



TOWN OF WICKENBURG

Workforce Development Program

Overview & Discussion

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Program Background

Town entered IGA with **Maricopa County Human Services Department (Arizona@Work)**

Goal: provide **local job placement, resume support, and employer connections**

Services offered **in-person at Town facilities** with strong community engagement

2015

County began realigning programs under **Workforce Innovation and Opportunity Act (WIOA)** compliance

New focus on **training outcomes** (credentials, education hours)

Decline in local flexibility and client access

2021–2023

Coordinator limited to case management for enrolled participants

Training only offered in **Phoenix-area host cities**

County workforce focus shifted to **large municipalities** (Goodyear, Surprise, Phoenix, etc.)

2024–2025

2015–2020

Walk-in, short-term job assistance and resume help

Local job fairs and direct employer partnerships

200–300+ clients served annually

2023–2024

Stricter grant terms: staff must track **upskill and credential attainment**

Eliminated most **walk-in and short-term placement services**

Performance metrics tied to training completions, not immediate employment

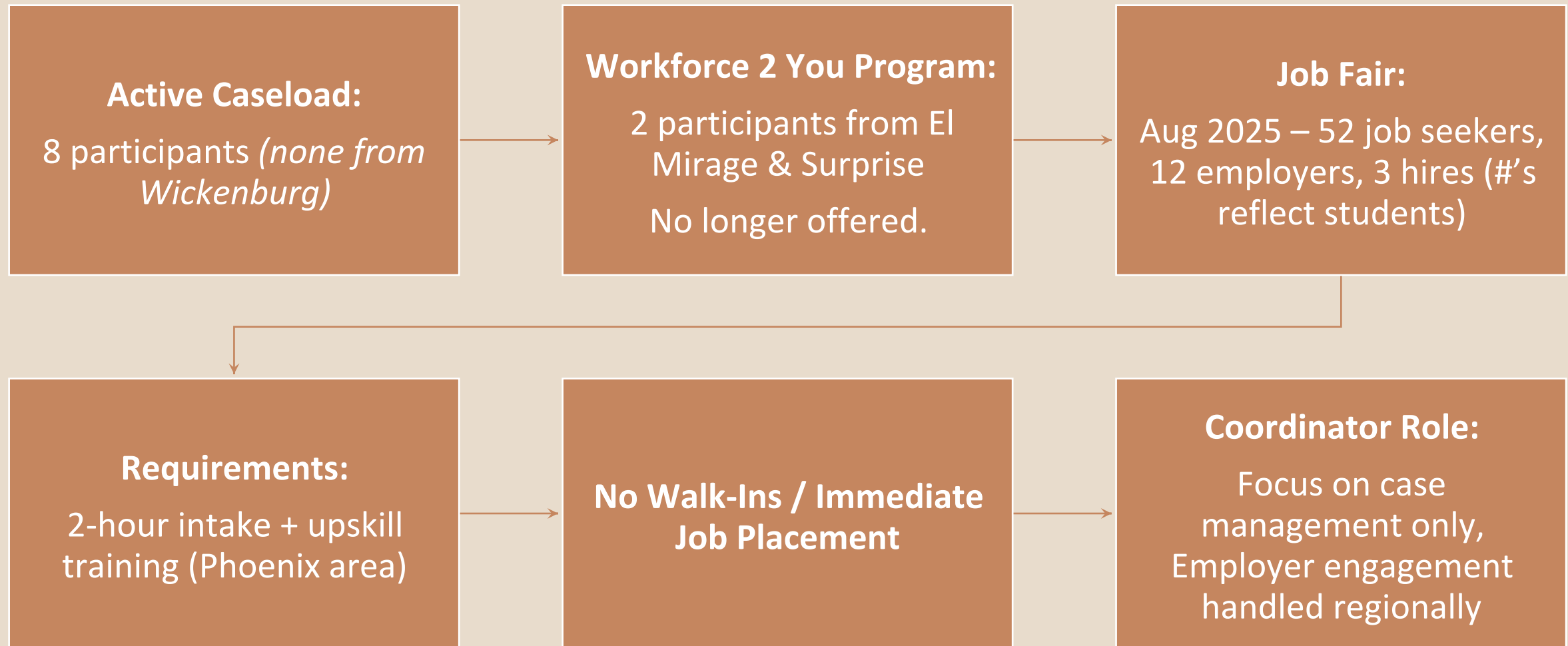
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Impact: Local participation has **dropped by more than 95%**, and Wickenburg's coordinator role is now limited to case management for enrolled participants.



Town of Wickenburg

Current Snapshot | Quarter 1, FY26



Local Impact

- **Reduced Accessibility:** No local training or in-person services
- **Local Need Mismatch:** Economic Development Transportation Advisory Committee (EDTAC) identified needs in
 - Service worker training
 - Restaurant and hospitality skills
 - Customer service development
- **Not covered** under WIOA-funded upskill programs
- Engagement has shifted toward **transformational programs, not transactional services** (e.g., resume help, job search)



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Summary for Council Discussion

- **Key Takeaways:**

- Program costs exceed the budget and diminishing value
- Participation and outcomes have declined significantly
- Current WIOA structure does not appear to fit Wickenburg's workforce model (County agreement)
- County supports an **amicable sunset at calendar year-start**

- **Staff Recommendation**

- Authorize the Town Manager to provide termination notice on 11/4/25.