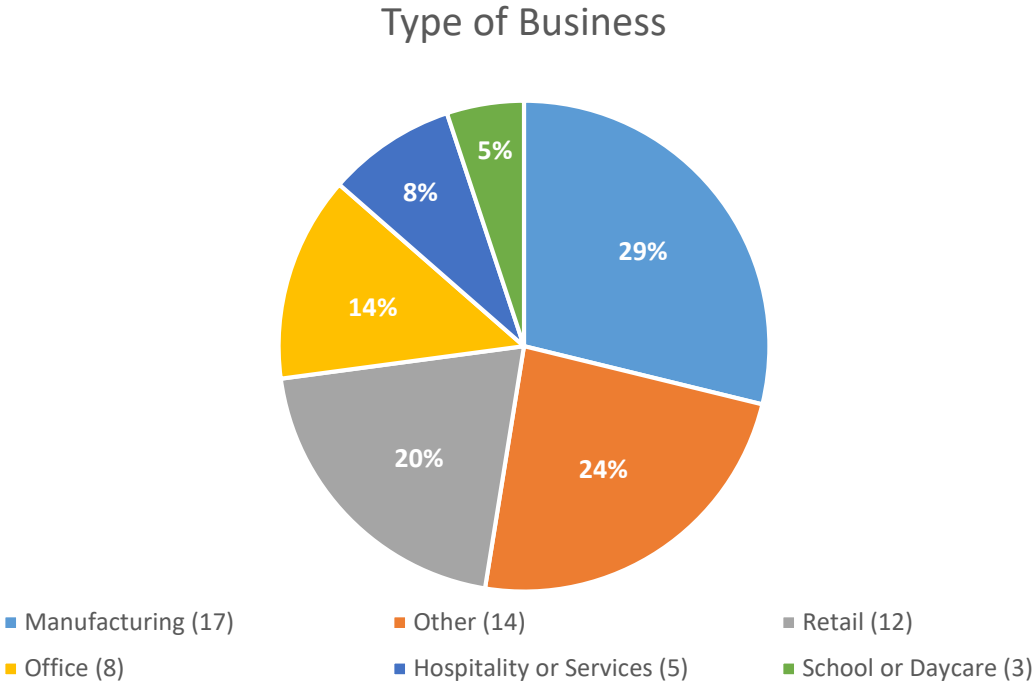


2019 Business Survey

In 2019 we sent a survey to 361 businesses. Out of those businesses, 59 of them participated in the survey for a 16% participation rate. We had 63 responses as four businesses took the survey twice, several months apart. Their second response (when applicable) has been removed from the results of this survey for more accurate results.

Question One: What is your business' name?

Question Two: What type of business are you?



Question Three: How many full time employees (FTE's) do you have?

The majority of the businesses (33) had fewer than ten employees.
 Nine said they had 11 – 20 employees.
 Nine said they had 21 – 50 employees.
 Five said they had 51 – 100 employees.
 Three said they have over 100 employees.

Question Four: Do you lease or own your building?

