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ONESolution CAD PURVIS Fire Station Alerting System Interface

Provided to: Williamson County, TX

SOW ID: 4524

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ONESolution CAD PURVIS Fire Station Alerting System Interface

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Non-Disclosure Statement

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Executive Summary

Williamson County, TX (Customer) has requested that SUNGARD PUBLIC SECTOR INC. (SunGard) provide a written quote and Scope of Work (SOW) ordering SunGard to undertake the application software development project more fully described herein (also referred to as “work” or “project” or “implementation”).

The purpose of this document is to provide a written SOW for this project that defines all SunGard deliverables, criteria for acceptance, resulting annual maintenance, hardware and infrastructure requirements, implementation schedule and other implementation considerations.

Items, features or functionality not specifically included in this document shall be considered outside of the SOW. Any future change will require a written Change Order approved by both parties, shall be subject to additional charges, and will likely have an impact on the implementation schedule. Change Orders shall not delay the implementation, acceptance, or payment in full of the accepted base functionality proposed within this document.

Please refer to the Section entitled, “Parties Responsibilities” which documents each party’s responsibilities, any project dependencies and other important related issues.

SunGard is providing the implementation services related to the application software only to meet the specifications contained in this SOW. All other components required for a successful implementation are the responsibility of the customer.

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Parties Responsibilities

Client Responsibilities

Software / Hardware

The Customer is responsible for providing the following:

1. All equipment, system software and other components to meet the needs of this project.
2. All required hardware, cable and connectors and personnel to facilitate installation thereof.

Infrastructure

The customer shall assign a full-time primary System Administrator (SA) and a backup System Administrator. This primary System Administrator will be SunGard's contact for all operational issues that require SunGard support. In addition, the Customer's System Administrators shall provide first line support to their own users for all application software.

Customer Testing

Customer agrees to participate in a test period requiring Customer to test functionality outlined in the SOW. In addition, Customer understands that the customer test release version may also contain other new and unrelated development items that are also in a customer test stage.

SunGard Responsibilities

1. Provide the Customer with a detailed SOW for the proposed work.
2. Deliver related application software/utilities to meet the specifications agreed upon in the detailed SOW.
3. Provide a project manager and assigned staff for the project.
4. Provide a Quality Assurance Representative to serve as the point person for technical issues associated with this SOW.

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Overview

Williamson County, TX has requested for SunGard to develop an interface between ONESolution CAD (CAD) and the PURVIS Fire Station Alerting System (FSAS) to process communications between CAD and FSAS. The functionality described in this document will be delivered in 2 phases. The specifications for this interface will be based on the *Application Program Interface* (API) version 1.09 dated 07/09/15 provided by PURVIS Systems Incorporated.

Specifications

SunGard will provide the following to meet the needs of the customer:

ONESolution CAD Configuration

CAD System Settings – Phase 1

1. SunGard will add PURVIS FSAS as an option to the *Other Toning System* setting in System Option/Preferences. This setting allows the customer to select PURVIS FSAS as the default toning / alerting system used in CAD.

2. Additional settings will be provided in System Options/Preferences to further configure the PURVIS FSAS Interface.

   2.1 **PURVIS FSAS Source** – A 64 character free text field used to configure the value that will be included in the Source field of **all** messages that are sent from CAD to both PURVIS FSAS web services. This will be used to identify the system the message originated from.

   2.2 **Test Incident Code ID** – Field used to configure the Incident Code ID that will be passed in an *FSAS Event Incident Data Message* anytime a unit(s) is manually toned when the unit is not actively assigned to a CAD event.

   2.3 **Street Box Number Geo Bucket** – A hard coded pick list that will include all Geo Buckets available in CAD. The agency will be provided the option select the appropriate Geo Bucket that will be utilized to populate the Box Number field in the applicable messages sent to PURVIS FSAS.

   2.4 **Location ID Geo Bucket** – A hard coded pick list that will include all Geo Buckets available in CAD. The agency will select the appropriate Geo Bucket that will be utilized to populate the Location ID field in the applicable messages sent to PURVIS FSAS.

