

City of Roswell
Public Safety Committee
Monthly Report



ROSWELL

KP Prescott
Operations Manager

July 15, 2025

AMR Roswell Monthly Report

July 2025

System status report as of July 9, 2025:

- **39 Personnel**
 - 29 Full Time
 - 13 Paramedics
 - 10 EMT-Intermediate
 - 6 EMT-Basics
 - 9 Part Time
 - 5 Paramedics
 - 2 EMT-Intermediate
 - 2 EMT-Basics

Currently we have 2 RFD personnel (2 AEMT's) working part time.

Actively recruiting, we have 4 EMT basics, 1 AEMT and 1 Paramedic with additional offers out to current candidates.

We have promoted 3 full-time employees to AEMT.

- **5 Ambulances staffed daily.**
 - 4 – 24 hour ALS
 - 1 – 12 hour 0900-2100 ALS (AEMT)
 - Total of 108 Unit Hours Daily
- **1 Ambulance staffed as needed.**
 - 1 – 12 hour 0800-2000 BLS/ALS for LDT's
 - Total of 12 Unit Hours Daily

AMR continues to staff in 3 posting stations, our main Country Club station, RFD station 1, and RFD station 5 staffed and in full operations aiding in efficient response times.

EMD priority dispatching, ProQA has had a large impact on response times. We have received multiple EMS only non-emergent calls for service. **This Month we have responded to 133 EMS only calls.**

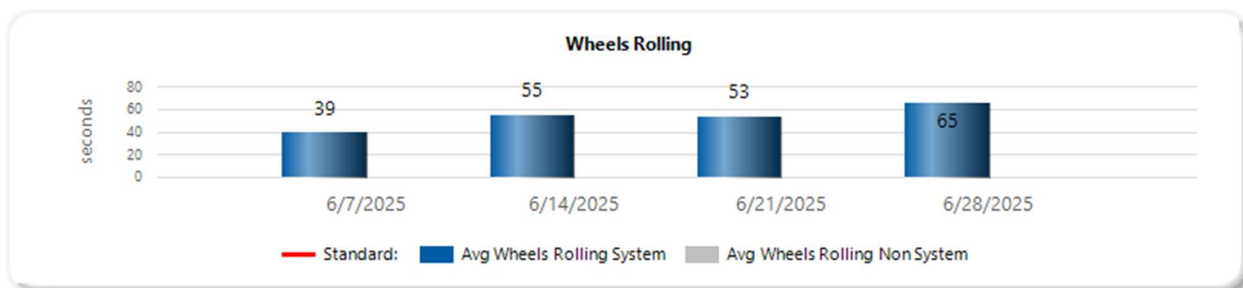
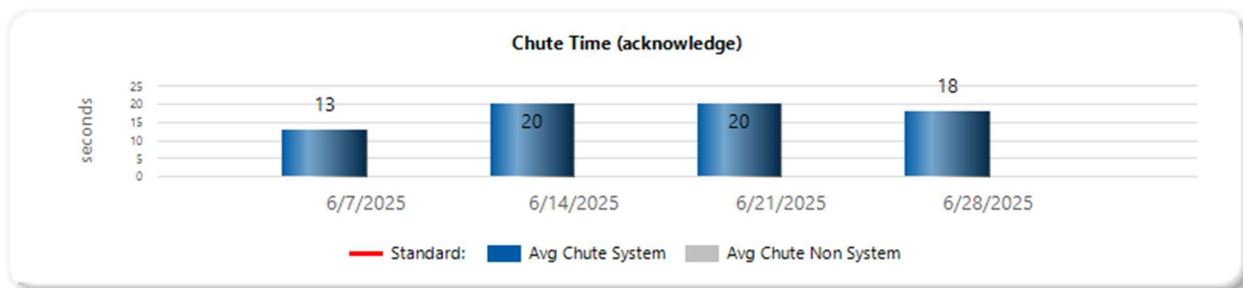
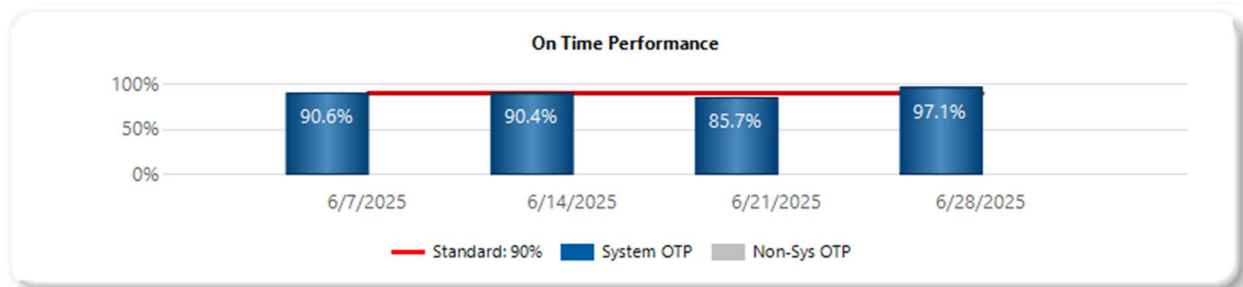
There was a slight decrease in total call volume this month including EMS only responses. In our continued QI process, we continue to see an increase in response times and have reemphasized to our teams the importance of a timely response to all calls for service. We are seeing the response times become quicker with out of the chute times less than 20 seconds and wheels rolling in under 1 minute.

