

Sole providers for support and maintenance for various software programs

Company	Software Program
Access Data	Forensic Toolkit/Ultimate Toolkit
Activant	LaserCat System
Active Network	Class Software
CCG Systems, Inc.	Faster Fleet Software
Edoc Technologies	County Govt. Software (JP applications)
Enable Point	False Alarm Billing Software
Fiserv	Unclaimed Property Reporting Software (Tracker)
Kronos	Timekeeping Workforce Employee V5 Software
Manatron	Anthem/Agenda Link Software
Micromain	Micromain XM TM Enterprise for SQL Server
MicroTel	Microcall
MKS, Inc.	Toolkit Developer
Petpoint	Animal Management Software
SOE Software	Clarity Control and Clarity Training
Vertex	Payroll Tax Q Solutions
Vista Solutions Group	Visiflow Software
Yellowfish	Revelation Helpdesk Software



December 16, 2008

Attention: Kerstin Hancock
Williamson County Sheriff's Office

To whom it may concern,

AccessData is the sole manufacturer of all AccessData software, which includes FTK (Forensic Toolkit), Registry Viewer, Password Recovery Toolkit and Distributed Network Attack and training. AccessData is also the sole provider for support and maintenance for all of our software. The product UTK (Ultimate Toolkit) has been replaced by FTK and is no longer a part of our forensic tool suite.

If you have any further questions, please contact me or visit our website at www.accessdata.com. I look forward to serving and supporting you.

Sincerely,

Tatia Kindred
AccessData Corporation
Regional Account Manager – Public Sector
Tel: (801) 377-5410 Ext. 814
Cell: (801) 372-6535
Fax: (801) 765-4370
tkindred@accessdata.com
www.accessdata.com



January 19, 2009

Williamson County Unified System
3151 Southeast Inner Loop – Ste B
Georgetown, TX 78626 – 6343

Dear valued customer:

Activant Solutions Inc. is the sole provider of maintenance, support and data services due to our proprietary licensing of the LaserCat system.

Regards,

Greg Allen
Sr. Operations Manager
Activant Solutions Inc
Automotive Division

www.activant.com



The Active Network Ltd.
6400 Roberts St. Suite 160 | Burnaby BC | V5G 4C9
Tel: 604.438.7361 | Fax: 604.432.9708

Kerstin Hancock
Purchasing Specialist
Williamson County Purchasing Department
301 SE Inner Loop, Ste 106
Georgetown, TX 78626

Dear Kerstin,

The Active Network, Inc. is the sole provider of Class Software and is the only company that can provide support and maintenance. The Active Network is the leading provider of technology applications and marketing access for community service organizations worldwide.

Active provides both Application and Marketing services, as:

1. Application Services

- Automates information collection, activity registration, facility reservation, membership & fundraising management.
- Help organizations increase efficiency, while reducing cost and complexity of managing community activities & fundraising events.
- Offers consumer resources: online sports, activity calendars, hosted team Web sites, active lifestyle membership programs, and community tools.

2. Marketing Services

- Offers integrated online & field marketing campaigns, helping consumer products companies reach active consumers.
- Because of its unique access to event and activity organizers, combined with its own base of users, Active delivers highly targeted marketing campaigns to active consumers.

Sincerely,

Jane Van Sickle
Senior Account Manager - Active Communities
Active Network, Ltd.

December 23, 2008

Williamson County
3151 S.E. Innerloop
Georgetown, TX 78626

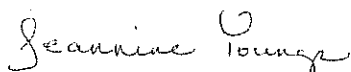
To Whom It May Concern:

The FASTER Fleet Software System that is being utilized in the Fleet Services Division of Williamson County is the sole property of CCG Systems, Inc. Williamson County has purchased a license to utilize our software and maintains an annual support services contract for the FASTER software.

