

Information Technology Department Annual Report: Capital Projects, Programs, and Services



Jossue Cerda, IT Support Supervisor

Key IT Capital Projects in 2025

Project 1: Cameras and system server upgrade

Description: The **Cameras and Camera System Server Upgrade** enhancement of the city's surveillance by installing cameras and upgrading the server for better monitoring, retention and security.

Timeline: July 2024 – Jun 2025

Status: This system will maintain 120 cameras located in city buildings and 40 additional cameras which 20 out of the 40 have arrived, Server upgrade is on the process of purchase and configuration



Key IT Capital Projects in 2025

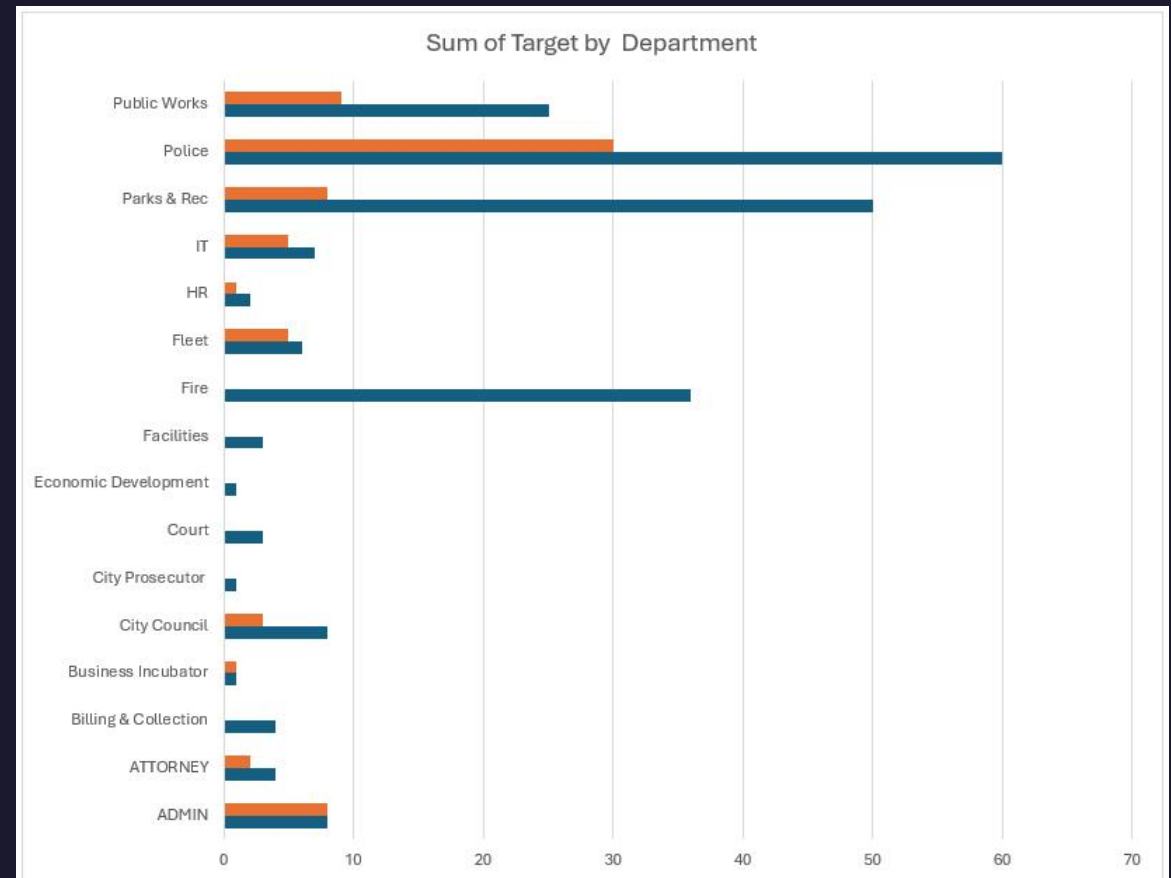
- **Project 2: Mobile Device Management**

- **Description:** Implement a Mobile Device Management (MDM) system to streamline management of employee mobile devices and maintain accurate inventory.

- **Timeline:** July 2024 – Jun 2025

- **Status:** In progress

Total	80	219	37%
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Key IT Capital Projects in 2025

- **Project 3: Radio Communication Tower**

- **Description:** The construction and installation of a new **Radio Communication Tower** to enhanced coverage and reliability in the eastern region of the city ensuring seamless communication for emergency services and improving response times across the city.

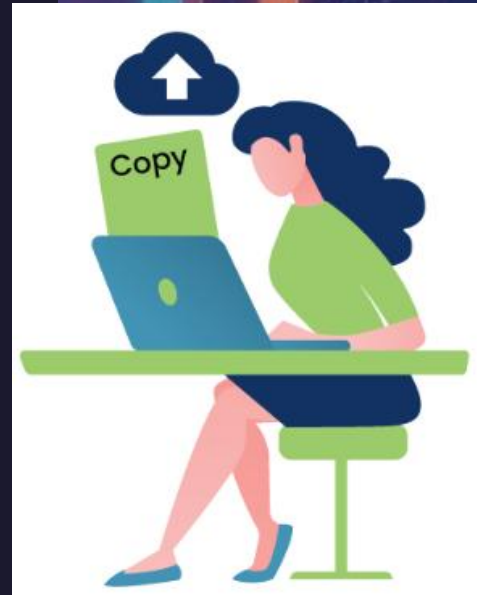
- **Timeline:** July 2024 – Jun 2025 1st half of project

- **Status:** Item will be presented to council February 12th



Programs and services for the City of San Luis

- Annual Training for 300+ employees in cybersecurity is essential for protecting public data and maintaining trust, which is vital for effective public service.
- Implement endpoint patching software to protect systems against existing and newly discovered vulnerabilities.
- Continue system backup strategy to ensure data protection and recovery.