Code 3 Compliance-Roswell NM

Excludes EMS Approved Exemptions

Responses between 6/1/2025 and 6/30/2025

Response Zone	Unit Number	Total Responses	Total Transports	Total Lates	Compliance Percent
⊕ NM Roswell		419	303	51	87.83%
⊕ NM Chavez County		72	57	0	100.00%



We are continuing to train and improve on our Special Skills. All our Paramedics are certified in RSI and Finger Thoracostomy for Advanced Airway Management in critically ill patients as well as advanced level medications in addition to the regular scope of practice. AMR Advanced EMTs are certified in ACLS with Advanced Cardiac Monitoring with 12 Lead ECG Interpretation and Benzodiazepines for Seizures and Agitated patients. At the June 6th meeting our Special Skills were renewed for another year with Gold Star reviews from the state Medical Director. AMR's Special Skills continue to raise the bar and bring an advanced level of care to the

community of Roswell and Chaves County. We take great pride in our continued development and our commitment to providing high quality patient care.

We are proud of our very successful education program and continue training local employees that work and live in the Roswell community. Currently we are sponsoring 2 employees in the paramedic program and have 4 starting paramedic school and 1 attending Advanced EMT this fall. To date we have trained nearly 20 employees in successfully advancing their licensure level.

We continue to partner with our local hospitals as active members of the Chest Pain / Stroke Committee and Multidisciplinary Trauma Committee and were recognized by the American College of Cardiology as an **EMS Partner in Care** with ENMMC. We continue to host teams from RFD and Chaves County EMS with joint training to aid in the development of a better EMS System in Roswell and Chaves County.

Ongoing support with community events with the schools for career days as well as providing standby service when needed. Supported a great turn out at the ENMU-R Airway Hell Day, where all the EMS students took part in real life high stress scenarios that stimulate critical thinking. Hosted an EMS career event at the New Mexico Youth challenge with a great group of kids. We hosted a booth at the EMS Region 3 Conference in Ruidoso April 24 -27 spending time networking with agencies in SE New Mexico and spending some time recruiting. We have made plans to have a booth at this year's Chaves County Health Expo.

AMR is dedicated to the community that we serve in and wants this committee to know that we are here to serve them.

City of Roswell Monthly Summary

1/1/2025 - 6/30/2025

City of Roswell	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	Jun 2025	Total
911 Responses	748	650	728	638	711	670	4,145
IFT Responses	154	155	169	188	172	159	997
Total Responses	902	805	897	826	883	829	5,142
Total Canceled	64	77	77	86	93	82	479
Total Dry Runs	215	184	220	211	201	169	1,200
Total Transports	623	544	600	529	589	578	3,463
Total Lates	14	12	7	17	9	10	69
Total to Lovelace	83	84	60	54	71	83	435
Total to Eastern NM Med	402	315	375	306	353	344	2,095