

Ramsey: Standard Measures 2018

Category	Measure	2012	2013	2014	2015	2016	2017	2018
General	1 Rating of the overall quality of services provided by your city	Survey	Survey	Survey	Survey	Survey	Survey	Survey
	2 Percent change in the taxable property market value	-7.82%	-0.74%	12.76%	4.50%	5.07%	6.18%	10.10%
	3 Citizens' rating of the overall appearance of the city	Survey	Survey	Survey	Survey	Survey	Survey	Survey
	4 Nuisance code enforcement cases per 1,000 population	6.31	9.72	14.40	15.48	15.09	30.55	41.74
	5 Number of library visits per 1,000 population	NA	NA	NA	NA	NA	NA	NA
	6 Bond rating	AA+	AA+	AA+	AA+	AA+	AA+	AA+
	7 Citizens' rating of city recreational programs and facilities	Survey	Survey	Survey	Survey	Survey	Survey	Survey
	8 Accuracy of post election audit (% of ballots counted accurately)	100%	100%	100%	100%	100%	100%	100%
Police	9 P I and II Crime Rates (per 1000)	22.20/26.30	17.3/25.43	15.01 / 27.16	14.53/25.53	13.47/24.21	16.25/23.75	1 year lag
	10 Part I and II Crime Clearance Rates (per 1000)	41%	51%	46%	62%	52%	46%	1 year lag
	11 Citizens' rating of safety in their community (survey)	Survey	Survey	Survey	Survey	Survey	Survey	Survey
	12 Average police response time (emergency calls)	8:36	No Data	No Data	4:33	3:23	4:25	5:42
Fire & EMS	13 Insurance industry rating of fire services	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 4/7
	14 Citizens' rating of the quality of fire protection services	Survey	Survey	Survey	Survey	Survey	Survey	Survey
	15 Average fire response time	8:05	8:24	8:12	8:27	8:26	8:23	8:16
	16 Fire calls per 1,000 population	13.20	10.98	16.50	12.46	11.70	14.46	16.70
	17 Number of fires with loss resulting in investigation	29.00	34.00	27.00	16.00	15.00	13.00	12.00
	18 EMS calls per 1,000	2.50	4.56	4.70	5.55	7.60	13.00	14.85
	19 Emergency Medical Services average response time	0.34	0.26	6:85	6:35	6:51	6:50	6:46
Streets	20 Average city street pavement condition rating Paser Scale (1-10)	7.50	7.25	7.40	7.50	7.35	7.20	6.77
	21 Citizens' rating of the road conditions in their City	Survey	Survey	Survey	Survey	Survey	Survey	Survey
	22 Expenditures for road rehabilitation per paved lane mile rehab. Does not include minor upkeed (pot holes, patching, etc.)	\$1,941	\$1,350	\$10,628	\$41,700	\$58,690	\$46,009	\$52,009
	23 Percentage of all jurisdiction lane miles rehabilitated in the yr	12%	8%	12%	9%	12%	8%	16%
	24 Average hours to complete road system during snow event	8.00	8.90	7.61	8.20	8.16	6.48	8.66
	25 Citizens' rating of the quality of snowplowing on city streets	Survey	Survey	Survey	Survey	Survey	Survey	Survey
Water	26 Citizens' rating of water dependability and quality (survey)	Survey	Survey	Survey	Survey	Survey	Survey	Survey
	27 Operating cost per 1,000,000 gallons of water pumped/produced	\$895	\$1,080	\$1,011	\$992	\$746	\$1,017	\$1,244
Sanitary Sewer	28 Citizens' rating of the dependability and quality of city sanitary sewer	Survey	Survey	Survey	Survey	Survey	Survey	Survey
	29 Number of sewer blockages on city system per 100 connections	0	0	0	0	0	0	0