

City of Roswell
Public Safety Committee
Monthly Report



ROSWELL

KP Prescott
Operations Manager

**January 2025
Report**

AMR Roswell Monthly Report

December 2025

System status report as of October 31, 2025:

- **40 Personnel**
 - 28 Full Time
 - 12 Paramedics
 - 10 EMT-Intermediate
 - 6 EMT-Basics
 - 12 Part Time
 - 6 Paramedics
 - 3 EMT-Intermediate
 - 3 EMT-Basics

Currently we have 3 RFD personnel (3 AEMT's) working part time.

Actively recruiting.

- **5 Ambulances staffed daily.**
 - 4 – 24 hour ALS
 - 1 – 12 hour 0900-2100 ALS (AEMT)
 - Total of 108 Unit Hours Daily
- **1 Ambulance staffed as needed.**
 - 1 – 12 hour 0800-2000 BLS/ALS for LDT's
 - Total of 12 Unit Hours Daily

AMR continues to staff in 3 posting stations, our main Country Club station, RFD station 1, and RFD station 5 staffed and in full operations aiding in efficient response times.

We are proud of our very successful education program and continue training local employees that work and live in the Roswell community. Currently we are sponsoring 3 employees in the paramedic program. **We have 2 that have graduated from the paramedic program and will be testing in January.** To date we have trained nearly 20 employees in successfully advancing their licensure level.

EMD priority dispatching, ProQA has had a large impact on response times. We have received multiple EMS only non-emergent calls for service. **This month we have responded to 197 EMS only calls.**

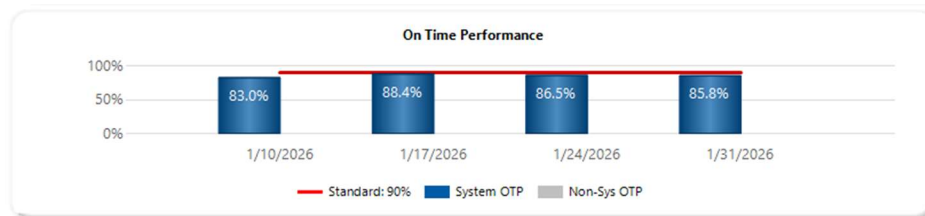
We are still seeing a decrease in total call volume this month, while there was an increase in EMS only responses. The overall decline in volume is about 4% or 422 total patient transports.

Code 3 Compliance-Roswell NM

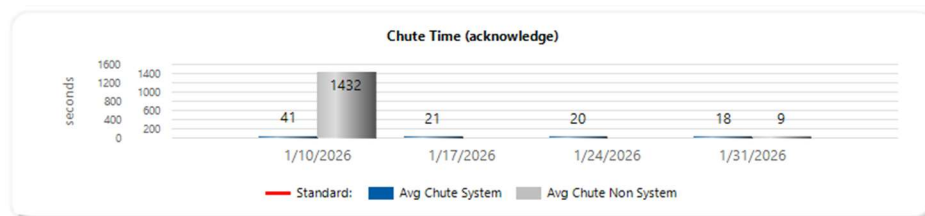
Excludes EMS Approved Exemptions

Responses between 1/1/2026 and 1/31/2026

Response Zone	Unit Number	Total Responses	Total Transports	Total Lates	Compliance Percent
⊕ NM Roswell		587	420	94	83.99%
⊕ NM Chavez County		91	60	0	100.00%



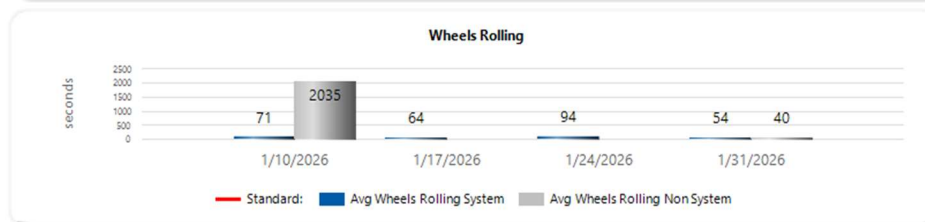
<u>Sys OTP</u>	<u>Non-Sys OTP</u>
85.9%	NaN
<u>Sys Exemptions</u>	<u>NonSys Exemptions</u>
0	0
Contributing Calls	
<u>System</u>	<u>Non-System</u>
612	0



