



TRANSFORMING CITY SERVICES THROUGH TECHNOLOGY MODERNIZATION

Presented by
Fernando Corona

FINANCIAL ERP, HR, PAYROLL, LICENSING, PERMITS MODERNIZATION & CLOUD TRANSFORMATION INITIATIVE



Objective

Within 12–36 months, the City of San Luis will modernize its aging ERP environment by migrating core systems to secure, specialized platforms.

Scope:

Business Licensing, Permits, Human Resources, Payroll, Finance & Budgeting, Asset Management, Utility Billing

Financial Impact:

Efficiency Gains: Automation reduces manual work, saving staff time and improving productivity

Revenue Improvement: Faster permitting, licensing, and billing increases and accelerates revenue collection

Budget Requested: \$500K one-time fees | \$500k Software Costs

Key Outcomes:

- ✓ Improved data accuracy and system integration
- ✓ Enhanced record management and compliance
- ✓ Streamlined workflows and operational efficiency
- ✓ Better reporting and decision-making capabilities

Phone System Cloud Migration

Scope:

Within 12 months, migrate from the aging Avaya on-premises phone system to the RingCentral cloud communications platform.

Key Objectives:

Replace legacy telephony infrastructure
Transition to a cloud-based communications solution
Improve system reliability and scalability

Financial Impact:

Reduce annual operating costs from \$70,000+ → \$45,000
Lower maintenance and upfront infrastructure expenses
Budget Requested: \$20K one-time fees | \$50k Software Costs

Expected Benefits:

- ✓ Increased reliability and uptime
- ✓ Scalable, cloud-based communications
- ✓ Enhanced service delivery for staff and residents
- ✓ Modern features (mobile access, voicemail-to-email, etc.)



WATER PLANT TO FLEET BUILDING FIBER OPTIC LINK

Objective

Within 12 months, install approximately 600 feet of underground conduit and single-mode fiber.

Scope:

Connect the Public Works Water Well Site to the City Hall main campus.

Budget Requested: \$30K

Key Outcomes:

- ✓ Improved operational efficiency
- ✓ Enhanced system reliability and performance
- ✓ Support for future modern monitoring technologies (SCADA, sensors, etc.)
- ✓ Increased resilience of water service operations



Data Center Perimeter Wall & Electrical Installation

Scope:

Within 2 months, the City of San Luis will construct a secure perimeter wall and connect APS power meter to the nearest electrical transformer and will interconnect shelter to Fire department fiber link.

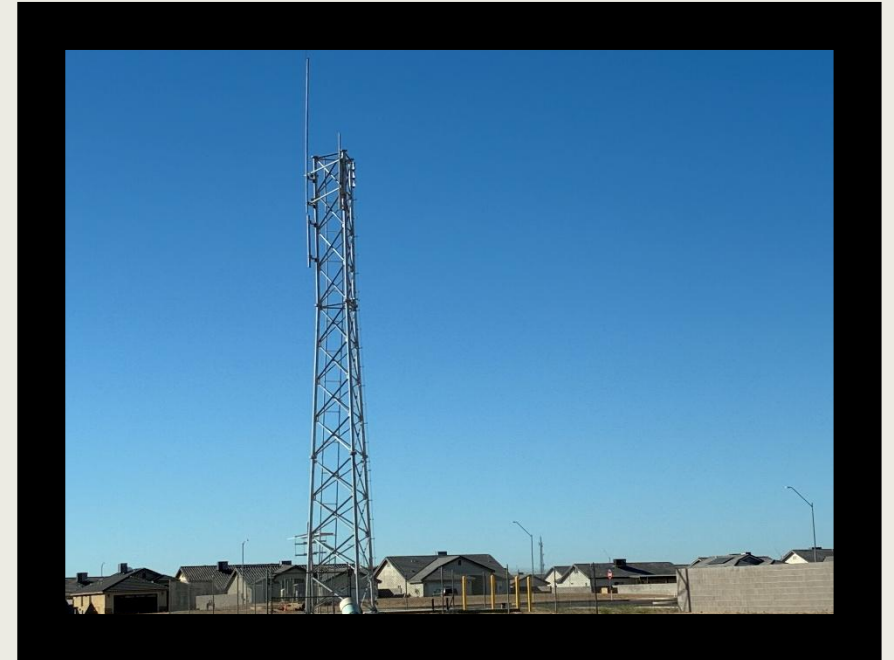
Key Objectives:

