Ramsey: Standard Measures 2020

Category		Measure	2012	2013	2014	2015	2016	2017	2018	2019	2020
General	1	Rating of the overall quality of services provided by your city	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	Survey
	2	Percent change in the taxable property market value	-7.82%	-0.74%	12.76%	4.50%	5.07%	6.18%	10.10%	8.26%	7.86%
	3	Citizens' rating of the overall appearance of the city	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	Survey
	4	Nuisance code enforcement cases per 1,000 population	6.31	9.72	14.40	15.48	15.09	30.55	41.74	31.59	38.25
	5	Number of library visits per 1,000 population	*NA*	*NA*	*NA*	*NA*	*NA*	*NA*	*NA*	*N/A*	NA
	6	Bond rating	AA+	AA+	AA+	AA+	AA+	AA+	AA+	AA+	AA+
	7	Citizens' rating of city recreational programs and facilities	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	Survey
	8	Accuracy of post election audit (% of ballots counted accurately)	100%	100%	100%	100%	100%	100%	100%	100%	100%
Police	9	P I and II Crime Rates (per 1000)	22.20/26.30	17.3/25.43	*15.01 / 27.16*	*14.53/25.53*	*13.47/24.21*	*16.25/23.75*	*13.92/21.25*	*11.59/21.24*	1 Year Lag
	10	Part I and II Crime Clearance Rates (per 1000)	41%	51%	46%	*62%*	*52%*	*46%*	*26%/63% (44.5% ave.)*	*43%*	1 Year Lag
	11	Citizens' rating of safety in their community (survey)	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	Survey
	12	Average police response time (emergency calls)	8:36	No Data	No Data	4:33	3:23	4:25	6:03	5:42	5:44
Fire & EMS	13	Insurance industry rating of fire services	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 4/7	ISO 4/7	ISO 4/7
	14	Citizens' rating of the quality of fire protection services	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*
	15	Average fire response time	8:05	8:24	8:12	8:27	8:26	8:23	8:16	8:41	7:45
	16	Fire calls per 1,000 population	13.20	10.98	16.50	12.46	11.70	14.46	16.70	15.3	15.60
	17	Number of fires with loss resulting in investigation	29.00	34.00	27.00	16.00	15.00	13.00	12.00	15	17.00
	18	EMS calls per 1,000	2.50	4.56	4.70	5.55	7.60	13.00	14.85	20.8	26.30
	19	Emergency Medical Services average response time	0.34	0.26	6:85	6:35	6:51	6:50	6:46	6:46	6:19
Streets	20	Average city street pavement condition rating Paser Scale (1-10)	7.50	7.25	7.40	7.50	7.35	7.20	6.77	6.07	6.43
	21	Citizens' rating of the road conditions in their City	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	Survey
	22	Expenditures for road rehabilitation per paved lane mile rehab. Does not include minor upkeep (pot holes, patching, etc.)	$1,941	$1,350	$10,628	$41,700	$58,690	$46,009	$52,009	$17,182	$89,233
	23	Percentage of all jurisdiction lane miles rehabilitated in the yr	12%	8%	12%	9%	12%	8%	16%	12%	10%
	24	Average hours to complete road system during snow event	8.00	8.90	7.61	8.20	8.16	6.48	8.66	7.80	7.6
	25	Citizens' rating of the quality of snowplowing on city streets	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	Survey
Water	26	Citizens' rating of water dependability and quality (survey)	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	Survey
	27	Operating cost per 1,000,000 gallons of water pumped/produced	$895	$1,080	$1,011	$992	$746	$1,017	$1,244	$1,176	$1,123
Sanitary Sewer	28	Citizens' rating of the dependability and quality of city sanitary sewer	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	*Survey*	Survey
	29	Number of sewer blockages on city system per 100 connections	0	0	0	0	0	0	0	0	0