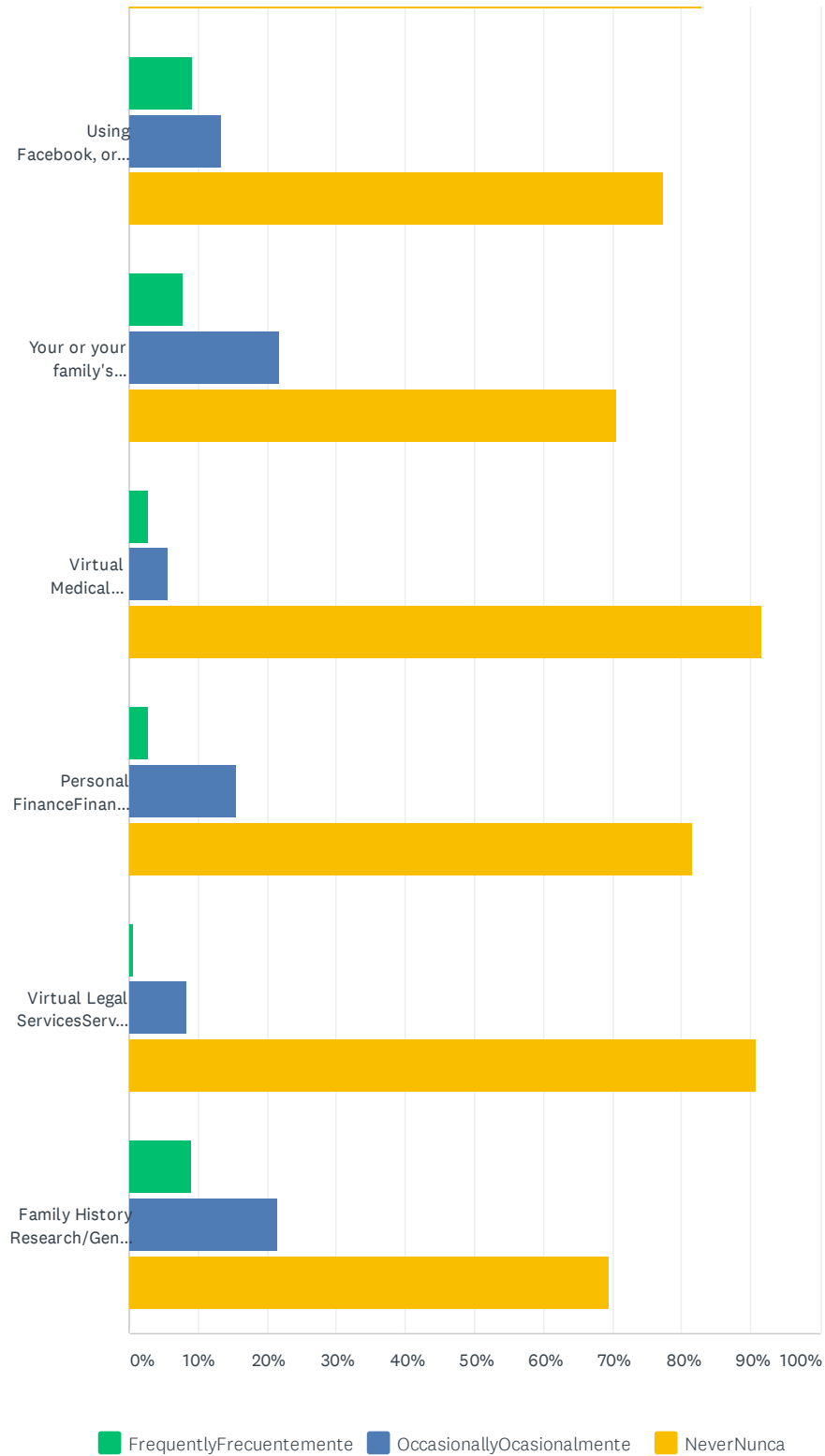
ANSWER CHOICES	RESPONSES	
I do not have a way to get to the LibraryFalta de transporte	11.24%	10
A physical condition prevents me from goingUna condición física me impide ir	7.87%	7
I do not read a lot/No leo mucho	4.49%	4
I do not have a library cardNo tengo tarjeta bibliotecaria	6.74%	6
I have other places to get books, DVDs, etc. Obtengo libros, películas, etc. en otros lugares	24.72%	22
I don't know what the library offersNo sé qué ofrece la biblioteca	14.61%	13
I use the Internet to get informationUtilizo el Internet para obtener informacion.	24.72%	22
The Library's hours are not convenient for meLas horas de servicio son inconvenientes	24.72%	22
The Library is too far awayLa biblioteca está demasiado lejos	14.61%	13
I don't know where the library is locatedNo sé donde se encuentra la biblioteca	3.37%	3
Library staff is unfriendly/unpleasantEl personal de la biblioteca es antipático/desagradable	4.49%	4
The Library does not have what I needLa biblioteca no tiene lo que necesito	23.60%	21
I use the services of other librariesUtilizo los servicios de otras bibliotecas	4.49%	4
I don't have timeNo tengo tiempo	30.34%	27
I owe money for lost booksTengo un saldo por materiales perdidos	2.25%	2
The Library is crowded and noisyLa Biblioteca está llena de gente y ruido	7.87%	7
There is no place to parkNo hay lugar para estacionarse	11.24%	10
No places to sitNo hay lugares para sentarse	13.48%	12
Total Respondents: 89		

