

# Ramsey: Standard Measures 2014

Category	#	Measure	2012	2013	2014
General	1	Rating of the overall quality of services provided by your city	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	2	Percent change in the taxable property market value	<b>-7.82%</b>	<b>-0.74%</b>	<b>12.76%</b>
	3	Citizens' rating of the overall appearance of the city	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	4	Nuisance code enforcement cases per 1,000 population	<b>6.31</b>	<b>9.72</b>	<b>14.4</b>
	5	Number of library visits per 1,000 population	<i>NA</i>	<i>NA</i>	<i>NA</i>
	6	Bond rating	<b>AA+</b>	<b>AA+</b>	<b>AA+</b>
	7	Citizens' rating of city recreational programs and facilities	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	8	Accuracy of post election audit (% of ballots counted accurately)	<b>100%</b>	<b>100%</b>	<b>100%</b>
Police	9	P I and II Crime Rates (per 1000)	<b>22.20/26.30</b>	<b>17.3/25.43</b>	<i>1 year lag</i>
	10	Part I and II Crime Clearance Rates (per 1000)	<b>Total: 41%</b>	<b>Total: 51%</b>	<i>1 year lag</i>
	11	Citizens' rating of safety in their community (survey)	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	12	Average police response time	<b>8:36</b>	<i>Lost Data</i>	<i>1 year lag</i>
Fire & EMS	13	Insurance industry rating of fire services	<b>ISO 4/7</b>	<b>ISO 4/7</b>	<b>ISO 5/7</b>
	14	Citizens' rating of the quality of fire protection services	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	15	Average fire response time	<b>8:05</b>	<b>8:24</b>	<b>8:12</b>
	16	Fire calls per 1,000 population	<b>13.2</b>	<b>10.98</b>	<b>16.5</b>
	17	Number of fires with loss resulting in investigation	<b>29</b>	<b>34</b>	<b>27</b>
	18	EMS calls per 1,000	<b>2.5</b>	<b>4.56</b>	<b>4.7</b>
	19	Emergency Medical Services average response time	<b>8:05</b>	<b>6:21</b>	<b>6:85</b>
Streets	20	Average city street pavement condition rating	<b>7.5 Paser Scale (1-10)</b>	<b>7.25 Paser Scale</b>	<b>7.4 Paser Scale</b>
	21	Citizens' rating of the road conditions in their City	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	22	Expenditures for road rehabilitation per paved lane mile rehabilitated. Does not include minor upkeep (pot holes, patching, etc.)	<b>\$1,941</b>	<b>\$1,350</b>	<b>\$10,628</b>
	23	Percentage of all jurisdiction lane miles rehabilitated in the yr	<b>12%</b>	<b>8%</b>	<b>12%</b>
	24	Average hours to complete road system during snow event	<b>8</b>	<b>8.9</b>	<b>7.61</b>
	25	Citizens' rating of the quality of snowplowing on city streets	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
Water	26	Citizens' rating of the dependability and quality of the city water supply (survey)	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	27	Operating cost per 1,000,000 gallons of water pumped/produced	<b>\$895</b>	<b>\$1,080</b>	<b>\$1,011</b>
Sanitary	28	Citizens' rating of the dependability and quality of city sanitary sewer service	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
Sewer	29	Number of sewer blockages on city system per 100 connections	<b>0</b>	<b>0</b>	<b>0</b>