

City of Roswell
Public Safety Committee
Monthly Report



ROSWELL

KP Prescott
Operations Manager

April 2026 Report

AMR Roswell Monthly Report

April 2026

System status report as of April 30, 2026:

- **36 Personnel**
 - 27 Full Time
 - 11 Paramedics
 - 10 EMT-Intermediate
 - 5 EMT-Basics
 - 10 Part Time
 - 6 Paramedics
 - 2 EMT-Intermediate
 - 2 EMT-Basics

Currently we have 2 RFD personnel (2 AEMT's) working part time.

Actively recruiting.

- **5 Ambulances staffed daily.**
 - 4 – 24 hour ALS
 - 1 – 12 hour 0900-2100 ALS (AEMT)
 - Total of 108 Unit Hours Daily
- **1 Ambulance staffed as needed.**
 - 1 – 12 hour 0800-2000 BLS/ALS for LDT's
 - Total of 12 Unit Hours Daily

AMR continues to staff in 3 posting stations, our main Country Club station, RFD station 1, and RFD station 5 staffed and in full operations aiding in efficient response times.

We are starting to have some staffing issues with the loss of several employees that have transferred out or resigned to work somewhere outside of Roswell as the transition approaches.

EMD priority dispatching, ProQA has had a large impact on response times. We have received multiple EMS only non-emergent calls for service. **This month we have responded to over 150 EMS only calls.**

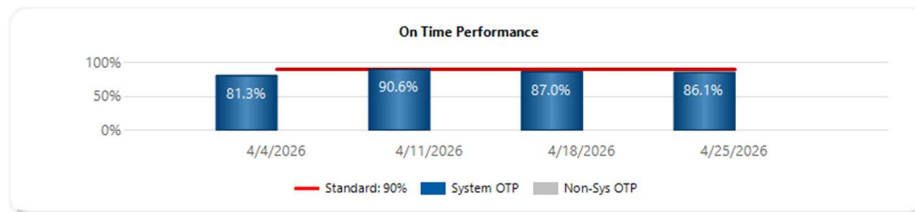
We are still seeing a decrease in total call volume this month, while there was an increase in EMS only responses. The overall volume is down less than 20 patient transports for the year.

Code 3 Compliance-Roswell NM

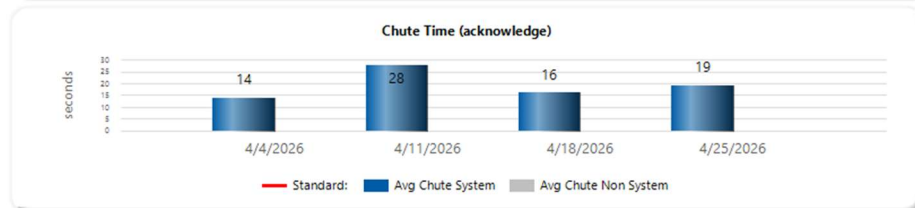
Excludes EMS Approved Exemptions

Responses between 4/1/2026 and 4/30/2026

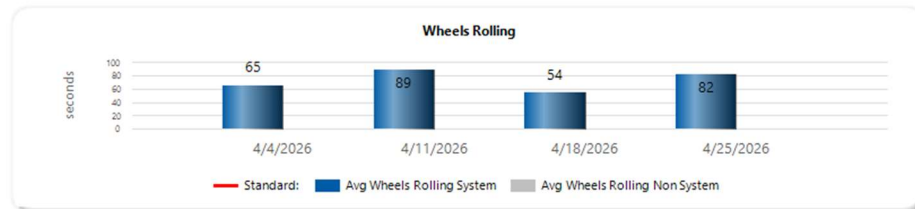
Response Zone	Unit Number	Total Responses	Total Transports	Total Lates	Compliance Percent
NM Roswell		560	393	76	86.43%
NM Chavez County		66	43	0	100.00%



<u>Sys OTP</u>	<u>Non-Sys OTP</u>
86.1%	NaN
<u>Sys Exemptions</u>	<u>Non-Sys Exemptions</u>
0	0
Contributing Calls	
<u>System</u>	<u>Non-System</u>
598	0



<u>Sys OOC Lates</u>	<u>Non-Sys OOC Lates</u>
0	0
<i>If 1/2 Chute Lates Fixed</i>	
<u>Sys OTP</u>	<u>Non-Sys OTP</u>
86.1%	NaN
Avg. 4wk Chute Time: 19	



<u>Sys WRLates</u>	<u>Non-Sys WRLates</u>
0	0
<i>If 1/2 Chute Lates Fixed</i>	
<u>Sys OTP</u>	<u>Non-Sys OTP</u>
86.1%	NaN
Avg. 4wk WR Time: 72	

We are continuing to train and improve on our Special Skills and working on credentials for Critical Care Certifications. All our Paramedics are certified in RSI and Finger Thoracostomy for Advanced Airway Management in critically ill patients as well as advanced level medications in addition to the regular scope of practice. AMR Advanced EMTs are certified in ACLS with Advanced Cardiac Monitoring with 12 Lead ECG Interpretation and Benzodiazepines for Seizures and Agitated patients. AMR's Special Skills continue to raise the bar and bring an advanced level of care to the community of Roswell and Chaves County. We take great pride in our continued development and our commitment to providing high quality patient care.

We continue to partner with our local hospitals as active members of the Chest Pain / Stroke Committee and Multidisciplinary Trauma Committee and were recognized by the American College of Cardiology as an **EMS Partner in Care** with ENMMC. We continue to host teams from RFD and Chaves County EMS with joint training to aid in the development of a better EMS System in Roswell and Chaves County.

Ongoing support with community events with the schools for career days as well as providing standby service when needed.

AMR is dedicated to the community that we serve in and wants this committee to know that we are here to serve them.

City of Roswell Monthly Summary

1/1/2026 - 4/30/2026

City of Roswell	Jan 2026	Feb 2026	Mar 2026	Apr 2026	Total
911 Responses	748	697	743	730	2,918
IFT Responses	135	138	161	175	609
Total Responses	883	835	904	905	3,527
Total Canceled	74	84	136	125	419
Total Dry Runs	203	215	198	196	812
Total Transports	606	536	570	584	2,296
Total Lates	4	5	7	9	25
Total to Lovelace	107	67	84	82	340
Total to Eastern NM Med	371	347	344	351	1,413

Should you have any questions, please do not hesitate to contact me directly.

KP