

RFP 2024-005 - Asset Management Software

FINAL RANKINGS

	Clovity	PSD Citywide	Netcon	OpenGov
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Initial Ranking	4	1	2	3
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Before Demo & **including** cost consideration (weighted 30%)

Initial Ranking	5	2	3	1
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Before Demo & **excluding** cost consideration (weighted 30%)

Final Ranking	Unanimous Group Selection (IT, Fleet, Facilities, PW, Parks)			1
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After Demo - see notes below

<p>NOTES:</p> <p>*Best Value Procurement as authorized by TX LGC Section 252.043*</p> <p>Best Value considerations include (not exhaustive):</p> <p>the reputation of the bidder and of the bidder's goods or services -</p> <p>the quality of the bidder's goods or services -</p> <p>the extent to which the goods or services meet the municipality's needs</p>	<p><u>CLOVITY</u></p> <ul style="list-style-type: none"> * Software is actually called Atlassian * Can set work orders to be assigned to a specific person * Able to create knowledge base task that explain how you're supposed to complete a specific reoccurring task * Personalized dashboards by department or role * Customer forms can be created per department * Can set up the system based on role, category, department, etc. * Can set up Service level agreements (SLA), example oil change will be completed in a week. Dashboard report will show if it was met or not * Can create a relationship between assets * License is not required for individuals to submit a ticket <p><u>PSD CITYWIDE</u></p> <ul style="list-style-type: none"> * Has customer resource management tool: property history, work order history about customers. * Staff can log in and track the status of their request * Able to categorize search when navigating through inventory module * Profiles for each asset is specialized * Ability to rate 0-poor to 5-low: Overall projected condition; risk rating; and age-based condition (can set standardize ratings) * Can attach pictures, map, warranties, user manuals * Able to track insurance, warranty, lease * Demo vehicle, building, road * Able to track replacement cost * Able to have a form on our city web site for work order request * Can assign work orders * Opinion: a lot of features, a lot of clicks, very complex. Not user friendly. <p><u>NETCON</u></p> <ul style="list-style-type: none"> * Partner with Esri/GIS system * Dashboard appeared busy <p><u>OPENGOV</u></p> <ul style="list-style-type: none"> * Landing page (dashboard) is easy to read. Provides stats. Users can customize it to what info they want to see. Example: Director can monitor all 3 departments stats * Unlimited users * If you don't have internet connection, still able to access the system in an offline mode and the sync information once you regain internet connection * Can export charts, graphs, reports to excel * Easy 3 step process to build your own information: what are you trying to build (chart or graph)? What do you want for data? How do you want to name it and do you want to share with others? * Home/status bar shows Dashboard, request, work, assets, resources, reports. <p>See attached page for additional features offered by OpenGov</p>
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Best-Value Award Recommendation:

OpenGov

**ADD'L
NOTES:**

OPENGOV - ADDITIONAL FEATURES

Under Request tab:

* Website request can flow into the system under the request module (able to filter, label request, and color coordinate per requester)

* Can get a quick snapshot of the request that shows you how many calls rcvd for that issue, whats the priority, and any associated task(Great feature for 311 when taking calls & can see the history)

Under Work tab:

* Shows planned work, in progress work, PM task, completed work – Calendar feature that will show all work options...is shareable

* Able to narrow your “work” search by employee, not assigned to, and will show on calendar

* The calendar is live/interactive. Able to reassign task to another day.

Under Assets tab:

* Can filter, sort, display data by asset

Under Resource tab:

* Fleet can see labor, crews, material, material location, order, vendor

* Example: If you use the material on 5 different equipment's, it will show a list of the equipment's

Under Reports:

* Can automate reports to run and send

* Work task and work orders (projects)

* Prepopulates next steps that are required within a work order

* Example: Water main break. Have to locate, then it auto populates barricade, flush, and patch task. It will automatically send a notification to the respective departments that a task is pending

* Can set up activities/work orders to repeat every year (ie. Jubilee) assignments/activities will carry over

* PW can create a future work order for incoming subdivisions with to-do list and continuously add work task to it

* Work orders can be used to be reactive or proactive

* Notifications to the requester can be customized

* Can set notifications for internal users for new request that come in, can set a filter for high priorities

*Can also send notifications to residents

Initial Rankings

PROJECT# 2024-005
 PROJECT NAME: Asset Management System

INSTRUCTIONS: Enter a number 0 through 4 for each category for each proposer. You may use 0.25 increments if necessary.
 0 = Not Compliant, 1 = Poor, 2 = Fair, 3 = Good, 4 = Excellent

You may NOT enter a number higher than 4.0. An explanation is required for a score of 0

Criteria	Points	PSD Citywide Inc	Appricticy	Clovity	Ensignt Plus	Eptura	Hexagon Asset Lifecycle	Netcon LLC	OpenGov Inc	RICEFW	Ron Turley Associates	Tyler Technologies	Verizon	Vitech Technology LLC
Financial Consideration	35	\$217,630.27	\$508,425.50	\$350,265.59	\$753,400.00	\$413,895.00	\$704,496.00	\$526,000.00	\$689,152.00	\$350,000.00	\$272,045.00	\$1,032,526.66	\$999,999.00	\$266,431.81
		35.00	14.98	21.75	10.11	18.40	10.81	14.48	11.05	21.76	28.00	7.38	7.62	28.59
Proposer's Qualifications, Abilities, and References	30	3.33	3.04	2.96	2.46	2.50	2.67	3.33	3.63	2.04	2.08	3.29	1.67	1.54
		25.00	22.81	22.19	18.44	18.75	20.00	25.00	27.19	15.31	15.63	24.69	12.50	11.56
Quality of Proposed Services	30	3.42	2.79	2.75	2.63	2.46	2.50	3.46	3.58	2.17	2.04	3.42	1.54	1.50
		25.63	20.94	20.63	19.69	18.44	18.75	25.94	26.88	16.25	15.31	25.63	11.56	11.25
Responsiveness of Proposal	5	3.54	3.08	2.96	2.71	2.50	2.71	3.21	3.33	2.21	2.17	3.13	1.67	1.33
		4.43	3.85	3.70	3.39	3.13	3.39	4.01	4.17	2.76	2.71	3.91	2.08	1.67
Average Total %	100	90.05	62.59	68.26	51.62	58.72	52.95	69.43	69.28	56.09	61.65	61.60	33.76	33.07
Rank		1.00	5.00	4.00	12.00	8.00	11.00	2.00	3.00	9.00	6.00	7.00	13.00	10.00

Top 4 Ranked = Demo Invites

Company	3 year	year 4-5	Total	NOTES
PSD Citywide			\$ 217,630.27	
Clovity	\$ 212,718.90	\$ 137,546.69	\$ 350,265.59	
Netcon, LLC	\$ 370,000.00	\$ 156,000.00	\$ 526,000.00	
OpenGov	\$ 460,263.00	\$ 228,889.00	\$ 689,152.00	Higest Rated After Demo