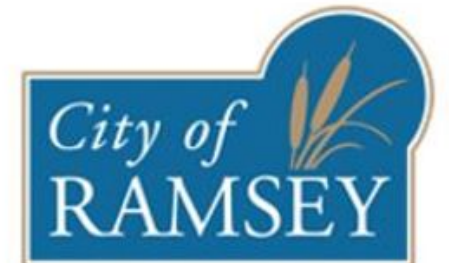


COMMUNITY DEVELOPMENT DEPARTMENT WORK PLAN

2019 Update

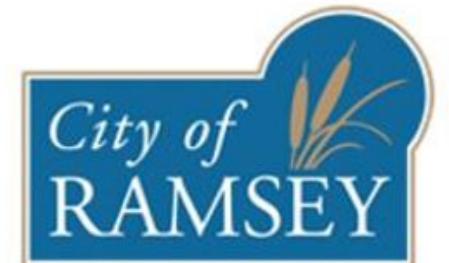
COMPREHENSIVE PLAN, STRATEGIC PLAN, WORK PLAN, OH MY!

Comprehensive Plan	20 Year Land Use Vision
Strategic Plan	3 Year Council Priority/Organizational Plan
Work Plan	Action!



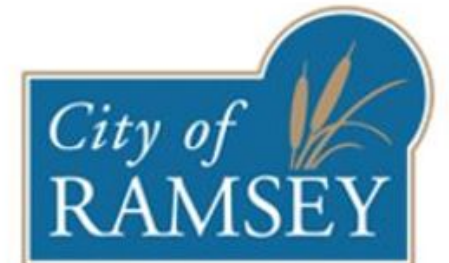
VALUES

- *When talking about our amazing team, these are the values they embody in the work that we do. These values are how we measure our effectiveness as professionals.*
 - Ethics and Integrity
 - Fiscal Responsibility
 - Cooperation and Teamwork
 - Open and Honest Communication
 - Excellence and Quality in the Delivery of Services
 - Treating People with Respect and Fairness
 - Adaptability and Continuous Learning



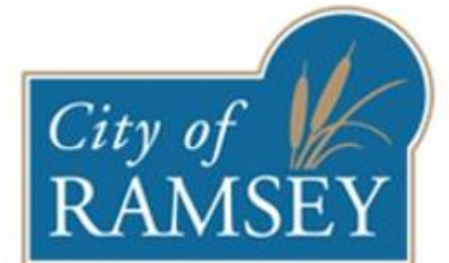
VISION FOR THE FUTURE

- *This statement represents where we want to be in the future.*
 - Ramsey will be a secure, citizen-driven, collaborative processes that respects the balance and connectivity between its unique urban, rural, and natural environments.



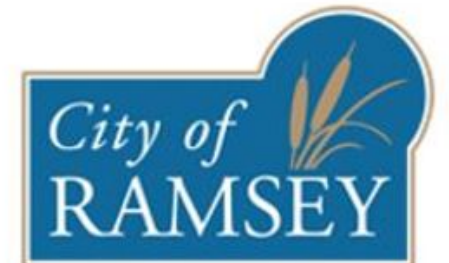
MISSION OF ORGANIZATION

- *This statement represents the primary purpose of our organization.*
 - It is our mission to work together to responsibly grow our community, and provide quality, cost-effective, and efficient government services.



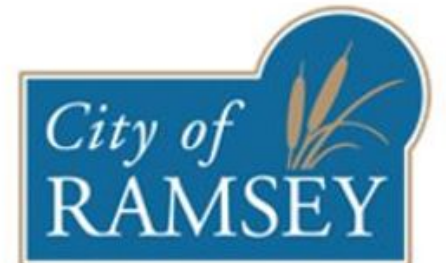
OBJECTIVES

- *These are what we strive to be as a community and inspire the work that we do. These are how we broadly achieve the Vision and Mission.*
 - Financial Stability
 - A Balance of Rural Character and Urban Growth
 - An Active and Connected Community
 - Smart, Citizen-Focused Government
 - An Effective Organization



WHAT'S NEXT?

- Commission and Department Work Plans
- Employee Development Plans
- Policies & Procedures



MEASURING OUR SUCCESS

Metric	Measurement
Email/Phone Inquiry	Same Day
Land Use Application	60 Days (MN Statute)
Business Subsidy	60 Days
Purchase Agreement Approval	60 Days
Non-Plan Review	1 Day
Plan Review – Simple	2 Weeks
Plan Review – Complex	4 Weeks
Inspection Window	48 Hours
Nuisance Complaint	2 Weeks
Licenses	3 Weeks