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Police Department – Medaria Arradondo, Chief of Police  
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Minneapolis, MN 55415  
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[www.minneapolismn.gov](http://www.minneapolismn.gov)

October 16, 2019

Ramsey Police Department  
7550 Sunwood Drive NW  
Ramsey, MN 55303

Dear APS Customer:

Over 20 years ago, the Minneapolis Police Department created the Automated Pawn System (APS). At that time, APS was a groundbreaking tool for public safety. Over the course of these 20 plus years, APS has continued to evolve, eventually transforming into its current version now known as the Automated Property System.

The Minneapolis Police Department has come to a crossroads with APS. We are in need of upgrading APS from its current application-based platform, to a modern web-based platform. This will assure all users have the most updated functionality and capabilities. Such an upgrade will require much technical expertise and ongoing customer service to complete.

The Minneapolis Police Department has partnered with Business Watch International (BWI) to modernize and upgrade APS to a web-based platform. As a result, MPD will no longer be supporting APS, as BWI will take over the operation of APS. In the coming weeks you will be contacted by BWI with information regarding the updated version of APS, their pricing options and other vital aspects of their product.

Pending final approval by the City Council and Mayor this October and November, this letter serves notice of the Minneapolis Police Department's intent to terminate our obligations regarding APS effective with the earlier of you entering into an agreement with BWI, providing notice of intent to terminate your involvement with APS as noted in your agreement with the City of Minneapolis, or January 01, 2020. Please note that you will be free to continue with BWI's product or to move to another system if you choose.

As a police department and public safety partner, we are certainly proud to have been on the forefront of this effort for the past 20 plus years. Thank you for your partnership over those 20 years. We have been able to walk away from this effort knowing that the tools today are far beyond what was imagined 25 years ago.

Please feel free to reach out to me if you have any questions or concerns. I can be reached at 612 673-2445 or [travis.glampe@minneapolismn.gov](mailto:travis.glampe@minneapolismn.gov).

Yours truly,

A handwritten signature in black ink, appearing to read "Travis Glampe".

Commander Travis Glampe  
Minneapolis Police Department