

## **2019 2<sup>ND</sup> QUARTER RECIPIENTS**

### **EMPLOYEE RECOGNITION & AWARDS PROGRAM (ERAP)**

#### **Years of Service**

##### **5 Years**

Jose A. Vasquez, *Police*

Juan de los Reyes, *Police*

Cynthia Henderson, *Billing & Collections*

##### **15 Years**

Oscar Romo, *Police*

#### **Customer Service Award**

##### **Ana Camacho de Cibrian, *Facilities***

Since Ana first started working with the City, she has displayed excellent customer service, and maintains that still today. Ana is hard working and takes pride in her job performance and responsibilities. She is really attentive and always asks checks to see how she can be of service. Ana always greets you with a warm and welcoming smile and she is able to project happiness to others she comes in contact with. She loves her job here with the city and is always making sure you are satisfied with her work. She is willing to go above and beyond what is expected of her and does so happily.

#### **Achievement Award**

##### **Chief Jessup, Lt. Alvarez, Lt. Reynoso & Lt. Santana, *Police***

The Achievement Award goes to Chief Jessup, Lt. Alvarez, Lt. Nigel Reynoso and Lt. Marco Santana. They have shown ongoing initiative, leadership and dedication while enrolled in the prestigious School of Police Staff and Command through Northwestern University. It is an intensive 22-week program that is designed to challenge and teach law enforcement executives management and leadership principals. Not only did they handle their daily duties with a strong sense of commitment, but they took every free moment of personal time to leave a lasting, strong, sustainable legacy by completing this program. They have proven to be outstanding managers, leaders, and members of the community.

## **Award of Excellence**

### **Debora Luna, *Finance***

Ms. Debora Luna was nominated and is the Award of Excellence recipient for going beyond her call of duty assisting an employee with their identity theft problem. This employee had their account compromised and Ms. Luna made sure to assist the employee on time to work with the bank linked to the employee's direct deposit, so that the employee got paid on time. This avoided additional follow-up from employee to resolve it on his own and possibly having to wait until his identity theft issue was resolved in order to have access his bank account and paycheck.

## **Employee of the Quarter**

### **Janet Taylor, *City Attorney's***

Janet Taylor joined the City of San Luis for the 'administration wing' in December of 2015. As soon as hired, she showed eagerness and desire to grow within the organization. She was at City Hall's front desk until August 2016 when she was promoted to Legal Secretary with the Office of the City Attorney. During her tenure at the front desk, where approximately and because of our demographics, 75% of the people coming through the front door and calling the main number speak Spanish only and she was able to manage. Not only that, she never hesitated to provide answers or to seek the appropriate person to help customers.

Janet can be seen practicing Spanish with co-workers and trying to communicate with colleagues that do not speak the English language. This self-initiative comes to tell us her effort and willingness to grow not only as an employee but as a person that demonstrates genuine initiative and teamwork.

Janet has been part of the ERAP Committee, the Safety Committee and has been back-up City Clerk when the Clerks need to go out of town and preside over City Council meetings. Janet also 'clerks' for other boards and commissions and completes her agenda items, packet and minutes in a timely, accurately, and professional manner.

Ms. Janet Taylor was awarded the employee of the quarter as she goes above and beyond while performing her duties.