

City of Roswell
Public Safety Committee
Monthly Report



KP Prescott
Operations Manager

April 15, 2025

AMR Roswell Monthly Report

April 2025

System status report as of March 31, 2025:

- **37 Personnel**
 - 29 Full Time
 - 12 Paramedics
 - 12 EMT-Intermediate
 - 5 EMT-Basics
 - 8 Part Time
 - 5 Paramedics
 - 2 EMT-Intermediate
 - 1 EMT-Basics

Currently we have 2 RFD personnel (2 AEMT) working part time.

We are sponsoring 2 employees for license upgrades, 2 in the paramedic program

We have 5 fulltime employees that have graduated from the AEMT program at ENMU-R and are taking their NREMT Exam.

We are actively recruiting for open positions and currently have 2 EMTs starting orientation this month.

- **5 Ambulances staffed daily.**
 - 4 – 24 hour ALS
 - 1 – 12 hour 0900-2100 ALS (AEMT)
 - Total of 108 Unit Hours Daily
- **1 Ambulance staffed as needed.**
 - 1 – 12 hour 0800-2000 BLS/ALS for LDT's
 - Total of 12 Unit Hours Daily

AMR continues to staff in 3 posting stations, our main Country Club station, RFD station 1, and RFD station 5 staffed and in full operations aiding in efficient response times.

EMD priority dispatching, ProQA has had a large impact on response times. We have received multiple EMS only non-emergent calls for service. **This Month we have responded to 191 EMS only calls.**

Code 3 Compliance-Roswell NM

Excludes EMS Approved Exemptions

Responses between 3/1/2025 and 3/31/2025

Response Zone	Unit Number	Total Responses	Total Transports	Total Lates	Compliance Percent
⊕ NM Roswell		472	315	73	84.53%
⊕ NM Chavez County		50	32	0	100.00%

We did see an increase in EMS only responses. In our continued QI process, we have noted an increase in crew delays and have reemphasized to our teams the importance of a timely response to all calls for service and we are committed to monitoring our response times.

We have submitted our Advanced EMT Special Skills renewal to the state Medical Direction Committee (MDC) for the June 6th meeting. AMR's Special Skills continue to raise the bar and bring an advanced level of care to the community of Roswell and Chaves County. We take great pride in our continued development and our commitment to providing high quality patient care.

We continue to partner with local our hospitals as active members of the Chest Pain / Stroke Committee and Multidisciplinary Trauma Committee and continue to host teams from RFD and Chaves County EMS with joint training to aid in the development of a better EMS System in Roswell and Chaves County.

Ongoing support with community events with the schools for career days as well as providing standby service when needed. Supported a great turn out at the ENMU-R Airway Hell Day, where all the EMS students took part in real life high stress scenarios that stimulate critical thinking. Hosted an EMS career event at the New Mexico Youth challenge with a great group of kids. We have made plans to have a booth in this year's Chaves County Health Expo.

AMR is dedicated to the community that we serve in and wants this committee to know that we are here to serve them.

City of Roswell Monthly Summary

1/1/2025 - 3/31/2025

City of Roswell	Jan 2025	Feb 2025	Mar 2025	Total
911 Responses	748	650	728	2,126
IFT Responses	154	155	169	478
Total Responses	902	805	897	2,604
Total Canceled	64	77	77	218
Total Dry Runs	215	184	220	619
Total Transports	623	544	600	1,767
Total Lates	14	12	7	33
Total to Lovelace	83	84	60	227
Total to Eastern NM Med	402	315	375	1,092