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CAD System Settings – Phase 2

3. A *Service Types That Use PURVIS FSAS* configuration setting will be provided in CAD System Options/Preferences to list the services that are to be alerted of incidents in CAD.

   3.1 This setting will be required in order for CAD to send an *FSAS Event Incident Data* message to PURVIS FSAS when the event is created, updated, cancelled or cleared in CAD.

   3.2 Multiple services may be configured and separated by a comma. (Ex: FIRE, EMS).

4. A configuration option will be provided in CAD System Options/Preferences to define the Premise Category code value used for capturing Critical Information Dispatch System (CIDs). This will be used to send specific CAD Premise information to PURVIS FSAS within the CIDs data element of the *FSAS Event Incident Data Message*.

   For example: the agency would build a Premise Category code of “CIDS” and select “CIDS” as the option in this new configuration setting. In CAD Premise Ranges or Site Maintenance, the agency would build a CAD Premise Alert, select “CIDS” from the Category pick list and fill out the other applicable details.

   4.1 The picklist options provided in this configuration setting will be limited to the options defined by the agency in the Premise Category pick list.

   4.2 When configured, the Premise notes will be the value included in the CIDs field of the message sent from CAD if the CAD incident location has a Premise alert that falls within the configured Premise Category.

   4.3 No data will be supplied in the CIDs field of the message sent from CAD when this option in CAD System Option/Preferences is not configured.

   4.4 When configured, no data will be supplied when a Premise alert is not located within the configured Premise Category for the CAD incident location.

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Station Maintenance – Phase 1

5. PURVIS FSAS will be added to the Toning System drop down menu in CAD Station Maintenance in order to identify the application used to alert the station.

6. The PURVIS FSAS Interface will utilize the Station Code (STATION.STATCODE) to identify the Station that will be alerted. It will **not** be necessary to define the Pager ID when configuring this interface.

Unit Maintenance – Phase 1

7. PURVIS FSAS will be added to the Toning System drop down menu in CAD Unit Maintenance in order to identify the toning application used to alert the unit.

    7.1 The "Also tone station" check box will become disabled once PURVIS FSAS is selected from the Toning System drop down menu. Units and Stations configured for PURVIS will not be able to support being alerted by multiple toning / alerting solutions.

8. The PURVIS FSAS Interface will utilize the Unit Code (UNIT.UNITCODE) to identify the Unit ID that will be alerted.

9. The Pager ID field in CAD Unit Maintenance will be used to configure the value that will be populated in the UnitNumber field on various PURVIS FSAS message transactions for the related unit.

Console Settings – Phase 1

10. A configuration setting will be added to the CAD Console Settings / Toning Interfaces section in order to enable or disable the alerting features associated with the PURVIS FSAS Interface for each CAD console.

11. The CAD console may be configured to produce a sound when various communications between CAD and the PURVIS FSAS occur. This will be controlled by the existing *Notify* Sound Configuration under CAD Console Settings / Sounds. This will ensure the user aware of the notification when they are not looking at their console.

    11.1 Once enabled the configured sound will play anytime the pop-up notification window for PURVIS FSAS Notifications are activated on the CAD Console.

    11.2 Further details regarding when the pop-up notification window is activated is described in the PURVIS FSAS Notifications section of this document.

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Special Time Stamps – Phase 2

12. A new setting will be added to the Special Time Stamps Maintenance window to initiate fire station alerting when the corresponding Special Time Stamp is applied to the call.

    12.1 When checked, CAD will send a *FSAS Event Incident Data Message* to the PURVIS FSAS when the corresponding Special Time Stamp is applied to an incident in CAD for the configured Service Types.

    12.2 *IncidentUpdate* will be the Message Type ID value for these *FSAS Event Incident Data* Messages.

    12.3 *SPTS* will be the DateTypeID value in the ExpansionData of the *FSAS Event Incident Data Message*. This will help the PURVIS FSAS identify the data included in the Expansion Data of the *FSAS Event Incident Data Message* as a Special Time Stamp.

    12.4 The value in the DataValue field will be the code value the customer has defined in CAD for the corresponding Special Time Stamp.

    12.5 These message transactions will only be sent when the Service Type assigned to a call is configured in the *ServiceTypes That Use PURVIS FSAS* setting previously described in Section 3 of this document.