- Build a perimeter wall around the data center
- Install a dedicated, electrical APS power circuit
- Build a fiber link from Fire Station 2 to the radio equipment shelter

Budget Requested: \$41K

Expected Benefits:

- ✓ Enhanced physical security and access control
- ✓ Provide power to the radio equipment shelter
- ✓ Provide a network to the Public Safety Radio equipment



FIRE DISPATCH ALERTING SYSTEM UPGRADE

Objective

Within 12 months, the City of San Luis IT Department will support the Fire Department in replacing its unsupported CAD alerting system with the Phoenix G2 alerting system.

Scope:

Replace legacy alerting and toning system

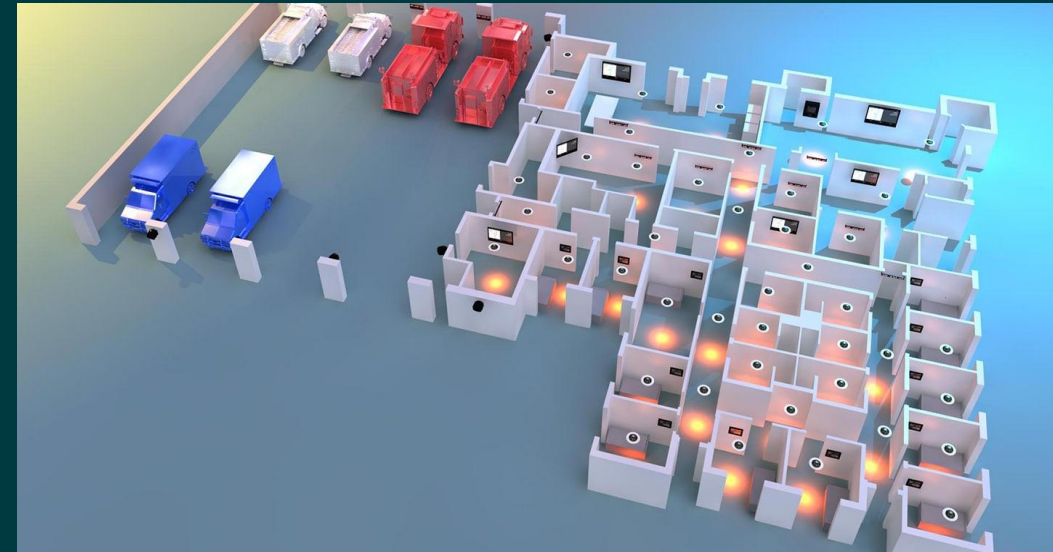
Implement modern, reliable Fire Dispatch emergency notification technology

Ensure seamless integration with Fire Department operations

Budget Requested: \$680K

Expected Benefits

- ✓ Reliable and immediate emergency alerts for firefighters
- ✓ Faster, more dependable emergency response times
- ✓ Improved system reliability and supportability
- ✓ Enhanced public safety for San Luis residents



FUNDING REQUEST – NETWORK & IT SECURITY ADMINISTRATOR

Purpose:

Request funding to strengthen network infrastructure and cybersecurity to support approximately 360 City of San Luis employees and critical public services.

