

Water Utility Assistance Program

FY25

Between August and June, the Water Utility Assistance Program provided **direct financial support to 46 income-qualified households**, helping them avoid disruptions in essential water services. The program specifically targeted families earning at or below **80% of the area median income**, ensuring that resources were directed toward those most in need.

A total of **\$11,629.00** in direct utility assistance was distributed across ten months. This support helped stabilize households facing economic hardship, aligning with the program's goal of promoting housing stability and preserving access to critical utilities. Monthly disbursements varied based on need, with peak support occurring in **September and December**, reflecting seasonal utility demands.

The remaining program funds (**\$6,045.20** direct and indirect funds as of June) demonstrate strong fiscal stewardship and leave room for continued or future assistance. The program was successfully administered in alignment with its scope: to prevent utility shutoffs and alleviate financial burdens on vulnerable families within the community.

Several clients expressed sincere appreciation for the support received. In many cases, staff were also able to connect clients with additional programs or services based on their individual needs. However, it was observed that a number of households did not complete the application process. While some were found ineligible, others indicated they did not believe the effort was worthwhile.