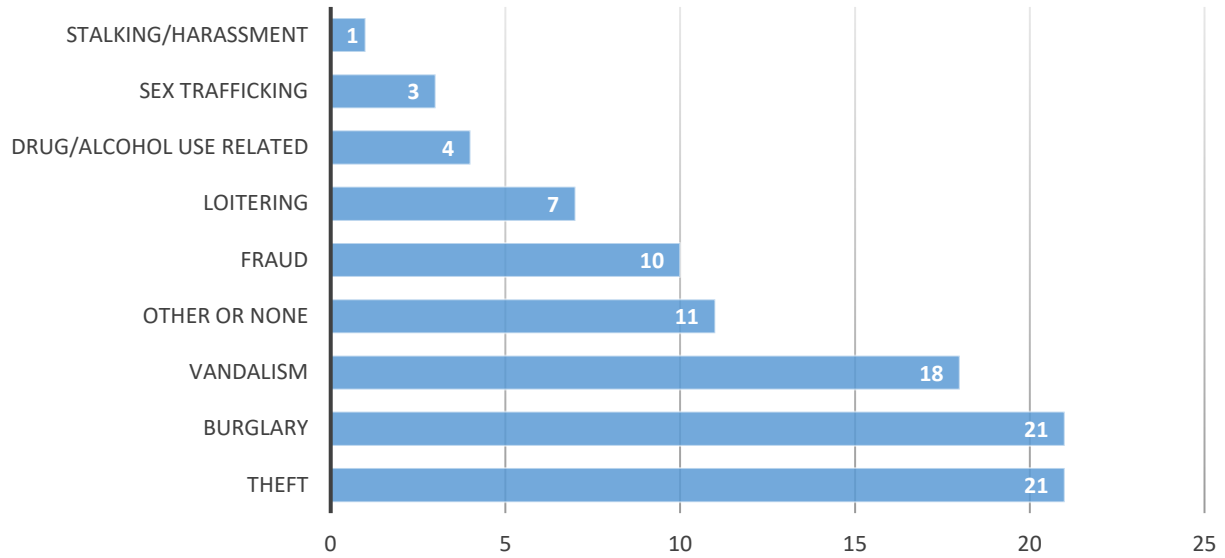
Leased:	24	41%
Owned:	35	59%

Question Five: Do you expect to expand your building, or relocate to a new building, within the next two years?

Yes:	8	14%
No:	51	86%

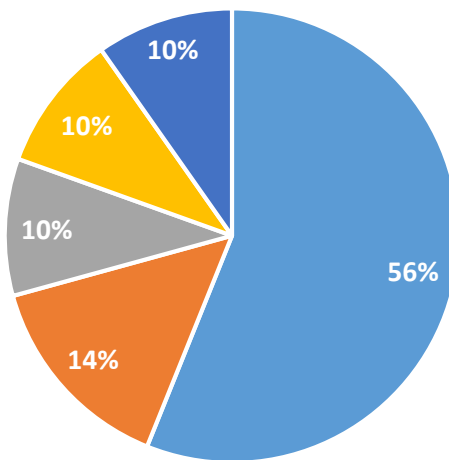
Question Six: Which of the following are the top two most pressing public safety or crime-related issues that impact your business?

Public Safety/Crime Concerns



Question Seven: What, if anything, can the Ramsey Police Department do to address the concerns raised in the previous question:

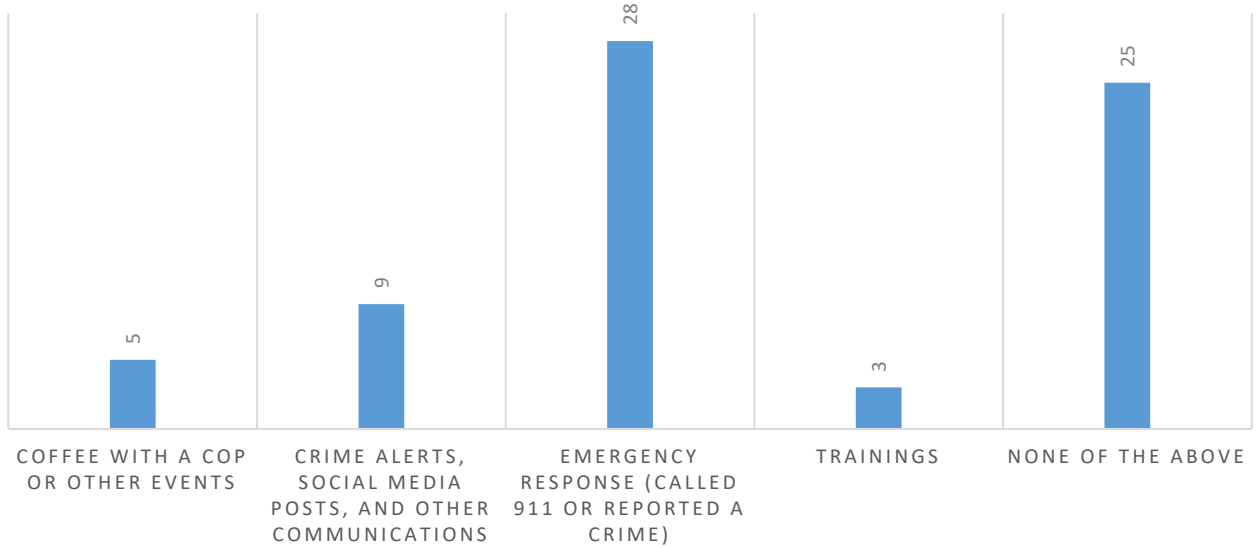
What Can RPD Do?