Q10 How often do you use the computers / internet access (including wireless) at Palestine Public Library, for: ¿Con qué frecuencia utiliza los ordenadores / acceso al Internet (incluyendo inalámbrico) en la Biblioteca Pública de Palestine, para:

Answered: 149 Skipped: 7



Palestine Public Library Online Survey 2021

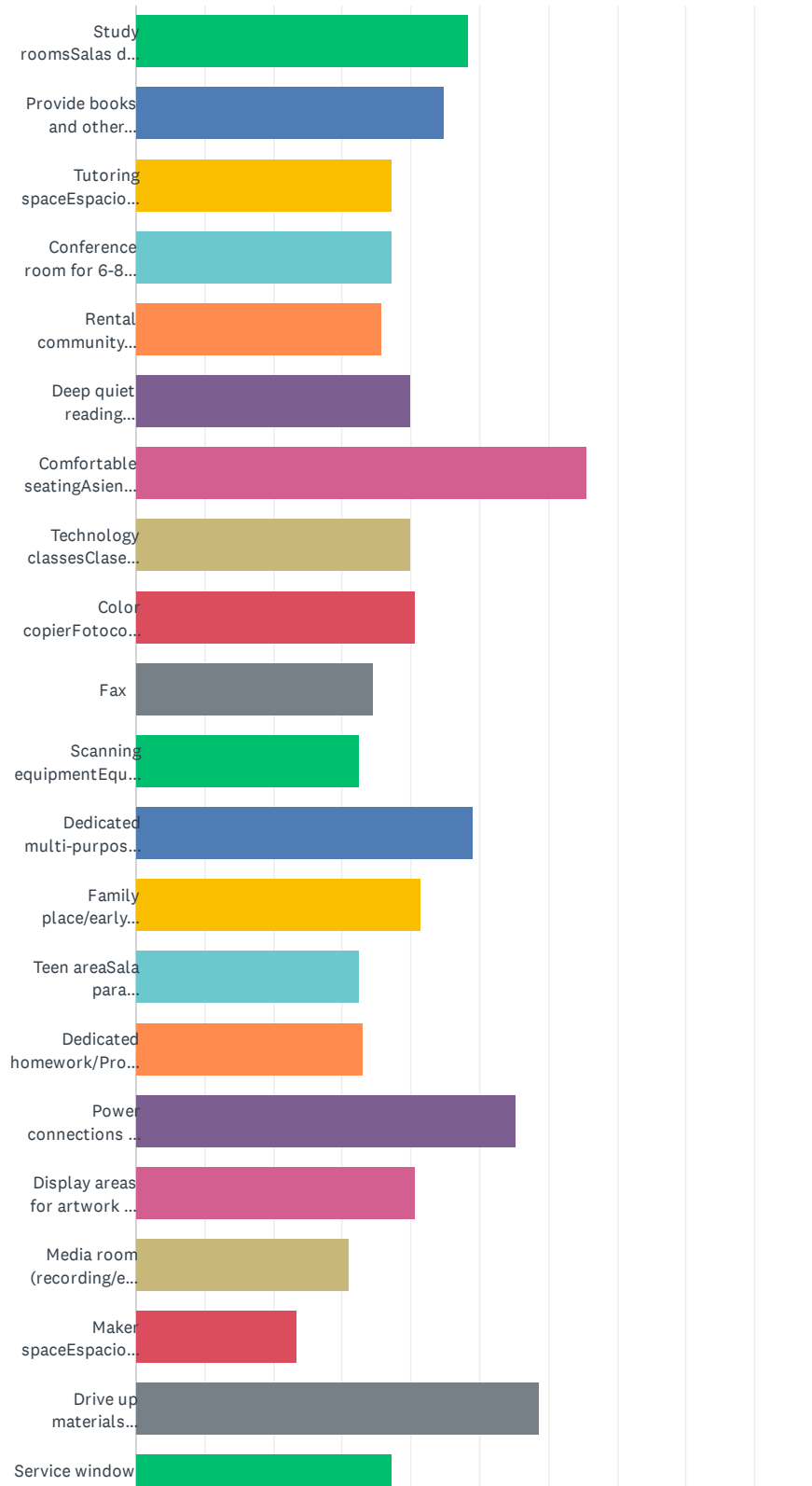


Palestine Public Library Online Survey 2021

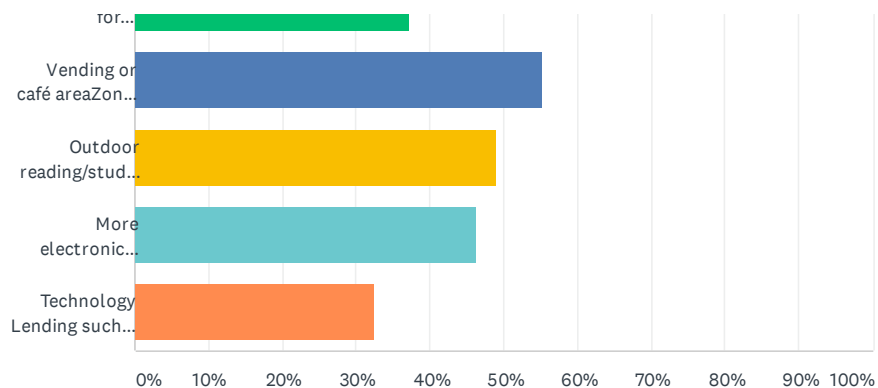
	FREQUENTLYFRECUEMENTE	OCCASIONALLYOCASIONALMENTE	NEVERNUNCA	TOTAL	V A
Job searchingBúsqueda de empleo	6.94% 10	29.17% 42	63.89% 92	144	
Filling out a job applicationLlenar una solicitud de empleo	4.96% 7	12.77% 18	82.27% 116	141	
Updating or writing a resume or cover letterActualizar curriculum o carta de presentación	4.26% 6	19.15% 27	76.60% 108	141	
Researching colleges, SAT prep, financial aid for collegeInvestigar colegios, preparación del SAT, ayuda financiera para la universidad	5.56% 8	13.19% 19	81.25% 117	144	
