

Ramsey: Standard Measures 2016

Category	Measure	2012	2013	2014	2015	2016
General	1 Rating of the overall quality of services provided by your city	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	2 Percent change in the taxable property market value	-7.82%	-0.74%	12.76%	4.50%	5.07%
	3 Citizens' rating of the overall appearance of the city	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	4 Nuisance code enforcement cases per 1,000 population	6.31	9.72	14.40	15.48	15.09
	5 Number of library visits per 1,000 population	NA	NA	NA	NA	NA
	6 Bond rating	AA+	AA+	AA+	AA+	AA+
	7 Citizens' rating of city recreational programs and facilities	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	8 Accuracy of post election audit (% of ballots counted accurately)	100.00%	100.00%	100.00%	100.00%	100.00%
Police	9 P I and II Crime Rates (per 1000)	22.20/26.30	17.3/25.43	15.01/27.16	14.53/25.53	1 year lag
	10 Part I and II Crime Clearance Rates (per 1000)	41.00%	51.00%	46.00%	62.00%	1 year lag
	11 Citizens' rating of safety in their community (survey)	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	12 Average police response time (emergency calls)	8:36	No Data	No Data	4:33	3:23
Fire & EMS	13 Insurance industry rating of fire services	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7
	14 Citizens' rating of the quality of fire protection services	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	15 Average fire response time	8:05	8:24	8:12	8:27	8:23
	16 Fire calls per 1,000 population	13.20	10.98	16.50	12.46	11.70
	17 Number of fires with loss resulting in investigation	29.00	34.00	27.00	16.00	15.00
	18 EMS calls per 1,000	2.50	4.56	4.70	5.55	7.60
	19 Emergency Medical Services average response time	0:34	0:26	6:85	6:35	6:51
Streets	20 Average city street pavement condition rating Paser Scale (1-10)	7.50	7.25	7.40	7.50	<i>Pending</i>
	21 Citizens' rating of the road conditions in their City	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	22 Expenditures for road rehabilitation per paved lane mile rehab. Does not include minor upkeed (pot holes, patching, etc.)	\$1,941.00	\$1,350.00	\$10,628.00	\$41,700.00	<i>Pending</i>
	23 Percentage of all jurisdiction lane miles rehabilitated in the yr	12.00%	8.00%	12.00%	9.00%	<i>Pending</i>
	24 Average hours to complete road system during snow event	8.00	8.90	7.61	8.20	8.16
	25 Citizens' rating of the quality of snowplowing on city streets	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
Water	26 Citizens' rating of water dependability and quality (survey)	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	27 Operating cost per 1,000,000 gallons of water pumped/produced	\$895.00	\$1,080.48	\$1,010.91	\$992.00	<i>Pending</i>
Sanitary	28 Citizens' rating of the dependability and quality of city sanitary sewer service	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
Sewer	29 Number of sewer blockages on city system per 100 connections	0	0	0	0	<i>Pending</i>