

# COLLABORATION SERVICES



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**LEAGUE of  
MINNESOTA  
CITIES**

## Working collaboratively helps bridge divides.

**Get the help you need to work together,  
understand roles, be transparent, and  
avoid conflict in your city.**

Strong opinions can lead to lively discussions and promote the exchange of new ideas and creative solutions. However, when those discussions start to lead to conflict, where can your city turn for help? As a member of LMCIT, you can receive free guidance from a qualified neutral and experienced facilitator who will meet with your city to provide personalized workshops and facilitated discussions as a part of LMCIT's Collaboration Services.

### When should your city call LMCIT Collaboration Services?

- **If your city has a conflict.** When your city is having issues with communication and trust, problems understanding roles and responsibilities, or struggling with complex topics like the Open Meeting Law or data practices, you can work with LMCIT's Collaboration Services to learn how to work together, engage more respectfully, and get the tools you need to govern more effectively.
- **If your city wants to prevent conflicts from forming.** When your city needs some extra help understanding tricky topics, wants to proactively learn communication skills to better engage in discussions, needs to get a leg-up on good governance, or wants to avoid conflict before it starts, LMCIT's Collaboration Services offers tools to help everyone work toward an integrative solution. Workshops can cover a wide range of topics that will keep your city running effectively.
- **If your city needs assistance with specific issues.** Cities sometimes experience conflict when a lack of understanding or new and difficult issues cause distrust. LMCIT's Collaboration Services can provide your city with needed assistance, such as finding a mentor, getting referrals, sharing written resources, and mediation.

For more information visit [www.lmc.org/collabservicesinfo](http://www.lmc.org/collabservicesinfo)

LMCIT is a self-insured membership cooperative that was formed by Minnesota's cities, with the assistance of the League of Minnesota Cities. In addition to providing workers' compensation and property/casualty coverage, LMCIT provides a comprehensive loss control program to reduce the risk of employee injuries and the volume of costly claims.

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## When to Use LMCIT's Collaboration Services

### If you're saying:

- We've got to get everybody discussing the issues, not each other
- Our councilmembers really do not understand their roles
- Our council meetings run too long
- We don't completely understand the Open Meeting Law
- Where can we find training on good governance
- How can we learn more about data practices law
- I wish our council could get things done efficiently
- We need a third party to come in and help us communicate better

### ...then you can get help from LMCIT's Collaboration Services!

### Some common offerings include:

- Problem solving
- Working together within conflict
- Good governance & understanding council roles
- Respectful communication & working collaboratively
- Data practices & Open Meeting Law pitfalls
- Meeting & public comment management
- Formal qualified neutral services

### Additional resources to help your city:

- [www.lmc.org/goodstartpdf](http://www.lmc.org/goodstartpdf)
- [www.lmc.org/conflictresolutionpdf](http://www.lmc.org/conflictresolutionpdf)
- [www.lmc.org/conflictinterestpdf](http://www.lmc.org/conflictinterestpdf)
- [www.lmc.org/councilauthoritypdf](http://www.lmc.org/councilauthoritypdf)

You can find more resources at [www.lmc.org/collabservicesinfo](http://www.lmc.org/collabservicesinfo)