- More Patrol (area or in person)
- Keep Up the Great Work
- Not Sure/Don't Know
- N/A or Nothing
- Other (trainings, change laws, or traffic flow)

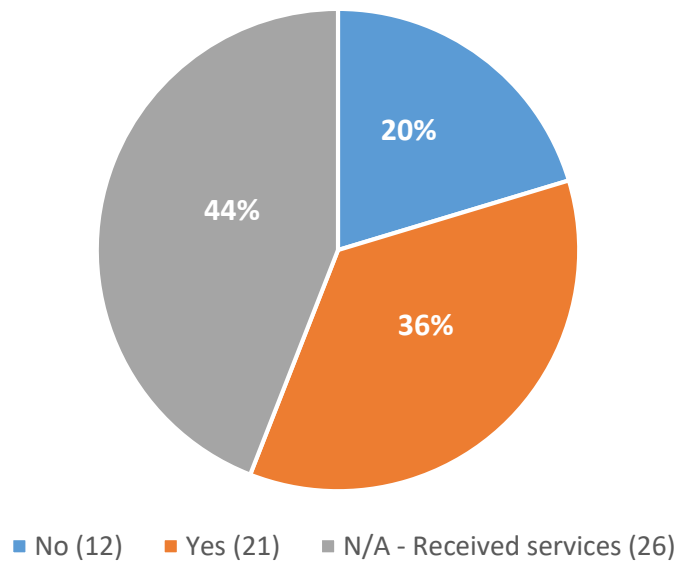
Question Eight: For each service, please check the box if you have used it (multiple answers are accepted).

