

**NORTH METRO ANIMAL CARE AND CONTROL
PRICE CHANGES, GENERAL POLICIES 2022**



CITY FEES – Charged Only when animals are unclaimed:

- Daily Boarding – **increased** from \$15/day to **\$19/day** to a maximum of 7 calendar days, or longer if required by local rule or ordinance. (NOTE – Stray holds are calculated in accordance with MN STAT 347.14 Subd.2 and MN Board of Animal Health Rules 1721.0520 Subpart 10. Which mandate minimum hold periods of 5 regular business days.
- Emergency Veterinary Care – **increased** from a maximum of \$300 to a maximum of **\$500.**
- Humane Euthanasia and disposal when necessary for untreatable animals or when an animal poses a public safety risk, or pursuant to a valid destruct order – **reimbursement of actual cost.**
- Bite Quarantines – If an owner fails to claim an animal after a bite quarantine, \$19/day for a maximum of the mandated quarantine period.
- There is no charge to the City for pickup of animals when requested by local law enforcement or designated City Staff

OWNER FEES – Due when animals are claimed:

- Impound Fee – Minimum Fee Assessed when animals are impounded and brought into our facility- **\$45.00**
- Pickup Fee – Flat rate service fee for picking up animal - **Increasing** from \$25 (during business hours) and \$35 (during non-business hours) to a flat rate fee of **\$50.00**
- Daily Boarding – After the first 24 hours **\$28.00/day**
- **Shelter Diversion / Field Release Fee** – When an animal has a collar tag, micro-chip, or other means of identification AND when the legal owner can show compliance with local licensing, rabies control, or other local regulation, an animal may be returned to the owner in lieu of impound. We will charge a field release fee of **\$50.00**
- Dangerous Dog Registration – **When requested by addendum to its contract**, North Metro Animal Care and Control will provide Dangerous Dog Registration Services in accordance with MN STAT 347.50 – 347-565. Pursuant to MN STAT 347.51 Subd. 3 North Metro Animal Care and Control shall charge a fee not to exceed **\$500.00.**

PUBLIC HOURS – North Metro Animal Care and Control is open to the public for claiming animals between the hours of 9:00AM and 6:00PM Monday through Friday and 9:00AM to Noon on Saturday. We are closed on Sundays and all Legal Holidays. North Metro Animal Care and Control **DOES NOT RELEASE ANIMALS OUTSIDE OF PUBLIC HOURS.**

PUBLIC SERVICE HOURS – North Metro Animal Care and Control will no longer respond to private residences to pick up animals on a 24/7 basis. **Residents will no longer be able to request pick-up of found or stray animals between the hours of 10PM and 8AM.**

LAW ENFORCEMENT REQUESTS FOR ASSISTANCE – North Metro Animal Care and Control will continue to respond to assist law enforcement on a 24/7 on call basis, when requested by an officer and when needed to help with a public safety issue or to accomplish a law enforcement objective.

Police, Sheriff’s Deputies and Community Service Officers and/or Reserve Officers and Deputies shall have 24/7 access and may continue to transport animals to our facility in accordance with established procedures. Or, in the alternative, Law Enforcement Officers may request North Metro Animal Care and Control personnel to **meet them at a designated location to take custody of an animal.**

STRAY CATS – North Metro Animal Care and Control’s contracts specify that it will pick up and hold companion animals **found to be in violation of Minnesota State Statutes or Local Ordinances.**

There is no Minnesota State Statute that regulates or prohibits cats from being at large or requiring them to be licensed.

Therefore, a local ordinance **must exist** in order to **grant legal authority** to impound a stray house or outdoor access cat. North Metro Animal Care and Control will accept cats under the following circumstances:

- Cat is of the domesticated variety and **NOT FERAL.**
- Cat is in violation of a local ordinance which specifically prohibits cats being allowed to roam outside and off the owner(s) property.

AND/OR

- The Cat is declawed, ill, injured, or otherwise unable to defend itself and return home on its own.
- Weather conditions pose a risk to the health and safety of the Cat that it must be sheltered for its survival.
- A cat has bitten someone or poses a threat to the public safety.

Impounded Cats will be held for the same period as for impounded dogs to allow owner(s) to claim them.

In communities without a stray cat ordinance, if the finder is willing and able, they would be best advised to post signs in the immediate area where the cat was found, post on local social media and talk with neighbors in the area to find where the cat belongs and return it home.

If the cat requires veterinary care, or the finder cannot locate an owner, they will need to make arrangements with the Animal Humane Society or their local open access animal shelter to admit the cat. **In some cases, there may be a significant waiting period to have the cat admitted to the shelter.**

If the finder cannot care for the cat, and it is able to fend for itself it may be best to release the cat where it was found and allow it to find its way home.

WILDLIFE

North Metro Animal Care and Control does not handle wildlife unless specifically requested to assist local law enforcement.

FERAL CATS

North Metro Animal Care and Control does not trap or offer services to trap spay/neuter return or relocate feral cats. This should be viewed as a homeowner issue and **not a police or city issue** unless there is a significant public safety risk. (ie: bite). Homeowners should be advised to avail themselves of programs for feral cats offered by the Animal Humane Society.

NUISANCE ANIMALS REFERRAL TO APPROPRIATE CITY OR LOCAL LAW ENFORCEMENT

North Metro Animal Care and Control does not respond to nuisance calls from the public directly. All calls we receive regarding nuisance animals will be referred to City Officials or local law enforcement. If the services of North Metro Animal Care and Control are needed, they may be requested only through City Officials or Local Law Enforcement.

This information is provided for City Use Only. If there are any questions or concerns regarding these general policies, please contact me directly.

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