

One Time Costs	Cost
Setup & Setup Assistance	\$300
Optional customized online training	\$500
One-Time Costs Total	\$800

Pricing Expiration Date	12/15/2025
Subscription Start Date	10/21/2025
Contract End Date	10/21/2027
Payment Terms	Net 30
Payment Schedule	First Year Total: invoiced upfront Second Year Subscription: invoiced on anniversary of Subscription Start Date
Customer Billing	Customer: Webb County Self-Help Center Contact Name: Ignacio Gonzalez Contact Email: iggonzalez@webbcountytx.gov

FILED Oct. 21st 20 25 @ 11:00am
MARGIE RAMIREZ IBARRA
COUNTY CLERK, WEBB COUNTY, TEXAS
BY [Signature] DEPUTY

Order Form



Upon signature of this Order Form by Customer, this Order Form is legally binding and made part of and governed by the EULA. Any term or condition in any order, purchase order, confirmation, or other document furnished by Customer which is in any way inconsistent with, or in addition to, this Order Form is hereby expressly rejected and will be superseded by this Order Form. Except as modified by the Special Terms below, all other terms and conditions of the EULA remain unchanged and in full force and effect. All pricing under this Order Form, including any discounts offered by Company to Customer, (i) are in United States Dollars, (ii) will expire on the Pricing Expiration Date, and (iii) will not be applicable to any subsequent Subscription term unless specifically agreed to in writing by the parties. Capitalized terms used but not defined herein shall have the meaning as set forth in the EULA.

Special Terms

- **Term.** The subscription will begin on the Subscription Start Date and continue for two (2) years (the "Initial Term"). The first year includes one-time startup costs and subscription fees. The second year will be billed at the same annual subscription rate as the first year, provided Customer's usage remains within the limits set forth in this Order Form. If usage exceeds those limits, the second-year subscription will be billed at the applicable rate for the actual level of usage, or Customer shall reduce its usage accordingly. This Agreement will expire at the end of the Initial Term unless the parties agree in writing to a new Order Form or renewal subscription. Renewal invoices, if any, will be issued at the start of any renewal term, with payment due in accordance with the payment terms set forth in this Order Form.
- **Support.** Company will use commercially reasonable efforts to respond to support service requests within eight (8) business hours, and support responses are typically much faster. Support requests are for questions about the platform not covered by the support site or problems. Training of new staff and similar activities are beyond the scope of support. There is no additional charge for this level of online support.
- **Liability (overrides Section 8 of the Standard Terms).** To the extent permitted by Texas law, neither party shall be liable to the other for any indirect, incidental, special, or consequential damages, including loss of profits or data, arising out of or related to this Agreement, even if advised of the possibility of such damages. Each party's total aggregate liability for any claim arising under this Agreement shall not exceed the fees paid or payable by Customer to myTurn under this Order Form in the twelve (12) months preceding the event giving rise to the claim. Customer acknowledges that it cannot agree to indemnify Vendor, and accordingly, Section 8 of the Standard Terms relating to indemnification shall not apply.
- **Governing Law.** This Agreement shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of laws principles, and venue for any action arising under this Agreement shall lie exclusively in Webb County, Texas.

Order Form



This Order Form is signed by duly authorized representatives of the parties.

myTurn.com, pbc

Customer

Signature

A handwritten signature in blue ink, appearing to read 'Gene Homicki', written over a horizontal line.

A handwritten signature in blue ink, appearing to read 'Tano E. Tijerina', written over a horizontal line.

Print Name

Gene Homicki

Tano E. Tijerina

Title

CEO

Webb County Judge

Date

10/17/2025

10/14/25

Notice Address

16 Cavendish Ct, Suite 424F
Lebanon, NH 03766
United States of America

1000 Houston Street, 3rd Floor
Laredo, Texas 78040

ATTEST:

A handwritten signature in blue ink, appearing to read 'Margie Ramirez Ibarra', written over a horizontal line.

Margie Ramirez Ibarra
Webb County Clerk

