

## 2017 - 1<sup>st</sup> QUARTER ERAP AWARDEES

### YEARS OF SERVICE RECOGNITIONS

<b><u>10 Years</u></b> Carlos Arciga, Fleet Services Dania Castillo, Community Development Henry Green, Fire Department	<b><u>20 Years</u></b> Antonio Sandoval, Water/Public Works
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#### **Customer Service Award – Angelica Castro (Finance Department)**

Angelica Castro's professionalism and optimistic attitude, have earned her the Customer Service Award. With only one year of service to the City of San Luis and its residents, she is a great example of what quality customer service is all about.

#### **Achievement Award – Yolanda Duenas, Salvador Sandoval, Raul Sanchez, Carlos Arciga, Jaime Ruiz (Fleet Services Department)**

This team of awardees' determination, hard work, and effectiveness during the San Luis Auction, earned them the Achievement Award. Able to work under pressure and diligently solving all issues that come their way, made this project a true success. Great team work displayed.

#### **Award of Excellence – Jorge Perez & Juan Castillo (Utility & Billing Department)**

Both Jorge and Juan are a great example of true team work, working extensive hours, training new staff, and performing other duties and responsibility outside of their own, have earned them the Award of Excellence. While short of a meter reader, meter reader technician, and director they took new roles and responsibilities, Juan and Jorge have managed to pull the department together and have demonstrated exemplary effectiveness in their line of work.

#### **Employee of the Quarter – Osvaldo Rodriguez (Facilities Department)**

No great employee should go unrecognized. Osvaldo has shown his capability to manage difficult situations as they arise. He is a team player and is always up for a challenge. His great communication with all City Departments has provided a great example of the value that the Facilities Department provides to our City. He is a valuable part of the team and is well deserving of this award. Once again, recognized by his fellow co-workers for his dedication.