Workstations

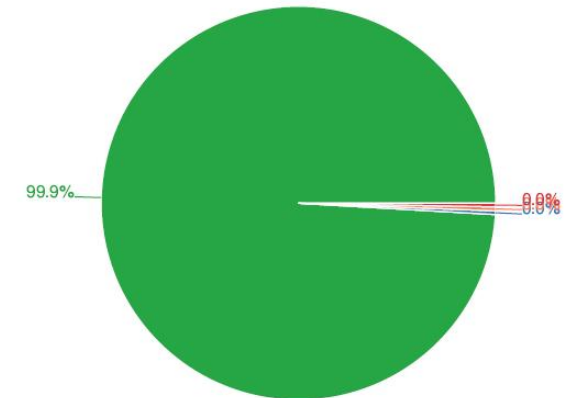
Device Patch Percentage

100%

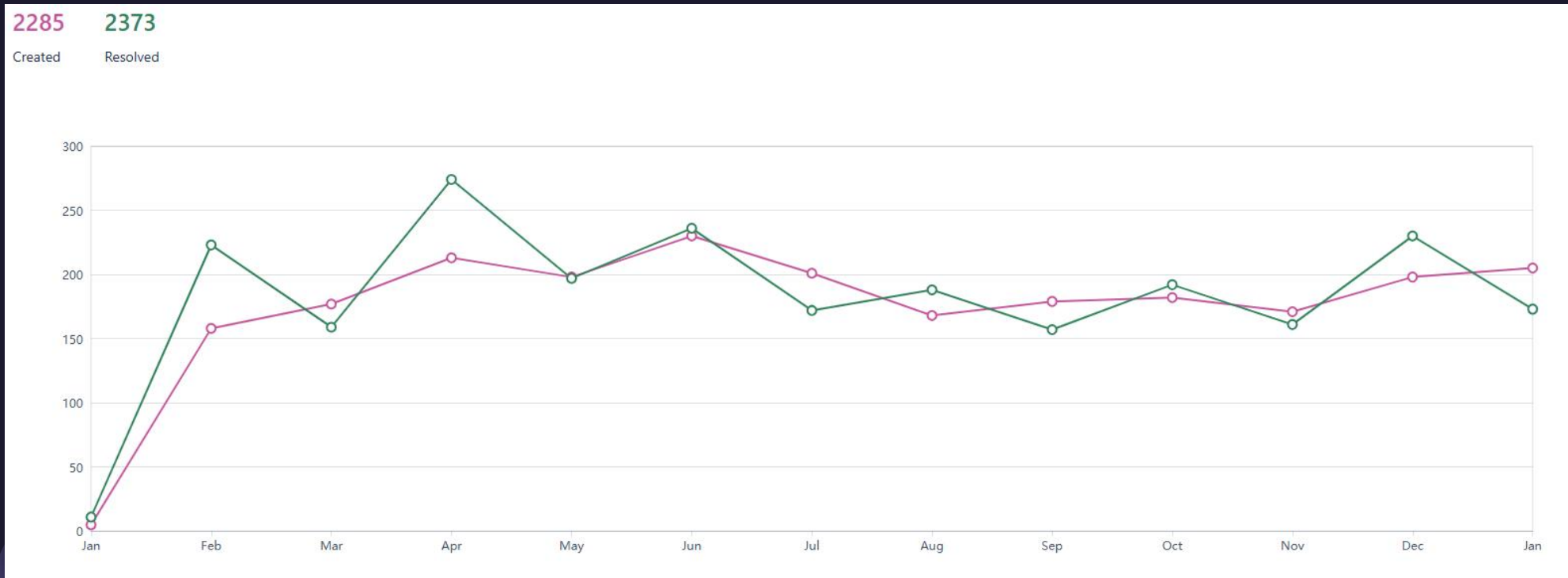


Installed/Total Patches

Total	20239
● Installed	20222
● Approved	4
● Pending	9
● Failed	4

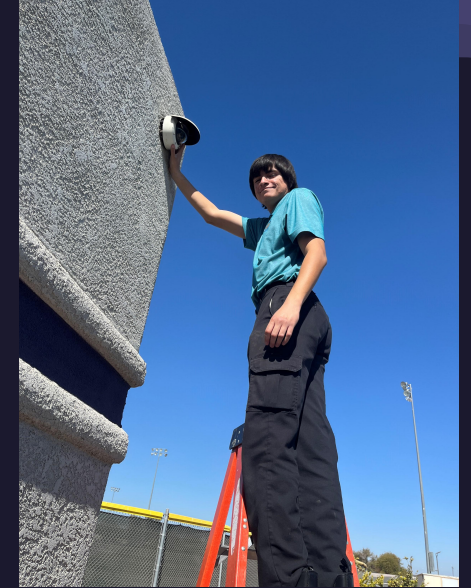


- Our IT department proficiently addresses a broad spectrum of technical issues and collaborates with all City of San Luis departments to meet their information technology needs.



City of San Luis IT Department

- IT Manager – Fernando Corona
- IT Support Supervisor – Jossue Cerda
- System Administrator – Monica Campos
- Administrative Assistant – Esteban Durazo
- IT Specialist – Jaime Frias
- IT Technician – Albert Moreno
- IT Technician – Israel Lara
- IT Helpdesk Technician – Vanessa Felix



Thank you

Jossue Cerda

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