Researching something for a business you've started or are thinking of startingInvestigar algo para un negocio que ha empezado o está pensando en empezar	6.25% 9	19.44% 28	74.31% 107	144	
Running a businessDirigir un negocio	2.84% 4	12.06% 17	85.11% 120	141	
Applying for government programs like Social Security or unemploymentSolicitar programas gubernamentales como el Seguro Social o el desempleo	2.86% 4	14.29% 20	82.86% 116	140	
Using Facebook, or other personal or social networking activitiesUtilizar Facebook o otras redes sociales	9.22% 13	13.48% 19	77.30% 109	141	
Your or your family's enjoyment (watching YouTube, games, shopping, etc.) Por placer (ver You Tube, juegos, compras, etc.)	7.75% 11	21.83% 31	70.42% 100	142	
Virtual Medical Appointments, insurance, doctor forms, etc... Citas médicas virtuales, seguros, formularios médicos, etc.	2.82% 4	5.63% 8	91.55% 130	142	
Personal FinanceFinanzas personales	2.82% 4	15.49% 22	81.69% 116	142	
Virtual Legal ServicesServicios Jurídicos Virtuales	0.70% 1	8.45% 12	90.85% 129	142	
Family History Research/GenealogyInvestigación de Historia Familiar/Genealogía	9.03% 13	21.53% 31	69.44% 100	144	