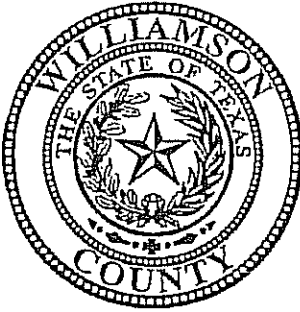
CCG Systems, Inc. as owner of the software, maintains, develops, markets and supports the software in a sole capacity. All services and functions relating to the software are offered and can be arranged through the Norfolk, VA office.

Nina McCoy, President, or Jeannine Youngs, CFO, can answer any questions or provide further information about FASTER or CCG Systems, Inc. services. Please feel free to contact us.

Sincerely,



Jeannine Youngs
CFO



WILLIAMSON COUNTY
PURCHASING DEPARTMENT
301 SE INNER LOOP - SUITE 106
GEORGETOWN, TEXAS 78626
<http://wcportals.wilco.org/Procurement/>

SOLE-SOURCE PURCHASE AFFIDAVIT

STATE OF TEXAS
COUNTY OF WILLIAMSON

KNOW ALL MEN BY THESE PRESENTS THAT:

Before me, the undersigned authority duly authorized to take acknowledgments and administer oaths, on this day personally appeared Michelle Haas, who after being duly sworn on oath stated the following:

My name is Michelle Haas. My title is CEO.
I am aware that the Williamson County Purchasing Department is required to comply with competitive bidding requirements of Chapter 262 of the Texas Local Government Code. I am aware that the statutory competitive bidding provisions do not apply to the purchase of an item that can be obtained from only one source. See, Texas Local Government Code section 262.003. Sole-source items include:

Items for which competition is precluded because of the existence of patents, copyrights, secret processes, or monopolies, films, manuscripts, or books, electric power, gas, water, and other utility services, and captive replacement parts or components for equipment.

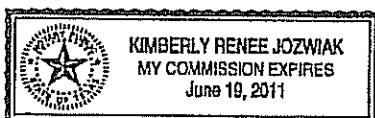
I have represented to the Purchasing Department of Williamson County and I hereby warrant that as of the date below, I am the sole-source supplier of the following item: Edoc Technologies' county govt software. I am the sole-source supplier of this item because: software is owned and licensed by Edoc Technologies, Inc.. I agree that if I ever cease being the sole-source supplier of this item, I shall immediately make a full disclosure in writing to the Williamson County Purchasing Department of all relevant facts and circumstances.

IN WITNESS WHEREOF, the undersigned has executed this Affidavit on the 23rd day of December, 2008.

Michelle Haas
[Signature]

Michelle Haas, CEO
[Printed Name] [Title]

SWORN TO AND SUBSCRIBED before me on the 23rd of Dec, 2008, by Michelle Haas.



Kimberly Jozwiak
Notary Public, State of Texas
My Commission expires on June 19, 2011

From: Frank A Farren WHQ FA [frank@falsealarmsoftware.com]
Sent: Wednesday, December 17, 2008 10:12 AM
To: Kerstin Hancock
Subject: RE: False Alarm Reporting Software for Law Enforcement - sole source?

Kerstin,

Yes our company is the sole author, developer, trainer, and support for the false alarm billing (FAB) product. There is no other source qualified to perform training, support, or maintenance on our product.

Thank you

Frank Farren
President
EnablePoint
Direct Line 734-634-1576



December 12, 2008

To whom it may concern:

The TRACKER Unclaimed Property Reporting software program (TRACKER) is the proprietary property of Fiserv Insurance Solutions, Inc. The TRACKER program, which was internally developed, is licensed to our clients under a perpetual license agreement that remains in effect as long as all underlying terms and conditions are met by the Licensee. Fiserv Insurance Solutions, Inc. is the only organization that can support and maintain the TRACKER license that Williamson County acquired the right to use. All technical and customer support is administered by Fiserv Insurance Solutions, Inc. and its employees.

If you have any further questions, please feel free to contact us at 1-800-373-3366 and ask for your Account Representative, Andy Anton.

Regards,

A handwritten signature in black ink, appearing to read "Deborah Beauchamp".

