

# Ramsey: Standard Measures 2015

Category	Measure	2012	2013	2014	2015
<b>General</b>	<b>1</b> Rating of the overall quality of services provided by your city	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	<b>2</b> Percent change in the taxable property market value	-7.82%	-0.74%	12.76%	4.50%
	<b>3</b> Citizens' rating of the overall appearance of the city	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	<b>4</b> Nuisance code enforcement cases per 1,000 population	6.31	9.72	14.40	15.48
	<b>5</b> Number of library visits per 1,000 population	NA	NA	NA	NA
	<b>6</b> Bond rating	AA+	AA+	AA+	AA+
	<b>7</b> Citizens' rating of city recreational programs and facilities	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	<b>8</b> Accuracy of post election audit (% of ballots counted accurately)	100.00%	100.00%	100.00%	100.00%
<b>Police</b>	<b>9</b> P I and II Crime Rates (per 1000)	22.20/26.30	17.3/25.43	15.01/27.16	1 year lag
	<b>10</b> Part I and II Crime Clearance Rates (per 1000)	41.00%	51.00%	46.00%	1 year lag
	<b>11</b> Citizens' rating of safety in their community (survey)	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	<b>12</b> Average police response time (emergency calls)	8:36	No Data	No Data	4:33
<b>Fire &amp; EMS</b>	<b>13</b> Insurance industry rating of fire services	ISO 4/7	ISO 4/7	ISO 5/7	ISO 5/7
	<b>14</b> Citizens' rating of the quality of fire protection services	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	<b>15</b> Average fire response time	8:05	8:24	8:12	8:27
	<b>16</b> Fire calls per 1,000 population	13.20	10.98	16.50	12.46
	<b>17</b> Number of fires with loss resulting in investigation	29.00	34.00	27.00	16.00
	<b>18</b> EMS calls per 1,000	2.50	4.56	4.70	5.55
	<b>19</b> Emergency Medical Services average response time	0:34	0:26	6:85	6:51
<b>Streets</b>	<b>20</b> Average city street pavement condition rating Paser Scale (1-10)	7.50	7.25	7.40	7.50
	<b>21</b> Citizens' rating of the road conditions in their City	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	<b>22</b> Expenditures for road rehabilitation per paved lane mile rehab. Does not include minor upkeed (pot holes, patching, etc.)	\$1,941.00	\$1,350.00	\$10,628.00	\$41,700.00
	<b>23</b> Percentage of all jurisdiction lane miles rehabilitated in the yr	12.00%	8.00%	12.00%	9.00%
	<b>24</b> Average hours to complete road system during snow event	8.00	8.90	7.61	8.20
	<b>25</b> Citizens' rating of the quality of snowplowing on city streets	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
<b>Water</b>	<b>26</b> Citizens' rating of water dependability and quality (survey)	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	<b>27</b> Operating cost per 1,000,000 gallons of water pumped/produced	\$895.00	\$1,080.48	\$1,010.91	\$992.00
<b>Sanitary</b>	<b>28</b> Citizens' rating of the dependability and quality of city sanitary sewer service	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
<b>Sewer</b>	<b>29</b> Number of sewer blockages on city system per 100 connections	0	0	0	0