PURVIS FSAS Service

Phase 1

13. SunGard will provide a service for processing all communication transactions between CAD and PURVIS FSAS.

    13.1 The specifications for the service will be based on the *Application Program Interface* (API) version 1.09 dated 07/09/15 provided by PURVIS Systems Incorporated.

    13.2 All communication transactions sent between CAD and PURVIS FSAS will be sent in XML formatted messages.

    13.3 Communication between CAD and PURVIS FSAS will be bi-directional via a web service connection.

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13.4 The service will send all communication transactions to **one** PURVIS FSAS web service address configured in the Service Control Panel as further described in Section 18.1 of this document.

13.5 The PURVIS FSAS Service will process incoming message transactions from **one** PURVIS FSAS web service address.

13.6 Monitoring Heartbeat requests - The service will only monitor for Heartbeat request sent from the PURVIS FSAS server the service is currently communicating with.

13.7 The service will consider communications with the PURVIS FSAS has failed if:

13.7.1 A Heartbeat request is not received from the PURVIS FSAS within the configured number of seconds. The number of seconds before the service will consider communications has failed, due to not receiving a Heartbeat request, will be configured in the Service Control Panel of the service as further described in Section 18.2.

13.7.2 The appropriate message response has not been received within the configured number of seconds. The number of seconds before the service will consider communications has failed will be configured in the Service Control Panel of the service as further described in Section 18.3 of this document.

13.8 If a communication failure is detected due to not receiving a Heartbeat request from PURVIS FSAS in the allotted number of seconds:

13.8.1 The service will consider the connection with PURVIS FSAS as being “down” and a notification will be sent to all consoles configured for PURVIS FSAS indicating the connection is “down” and that manual alerting will be required.

13.9 Incoming message transactions from the PURVIS FSAS web service will be considered as a “successful” Heartbeat request.

13.10 If a communication failure is detected due to not receiving the appropriate message response from PURVIS FSAS when sending a message transaction:

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13.10.1 The service will consider the connection with PURVIS FSAS as being "down" and a notification will be sent to all consoles configured for PURVIS FSAS indicating the connection is "down" and that manual alerting will be required.

13.11 The service will generate and insert a Globally Unique Identifier (GUID) for each message transaction that originates from PURVIS FSAS Interface. This message ID (MsgID) will be a part of the FSAS Data Header portion of every message.

13.12 The service will support sending the following message transactions:

- **FSAS Event Incident Data Message** – Is used by the PURVIS FSAS to activate / update all alerting systems and automate announcing and displaying incident information on various components.
- **FSAS Data Acknowledgement Message** – Acknowledges that the message transaction received was successfully processed.
- **FSAS Heartbeat Data Message** – Responds to Heartbeat requests sent from the PURVIS FSAS.

13.13 The service will support receiving the following message transactions:

- **FSAS Event System Event Message** – Will notify the telecommunicator on various system events such as the alerting progress.
- **FSAS Data Acknowledgement Message** – Acknowledges that the message transaction received was successfully processed.
- **FSAS Heartbeat Data Message** – Will recieve Heartbeat requests from the PURVIS FSAS.

13.14 The PURVIS FSAS Service will include a Transactions Log in order to capture communication transactions between CAD and Purvis FSAS.

13.15 The PURVIS FSAS Service will also include an Exceptions Log in order to capture exceptions/errors regarding communication transactions between CAD and Purvis FSAS.

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Phase 2

14. SunGard will update the PURVIS FSAS Service in Phase 2 to support the following:

14.1 The service will **simultaneously send all** communication transactions to both PURVIS FSAS web service addresses configured in the Service Control Panel as further described in Section 18.1 & 18.7 of this document. For example; an *FSAS Event Incident Data Message* will be sent to both web services when the unit's are dispatched.

14.2 The service will initially only process incoming message transactions from the primary PURVIS FSAS until a communication failure has been detected. Once a communication failure has been detected the service will switch over and begin to process incoming message transactions from the secondary PURVIS FSAS. The service will not switch back and begin to process incoming message transactions from the primary PURVIS FSAS until a communication failure occurs with the secondary.