Deborah Beauchamp
Fiserv Insurance Solutions, Inc
Vice President Compliance Solutions

A handwritten signature in black ink, appearing to read "Jim Kiekhoefer".

Jim Kiekhoefer
Fiserv Insurance Solutions, Inc
TRACKER Product Manager



Law Department
297 Billerica Road
Chelmsford, Massachusetts 01824

(978) 250-9000
Fax (978) 256-3222
www.kronos.com

January 5, 2009

State of Texas
Williamson County
Purchasing Department
301 SE Inner Loop - Suite 106
Georgetown, Texas 78626

To Whom It May Concern:

This letter is to confirm that Kronos® equipment and software is sold and serviced only through Kronos district offices or Kronos authorized dealers.

Kronos' authorized seller and maintenance provider of Kronos equipment in Texas are the following Kronos district offices:

600 East Las Colinas Blvd.
Suite 1700
Irving, TX 75039

1225 North Loop West
Suite 700
Houston, TX 77008

111 Congress Avenue
Suite 408
Austin, TX 78701

Please call me if I can be of any further assistance in this matter.

Very truly yours,

A handwritten signature in cursive script that reads "Alyce Moore".

Alyce Moore
Vice President, General Counsel

Kerstin Hancock

To: Ursula Stone
Subject: RE: Kronos - TXMAS contract

From: Wolfe, Eric [mailto:Eric.Wolfe@Kronos.com]
Sent: Tuesday, December 15, 2009 2:08 PM
To: Ursula Stone
Subject: RE: Kronos - TXMAS contract

Ursula. We do not utilize distributors or outsource any of our support.

Eric Wolfe
eMail: eric.wolfe@kronos.com
Direct: (512) 487-5786
Fax: (877) 806-8521
www.kronos.com



TIME & ATTENDANCE SCHEDULING ABSENCE MANAGEMENT HR & PAYROLL HIRING LABOR ANALYTICS

From: Ursula Stone [mailto:UStone@wilco.org]
Sent: Tuesday, December 15, 2009 10:39 AM
To: Wolfe, Eric
Cc: Jonathan Harris
Subject: RE: Kronos - TXMAS contract

Good Morning Eric,

Can you provide us with a list of Kronos distributors? We also need to know if any of them handle Support Services.

Thank you.

Ursula Stone
Purchasing Assistant
Williamson County Purchasing Dept.
Phone: 512-943-1553
Fax: 512-943-1575
ustone@wilco.org



December 16, 2008

Kerstin Hancock
Purchasing Agent
Williamson County
301 S. E. Inner Loop, Suite 106
Georgetown, TX 78626

Re: Sole Source Statement

Dear Kerstin,

On behalf of Manatron, Inc., I wish to thank Williamson County for its continuing use of Manatron's suite of records management software and services.

Manatron's Anthem suite of records management and imaging software is currently deployed in the Williamson County Clerk's office. Included within this suite are specific modules for:

- Official Public Records (OPR)
- Internet Public Access
- Vitals for Birth and Death
- Vitals TER Interface
- Marriage Licenses
- Automated Indexing (aiIndex)
- eRecording
- AgendaLink (Shared by County Clerk and Judges Administrative Office)

Other integrated Anthem modules that are currently available (or soon to be available) in Texas but not licensed by the County include:

- Automated Redaction (aiRedact)
- Advanced Backfile

Manatron utilizes a proprietary integration program to tightly integrate workflow processing within Anthem under a common user interface. Support of these integrated components is available only through Manatron to Williamson County on a sole source basis. Enhancements and augmentation to the core software or its integration components may only be obtained from Manatron on a sole source basis. Manatron does not support authorized distributor or dealership programs, and supports the end users of its product directly.

Under the Manatron's License and Support Agreement the County is entitled to on-going software enhancements which include periodic generation upgrades. Generation upgrades allow our customers to modernize their software investment by migrating the underlying architecture of like modules to current software standards and capabilities. Our latest generation, A2, is the successor to the Anthem platform.

