

City of Roswell
Public Safety Committee
Monthly Report



ROSWELL

KP Prescott
Operations Manager

March 2026 Report

AMR Roswell Monthly Report

March 2026

System status report as of October 31, 2025:

- **41 Personnel**
 - 28 Full Time
 - 12 Paramedics
 - 11 EMT-Intermediate
 - 5 EMT-Basics
 - 12 Part Time
 - 6 Paramedics
 - 4 EMT-Intermediate
 - 3 EMT-Basics

Currently we have 3 RFD personnel (3 AEMT's) working part time.

Actively recruiting.

- **5 Ambulances staffed daily.**
 - 4 – 24 hour ALS
 - 1 – 12 hour 0900-2100 ALS (AEMT)
 - Total of 108 Unit Hours Daily
- **1 Ambulance staffed as needed.**
 - 1 – 12 hour 0800-2000 BLS/ALS for LDT's
 - Total of 12 Unit Hours Daily

AMR continues to staff in 3 posting stations, our main Country Club station, RFD station 1, and RFD station 5 staffed and in full operations aiding in efficient response times.

We are proud of our very successful education program and continue training local employees that work and live in the Roswell community. Currently we are sponsoring 3 employees in the paramedic program. To date we have trained over 20 employees in successfully advancing their licensure level, 9 of them advancing to Paramedic.

EMD priority dispatching, ProQA has had a large impact on response times. We have received multiple EMS only non-emergent calls for service. **This month we have responded to over 150 EMS only calls.**

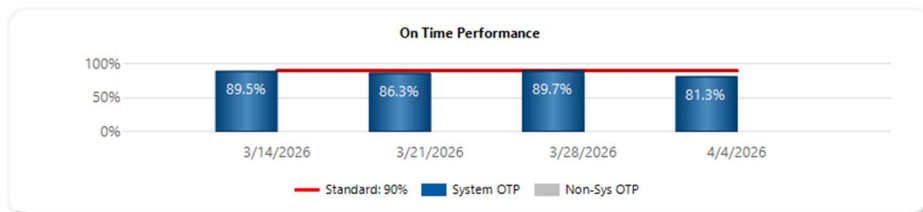
We are still seeing a decrease in total call volume this month, while there was an increase in EMS only responses. The overall decline in volume is about 4% or 422 total patient transports.

Code 3 Compliance-Roswell NM

Excludes EMS Approved Exemptions

Responses between 3/1/2026 and 3/31/2026

Response Zone	Unit Number	Total Responses	Total Transports	Total Lates	Compliance Percent
⊕ NM Roswell		537	374	80	85.10%
⊕ NM Chavez County		77	56	0	100.00%

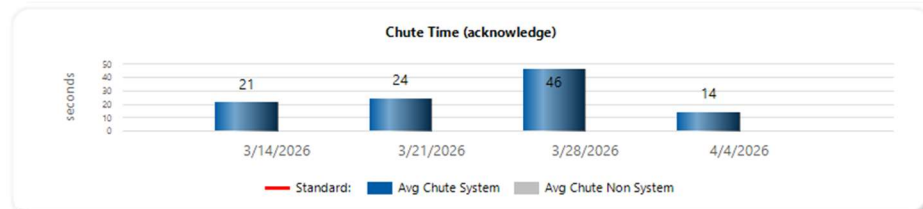


Sys OTP 86.4%
Non-Sys OTP NaN

Sys Exemptions 0
NonSys Exemptions 0

Contributing Calls

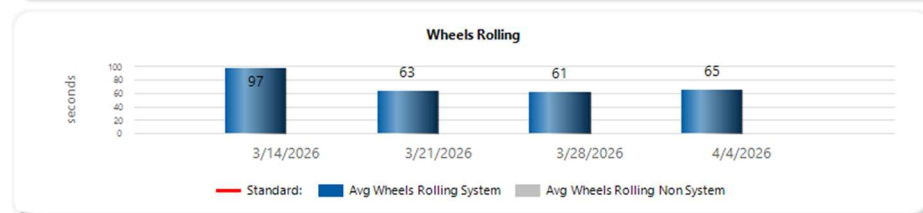
System 590
Non-System 0



Sys OOCLates 0
Non-Sys OOCLates 0

If 1/2 Chute Lates Fixed
Sys OTP 86.4%
Non-Sys OTP NaN

Avg. 4wk Chute Time: 26



Sys WRLates 0
Non-Sys WRLates 0

If 1/2 Chute Lates Fixed
Sys OTP 86.4%
Non-Sys OTP NaN



Avg. 4wk WR Time: 71

We are continuing to train and improve on our Special Skills and working on credentials for Critical Care Certifications. All our Paramedics are certified in RSI and Finger Thoracostomy for Advanced Airway Management in critically ill patients as well as advanced level medications in addition to the regular scope of practice. AMR Advanced EMTs are certified in ACLS with Advanced Cardiac Monitoring with 12 Lead ECG Interpretation and Benzodiazepines for Seizures and Agitated patients. AMR's Special Skills continue to raise the bar and bring an advanced level of care to the community of Roswell and Chaves County. We take great pride in our continued development and our commitment to providing high quality patient care.

We continue to partner with our local hospitals as active members of the Chest Pain / Stroke Committee and Multidisciplinary Trauma Committee and were recognized by the American College of Cardiology as an **EMS Partner in Care** with ENMMC. We continue to host teams from RFD and Chaves County EMS with joint training to aid in the development of a better EMS System in Roswell and Chaves County.

Ongoing support with community events with the schools for career days as well as providing standby service when needed.

AMR is dedicated to the community that we serve in and wants this committee to know that we are here to serve them.

City of Roswell Monthly Summary

1/1/2026 - 3/31/2026

City of Roswell	Jan 2026	Feb 2026	Mar 2026	Total
911 Responses	748	695	742	2,185
IFT Responses	134	137	161	432
Total Responses	882	832	903	2,617
Total Canceled	73	81	135	289
Total Dry Runs	203	215	198	616
Total Transports	606	536	570	1,712
Total Lates	4	5	7	16
Total to Lovelace	107	67	84	258
Total to Eastern NM Med	371	347	344	1,062

Should you have any questions, please do not hesitate to contact me directly.

KP