Q11 What new services or spaces would you like to have in an updated facility? Check all that apply. ¿Qué nuevos servicios o espacios le gustaría tener en una instalación actualizada? Seleccione todas las que correspondan.

Answered: 145 Skipped: 11



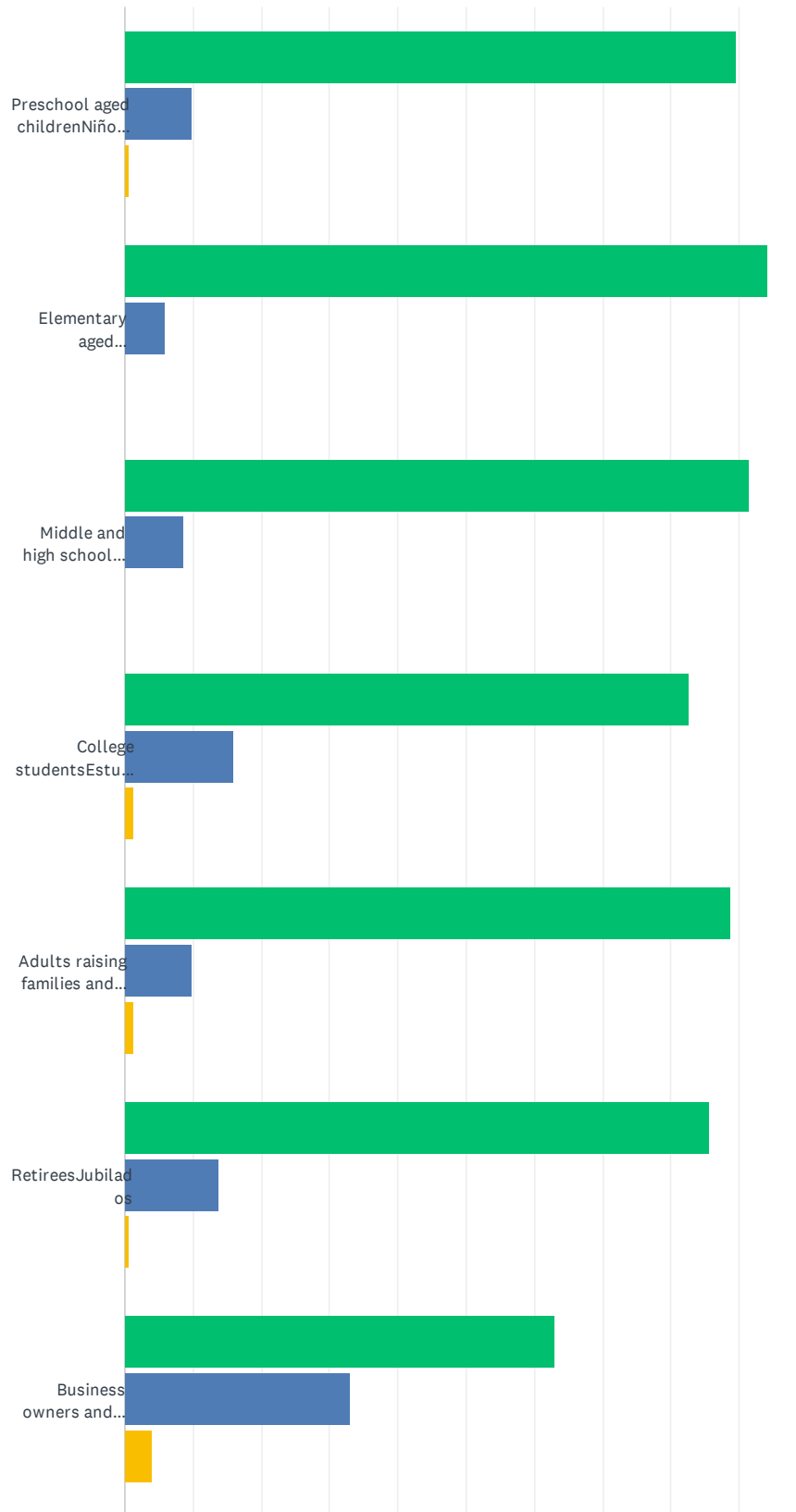
Palestine Public Library Online Survey 2021