MANATRON

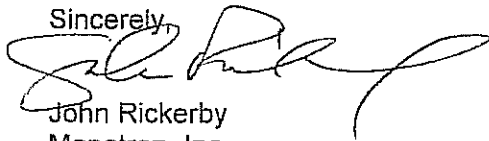
In addition, Manatron offers a menu of specialized services that utilize intellectual property and domain knowledge to access Anthem and A2 software modules and program code. These services are designed to address the specific needs of our customers and include:

- Utilization consulting and training
- Data conversion & utilities
- Database normalization
- Online indexing and scanning
- Export & film archival services
- Redaction processing
- System hosting
- Disaster recovery
- IT technical & support services

Under the terms of our existing agreements, phased and integrated conversion services involving record digitization, indexing, database access, data load, and anthem reporting can only be obtained through Manatron on a sole source basis.

If there are any questions on any of these software systems or services, I can be reached at 972.839.7415 or by email at john.rickerby@manatron.com. Thank you again for the opportunity to serve Williamson County.

Sincerely,



John Rickerby
Manatron, Inc.
Records Management Division



Statement Regarding Sole Source Status

MicroMain Corporation (EIN 74-2595851) is the Developer and Distributor of the following products:

MicroMain XM™	
MicroMain XM™ Enterprise for SQL Server	xmKTRAK™
xmEXEC™	xmKTRAK™ Enterprise for SQL Server
xmEXEC™ Enterprise for SQL Server	xmMOBILE™
xmITRAK™	xmMOBILE™ Enterprise for SQL Server
xmITRAK™ Enterprise for SQL Server	xmTTRAK™
xmLABOR™	xmTTRAK™ Enterprise for SQL Server
xmLABOR™ Enterprise for SQL Server	xmWEB™

MicroMain FM™	MicroMain FM PowerTools™
MicroMain FM™ Enterprise for SQL Server	MicroMain FM PowerTools™ for SQL Server

MicroMain CM™	
MicroMain CM™ Enterprise for SQL Server	

MicroMain Corporation is the sole distributor of these software products in the United States of America.

The MicroMain FM products are the only Commercial off-the-shelf CAFM products on the market designed to work with MICROMAIN XM.

The MicroMain CM products are the only Commercial off-the-shelf CPAM products on the market designed to work with MICROMAIN XM.

Please call 888-888-1600 or 512-328-3235 if you have any questions.

5100 Bee Caves Road, Austin, Texas 78746-5221
888-888-1600 • Tech Support: 888-888-1300
Direct: 512-328-3235 • Fax: 512-328-5942 • www.micromain.com



Williamson County
350 Discovery Blvd
Cedar Park, Texas 78613

Dear Williamson County,

Please accept this letter as confirmation that Micro-Tel, Inc. is the sole source provider for the Microcall Call Accounting systems as well as for providing updates and technical support agreements for the systems.

If you have any questions, please feel free to contact me.

Thank you,

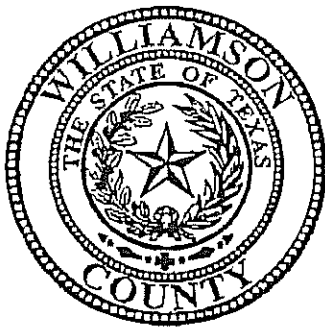
Kim Lape
Micro-Tel, Inc.
800-622-2285
kim_lape@microcall.com

Hello,

This email is to confirm the details of the support/maintenance contract for your MKS Toolkit license. Every MKS Toolkit license is sold bundled with a one year Preferred Customer Subscription (or "PCS" - support and update service). After that initial year you will be given the choice to renew PCS or let it lapse. Once PCS lapses you have 30 days to renew at the standard PCS renewal price without penalty. After 30 days, and for up to 2 years after it lapses, you can purchase an update at a higher price, which will reactivate PCS on your license(s) for another year. If PCS has lapsed for more than 2 years, and you have not reactivated, you will need to replace the old copy with a new license(s) if you wish to begin receiving updated software , patches or technical support. Please note that MKS is the only supplier to offer support/maintenance for the MKS Toolkit product. This service cannot be provided by a 3rd party.