What the Funding Supports:

Network upgrades (switches, firewalls, wireless infrastructure)

Advanced cybersecurity tools (endpoint protection, monitoring, MFA)

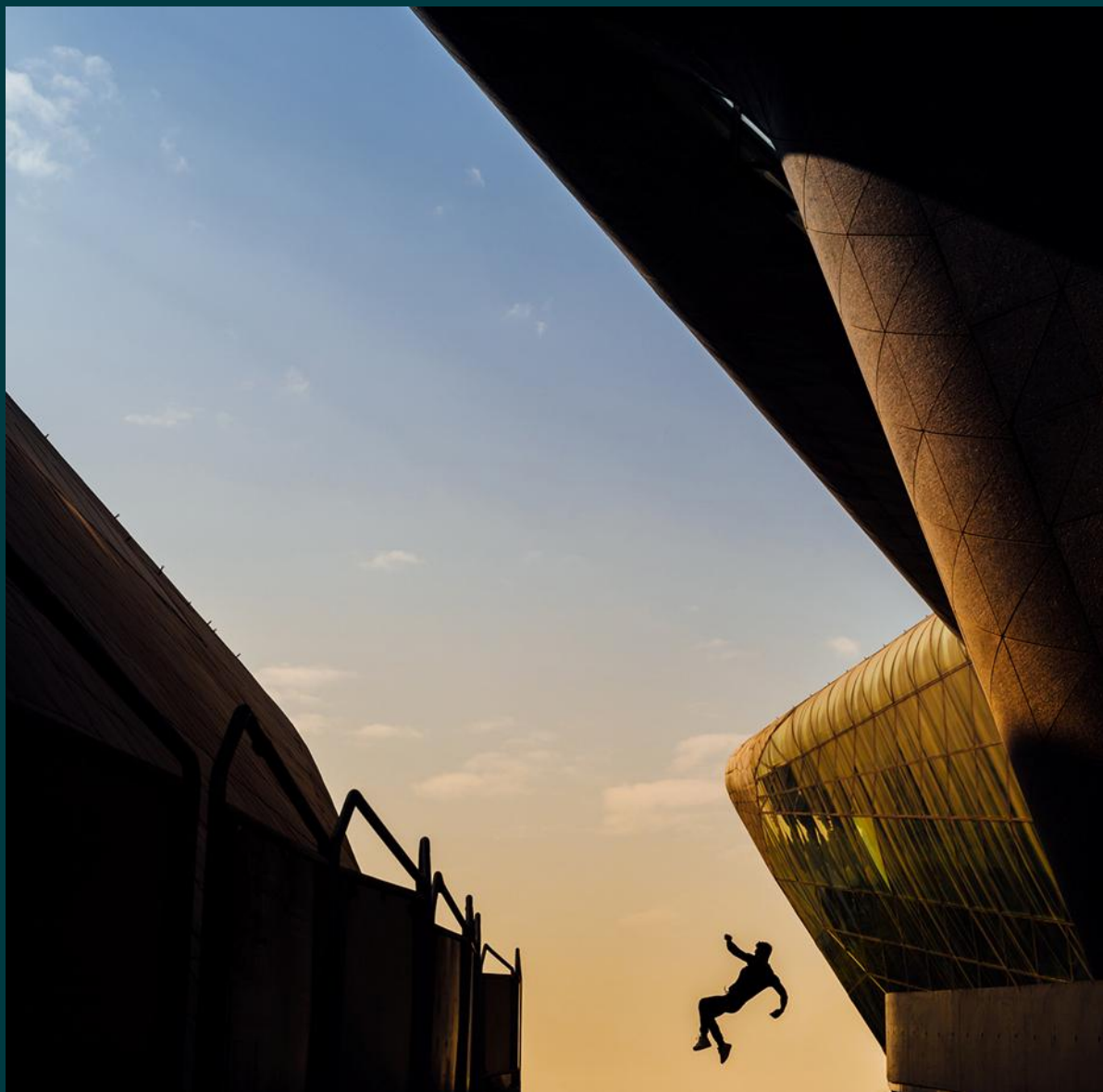
Backup and disaster recovery solutions

Ongoing security assessments and compliance improvements

Impact on the City:

- ✓ Reduced risk of cyberattacks and data breaches
- ✓ Improved system reliability and uptime
- ✓ Protection of employee and resident data
- ✓ Continued delivery of critical City services





Q&A

Panel discussion session