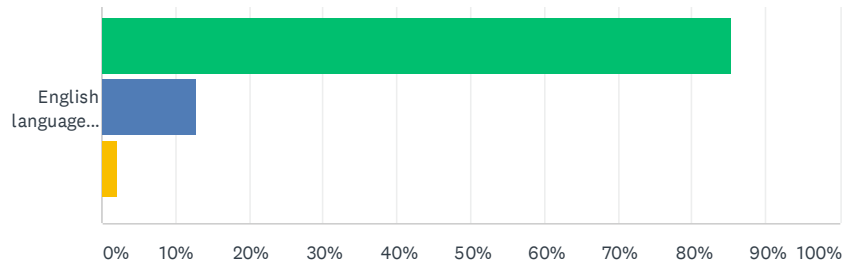
ANSWER CHOICES	RESPONSES	
Study roomsSalas de estudio	48.28%	70
Provide books and other materialsProveer libros y otros materiales	44.83%	65
Tutoring spaceEspacio para tutoría	37.24%	54
Conference room for 6-8 peopleSala de conferencias para 6-8 personas	37.24%	54
Rental community meeting roomRenta de salon para reuniones	35.86%	52
Deep quiet reading roomSala de lectura profunda y tranquila	40.00%	58
Comfortable seatingAsientos cómodos	65.52%	95
Technology classesClases de tecnología	40.00%	58
Color copierFotocopiado a color	40.69%	59
Fax	34.48%	50
Scanning equipmentEquipo de Escaneo	32.41%	47
Dedicated multi-purpose children's story roomSala multiusos para niños	48.97%	71
Family place/early learning play areaEspacio familiar/para juego y aprendizaje temprano	41.38%	60
Teen areaSala para adolescentes	32.41%	47
Dedicated homework/Project areaÁrea para hacer tareas y proyectos	33.10%	48
Power connections for your own laptop or deviceConexiones eléctricas para su propio dispositivo portátil	55.17%	80
Display areas for artwork and special collectionsÁreas para exhibición de artes y colecciones especiales	40.69%	59
Media room (recording/editing studio) Centro de reproducción de medios	31.03%	45
Maker spaceEspacio de creación	23.45%	34
Drive up materials returnDevolución de libros en auto	58.62%	85
Service window for pickupsVentana de servicio para pedidos	37.24%	54
Vending or café areaZona de vending o cafetería	55.17%	80
Outdoor reading/study spacesEspacios de lectura/estudio al aire libre	48.97%	71
More electronic resources; eBooksMás recursos y libros electrónicos	46.21%	67
Technology Lending such as mobile hotspots, devicesPréstamos tecnológicos como puntos de acceso móviles, dispositivos	32.41%	47
Total Respondents: 145		

Q12 In your opinion, how important is it for the Palestine Public Library to serve the following? En su opinión, ¿qué tan importante es que la Biblioteca Pública de Palestine sirva a los siguientes?