Thank you,
Kelly Gifford

Kelly Gifford
MKS, Inc
13701 Fair Lakes Circle, Suite 350, Fairfax, VA 22033
P - 703-692-4363; 800 637-6634
F - 703-692-3344



WILLIAMSON COUNTY
PURCHASING DEPARTMENT
301 SE INNER LOOP - SUITE 106
GEORGETOWN, TEXAS 78626
<http://wcpportals.wilco.org/Procurement/>

SOLE-SOURCE PURCHASE AFFIDAVIT

STATE OF TEXAS
COUNTY OF WILLIAMSON

KNOW ALL MEN BY THESE PRESENTS THAT:

Before me, the undersigned authority duly authorized to take acknowledgments and administer oaths, on this day personally appeared 1/12/2010, who after being duly sworn on oath stated the following:

My name is BRAD GRUCESKI. My title is DIRECTOR OF SOFTWARE DELIVERY.
I am aware that the Williamson County Purchasing Department is required to comply with competitive bidding requirements of Chapter 262 of the Texas Local Government Code. I am aware that the statutory competitive bidding provisions do not apply to the purchase of an item that can be obtained from only one source. See, Texas Local Government Code section 262.003. Sole-source items include:

Items for which competition is precluded because of the existence of patents, copyrights, secret processes, or monopolies, films, manuscripts, or books, electric power, gas, water, and other utility services, and captive replacement parts or components for equipment.

I have represented to the Purchasing Department of Williamson County and I hereby warrant that as of the date below, I am the sole-source supplier of the following item: PERPOINT SUPPORT & MAINTENANCE. I am the sole-source supplier of this item because: WE - Pathhealth Software Solutions - ARE THE MANUFACTURER OF PERPOINT ITSELF. I agree that if I ever cease being the sole-source supplier of this item, I shall immediately make a full disclosure in writing to the Williamson County Purchasing Department of all relevant facts and circumstances.

IN WITNESS WHEREOF, the undersigned has executed this Affidavit on the 12th day of JANUARY, ~~2009~~ 2010

[Signature]
[Signature]

BRAD GRUCESKI - DIRECTOR OF SOFTWARE DELIVERY
[Printed Name] [Title]

SWORN TO AND SUBSCRIBED before me on January 12, 2010 by 2009

[Signature]
Notary Public
State of _____
My Commission expires on _____

"OFFICIAL SEAL"
DELIO C. NAPOLI
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES MARCH 01, 2010



1/15/09

Kerstin Hancock
Williamson County Purchasing Department
301 SE Inner Loop, Ste 106
Georgetown, TX 78626

Dear Kerstin:

Please accept this letter as confirmation that Vertex, Inc. in Berwyn, Pennsylvania is the sole provider of it's software and support services.

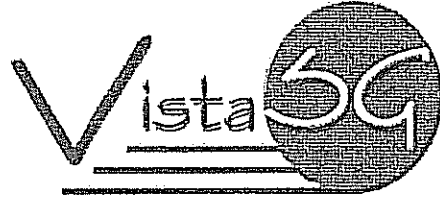
Please contact us if you have any questions.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Scotti". The signature is written in a cursive, flowing style.

Mike Scotti
Credit Manager



Simplify Your Work ...FLOW
708 S. Austin Avenue, Suite 201
Georgetown, TX 78626

December 5, 2008

Ms. Kirsten Hancock
Purchasing Specialist
Williamson County Purchasing Department
301 S.E. Inner Loop, Suite 106
Georgetown, Texas 78626
Houston, TX 77002

Dear Ms. Hancock:

You have requested that I provide to you an explanation of the support services that are currently available for the VisiFLOW/VistaSG imaging software solution that is installed at the Williamson County Auditor's Office.