POLICE SERVICES USED

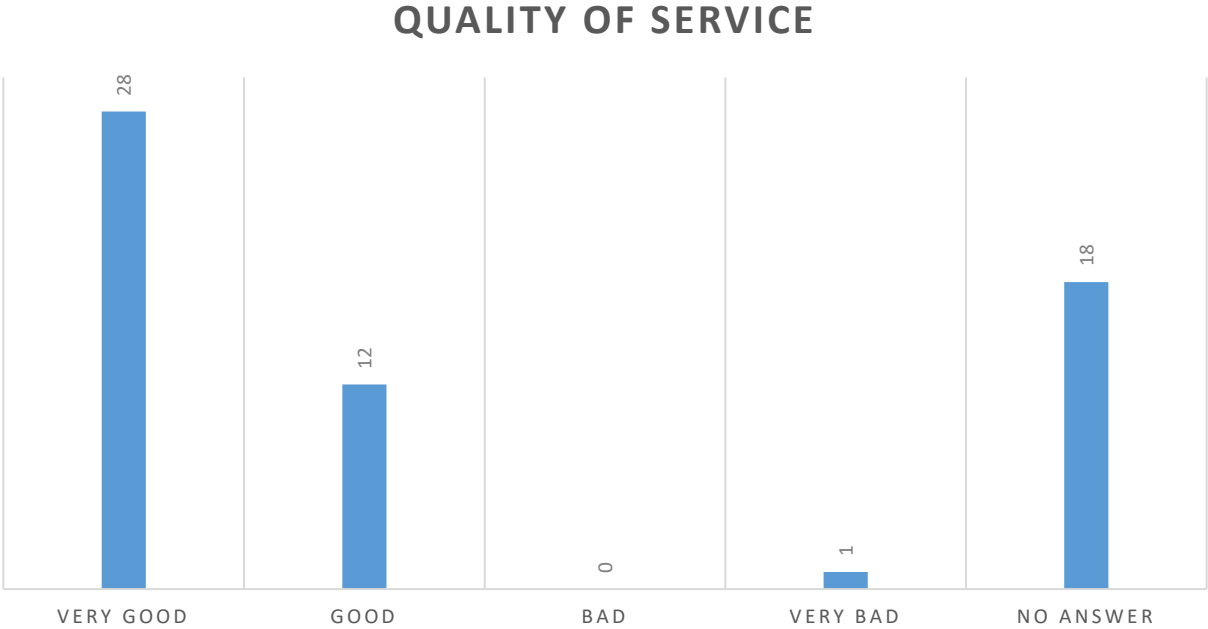


Question Nine: If you have not received services, were you aware of them? If you have not used any services please skip this question.