14.3 Duplicate message transactions will be ignored. For example; the same message transaction will be sent from CAD to both PURVIS FSAS web services. Both PURVIS FSAS web services will send message responses.

14.4 Monitoring Heartbeat requests - The service will only monitor for Heartbeat request sent from the PURVIS FSAS the service is currently processing incoming message transactions from. For example; the service will only monitor Heartbeat requests from the primary PURVIS FSAS if that is the PURVIS FSAS the service is currently processing incoming message transactions from.

14.5 If a communication failure is detected due to not receiving a Heartbeat request from PURVIS FSAS in the allotted number of seconds:

14.5.1 The service will begin to process incoming message transactions with the other PURVIS FSAS. For example; if the service has not received a Heartbeat request from the primary PURVIS FSAS within the allotted number of seconds, the service will switch over and begin to process incoming message transactions from the secondary PURVIS FSAS.

14.6 If a communication failure is detected due to not receiving the appropriate message response from PURVIS FSAS when sending a message transaction:

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14.6.1 The service will also start to process incoming message transactions from the other PURVIS FSAS. For example; if the service was processing incoming transactions from the primary PURVIS FSAS when the communication failure was detected, the service will switch over and begin to process incoming message transactions from the secondary PURVIS FSAS.

14.6.2 The service will **not** resend the message transaction that failed when the communication failure was detected.

14.7 The service will consider the connection with PURVIS FSAS being "down" after **2** unsuccessful attempts to connect with either of the PURVIS FSAS web service addresses. A notification will be sent to all consoles configured for PURVIS FSAS indicating the connection is "down" and that manual alerting will be required.

14.8 The service will send *FSAS Event Unit Data Messages* for **all** configured units to the PURVIS FSAS when the service has initially established a connection with the PURVIS FSAS servers or reestablished a connection with the PURVIS FSAS servers.

For example: The connection to the PURVIS FSAS servers is "down", and the connection is then restored. The service will send a *FSAS Event Unit Data Message* for all the appropriate units to help resync the Unit Status information was the connection is restored.

14.8.1 These messages will be sent for all units configured for PURVIS FSAS as previously described in the Unit Maintenance section of this document.

14.9 In addition to the transactions supported in Phase 1, the service will support sending the following message transactions:

- **FSAS Event Unit Data Message** – Updates the PURVIS FSAS on the current status of the unit.
- **FSAS Event Message** – Used to send general announcements to specific stations and/or units.

14.10 In addition to the transactions supported in Phase 1, the service will support receiving the following message transaction:

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- **FSAS Event Equipment Status Message** – Will notify the telecommunicator of various device or connection failures and when the device or connection has been restored (Ex: The PURVIS Server has lost connection with a Station).

Service Control Panel

Phase 1

15. A Service Control Panel will be provided for configuring and managing the PURVIS FSAS Service.

16. The Service Control Panel will support the ability to start and stop the PURVIS FSAS Service.

17. The Service Control Panel will support the ability to view transaction and exception logs for the PURVIS FSAS Service.

18. The Service Control Panel will provide the following configuration options:

18.1 **PURVIS FSAS Primary Web Service Address** – This will be the primary web service address the service will utilize to communicate with PURVIS FSAS.

18.1.1 **PURVIS FSAS User Name –** User Name for the primary web service address. The User Name will be optional as it may not be required in order to successfully connect with the PURVIS FSAS web service address.

18.1.2 **PURVIS FSAS Password –** Password for the primary web service address. The Password will be optional as it may not be required in order to successfully connect with the PURVIS FSAS web service address.

18.1.3 **PURVIS FSAS Destination** – A 64 character free text field used to configure the value that will be included in the Destination field of various messages that are sent from CAD to the Primary PURVIS FSAS Web Service Address. This will be used identify the system the message is destined for.

The service will include this value in the Destination field of the following message transactions sent from CAD to PURVIS FSAS:

- FSAS Event Incident Data Message
- FSAS Data Acknowledgement Message

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- FSAS Heartbeat Data Message (Heartbeat response)

18.2 **Heartbeat Interval** – How often (in seconds) the PURVIS FSAS Service will monitor Heartbeat requests and verify connectivity with the PURVIS FSAS exists.

