

PRIORITY 1 CIVIL MODIFICATIONS #1

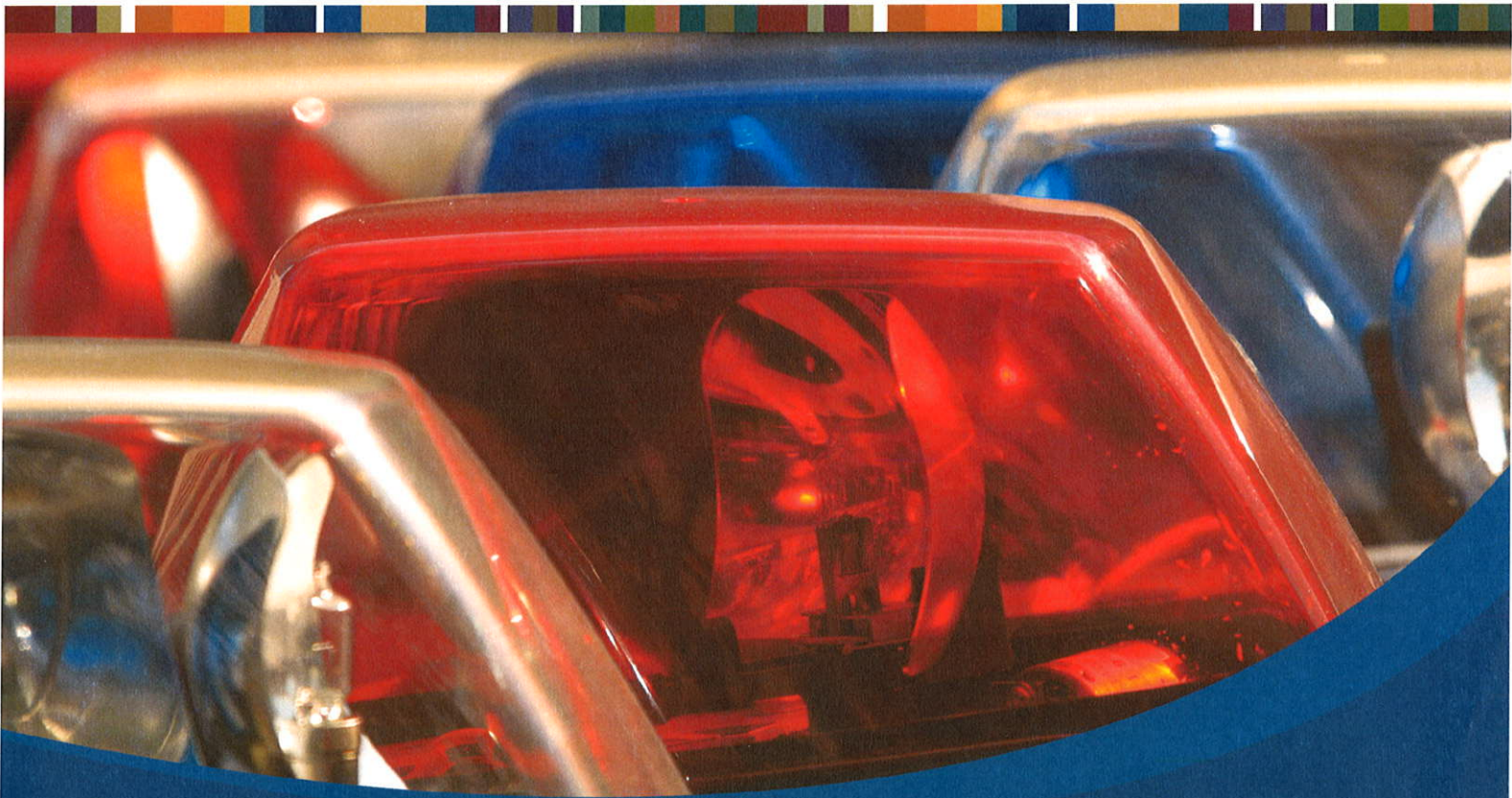
Provided to: WILLIAMSON COUNTY, TX

SOW ID: 3700

SCR #: 2013-2374

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SUNGARD® PUBLIC SECTOR
Connect the Community 

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Executive Summary

WILLIAMSON COUNTY, TX (Customer) has requested that SUNGARD PUBLIC SECTOR INC. (SunGard) provide a written quote and Scope of Work (SOW) ordering SunGard to undertake the application software modification project more fully described herein (also referred to as “work” or “project” or “implementation”).

