

Schertz Animal Services

June 24, 2019

Overview

- Occupancy
- Animal Disposition
- Staffing
- Significant Customer Interactions
 - Adoption Events
 - Large intakes
 - Customer Complaints
 - Community Complaints
- Other Issues

Current Occupancy

Animal Services Population	
Dogs	42
Cats	102
Birds	3
Wildlife	1
Total	148

Population on June 24, 2019. Animal population peaked at 160 animals on June 17, 2019.

CY 19 Occupancy

Animal Services Intake	
Dogs	189
Cats	223
Wildlife	86
Livestock	1
Total	499

Animal intake (new animals to the shelter) from January 1, 2019 to June 24, 2019.

Fiscal year (Oct 1 to June 24): 722 animals

CY19 Animal Disposition

Animal Services - Outcome				
	Return to Owner	Adoption	Transfer Out	Wildlife Release
Dogs	74	65	32	0
Cats	8	62	73	0
Wildlife	0	0	4	68
Other	1	4	0	0
Total	83	131	109	68

Animal outcome from January 1, 2019 to June 24, 2019.

Other – Pig, Donkey, Birds

Animal Disposition

Animal Services - Died in Custody			
	Injured on Arrival	Disease	DOA
Dogs	0	0	1
Cats	5	3	2
Wildlife (Deer)	1	0	1
Bird / Bat	0	1	1
Total	6	4	1

Animal in custody death from January 1, 2019 to June 24, 2019.

Animal Disposition

Animal Services - Euthanasia					
	Aggressive-Human	Aggressive-Animal	Vet Recommend	Medical Condition	Untreatable Injury
Dogs (10)	6	1	2	1	0
Cats (7)	1	1	2	2	1
Wildlife	0	0	0	0	0
Bat (2)	2	0	0	0	0
Total	9	2	4	3	1

Animal Euthanasia from January 1, 2019 to June 24, 2019.

We do not euthanize for space.

Staffing

Animal Services Staffing		
	Authorized	Vacant
Animal Services Manager	1	0
Animal Services Officers	4	0
Full-Time Kennel Tech	1	1
Part-Time Kennel Tech	2	1
Total	8	2

Notes: Requesting that our Part-time Kennel Tech be moved to the Full-time Kennel Tech Position.

Conducted an interview board for Part-time Kennel Techs on June 11, 2019. We have two candidates for the position.

Customer Interactions

Adoption Events

Our last adoption event was “Kitten Palooza”, which was held on June 8, 2019. This took place at Pets Barn and Wal-mart here in Schertz. We took 27 kittens to the events and adopted 7 of them.

Our next adoption event will be the 4th of July Jubilee. We will take part in the parade and hold an adoption event.

Customer Interactions

Large Intakes

Our large intakes consist of kittens, with the shelter reaching a population of 63 kittens at its peak. Some kittens were born in shelter, while others were either brought in by citizens or picked up by Officers in the field.

Customer Interactions

Customer Complaints

There have been no recent complaints concerning the facility, processes, cost or personnel.

Customer Interactions

Community Complaints

We have had numerous different types of complaints from the community. These include:

- Wildlife in yards
- Dead animals in roadway
- Barking dogs
- Animal welfare
- Stray cats
- Aggressive Dogs
- Snakes in buildings
- Squirrels in Civic Center
- Dog Bites
- Dogs at large

Resources

Facilities

- Shelter flooring – repairs to the flooring continue.
- The current HVAC system continues to struggle. Due to this, portable AC units are still in place to help cool portions of the building.
- The Mobile Mini is still in use for quarantine animals with airborne illnesses. Experiencing trouble with AC cooling.

Resources

Equipment

- We are currently working with vendors on new cat kennels.
- A spec sheet, along with a diagram of each rooms measurements and kennel layout have been completed. These have been forwarded to vendors for quotes.
- Staff has visited different shelters to review kennels that have the exhaust systems in place that we wish to install.

Resources

Media

The shelter utilizes social media and the shelters website to advertise animals new to the shelter. We also advertise our community adoption events on these pages.

The shelter utilizes the “PetFinder” for all adoptable animals at the shelter.

Questions?