



Kronos Incorporated
297 Billerica Road
Chelmsford, MA 01824

16-AUG-2012
MIKE HALL
WILLIAMSON CNTY PAYROLL/BENFIT
Solution ID: 6042053

Subject: Kronos Support Services Quote for WILLIAMSON CNTY PAYROLL/BENFIT
Contract #: 1019648 R03-APR-12

Dear MIKE,

The support services and benefits provided under your existing maintenance services terms are due to expire. In order to continue to receive support services and benefits for your Kronos products, you will need to renew the maintenance support for another year. Please review the attached quote so that we can ensure that the upcoming invoice we send to your Accounts Payable organization accurately reflects your Kronos investment. (Please be aware that per the terms of your agreement Kronos will send an invoice 60 days prior to the start of your contract.) **If the attached quote matches your records, please sign the quote and return a copy to me within 10 business days.**

If your organization requires a Purchase Order for payment, please forward me a copy at this time so I can make sure it is referenced on the invoice.

When the invoice is paid, your organization is acknowledging that they are renewing the maintenance support services for another year under the existing terms and conditions with Kronos. If the invoice is not paid, your support services for the products will be cancelled and Kronos will require you to sign a new support services contract, with applicable charges, in order to reactivate your service.

I encourage you to visit the Kronos Customer Portal at <http://customer.kronos.com> for access to SuperSearch, eCase management, Customer Forums, Product Documentation, Training tips and so much more! Experience the array of services Kronos offers.

Please contact me at the email address or telephone number provided below if you have any questions regarding your renewal.

Thank you for your business.

Regards,

Quien LaGrone
Contract Administrator

tel: 713-802-6833
fax: 713-802-6830
email: Quien.Lagrone@Kronos.com



Support Services Quote

Page 1 of 2

Payment Terms: Net 30 Days
Currency: USD
Customer PO Number:

Quote Type: Renewal
Customer: WILLIAMSON CNTY PAYROLL/BENFIT
Solution ID: 6042053
Contract #: 1019648 R03-APR-12
Date: 16-AUG-2012
Prepared by: Quien LaGrone / West6

Bill To: WILLIAMSON CNTY PAYROLL/BENFIT
710 MAIN STREET, SUITE 301
GEORGETOWN TX 78626
UNITED STATES

Ship To: WILLIAMSON CNTY PAYROLL/BENFIT
710 MAIN STREET, SUITE 301
GEORGETOWN TX 78626
UNITED STATES

Contact: MIKE HALL
Email: MHALL@WILCO.ORG

CONTRACT SUMMARY

Contract Period: 14-SEP-2012 - 31-OCT-2013

Description	Support Services	Estimated Tax	Subtotal
Software Support Services	\$75,864.58	\$0.00	\$75,864.58
Equipment Support Services	\$5,627.11	\$0.00	\$5,627.11
Educational Services	\$4,898.06	\$0.00	\$4,898.06
Total	\$86,389.75	\$0.00	\$86,389.75

Annualized Contract Value: \$80,254.28

The Annualized Contract Value is the value of the contract if all services are priced for 365 days. The Annualized Contract Value does not include estimated tax. Please note that this quote may include services priced for prorated periods.

IMPORTANT NOTES

You have requested to remove the Scheduler portion of your Kronos Software from your upcoming support contract. To process your request, we require (A) a screen shot of the current license capacity usage and (B) a signed copy of the Renewal Quote acknowledging the reduced licensed capacity for the software listed on the quote. Once we receive the signed quote, we will reduce your license capacity to the license count listed on the quote. Use of the downgraded license capacity will be audited, and you agree to cooperate with Kronos by providing screen shots of such license usage and/or such other information as reasonably requested by Kronos. If you wish to reinstate such licenses in the future, please contact your Kronos Contract Administrator to request a quote for reinstatement of your license user capacity. A fee to reinstate such licenses will be assessed per the Kronos support policy, available at: <http://www.kronos.com/Support/SupportServicesPolicies.htm>.

Support Services are subject to applicable taxes. The tax amount shown on this quote is only an estimate. The actual tax due will be reflected on the invoice.

WILLIAMSON CNTY PAYROLL/BENFIT

Signature: _____
Name: _____
Title: _____
Date: _____

KRONOS INCORPORATED

Signature: Richard
Name: Richard
Title: Business Analyst Support Contracts
Date: 8/23/12



Support Services Quote

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Payment Terms: Net 30 Days
Currency: USD
Customer PO Number:

Quote Type: Renewal
Customer: WILLIAMSON CNTY PAYROLL/BENFIT
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Contact: MIKE HALL
Email: MHALL@WILCO.ORG

SOFTWARE SUPPORT SERVICES

Line	Support Service Level	Covered Product	License Count	Start Date	End Date	Duration (days)
1	Gold	WORKFORCE TIMEKEEPER V6	1,600	01-OCT-2012	31-OCT-2013	396
2	Gold	WORKFORCE EMPLOYEE V6	1,150	01-OCT-2012	31-OCT-2013	396
3	Gold	WORKFORCE EMPLOYEE V6	50	11-MAY-2013	31-OCT-2013	174
4	Gold	WORKFORCE MANAGER V6	10	14-SEP-2012	31-OCT-2013	413
5	Gold	WORKFORCE MANAGER V6	200	01-OCT-2012	31-OCT-2013	396
6	Gold	WORKFORCE MANAGER V6	5	11-MAY-2013	31-OCT-2013	174
7	Gold	WORKFORCE LEAVE V6	1,600	01-OCT-2012	31-OCT-2013	396
8	Gold	WORKFORCE INTEGRATION MANAGER V6	1,600	01-OCT-2012	31-OCT-2013	396

Support Services	Estimated Tax	Subtotal
Software Support Services	\$75,864.58	\$0.00
		\$75,864.58

EQUIPMENT SUPPORT SERVICES

Line	Support Service Level	Covered Product	Quantity	Start Date	End Date	Duration (days)
1	Depot Exchange	Data Collection: 4000	16	01-OCT-2012	31-OCT-2013	396
2	Depot Exchange	Data Collection: 4000	2	07-FEB-2013	31-OCT-2013	267

Support Services	Estimated Tax	Subtotal
Equipment Support Services	\$5,627.11	\$0.00
		\$5,627.11

EDUCATIONAL SERVICES

Line	Support Service Level	Covered Product	License Count	Start Date	End Date	Duration (days)
1	Ed Services Subscription	KNOWLEDGE PASS	1,600	01-OCT-2012	31-OCT-2013	396

Support Services	Estimated Tax	Subtotal
Educational Services	\$4,898.06	\$0.00
		\$4,898.06