18.2.1 The default value will be 60 seconds.

18.2.2 Protection will be added to limit the value to be 1 – 90 seconds.

18.3 **Message Timeout** – The number of seconds the PURVIS FSAS Service will wait for a response before it considers the message transaction failing.

18.4 **Log Purge Days** – The # of days transaction logs will be kept before being purged.

18.5 **Exception Purge Days** – The # of days exception logs will be kept before being purged.

18.6 **CAD Group Monitored** – The CAD Group that will be notified of *FSAS Event Equipment Status Messages* (Phase 2) and *FSAS Event System Event Messages* sent from PURVIS FSAS to CAD.

Phase 2

18.7 **PURVIS FSAS Secondary Web Service Address** – A secondary server will be added in Phase 2 to support sending the same message transaction to 2 PURVIS FSAS web service addresses simultaneously.

18.7.1 **PURVIS FSAS User Name –** User Name for the secondary web service address. The User Name will be optional as it may not be required in order to successfully connect with the PURVIS FSAS web service address.

18.7.2 **PURVIS FSAS Password –** Password for the secondary web service address. The Password will be optional as it may not be required in order to successfully connect with the PURVIS FSAS web service address.

18.7.3 **PURVIS FSAS Destination -** A 64 character free text field used to configure the value that will be included in the Destination field of various messages that are sent from CAD to the Secondary PURVIS FSAS Web Service Address. This will be used identify the system the message is destined for.

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The service will include this value in the Destination field of the following message transactions sent from CAD to **both** PURVIS FSAS servers:

- FSAS Event Incident Data Message
- FSAS Event Unit Data Message
- FSAS Data Acknowledgement Message
- FSAS Heartbeat Data Message (Heartbeat response)

The service will **not** include this value when sending *FSAS Event Messages* to PURVIS FSAS. The appropriate Station ID or Unit ID will be used as the Destination value as further described in FSAS Event Messages Window section of this document.

Unit Recommend Tone Button – Phase 1

19. SunGard will send a *FSAS Event Incident Data Message* transaction to the PURVIS FSAS when the CAD user clicks the **Tone** button from the Unit Recommend window and a recommended unit is configured for toning.

    19.1 For CAD systems that utilize both Toning and Rip and Run interfaces, the Tone button will be replaced by a combined Tone/Rip & Run button that alerts both interfaces at the same time.

    19.2 *IncidentOps1* will be the Message Type ID value for these *FSAS Event Incident Data* Messages.

    19.3 Only the recommended units configured for PURVIS FSAS will be included in the unit data of this message transaction.

Manual Alerting – Phase 1

20. SunGard will provide two methods to manually alert units from the command line. This feature gives the Communicator the ability to re-alert a unit after the unit has been dispatched, or send out a “test” alert.

    20.1 Users will be able to alert one or more units directly for the command line as shown in the example below.

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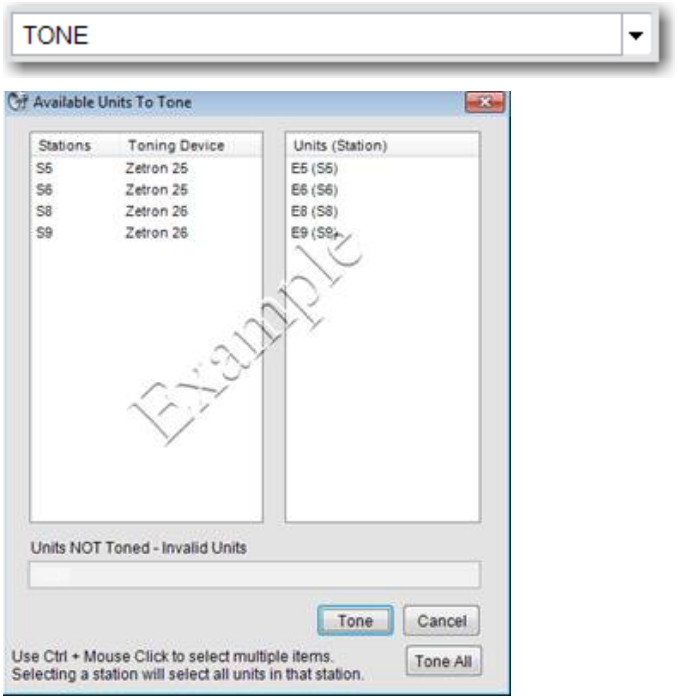
20.2 Users will be able to alert one or more units from the Available Units to Tone window by entering the command **TONE** on the command line in the CAD Call Taker Dispatch window.



