

2021 3rd Quarter Employee Recognition & Awards Program (ERAP) Recipients

Years of Service

5 Years

Francia Alonso
City Administration
Jose De La Vera
City Prosecutor
Michael Stevenson
Fire
Areiza Munoz
Cultural Center
Jose Mojica Castaneda
Public Works
Alfonso Contreras
Public Works

10 Years

Juan Correa
Parks Grounds
Derek Duenas
IT

Customer Service Award

Miguel Ramirez, Finance

It is with great pleasure that I nominate Miguel Ramirez for the Customer Service Award. Miguel is always courteous, well-mannered, and respectful. In addition to performing his job, he did an outstanding job for Finance, covering and handling issues during a co-worker's absence. Miguel has helped our department a lot. His enthusiasm to help should indeed be awarded. He is always willing to take out on questions and handle them within his realm or not. He has never sent me to someone else to find answers. He always finds a way to handle the task himself, which is a notable trait. Miguel is kind and helpful. He is knowledgeable within his position and is an asset to the City of San Luis. It is a pleasure to work and interact with Miguel.

Achievement Award

Margarita Urzua, Finance

Margarita is doing an exceptional job with the ambulance billing. This project was a very big challenge for the City of San Luis since we did not have any trained personnel to do this task, our financial information is in-house and also this brought a revenue in the amount of almost \$100,000.00 per year to the city. Ms. Urzua is organized, efficient and she works hard to meet deadlines. Thank you for your initiative on the project. Your dedication to not only get it going, but to see it through to the end made the whole effort a success. Ms. Urzua also completed the Certified Ambulance Coder while handling a heavy workload with the ambulance billing process. Her accomplishments shows us the importance of determination and collaboration. The work she has done is amazing. Keep up the good work.

Award of Excellence

Maria Teresa Varela, Senior Center

She always goes above and beyond at work. She is a great co-worker and has the patience to help everyone at any time. She does multiple duties at work and she always does it with a smile, even though we wear face masks. I appreciate everything she does every day. She always has the professionalism in every aspect at work.

Safety Award

Antonio Ochoa, Highway Users

He has been diligent in assisting the Hwy Users Division with all the OSHA PEPP Program safety inspections corrections. Mr. Ochoa has demonstrated a very efficient, professional and helpful character every time Risk Management has contacted him in regards to safety corrections. Mr. Ochoa has also taken initiative to make other safety corrections or recommendations within the division, which were not originally logged or documented by either OSHA or Risk Management. Antonio is a great asset to the City of San Luis. It is a pleasure working with him.

Employee of the Quarter

Axel Chayra, IT

Through this method, I wish to nominate Mr. Axel Chayra for the employee of the quarter award in recognition of his hard work and dedication to maintain the City of San Luis operational by performing above and beyond his duties as an IT Technician. Recently, we had several issues with software and equipment at the business incubator that required immediate attention and solution to allow our newest tenants to perform their daily operations. Mr. Chayra understood the importance of the task and ensured the systems were fully operational and met customer expectations. Researching for quality equipment, software and providing great customer service with a positive attitude and in a timely manner.