Answered: 154 Skipped: 2



Palestine Public Library Online Survey 2021

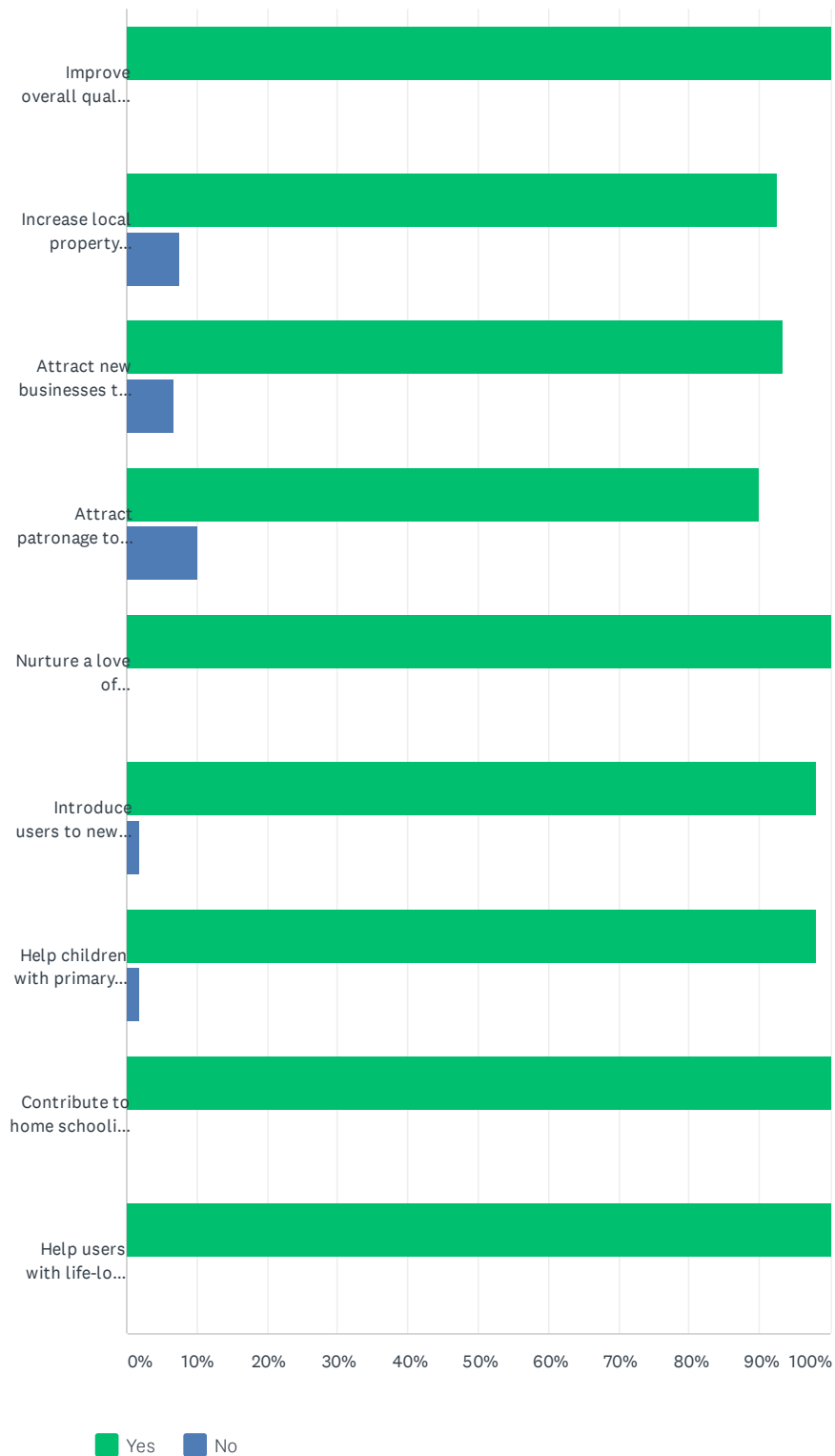


■ Extremely Sumamente
 ■ Somewhat Algo
 ■ Not at All Para nada

	EXTREMELY SUMAMENTE	SOMEWHAT ALGO	NOT AT ALL PARA NADA	TOTAL	WEIGHTED AVERAGE
Preschool aged childrenNiños en edad preescolar	89.47% 136	9.87% 15	0.66% 1	152	1.11
Elementary aged childrenNiños en edad primaria	94.04% 142	5.96% 9	0.00% 0	151	1.06
Middle and high school aged studentsEstudiantes en edad escolar media y secundaria	91.45% 139	8.55% 13	0.00% 0	152	1.09
College studentsEstudiantes universitarios	82.67% 124	16.00% 24	1.33% 2	150	1.19
Adults raising families and/or workingAdultos criando familias y/o trabajadores	88.74% 134	9.93% 15	1.32% 2	151	1.13
RetireesJubilados	85.53% 130	13.82% 21	0.66% 1	152	1.15
Business owners and entrepreneursPropietarios de negocios y Empresarios	62.91% 95	33.11% 50	3.97% 6	151	1.41
English language learnersEstudiantes de inglés	85.33% 128	12.67% 19	2.00% 3	150	1.17

Q13 Can a thriving Public Library ... ¿Puede una próspera Biblioteca Pública...

Answered: 154 Skipped: 2



Palestine Public Library Online Survey 2021

	YES	NO	TOTAL
Improve overall quality of life?¿Mejorar la calidad de vida general?	100.00% 152	0.00% 0	152
Increase local property values?¿Aumentar valores de las propiedades locales?	92.52% 136	7.48% 11	147
Attract new businesses to the community? ¿Atraer empresas nuevas a la comunidad?	93.38% 141	6.62% 10	151
Attract patronage to local businesses? ¿Atraer patrocinio a empresas locales?	89.86% 133	10.14% 15	148