<u>Sys OOCLates</u>	<u>Non-Sys OOCLates</u>
0	0

<i>If 1/2 Chute Lates Fixed</i>	
<u>Sys OTP</u>	<u>Non-Sys OTP</u>
85.9%	NaN

Avg. 4wk Chute Time: 27



<u>Sys WRLates</u>	<u>Non-Sys WRLates</u>
0	0

<i>If 1/2 Chute Lates Fixed</i>	
<u>Sys OTP</u>	<u>Non-Sys OTP</u>
85.9%	NaN



Avg. 4wk WR Time: 74

We are continuing to train and improve on our Special Skills. All our Paramedics are certified in RSI and Finger Thoracostomy for Advanced Airway Management in critically ill patients as well as advanced level medications in addition to the regular scope of practice. AMR Advanced EMTs are certified in ACLS with Advanced Cardiac Monitoring with 12 Lead ECG Interpretation and Benzodiazepines for Seizures and Agitated patients. AMR's Special Skills continue to raise the bar and bring an advanced level of care to the community of Roswell and Chaves County. We take great pride in our continued development and our commitment to providing high quality patient care.

We continue to partner with our local hospitals as active members of the Chest Pain / Stroke Committee and Multidisciplinary Trauma Committee and were recognized by the American College of Cardiology as an **EMS Partner in Care** with ENMMC. We continue to host teams from

RFD and Chaves County EMS with joint training to aid in the development of a better EMS System in Roswell and Chaves County.

Ongoing support with community events with the schools for career days as well as providing standby service when needed.

AMR is dedicated to the community that we serve in and wants this committee to know that we are here to serve them.

Monthly year-over-year Summery for 2024-2025

2024 transports to Roswell Facilities - ENMMC received approximately 83.1% while LRH received approximately 16.9%.

City of Roswell Monthly Summary													
1/1/2024 - 12/31/2024													
City of Roswell	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Total
911 Responses	678	677	676	748	848	826	836	806	719	714	676	769	8,973
IFT Responses	144	185	201	216	240	201	218	184	160	184	152	159	2,244
Total Responses	822	862	877	964	1,088	1,027	1,054	990	879	898	828	928	11,217
Total Canceled	63	74	78	120	130	136	114	100	65	71	75	75	1,101
Total Dry Runs	172	168	205	236	259	256	242	260	246	249	213	235	2,741
Total Transports	587	620	594	608	699	635	698	630	568	578	540	618	7,375
Total Lates	13	17	26	26	14	17	17	29	45	23	20	11	258
Total to Lovelace	73	90	63	82	86	90	81	96	67	70	59	74	931
Total to Eastern NM Med	379	361	354	361	418	395	451	392	365	358	348	390	4,572

2025 transports to Roswell Facilities - ENMMC received approximately 83.2% while LRH received approximately 16.8%.

City of Roswell Monthly Summary													
1/1/2025 - 12/31/2025													
City of Roswell	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	Jun 2025	Jul 2025	Aug 2025	Sep 2025	Oct 2025	Nov 2025	Dec 2025	Total
911 Responses	748	650	728	638	711	670	723	698	692	686	676	735	8,355
IFT Responses	154	155	169	188	172	159	160	176	132	144	130	163	1,902
Total Responses	902	805	897	826	883	829	883	874	824	830	806	898	10,257
Total Canceled	64	77	77	86	93	82	87	65	88	70	84	68	941
Total Dry Runs	215	184	220	211	201	169	211	205	221	198	193	222	2,450
Total Transports	623	544	600	529	589	578	585	604	515	562	529	608	6,866
Total Lates	14	12	7	17	9	10	4	9	5	5	3	10	105
Total to Lovelace	83	84	60	54	71	83	69	72	75	68	58	78	855
Total to Eastern NM Med	402	315	375	306	353	344	368	370	314	353	345	381	4,226

The overall decline in volume is about 4% (422 total transports) while local market share remains about the same with ENMMC receiving approximately 83% while LRH receiving approximately 17%.

Should you have any questions, please do not hesitate to contact me directly.

KP