

# 2018 4<sup>TH</sup> QUARTER RECIPIENTS

## EMPLOYEE RECOGNITION & AWARDS PROGRAM (ERAP)

### Years of Service Recognition

<u>5 Years</u>	<u>10 Years</u>	<u>15 Years</u>	<u>20 Years</u>
Ramon Dueñas, <i>Public Works</i> Luis Gil, <i>Public Works</i> Edgar Herrera, <i>Public Works</i> Peter Juarez, <i>Police</i>	Richard Bauermann, <i>Fire</i>	Socorro Ayala, <i>Police</i> Angelica Cifuentes, <i>Finance</i>	Maria Sabori, <i>Risk</i>

### Customer Service Award | Richard Bauermann, *Fire Inspector*

Richard Bauermann always exhibits and is always determined to provide the best customer service whether internally or externally. Bauermann was awarded the Customer Service Award due to his ability to provide quick and detailed responses to challenging and/or simple questions and situations that require the type of knowledge and experience on fire areas such as NFPA codes and standards, safety and prevention. Ric also demonstrates his knowledge, patience and attentiveness as the chairman of the Safety Committee, by following up on all complaints or situations that require immediate attention with the goal of preventing potential hazards that could cause injuries and/or fatalities.

### Achievement Award | Parks Grounds Division

The Parks Grounds Division is the recipient of the Achievement Award due to their excellent service provided in updating and repairing facilities and preparing special events throughout the year supporting departments and City events. Parks Grounds demonstrates the ability to handle big events like 4<sup>th</sup> of July to smaller events like the Tree Lighting, or the Employee Spring Picnic event, they are always up to the task of making the facilities inviting and prepared for entertainment. The supervisors and staff work on collaborating with ideas to improve the image of the City and provide a better experience for residents with sometimes limited resources. They effectively are seeking conservative options to support maintenance cost and working in-house to lower cost of projects to extend funding for more projects. They continue to reconstruct existing Park areas to better serve the residents and upgrade their appearance (Las Brisas, Independence St., Eligio Ramirez). They have re-landscaped the Main Street roundabout to make it greener and welcoming to those visiting the downtown are. They also provide input in the future development of open areas and green areas and work night, day and weekends to complete tasks and support City functions and other departments to make our City a better place.

## **Award of Excellence | Public Works Department**

The Public Works Department is the recipient of the end-of-the year Award of Excellence for their awesome display of commitment and pride during the Public Works Week event held earlier in the year. The Public Works Department did a wonderful job setting up and displaying the different types of equipment and machinery they use on a daily basis. The department also offered personalized tours of the water and wastewater treatment plants. Attendees were able to see hands-on how all the equipment worked and what exactly they used it for. The Public Works employees encountered at the event took pride in showing attendees how to operate the machinery and equipment. They also displayed quite a bit of patience during the hands-on experience. This event was a great way to get to know the employees from the Public Works Department. All of the Public Works employees did a wonderful job and went above and beyond with this project.

## **Rookie of the Year | Estela Diaz Gurrola, *Custodian***

Estela Diaz was awarded the 2018 Rookie of the Year for displaying excellent customer service skills, providing high quality and detailed work, and meeting deadlines. She always meets everyone with a friendly greeting, and always pays attention to detail when maintaining our various facilities. Ms. Diaz Gurrola was recognized as Rookie of the Year 2018 not only because she is an excellent employee but also because she was awarded the customer service award in the 2nd quarter, which indicates she has demonstrated the great customer service she has been providing to her internal customers as well as demonstrating many other great skills.

## **Employee of the Year & Employee of the 4<sup>th</sup> Quarter**

### **Maria Muñoz, *HR Technician***

Maria Muñoz was awarded Employee of the Quarter and Employee of the Year due to the noticeable ability to handle responsibilities, duties and tasks as a new member of HR. Maria Muñoz came in new as the HR Technician, an entry level position, early in 2018 and shortly after our HR Benefits Coordinator position was vacated, Ms. Muñoz stepped up and took over a handful of vital tasks/duties that were handled by HR Benefits Coordinator. Ms. Muñoz demonstrated her ability to successfully complete a wide range of extra work and manage demanding assignments for several months. Maria has proven to be a strong and reliable member of the Human Resources department; as a result is being recognized and awarded Employee of the Quarter for the 4<sup>th</sup> quarter and Employee of the Year for 2018.