Nurture a love of reading?¿Fomentar el amor por la lectura?	100.00% 154	0.00% 0	154
Introduce users to new technologies?¿Introducir a los usuarios en las nuevas tecnologías?	98.01% 148	1.99% 3	151
Help children with primary education work? ¿Ayudar a los niños con su educación primaria?	98.03% 149	1.97% 3	152
Contribute to home schooling efforts? ¿Contribuir a esfuerzos de educación en el hogar?	100.00% 153	0.00% 0	153
Help users with life-long learning?¿Ayudar a los usuarios con el aprendizaje de por vida?	100.00% 151	0.00% 0	151

Q14 Please share any other comments or suggestions you have for ways to improve the library (e.g., unique ways the library could serve the community, improvements to the physical layout of the library, challenges for the future of the library, ways to partner with the community, etc...): Por favor, comparta cualquier otro comentario o sugerencia que tenga para formas de mejorar la biblioteca (por ejemplo, maneras únicas en que la biblioteca podría servir a la comunidad, mejoras en el diseño físico de la biblioteca, desafíos para el futuro de la biblioteca, formas de asociarse con la comunidad, etc...):

Answered: 76 Skipped: 80

Q15 Would you like to be contacted with updates on the library and opportunities to volunteer? ¿Le gustaría recibir noticias sobre la biblioteca o sobre oportunidades para hacer trabajo voluntario?

Answered: 64 Skipped: 92

ANSWER CHOICES	RESPONSES	
NameNombre	100.00%	64
E-mailCorreo Electrónico	96.88%	62
Phone NumberNúmero de teléfono	79.69%	51