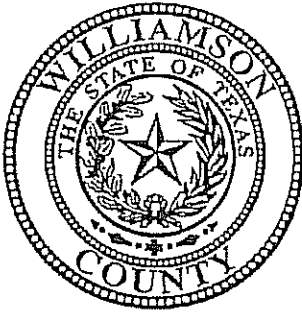
The Williamson County Auditor's Office purchased a customized version of the VisiFLOW/VistaSG electronic document imaging and workflow toolset from Hart Intercivic several years ago. The VisiFLOW software was created and is owned by the Exigen Group, San Francisco, CA. Exigen sells their software through the independent VAR (Value Added Reseller) market for the Public Sector. (Cities, counties, state and local government). Their distribution network is territorialized by market segments and by geographical areas.

Hart Intercivic has ended its VAR relationship with Exigen. Currently, Vista Solutions Group, is the only VAR within Texas that is associated with Exigen and can support the custom programming and VisiFLOW software.

VistaSG will provide continuous support and maintenance for your Department.
Thank you for the opportunity to work with your Audit Department.

Sincerely,

Mimi E. Boyington
Chief Financial Officer



WILLIAMSON COUNTY
PURCHASING DEPARTMENT
301 SE INNER LOOP - SUITE 106
GEORGETOWN, TEXAS 78626
<http://wcportals.wilco.org/Procurement/>

SOLE-SOURCE PURCHASE AFFIDAVIT

STATE OF TEXAS
COUNTY OF WILLIAMSON

KNOW ALL MEN BY THESE PRESENTS THAT:

Before me, the undersigned authority duly authorized to take acknowledgments and administer oaths, on this day personally appeared Lori Blackman, who after being duly sworn on oath stated the following:

My name is Lori Blackman. My title is Member.
I am aware that the Williamson County Purchasing Department is required to comply with competitive bidding requirements of Chapter 262 of the Texas Local Government Code. I am aware that the statutory competitive bidding provisions do not apply to the purchase of an item that can be obtained from only one source. See, Texas Local Government Code section 262.003. Sole-source items include:

Items for which competition is precluded because of the existence of patents, copyrights, secret processes, or monopolies, films, manuscripts, or books, electric power, gas, water, and other utility services, and captive replacement parts or components for equipment.

I have represented to the Purchasing Department of Williamson County and I hereby warrant that as of the date below, I am the sole-source supplier of the following item: Revelation Helpdesk in association
I am the sole-source supplier of this item because: we do not have any U.S. resellers supplier. I agree that if I ever cease being the sole-source supplier of this item, I shall immediately make a full disclosure in writing to the Williamson County Purchasing Department of all relevant facts and circumstances.

IN WITNESS WHEREOF, the undersigned has executed this Affidavit on the 23 day of Dec, 2008.

Lori Blackman
[Signature]

Lori Blackman Member
[Printed Name] [Title]

SWORN TO AND SUBSCRIBED before me on 23 Dec, 2008, by _____

Fadi Farah
Notary Public

State of CA

My Commission expires on 11/27/2010

FADI FARAH

My Commission Expires 11/27/2010

Kerstin Hancock

From: Michael Ferro [MFerro@synergyonline.com]
Sent: Monday, December 22, 2008 2:15 PM
To: Kerstin Hancock
Subject: RE: Sole Source Information

From: Michael Ferro [mailto:MFerro@synergyonline.com]
Sent: Monday, December 22, 2008 12:50 PM
To: Kerstin Hancock
Subject: Re: Sole Source Information

Kerstin,

In regards to Revelation support and maintenance, Yellowfish Software is the only provider for this.

Regards,
Mike Ferro

Yellowfish Software Helpdesk Support

Call 1-203-222-5240
Email support@yellowfishsoftware.com

CONFIDENTIALITY NOTICE

The information in this email may be confidential and/or privileged. This email is intended to be reviewed by only the individual named above. If you are not the intended recipient or an authorized representative of the intended recipient, you are hereby notified that any review, dissemination or copying of this email and its attachments, if any, or the information contained herein is prohibited. If you have received this email in error, please immediately notify the sender by return email and delete this email from your system.

1/28/2009