

City of Roswell
Public Safety Committee
Monthly Report



ROSWELL

KP Prescott
Operations Manager

May 2026 Report

AMR Roswell Monthly Report

May and June 2026

System status report as of June 10, 2026:

- **33 Personnel**
 - 24 Full Time
 - 10 Paramedics
 - 10 EMT-Intermediate
 - 4 EMT-Basics
 - 10 Part Time
 - 5 Paramedics
 - 2 EMT-Intermediate
 - 2 EMT-Basics

Currently we have 2 RFD personnel (2 AEMT's) working part time.

Actively recruiting.

- **5 Ambulances staffed daily.**
 - 4 – 24 hour ALS
 - 1 – 12 hour 0900-2100 ALS (AEMT)
 - Total of 108 Unit Hours Daily
- **1 Ambulance staffed as needed.**
 - 1 – 12 hour 0800-2000 BLS/ALS for LDT's
 - Total of 12 Unit Hours Daily

AMR continues to staff in 3 posting stations, our main Country Club station, RFD station 1, and RFD station 5 staffed and in full operations with the transition scheduled for the morning of June 18, 2026.

We are starting to have some staffing issues with the loss of several employees that have transferred out or resigned to work somewhere outside of Roswell as the transition approaches.

EMD priority dispatching, ProQA has had a large impact on response times. We have received multiple EMS only non-emergent calls for service. This month we have responded to over 174 EMS only calls.

Code 3 Compliance-Roswell NM

Excludes EMS Approved Exemptions

Responses between 5/1/2026 and 5/31/2026

Response Zone	Unit Number	Total Responses	Total Transports	Total Lates	Compliance Percent
⊕ NM Roswell		550	374	84	84.73%
⊕ NM Chavez County		84	58	0	100.00%



<u>Sys OTP</u>	88.5%	<u>Non-Sys OTP</u>	NaN
<u>Sys Exemptions</u>	0	<u>NonSys Exemptions</u>	0
Contributing Calls			
<u>System</u>	599	<u>Non-System</u>	0
<u>Sys OOC Lates</u>	0	<u>Non-Sys OOC Lates</u>	0
<i>If 1/2 Chute Lates Fixed</i>			
<u>Sys OTP</u>	88.5%	<u>Non-Sys OTP</u>	NaN
Avg. 4wk Chute Time: 18			
<u>Sys WRLates</u>	0	<u>Non-Sys WRLates</u>	0
<i>If 1/2 Chute Lates Fixed</i>			
<u>Sys OTP</u>	88.5%	<u>Non-Sys OTP</u>	NaN
Avg. 4wk WR Time: 62			

City of Roswell Monthly Summary

1/1/2026 - 6/10/2026

City of Roswell	Jan 2026	Feb 2026	Mar 2026	Apr 2026	May 2026	Jun 2026	Total
911 Responses	748	697	743	730	741	227	3,886
IFT Responses	135	138	161	175	172	40	821
Total Responses	883	835	904	905	913	267	4,707
Total Canceled	74	84	136	125	127	34	580
Total Dry Runs	203	215	198	196	210	53	1,075
Total Transports	606	536	570	584	576	180	3,052
Total Lates	4	5	7	9	8	0	33
Total to Lovelace	107	67	84	82	74	29	443
Total to Eastern NM Med	371	347	344	351	356	120	1,889

I want to take this opportunity to say thank you to the city of Roswell for the support in the time that we have been here serving the community. I personally feel that AMR has given me the support to build an EMS system that has brought the highest level of care to the citizens of our community and build a foundation for EMS in Roswell and Chaves County.

Thank you to this Committee and the Councilors that have supported AMR during our time here in Roswell.

Please accept this as my final report to the Public Safety Committee. Should you have any questions, please do not hesitate to contact me directly.

KP

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