



**City of San Luis
Board and Commission
Volunteer Appointment Application**

(Please return application to City Hall, 1090 East Union Street, P.O. Box 1170 San Luis, AZ 85364)

Name: OSCAR FRANCO Date: 01/10/2024

Residence Address: 3622 E Los Olivos Dr. San Luis, AZ 85349 Home Phone: 928-488-2803

Mailing Address: P.O. Box 14802 San Luis, AZ 85349 Alternatate Phone: _____

The City of San Luis requires all board and commission members to be residents of the City of San Luis. Do you live with in the corporate limits of the City of San Luis? Yes No
Years Resided in San Luis 7 Years Resided in Arizona 15

List three Boards and/or Commissions you are interested in serving on:

- 1) Economic Development Commission 2) _____ 3) _____

Why are you interested in becoming a member of the Board(s) and/or Commission(s) you have selected?

I would like to offer the City of San Luis my experience in healthcare, technology, analytics and project management to support during the development of strong social projects tat will benefit the residents of San Luis.

In addition, I would like to participate in the process of planning and reviewing local projects that will help the City to continue growing with the objective of improvig the resident's quality of life.

Members are expected to attend all meetings of the Board/Commission unless otherwise excused. If a member is absent without excuse from three or more consecutive meetings, the City Council may remove this member from the Board/Commission and appoint another individual to serve the remainder of the term

The time commitment required for each board and commission varies depending upon the number of scheduled meetings and preparation time for those meetings. How much time can you commit to participate on a board or commission? Please be specific, i.e. number of hours weekly, monthly or quarterly.

1-2 Hours a week / 4-6 hours monthly - Meeting time.
Additional time for project planning and development, as needed.

BOARD AND COMMISSION APPLICATION

If a resume is attached, the Education, Work Experience and Civic Involvement portions listed below need to be completed.

Education:	Score	1	2	3	4	5
	Low				High	_____

School	Degree	Year
University of Phoenix _____	Masters of Health Administration _____	2023 _____
University of Phoenix _____	Masters of Information Systems _____	2019 _____
University of Phoenix _____	Graduate Business Analytics _____	2019 _____
CESUES _____	Bachelors of Computer Science _____	2008 _____

Work Experience:

Company	Position	Dates
Sunset Health _____	Chief Information Officer _____	05/2011 - Present _____
_____	Previous positions: Interim CIO, _____	_____
_____	Technology Supervisor, IT Coordinator _____	_____
Regional Center for Border Health, Inc. _____	Program Coordinator _____	04/2009-05/2011 _____

Civic Involvements:

Organization	Position	Dates
Toys and school supplies distribution _____	Planning, distribution _____	Since 2012 _____
Make Them Smile Volunteer Group _____	Leader _____	2012-2013 _____
_____	_____	_____
_____	_____	_____

Additional Qualifications:

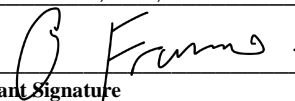
C-Suite. Leadership & mentoring. Project management. Department budget. Board and steering committee member.

As a member of Sunset Health, I have successfully lead multiple healthcare/technology projects. In addition, I have experience implementing educational, outreach, infrastructure and envorinmental health initiatives.

TOTAL SCORE _____

Personal References, including addresses and phone numbers:

- 1) David Rogers, CEO - Sunset Health. 2060 W 24th St, Yuma, AZ, 85346. Phone: 928-819-8999. _____
- 2) Ruben Tenerio, Network Administrator - Somerton School District # 11. 1597 E D St, San Luis, AZ 85349. Phone: 928-580-2365 _____
- 3) Alan Newman, DDS, Associate Director of Dental - Sunset Health. 675 S Ave B, Yuma, AZ 85364. Phone: _____



 Applicant Signature

 1/11/2024
 Date

****Applications will remain on file in the Office of the Mayor and Council for one year from the above date****

Notice: In accordance to the San Luis City Code, Chapter 2, Section 2-4-6, The City of San Luis under Committees and Commissions states, Council may create such committees and commissions, standing or special, as it deems necessary. They shall consist of as many members and shall perform such duties as the council may require and shall exist at the pleasure of the council. For more information regarding rights and provisions of the San Luis City Codes, call (928) 341-8520.

OSCAR E. FRANCO, MHA, MIS/BA

A: P. O. Box 14802 San Luis, AZ 85349 | E: oefo86@hotmail.com | P: 928-488-2803

Healthcare IT leader with more than thirteen (13) years of experience working in the industry. Focused on process improvement and system transformation, promoter of modern technologies and the creation of new business opportunities for the betterment of the company and the community.

EXPERIENCE

SUNSET HEALTH | Yuma, AZ

Chief Information Officer | Promotion, May 2022 – Today

Lead IT, EHR, Data Analytics and Billing/Coding teams.