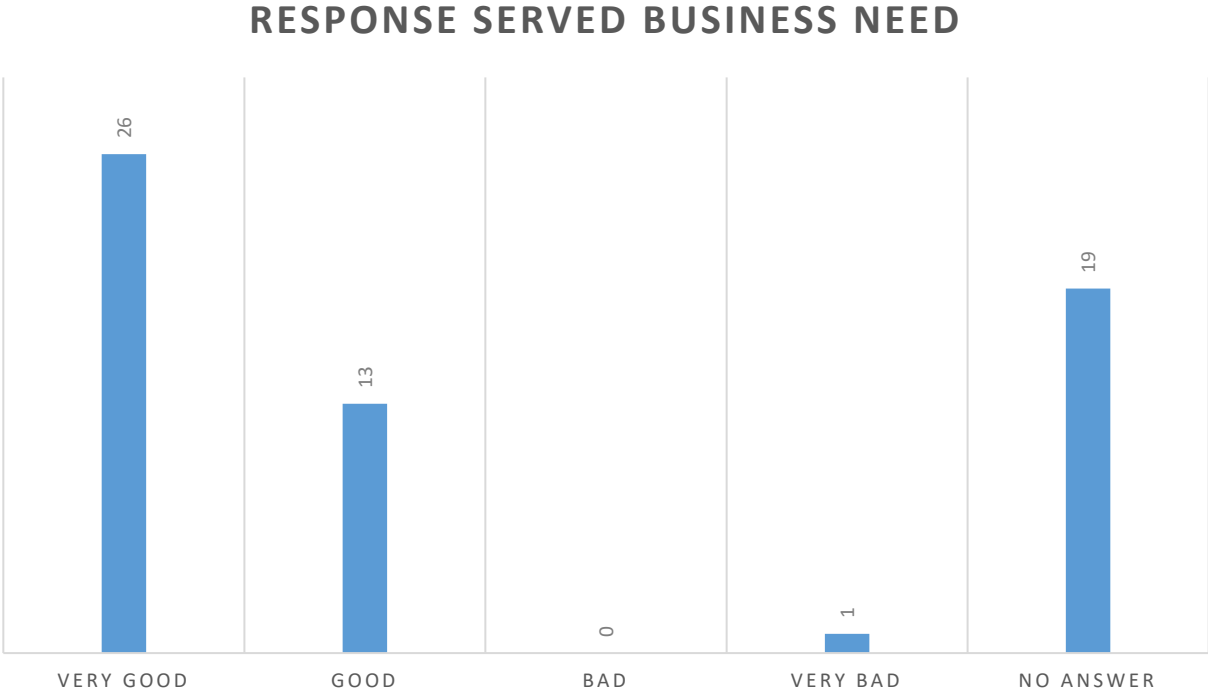
Aware of Police Services



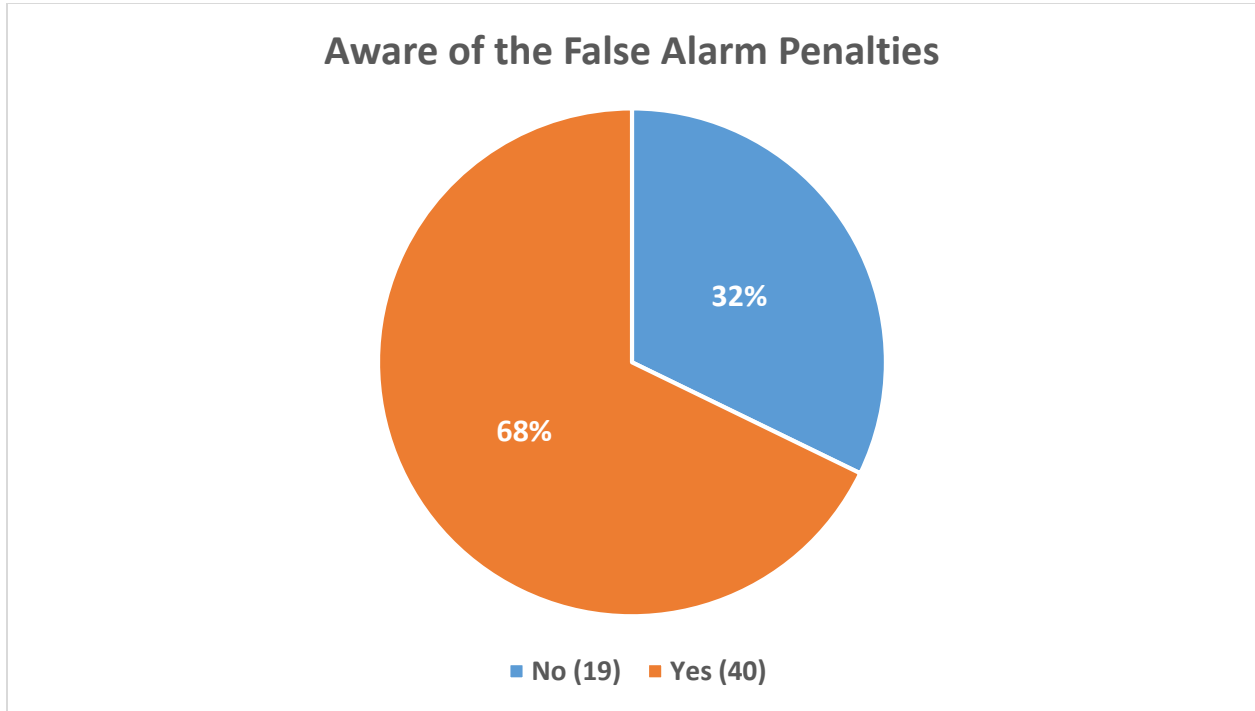
Question Ten: If you've received services, how would you rate their quality?



Question Eleven: If you've received services, how would you rate their responses served your needs as a business owner?



Question Twelve: Are you aware of the ordinance around false alarms which states “for the third false alarm in a calendar year, the administrative penalty as established by council ordinance shall be imposed. Additional civil penalties are imposed for each false alarm thereafter during the same calendar year”?



Question Thirteen: Would you be interested in a free business safety training?

No	33	56%
Yes	26	44%

Question Fourteen: What types of training should the Ramsey Police Department Provide?

Active Shooter/evacuation training	De-escalation / removing someone / self-defense
Scam/Fraud/Vandalism prevention	Common crimes to help protect businesses
Safe driving tips	AED/CPR use

Question Fifteen: Please indicate which time(s), if any, that you could attend training:

Weekdays – Morning	24	Weekends – Morning	2
Weekdays – Afternoon	17	Weekends – Afternoon	2
Weekdays – Evening	3	Weekends – Evening	1

Question Sixteen: What types of format should trainings be in?

Webinar/Online	11 or 42%	Class/Group Setting	8 or 41%
Any type	4 or 15%	One on One	3 or 12%