

From: Susan Posada [mailto:sposada@sposadaagency.com]

Sent: Thursday, February 21, 2019 4:36 PM

To: Maria Munoz <MMunoz@cityofsanluis.org>; Maria Sabori <MSabori@cityofsanluis.org>; Kay Macuil <kmacuil@cityofsanluis.org>; Monica Castro <mcastro@cityofsanluis.org>

Subject: EAP HB2502

At the last Trust meeting you asked about disclosures to the EAP Trauma, so I asked EAP. Here is the response I received.

Let me know if you have any questions. Susan

EAPP is not going to disclose information about an employee using the services. As soon as we receive the addendum, we are going to request billing information and contact information. Below is how EAPP will submit reports:

EAPP will track and report the following items:

- i. The total number of participants in the program
- ii. The average number of visits per employee
- iii. The average number of months that an employee participated in the program
- iv. The total number of employees deemed not fit for duty by a licensed mental health professional
 1. EAPP will not authorize any providers to perform fitness for duty evaluations, nor will EAPP approve or pay any claims submitted for expenses related to fitness for duty evaluations.
 2. Should a provider determine that a fitness for duty evaluation needs to be performed, the employer will be informed that a recommendation should be submitted that clearly states the recommendation for such an evaluation and the reasoning behind said recommendation. This recommendation will be provided to the Employer. The Employer is responsible for following up on any recommendations received.
- v. Percentage of employees who received more than 12 visits within one year after the first visit



Susan Posada

Phoenix 602-212-9400

Fax: 602-212-9424

Email: sposada@sposadaagency.com

Web site: [Http://www.sposada@sposadagency.com](http://www.sposada@sposadagency.com)



Leading Producers Round Table - Eagle

From: Carmen De Los Reyes <cdelosreyes@eappreferred.com>
Sent: Thursday, February 21, 2019 1:12 PM
To: Sposada@sposadaagency.com
Subject: RE: EAP HB2502

Hello Susan,

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Thank you,

Carmen De Los Reyes | Sales & Account Manager

p: 602.264.4600 ext. 6114 **m:** 602.373.6797

e: cdelosreyes@eappreferred.com **w:** www.eappreferred.com



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From: Sposada@sposadaagency.com <Sposada@sposadaagency.com>
Sent: Thursday, February 21, 2019 8:01 AM
To: Carmen De Los Reyes <cdelosreyes@eappreferred.com>
Subject: EAP HB2502

Carmen the city has concern about the billing and disclosure about what employee is using the service. Explain who the billing is send and I assume the reports have numbers and no names. Please explain. Thank you.

Susan Posada

Phoenix [602-212-9400](tel:602-212-9400)

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- x. Percentage of employees who received more than 12 visits within one year after the first visit



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Thank you,

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