Directed projects to motivate Sunset's technology development, focused on building governance to enable a reliable and secure health information environment.

Emphasized openness to working with Sunset executive team, executive business and technology stakeholders, industry leaders, providers, and trusted colleagues to optimize internal operations and coordinate all aspects of transformational projects that changed the core of the company's IT infrastructure.

Raised information security standards by implementing a successful cybersecurity strategy.

Lead projects focused on the modernization of Sunset's EHR capabilities that oversees database ownership, process improvement, system automation, and improved patient engagement.

Interim Chief Information Officer | Interim, November 2021 – May 2022

Manage the CIO Office and its portfolio of initiatives.

Lead the organization's technology strategy and manage the relationship between IT and other departments during the transition into new IT Leadership.

Immediately addressed a disconnect between IT and internal business units by transforming IT into a consultative force that rebuilt relationships, developed long term growth strategies, and provided improved decision support.

Restructure IT and Data Analytics departments to empower staff and increase efficiency of operations.

Technology Supervisor | Promotion, July 2018 – November 2021

Supervisor of IT Technical staff and Helpdesk — Assign daily responsibilities, develop work schedules, trainings, mentoring and guidance, verification, and evaluation of performance.

Function as liaison between IT, Leadership, Management, vendors, and staff.

Implemented more than 80 middle to large IT Projects and Businesses including network & infrastructure projects, VOIP, cybersecurity, EDR, Pharmacy IS, interfaces, Telehealth, Call Center system, Helpdesk applications, online scheduling portal, clinical, financial, and business applications.

IT Tech Coordinator | Promotion, December 2015

Coordinator of IT Technical team responsible for supporting 300+ users at fifteen (15) different locations.

Project Coordinator and system Implementation: Nextgen EDR and Apteryx Dental platform, VixWin platform, NRX QS1 Pharmacy System, Cyacom, RL6, Samanage, PC-PRO.

Design project budgets, operation plans, policies, and procedures.

Training, staff evaluation and mentorship.

IT Specialist | May 2011

Provide technical support and training to more than 250 staff members at fourteen (14) locations in San Luis, Somerton, Yuma, and Wellton, including over-the-phone and remote desktop assistance.

Helpdesk: Hardware preventive and corrective maintenance, installations, and repairs; software installation, upgrade, programing, and design; network troubleshooting.

REGIONAL CENTER FOR BORDER HEALTH, INC. | Somerton, AZ

Program Coordinator – IT | April 2009 – May 2011

Provided technical support to 50+ employees in San Luis and Somerton, AZ.

Implementation and evaluation of technology and medical software procedures.

Conducted health promotion programs, educational campaigns, immunization campaigns, health fairs, cleanups, medical discount programs and trainings.

Coordinator, “Action for Health / Acción Para la Salud” – 2010-2011.

Coordinator, Yuma County/SLRC Border Area, “Redes Sin Paredes” Binational Program – 2010-2011

Coordinator, “Learn More Know More” After School Program – 2010.

Program Assistant Coordinator, International Alliance “No Contamine / Don’t Trash La Frontera” – 2009-2010.

EDUCATION

MASTER OF HEALTH ADMINISTRATION | University of Phoenix / Phoenix, AZ. 2023

Honors: Dean’s List recognition, 2022 & 2023

Honor Society. Sigma, Alpha, Pi, 2023

MASTER OF INFORMATION SYSTEMS | University of Phoenix / Phoenix, AZ. 2019

Honor Society. Epsilon Pi Tau, 2018

BACHELOR OF SCIENCE IN COMPUTER SYSTEMS ADMINISTRATION | CESUSES / SLRC, Son. 2008

Honors: Silver Medal for Outstanding Academic Performance. CESUES, 2008

Honors: Mención Honorífica (*Summa Cum Laude*). CESUES, 2008

Honors: National Testimony of Outstanding Performance. CENEVAL. 2008

CERTIFICATIONS AND TRAINING

GRADUATE BUSINESS ANALYTICS CERTIFICATE | University of Phoenix / Phoenix, AZ. 2019

ITIL 4 FUNDAMENTALS CERTIFICATION | Axelos / 2019

PROJECT MANAGEMENT FUNDAMENTALS | Project Management Institute / 2018

DIPLOMA, ESL PROGRAM | University of Regina / Regina, Can. 2007

OTHER ACTIVITIES - AFFILIATIONS

NACHC Nextgen User Group Steering Committee | Board Member, 2022

AZ HCCN Nextgen User Group | Board Chair, 2022

CHC-IT Governance Board | Member, 2021

National Society of Leadership and Success | Affiliated Member, 2023

Sync Communications | Co-owner & Marketing Manager, 2013-2014

Make Them Smile Community Group | Alliance Coordinator, 2009-2013

Yuma County Asthma Camp A-Choo | Camp Director, 2010-2011