The purpose of this document is to provide a written SOW for this project that defines all SunGard deliverables, criteria for acceptance, resulting annual maintenance, hardware and infrastructure requirements, implementation schedule and other implementation considerations.

Items, features or functionality not specifically included in this document shall be considered outside of the SOW. Any future change will require a written Change Order approved by both parties, shall be subject to additional charges, and will likely have an impact on the implementation schedule. Change Orders shall not delay the implementation, acceptance, or payment in full of the accepted base functionality proposed within this document.

Please refer to the Section entitled, “Parties Responsibilities” which documents each party’s responsibilities, any project dependencies and other important related issues.

SunGard is providing the implementation services related to the application software only to meet the specifications contained in this SOW. All other components required for a successful implementation are the responsibility of the customer.

Parties Responsibilities

Client Responsibilities

Software / Hardware

The Customer is responsible for providing the following:

1. All equipment, system software and other components to meet the needs of this project.
2. All required hardware, cable and connectors and personnel to facilitate installation thereof.

Infrastructure

The customer shall assign a full-time primary System Administrator (SA) and a backup System Administrator. This primary System Administrator will be SunGard's contact for all operational issues that require SunGard support. In addition, the Customer's System Administrators shall provide first line support to their own users for all application software.

Customer Testing

Customer agrees to participate in a test period requiring Customer to test functionality outlined in the SOW. In addition, Customer understands that the customer test release version may also contain other new and unrelated development items that are also in a customer test stage.

SunGard Responsibilities

1. Provide the Customer with a detailed SOW for the proposed work.
2. Deliver related application software/utilities to meet the specifications agreed upon in the detailed SOW.
3. Provide a project manager and assigned staff for the project.
4. Provide a Quality Assurance Representative to serve as the point person for technical issues associated with this SOW.

Background

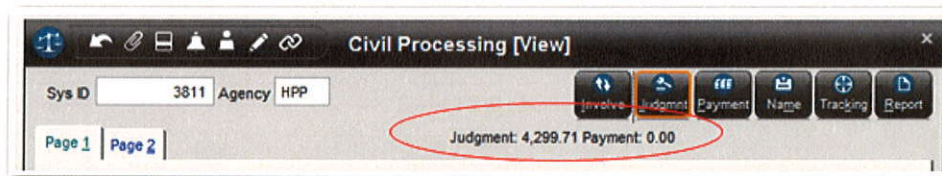
The Constables of Williamson County would like several changes to SunGard's Records Management and Mobile Field Reporting applications to better fit the workflow and requirements for their agencies. These changes are specific to the Warrant, Civil and Miscellaneous Receipts modules. These changes are from the Priority 1 list of items provided by Williamson County.

Specifications

SunGard will provide the following to meet the needs of the customer:

1) Civil Payments from MFR –

- a) The MFR Civil Tracking screen will be modified to support payment tracking and receipt generation. The laptop must have an active connection to SunGard's message switch and successfully validate the Civil Process ID against the RMS database. The validation message that is returned will be modified to include the judgment and payment totals for the specified record. These are the same totals that will be displayed as a label on the RMS Civil record.



- b) A new assignable security right, [ALL] Civil Payment & Tracking – MFR, will control access to the new MFR Payment/Tracking screen. If the logged in user does not have this security right for their own agency the current MFR Civil Tracking screen will be displayed and the user will only be able to create tracking entries. The user must be granted rights by the agency associated with the civil record.
- c) When a user successfully submits a payment/tracking record, the message switch will return the next receipt number to the laptop and the payment will immediately be inserted in the RMS database, similar to the way MFR Civil Tracking records are currently handled. The user can print the receipt from the laptop after the receipt number has been assigned if a printer is available.
- d) The MFR module will be designed to support both the creation of a payment/receipt and a tracking record to document the attempt to serve the paper. This will allow the Constable Deputy to simultaneously generating a receipt and clear a civil record in a single transaction from MFR.

*The Paid By field on the MFR payment screen will function as a free text field to allow the user to type the name of the person from whom the payment was received. This field will not function as a picklist of related names in MFR. Related names are available in RMS but are not

visible to the laptop.

