

2019 1ST QUARTER RECIPIENTS

EMPLOYEE RECOGNITION & AWARDS PROGRAM (ERAP)

Years of Service

<u>5 Years</u>	<u>15 Years</u>
Emmanuel Aldama, <i>Police</i>	Monica Ruiz, <i>Police</i>
Jose Guzman, <i>Planning & Zoning</i>	Robert Solis, <i>Fire</i>

Customer Service Award | Jose L. Cisneros, *Administration*

Jose Luis Cisneros, Administrative Coordinator, from Administration was awarded the Customer Service Award due to his excellent customer service skills displayed whether it is in person or on the phone to both customers and co-workers. Jose Luis is always proactive and willing to take that extra step in offering his help when asked. He has a great personality and is a valuable employee of the City.

Achievement Award | Maria Sabori, *Risk*

Ms. Maria Sabori exhibits determination on providing the best service and knowledge when attending to requests from everyone who seeks support on how to assess and prevent potential risks both inside and out of the City of San Luis.

Since her appointment as Risk Property Analyst, Ms. Sabori has demonstrated passion for her line of work all with the goal of preventing potential hazards that could cause injuries or fatalities.

Recently, Ms. Sabori has worked with OSHA on establishing employee trainings on different safety topics, most of which provide attendees with a certificate of completion that validates their participation and certifies employees of having received orientation on how to deal with both potential and unexpected safety situations. Her dedication to her work helps departments achieve the goal of creating a safe and prosper work environment for all employees.

Award of Excellence | Derek Dueñas, *Information Technology*

Mr. Derek Dueñas received the Award of Excellence this 1st Quarter due to his hard work and going above and beyond the line of duty to keep the City network running smoothly. Recently, City of San Luis experienced a power outage city wide, and Mr. Dueñas responded by coming in right on a Sunday night to make sure the Police Department, Dispatch and the Fire Department kept their services running. Derek re-routed and enabled emergency fail-over systems to ensure the mission critical systems continued to be available internally and services were available for our constituents.

Employee of the Quarter | Efrain Quintero, *Utility Billing*

Efrain Quintero is the recipient of the Employee of the Quarter for the 1st Quarter of 2019. Mr. Quintero has demonstrated to be a great team player, co-worker and a valuable member of the Billing & Collections Division. He has a very positive attitude and is always willing to help his team and customers. He always shows up motivated and ready to work. In the short time that he has been with Billing & Collections, Efrain has proven himself to be very hard working and a reliable employee. He is always open to suggestions on how to make everything more effective for the entire division and has adapted quickly to his duties and responsibilities.