

Consolidated Dispatch Monthly Report

Reporting Period:

- June 2025

Staffing and Training:

- 1 Recruit self-terminated during probationary period. Another resignation received from fully released dispatcher citing financial reasons and work load. Vacancies currently at 9, 6 are dispatch positions.
- Currently vetting applications for Administrative Assistant.
- Posted position for dedicated Call Taker which is a lower level than full dispatch.
- Brittany Shannon has been promoted to the position of Training Coordinator. This opens up another dispatch floor position, but was anticipated and does not affect critical staffing minimums.
- Request for authorization to issue PO for renewal of contracted temporary dispatchers for term of 6 months is being presented to committees. New contract will provide 1 more additional contractor to bring total of contracted dispatchers to 5.
- 4 Recruits have been enrolled in the NM State Law Enforcement Academy satellite campus at Las Cruces.

Operations

- Still battling CAD issues. Requested capital allotment holdover for FY2026.

Equipment/Software

- CAD issues as listed above
- Mindshare (Dispatch Radio Consoles) in the final stages. Equipment has been delivered and IT has been to training in Nebraska for installation and implementation.

Facility

- No new updates on Area D projection since timeline given after first of the year.

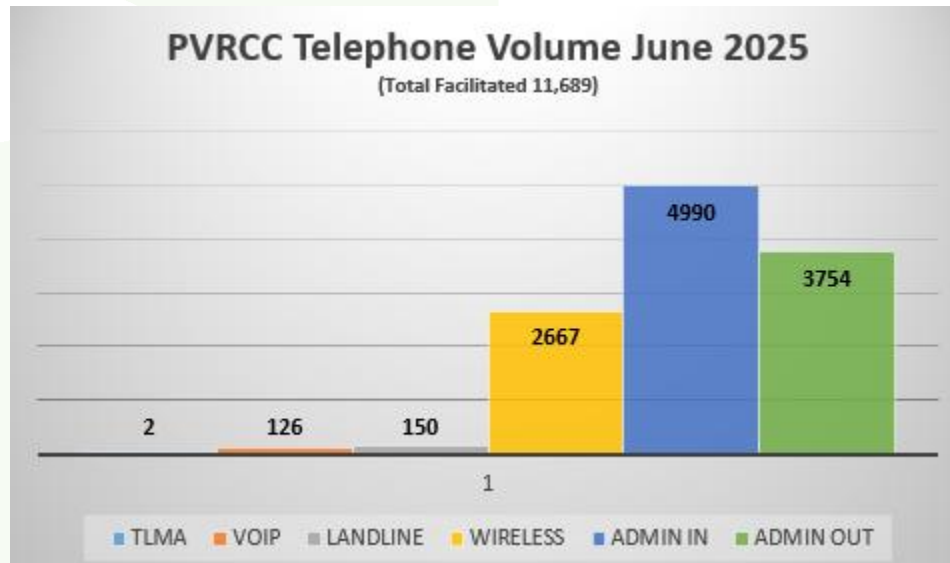
Grants

- Grant Agreement awarded from NMDFA Project No. 26-E-21 funding E-911 related services to Chaves County as well as E-911 related reimbursements for travel, training, and Geographic Information Systems software and hardware in the amount of \$673,379.
- Reimbursement requests have been submitted to the state for funding under Grant Agreement 25-E-21 for FY2025.

Monthly Call Statistics

Figure 1. Is a graph of telephonic calls facilitated by the Pecos Valley Regional Communication Center for the month of June 2025. *Note- Numbers specific to the 911 center and dispatch will differ from statistics reported by the agency departments for various reasons to include multiple calls for the same incident, a call that does not produce a call for service, officer initiated calls for service, and calls that require the dispatch of multiple agencies to the same incident.

Figure 1.



Monthly Call Statistics

CALL TYPE	June	May	Change from Previous Month
AUTOMATIC TELEMATICS	2	1	Up 1
VOICE OVER IP (VoIP)	126	120	Up 6
LANDLINE 911	150	130	Up 20
WIRELESS 911	2,667	2,808	Down 141
ADMIN IN	4,990	4,567	Up 423
ADMIN OUT	3,754	3,360	Up 394
TOTAL VOLUME 911	2,945	2,938	Up 7
TOTAL INCOMING	7,935	7,626	Up 309