

City of Roswell  
Public Safety Committee  
Monthly Report



***ROSWELL***

KP Prescott  
Operations Manager

**February 2026 Report**

# AMR Roswell Monthly Report

February 2026

System status report as of October 31, 2025:

- **41 Personnel**
  - 28 Full Time
    - 12 Paramedics
    - 11 EMT-Intermediate
    - 5 EMT-Basics
  - 12 Part Time
    - 6 Paramedics
    - 4 EMT-Intermediate
    - 3 EMT-Basics

Currently we have 3 RFD personnel (3 AEMT's) working part time.

Actively recruiting.

- **5 Ambulances staffed daily.**
  - 4 – 24 hour ALS
  - 1 – 12 hour 0900-2100 ALS (AEMT)
    - Total of 108 Unit Hours Daily
- **1 Ambulance staffed as needed.**
  - 1 – 12 hour 0800-2000 BLS/ALS for LDT's
    - Total of 12 Unit Hours Daily

AMR continues to staff in 3 posting stations, our main Country Club station, RFD station 1, and RFD station 5 staffed and in full operations aiding in efficient response times.

We are proud of our very successful education program and continue training local employees that work and live in the Roswell community. Currently we are sponsoring 3 employees in the paramedic program. To date we have trained over 20 employees in successfully advancing their licensure level, 9 of them advancing to Paramedic.

EMD priority dispatching, ProQA has had a large impact on response times. We have received multiple EMS only non-emergent calls for service. **This month we have responded to over 200 EMS only calls.**

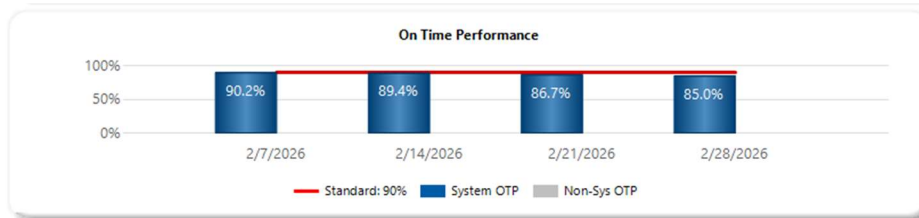
We are still seeing a decrease in total call volume this month, while there was an increase in EMS only responses. The overall decline in volume is about 4% or 422 total patient transports.

## Code 3 Compliance-Roswell NM

Excludes EMS Approved Exemptions

Responses between 2/1/2026 and 2/28/2026

| Response Zone      | Unit Number | Total Responses | Total Transports | Total Lates | Compliance Percent |
|--------------------|-------------|-----------------|------------------|-------------|--------------------|
| ⊕ NM Roswell       |             | 498             | 340              | 74          | 85.14%             |
| ⊕ NM Chavez County |             | 69              | 49               | 0           | 100.00%            |

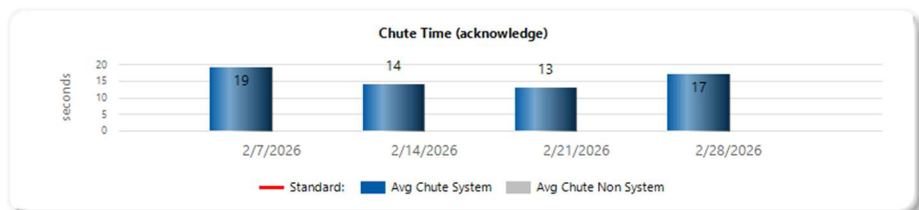


Sys OTP 88.0%    Non-Sys OTP NaN

Sys Exemptions 0    NonSys Exemptions 0

**Contributing Calls**

System 616    Non-System 0

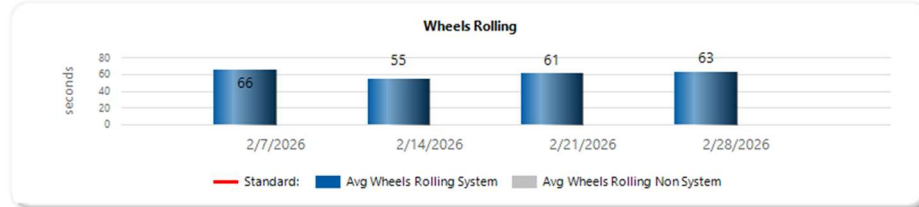


Sys OOC Lates 0    Non-Sys OOC Lates 0

If 1/2 Chute Lates Fixed

Sys OTP 88.0%    Non-Sys OTP NaN

Avg. 4wk Chute Time: 15



Sys WRLates 0    Non-Sys WRLates 0

If 1/2 Chute Lates Fixed

Sys OTP 88.0%    Non-Sys OTP NaN



Avg. 4wk WR Time: 61

We are continuing to train and improve on our Special Skills and working on credentials for Critical Care Certifications. All our Paramedics are certified in RSI and Finger Thoracostomy for Advanced Airway Management in critically ill patients as well as advanced level medications in addition to the regular scope of practice. AMR Advanced EMTs are certified in ACLS with Advanced Cardiac Monitoring with 12 Lead ECG Interpretation and Benzodiazepines for Seizures and Agitated patients. AMR's Special Skills continue to raise the bar and bring an advanced level of care to the community of Roswell and Chaves County. We take great pride in our continued development and our commitment to providing high quality patient care.

We continue to partner with our local hospitals as active members of the Chest Pain / Stroke Committee and Multidisciplinary Trauma Committee and were recognized by the American College of Cardiology as an **EMS Partner in Care** with ENMMC. We continue to host teams from RFD and Chaves County EMS with joint training to aid in the development of a better EMS System in Roswell and Chaves County.

Ongoing support with community events with the schools for career days as well as providing standby service when needed.

AMR is dedicated to the community that we serve in and wants this committee to know that we are here to serve them.

## **City of Roswell Monthly Summary**

12/1/2025 - 2/28/2026

| City of Roswell         | Dec 2025 | Jan 2026 | Feb 2026 | Total |
|-------------------------|----------|----------|----------|-------|
| 911 Responses           | 735      | 736      | 688      | 2,159 |
| IFT Responses           | 163      | 133      | 134      | 430   |
| Total Responses         | 898      | 869      | 822      | 2,589 |
| Total Canceled          | 68       | 60       | 71       | 199   |
| Total Dry Runs          | 222      | 203      | 215      | 640   |
| Total Transports        | 608      | 606      | 536      | 1,750 |
| Total Lates             | 10       | 4        | 5        | 19    |
| Total to Lovelace       | 78       | 107      | 67       | 252   |
| Total to Eastern NM Med | 381      | 371      | 347      | 1,099 |

Should you have any questions, please do not hesitate to contact me directly.

KP