Ramsey: Standard Measures 2019

Category		Measure	2012	2013	2014	2015	2016	2017	2018	2019
General	**1**	Rating of the overall quality of services provided by your city	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*
	2	Percent change in the taxable property market value	-7.82%	-0.74%	12.76%	4.50%	5.07%	6.18%	10.10%	8.26%
	3	Citizens' rating of the overall appearance of the city	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*
	4	Nuisance code enforcement cases per 1,000 population	6.31	9.72	14.40	15.48	15.09	30.55	41.74	31.59
	5	Number of library visits per 1,000 population	*NA*	*NA*	*NA*	*NA*	*NA*	*NA*	*NA*	*N/A*
	6	Bond rating	AA+	AA+	AA+	AA+	AA+	AA+	AA+	AA+
	7	Citizens' rating of city recreational programs and facilities	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*
	8	Accuracy of post election audit (% of ballots counted accurately)	100%	100%	100%	100%	100%	100%	100%	100%
Police	**9**	P I and II Crime Rates (per 1000)	22.20/26.30	17.3/25.43	*15.01 / 27.16*	*14.53/25.53*	*13.47/24.21*	*16.25/23.75*	*13.92/21.25*	*1 year lag*
	10	Part I and II Crime Clearance Rates (per 1000)	41%	51%	46%	*62%*	*52%*	*46%*	*26%/63% (44.5% ave.)*	*1 year lag*
	11	Citizens' rating of safety in their community (survey)	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*
	12	Average police response time (emergency calls)	8:36	No Data	No Data	4:33	3:23	4:25	6:03	5:42
Fire & EMS	**13**	Insurance industry rating of fire services	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 4/7	ISO 4/7
	14	Citizens' rating of the quality of fire protection services	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*
	15	Average fire response time	8:05	8:24	8:12	8:27	8:26	8:23	8:16	8:41
	16	Fire calls per 1,000 population	13.20	10.98	16.50	12.46	11.70	14.46	16.70	15.3
	17	Number of fires with loss resulting in investigation	29.00	34.00	27.00	16.00	15.00	13.00	12.00	15
	18	EMS calls per 1,000	2.50	4.56	4.70	5.55	7.60	13.00	14.85	20.8
	19	Emergency Medical Services average response time	0.34	0.26	6:85	6:35	6:51	6:50	6:46	
Streets	**20**	Average city street pavement condition rating Paser Scale (1-10)	7.50	7.25	7.40	7.50	7.35	7.20	6.77	6.07
	21	Citizens' rating of the road conditions in their City	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*
	22	Expenditures for road rehabilitation per paved lane mile rehab. Does not include minor upkeep (pot holes, patching, etc.)	$1,941	$1,350	$10,628	$41,700	$58,690	$46,009	$52,009	$17,182
	23	Percentage of all jurisdiction lane miles rehabilitated in the yr	12%	8%	12%	9%	12%	8%	16%	12%
	24	Average hours to complete road system during snow event	8.00	8.90	7.61	8.20	8.16	6.48	8.66	7.80
	25	Citizens' rating of the quality of snowplowing on city streets	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*
Water	**26**	Citizens' rating of water dependability and quality (survey)	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*
	27	Operating cost per 1,000,000 gallons of water pumped/produced	$895	$1,080	$1,011	$992	$746	$1,017	$1,244	$1,176
Sanitary Sewer	**28**	Citizens' rating of the dependability and quality of city sanitary sewer	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*
	29	Number of sewer blockages on city system per 100 connections	0	0	0	0	0	0	0	0