Ramsey: Standard Measures 2023

Category		Measure	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
General	1	Rating of the overall quality of services provided by your city	Survey	Survey	Survey	Survey	Survey	Survey	Survey	Survey	2020 Survey	2020 Survey	2020 Survey
	2	Percent change in the taxable property market value	-0.74%	12.76%	4.50%	5.07%	6.18%	10.10%	8.26%	7.86%	5.31%	11.36%	26.35%
	3	Citizens' rating of the overall appearance of the city	Survey	Survey	Survey	Survey	Survey	Survey	Survey	Survey	2020 Survey	2020 Survey	2020 Survey
	4	Nuisance code enforcement cases per 1,000 population	9.72	14.40	15.48	15.09	30.55	41.74	31.59	38.25	44.32	41.29	29.99
	5	Number of library visits per 1,000 population	NA	NA	NA	NA	NA	NA	N/A	N/A	N/A	N/A	N/A
	6	Bond rating	AA+	AA+	AA+	AA+	AA+	AA+	AA+	AA+	AA+	AA+	AA+
	7	Citizens' rating of city recreational programs and facilities	Survey	Survey	Survey	Survey	Survey	Survey	Survey	Survey	2020 Survey	2020 Survey	2020 Survey
	8	Accuracy of post election audit (% of ballots counted accurately)	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Police	9	P I and II Crime Rates (per 1000)	17.3/25.43	15.01 / 27.16	14.53/25.53	13.47/24.21	16.25/23.75	13.92/21.25	11.59/21.24	8.76/15.74	20.39	17.78	16.81
	10	Part I and II Crime Clearance Rates (per 1000)	51%	46%	62%	52%	46%	45%	43%	32%	24%	19%	27%
	11	Citizens' rating of safety in their community (survey)	Survey	Survey	Survey	Survey	Survey	Survey	Survey	Survey	2020 Survey	2020 Survey	2020 Survey
	12	Average police response time (emergency calls)	No Data	No Data	4:33	3:23	4:25	6:03	5:42	5:44	5:54	6:08	5:46
Fire & EMS	13	Insurance industry rating of fire services	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 5/7	ISO 4/7	ISO 4/7	ISO 4/7	ISO 4/7	ISO 4/7	ISO 4/7
	14	Citizens' rating of the quality of fire protection services	Survey	Survey	Survey	Survey	Survey	Survey	Survey	Survey	2020 Survey	2020 Survey	2020 Survey
	15	Average fire response time	8:24	8:12	8:27	8:26	8:23	8:16	8:41	7:45	7:37	6:41	6:10
	16	Fire calls per 1,000 population	10.98	16.50	12.46	11.70	14.46	16.70	15.3	15.60	13.42	20.21	21.16
	17	Number of fires with loss resulting in investigation	34.00	27.00	16.00	15.00	13.00	12.00	15	17.00	23.00	17.00	16.00
	18	EMS calls per 1,000	4.56	4.70	5.55	7.60	13.00	14.85	20.8	26.30	34.80	29.10	39.32
	19	Emergency Medical Services average response time	0.26	6:85	6:35	6:51	6:50	6:46	6:46	6:19	6:24	6:11	6:59
Streets	20	Average city street pavement condition rating Paser Scale (1-10)	7.25	7.40	7.50	7.35	7.20	6.77	6.07	6.43	6.12	6.12	6.47
	21	Citizens' rating of the road conditions in their City	Survey	Survey	Survey	Survey	Survey	Survey	Survey	Survey	2020 Survey	2020 Survey	2020 Survey
	22	Expenditures for road rehabilitation per paved lane mile rehab. Does not include minor upkeep (pot holes, patching, etc.)	$1,350	$10,628	$41,700	$58,690	$46,009	$52,009	$17,182	$89,233	$55,551	$122,940	$143,798
	23	Percentage of all jurisdiction lane miles rehabilitated in the yr	8%	12%	9%	12%	8%	16%	12%	10%	17%	14%	17%
	24	Average hours to complete road system during snow event	8.90	7.61	8.20	8.16	6.48	8.66	7.80	7.60	8.20	13.17	8.00
	25	Citizens' rating of the quality of snowplowing on city streets	Survey	Survey	Survey	Survey	Survey	Survey	Survey	Survey	2020 Survey	2020 Survey	2020 Survey
Water	26	Citizens' rating of water dependability and quality (survey)	Survey	Survey	Survey	Survey	Survey	Survey	Survey	Survey	2020 Survey	2020 Survey	2020 Survey
	27	Operating cost per 1,000,000 gallons of water pumped/produced	$1,080	$1,011	$992	$746	$1,017	$1,244	$1,176	$1,123	$1,234	$1,312	$1,648
Sanitary Sewer	28	Citizens' rating of the dependability and quality of city sanitary sewer	Survey	Survey	Survey	Survey	Survey	Survey	Survey	Survey	2020 Survey	2020 Survey	2020 Survey
	29	Number of sewer blockages on city system per 100 connections	0	0	0	0	0	0	0	0	0	0	0