2) **Warrant Payments from MFR –**

- a) A new agency configuration setting will be added in RMS to display a Payment button on the Warrant module. If enabled, a payment button will be visible and when clicked, will display a Payment screen similar to the one currently visible within the RMS Civil module when a record associated with the agency is being viewed. If not enabled, the button will not be visible and payments cannot be made directly through the warrant module. This will allow the Sheriff's Office flexibility to enable this feature in the future if deemed appropriate.
- b) SunGard will modify the MFR Warrant Tracking screen to support payment tracking and receipt generation. This feature will work even if the Agency Configuration setting is not enabled to display a Payment button in RMS. The laptop must have an active connection to SunGard's message switch and successfully validate the warrant ID against the RMS database. The validation message that is returned will be modified to include the grand total of fees/surcharges and fines for the specified record in RMS. This amount is stored with the RMS warrant record (wamain.totamt).
- c) A new assignable security right, *[ALL] Warrant Payment & Tracking – MFR*, will control access to the new MFR Payment/Tracking screen. If the logged in user does not have this security right for their own agency, the current MFR Warrant Tracking screen will be displayed and the user will only be able to create tracking entries. The user must also be granted rights by the agency associated with the warrant record in order to successfully add a tracking or payment to a warrant managed by another agency. In the case of Williamson County Constables, the right must be assigned by both the user's agency and the Sheriff's Office as part of an external group since all warrants are associated with agency WCSO.
- d) When a user successfully submits a payment/tracking record, the message switch will return the next receipt number to the laptop and the payment will immediately be inserted in the RMS database, similar to the way MFR Tracking records are currently handled. The user can print the receipt from the laptop after the receipt number has been assigned if a printer is available.
- e) The MFR module will be designed to support both the creation of a receipt for payment and a tracking record to document the attempt to serve the paper. This will allow the Constable Deputy to simultaneously generate a receipt and clear a warrant record in a single transaction from MFR.
- f) The new RMS Agency Configuration setting to display a Payment button on the RMS Warrant module does influence the functionality of the MFR Warrant Payment function. If the agency managing the warrant has opted to enable payments in the warrant module, MFR warrant payments will appear in RMS as part of the warrant record accessible from the Payment button. When the receipt is viewed from the RMS Misc Receipt module the Module field will be populated with 'WA' and the receipt will be linked to the warrant in the underlying database table (sys_recp.fkeyid = wamain.want_id).

- g) If the agency has elected not to enable payments in the warrant module, MFR warrant payments will be created as a miscellaneous receipt record in RMS and will not be linked by module code or module key to the warrant. These payments will not appear in the warrant module even if the setting to enable payments is turned on at a later time. The setting in affect at the time the MFR payment is submitted will determine the functionality.
- h) SunGard will add a new field to the RMS Misc Receipt module screen labeled “Local ID”. This field will allow free text entry in the RMS Misc Receipt module and on the MFR Payment screen. An MFR Configuration setting will be provided to “Default the warrant number in the Local ID field”. If enabled, the warrant number from the MFR Payment/Tracking screen will default in the Local ID field. This, along with the Transaction Type, will provide the Constables a reliable means to search the RMS Misc Receipt module for receipts that were generated for a particular warrant.

Requirements and Assumptions

1. Functionality not specifically listed in this SOW is considered to be out of scope. Additional functionality may require additional development funding.
2. SunGard reserves the right to make final cosmetic and functional design changes necessary to meet the objectives outlined in this SOW and to preserve current functionality within the product.
3. SunGard is only providing a custom software enhancement to SunGard applications. Customer agrees to be responsible for any additional hardware or software that may be required.

Documentation

Documentation is not applicable.

Training

End User training for this project is not applicable.

Pricing

SunGard will perform its responsibilities under this SOW for \$30,000.00 and will be due at the completion.

Installation

SunGard is proposing to deliver the files necessary to fulfill the functionality described in this SOW as part of the OSR14.5.0 Customer Test (CT) release version.

Proposed delivery dates assume that this SOW is signed by an authorized representative of Customer and returned to SunGard no later than March 3, 2014. Failing to return the signed SOW by this date may result in this project being pushed to the next subsequent beta release.

Contract Terms

The project detailed within this SOW shall be governed by the terms of the existing Software License, Services and Maintenance Agreement between the parties hereto.

Project Authorization

SOW: # 3700


SCR: #2013-2374

Title: **PRIORITY 1 CIVIL MODIFICATIONS #1**

As an authorized representative of Customer, I hereby agree to the terms of this SOW including all project specifications, party responsibilities, and pricing.

For:

Name of Agency

	Printed Name	Signature	Date
SunGard Public Sector Inc.	Claudia S Hufham		02/18/2014
	Printed Name	Signature	Date