



December 9, 2011

kulrich@ci.ramsey.mn.us
and U. S. Mail

Kurt Ulrich, City Administrator
City of Ramsey
7550 Sunwood Drive NW
Ramsey, MN 55303

Re: Metro Transit Services

Dear Kurt:

As the City of Ramsey joins the regular Metro Transit service area through the Transit Capital Levy District, I want to share with you information about our transit system.

The new Northstar Commuter Rail Station at Ramsey will be served by every regularly scheduled train in both directions. Weekdays this includes five Minneapolis commute trips each morning and afternoon, and one trip serving corridor station area community's morning and afternoon in the opposite direct. Weekend service includes three inbound and three outbound trips each Saturday and Sunday. As you may know we operate special train service to Minnesota Twins games. We carry a large portion of our annual ridership by serving all Twins games, and our goal is to continue serving each of the 80-plus home games in 2012.

Metro Transit provides management, facility maintenance, police, marketing, media relations, customer service and operation of Northstar Commuter Rail focusing on service quality, reliability, safety and ridership growth. In October and November 2011, Northstar carried an average of 2,100 weekday commuters to and from Minneapolis. Many of these customers are connecting to other transit service at, or near, Target Field Station. As such, we know the value of schedule connections with the rest of the regional transit system.

More broadly, Metro Transit is the transportation resource for the Twin Cities, offering an integrated network of buses, light rail and commuter trains as well as resources for those who carpool, vanpool, walk or bike. We offer our customers access to a wealth of resources beyond the transit service we operate, including schedule information, on-line trip planner, Transit Information Center (with staff to field schedule and fare tool questions), and Customer Relations (with staff to address customer comments, compliments and concerns).

Metro Transit is one of the country's largest transit systems, and will provide approximately 81 million rides this year - roughly 85 percent of all transit trips taken in the Twin Cities. Each weekday customers board Metro Transit buses and trains an average of 250,000 times.

Metro Transit operates the Hiawatha light-rail line, Northstar commuter rail line and 123 bus routes — 66 local-service routes, 51 express routes, and 6 contract service routes, using a fleet

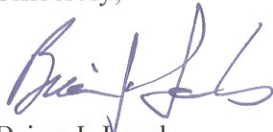
A service of the Metropolitan Council

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of 885 buses. All Metro Transit buses are equipped with wheelchair lifts or ramps and racks for bicycles. All trains feature storage areas for bicycles and luggage. We are developing enhanced bus service throughout the region, and we are building the new Central Corridor (Green Line) Light Rail Transit (LRT) line between downtown Minneapolis and downtown St. Paul, which will open in 2014.

As part of the Northstar Commuter Rail, we will coordinate with you as we develop our marketing efforts moving forward and will evaluate potential bus trip extensions to Ramsey. Our staff is available to assist you and field any questions you may have. I look forward to our new partnership.

Sincerely,

A handwritten signature in blue ink, appearing to read "Brian J. Lamb".

Brian J. Lamb
General Manager
Metro Transit

c: Ed Byers
Adam Harrington