

# 2022 1<sup>st</sup> Quarter Employee Recognition & Awards Program (ERAP) Recipients

## Years of Service

### 5 Years

**Michelle L Boucher**  
*Police Department*

### 15 Years

**Carlos F. Arciga**  
*Fleet Services*

### 25 Years

**Antonio Sandoval**  
*Public Works*

**Jesus A. Fregoso Pacheco**  
*Parks Grounds*

**Ivan Velasco**  
*Billing and Collections*

## Customer Service Award

**Lupita Ochoa, Human Resources Department**

Lupita goes above and beyond to provide excellent customer service to her coworkers. She is always on the move and still takes time to be polite, helpful, and gracious. Her job is overwhelming at times yet she always takes time to help solve a problem. Lupita is an excellent trainer. She has patience and knowledge, making the trainee more comfortable and confident during the training process. Lupita sets an excellent example for her coworkers.

## Achievement Award

**Waste Water Division, Public Works**

Several months ago, the supervisor in charge, along with PACE Advanced Water Engineering, were working to change the ADEQ permit being solicited for the West Waste Water Treatment Plant. In the past, the ADEQ permit required analysis from multiple waste water samples which affected the City economically and gave extra work to the operators. During six months, the Waste Water Division worked together with the ADEQ Agency to obtain an amendment to reduce the water samples analysis (BOD and TSS) required for the ADEQ permit received on 2021. The new amendment for the ADEQ permit was approved on February 2022, after insistence and consideration of savings to our City of approximately \$45,000-\$48,000. Also, due to the modification done to the facility, the West Water Treatment Plant passed from Grade 4 to Grade 3, which will greatly benefit our City.

## **Award of Excellence**

### **Parks Grounds, Parks**

The Parks Grounds Crew goes above and beyond their duties and responsibilities by helping other departments during events and projects by ensuring that the required setup is in place, parks and streets are properly maintained and accessible for use, therefore enhancing the City's image. The following are some of the events where aid has been provided:

- Cesar Chavez Day
- Baseball All Star Game
- Safety Event
- Mascotamania
- Easter Egg Hunt

Additionally, the Parks Grounds Crew is always willing to aid other departments with the cleaning of the streets and boulevards. The crew was also in charge of the installation and maintenance of the recreational equipment that was installed at PPEP Park, the remodeling of playground areas, ramadas, and taking care of the trash cans. Our crew is always ready and able to aid in all City events and projects; we are the first ones to arrive and the last ones to leave making sure that everything is cleaned, stored, and maintained.

## **Safety Award**

### **Yolanda Dueñas, Facilities**

Ms. Dueñas is a great asset to our City. She strives to keep her team safe and is constantly looking for ways to provide safety for all of our City employees and buildings. Yolanda has played a big role, along with Risk Management, in reaching OSHA PEPP Program goals and safety corrections. We are thankful for having Ms. Dueñas as part of the safety program team. Ms. Dueñas does excellent work and is determined to continue to improve her and her department's performance every day.

## **Employee of the Quarter**

### **Alfredo Leon, Facilities**

Alfredo is a very professional, polite, humble, and friendly person who is always willing to help in everything that is needed. An excellent employee who always gives his best to any assignment and treats everyone with the utmost respect. A hard worker, Alfredo has demonstrated great leadership skills as crew leader whenever our supervisor is out of the office by providing us with instructions and the materials needed to complete tasks, make repairs, and provide maintenance to the City.