20.3 An *FSAS Event Incident Message* will be sent when unit(s) are manually alerted using either of the methods described in the Manual Alerting section of this document.

20.3.1 *IncidentDispatch* will be the Message Type ID value for these *FSAS Event Incident Data* Messages.

20.3.2 The CAD Event data included in the message will be based on the event that the unit is actively assigned to when the unit(s) where manually alerted.

20.3.3 CAD Event data will not be included in the message if the CAD user manually alerted a unit that is not actively assigned to a call.

20.3.4 The Test Incident Code ID will be inserted into the message when the unit is not actively assigned to a CAD event and is manually alerted. The Test Incident Code ID must be configured in CAD System Options/Preferences as previously described in Section 2.2.

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20.4 Only the manually alerted unit(s) will be included in the unit data of this message.

20.5 The date / time the alert was initiated using the **TONE** command will be captured in the Event Log of the related CAD Event.

20.6 If the manually alerted unit(s) is not actively assigned to a call, the date / time the alert was initiated will be recorded as a CAD Miscellaneous Radio Log Entry.

21. CAD will safely disregard any Units not configured for toning when alerting units using any of the alerting methods previously described.

Incident Created – Phase 2

22. SunGard will send a *FSAS Event Incident Data* Message transaction to the PURVIS FSAS when a new incident is added to the CAD Open Calls window for the configured Service Types.

22.1 These message transactions will only be sent when the Service Type assigned to a call is configured in the *ServiceTypes That Use PURVIS FSAS* setting previously described Section 3 of this document.

22.2 *IncidentCreate* will be the Message Type ID value for these *FSAS Event Incident Data* Messages.

22.3 SunGard will support sending an Incident Create message when a call is “Self Initiated” from a Mobile Communications Terminal (MCT) and the incident meets the conditions previously described.

22.4 Additional Incident Create messages will be sent when a call is “spawned” and the incident (call) meets the conditions previously described.

22.5 Unit data will **not** be included in these messages.

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Incident Updates – Phase 2

23. SunGard will send a *FSAS Event Incident Data Message* transaction to the PURVIS FSAS when certain details about the incident in CAD have been updated.

23.1 These message transactions will only be sent when the Service Type assigned to a call is configured in the *Service Types That Use PURVIS FSAS* setting previously described Section 3 of this document.

23.2 An *FSAS Event Incident Data Message* will be sent when changes to the following data elements have occurred to an "Active" CAD event (incident) after the incident was initially added to the CAD Open Calls window:

- Priority
- Alarm Level
- Response Plan
- Station / Beat
- Street Box Number – When the value in the map layer configured to populate the BoxNumber field is updated.
- Radio Channel
- Event Nature
- Call Notes
- Business Name (Common Name)
- Street
- Additional Address Information
- Crossroad 1
- Crossroad 2
- City
- State
- GeoX and GeoY (Latitude and Longitude)

23.3 *IncidentUpdate* will be the Message Type ID value for these *FSAS Event Incident Data* Messages.

23.4 Incident Update messages will also be sent when units configured for PURVIS FSAS are added to an "Active" CAD event (incident).

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23.5 Incident Update messages will also be sent when a configured Special Time Stamp has been applied to the incident in CAD as previously described in the Special Time Stamps section of this document.

23.6 SunGard will support sending Incident Update messages when changes to the incident occur from a Mobile Communications Terminal (MCT) that meet the conditions previously described.

23.7 Incident Update messages will be sent for **all** configured units to the PURVIS FSAS when the service has initially established a connection with the PURVIS FSAS servers or reestablished a connection with the PURVIS FSAS servers.

For example: The connection to the PURVIS FSAS servers is “down”, and the connection is then restored. The service will send a *FSAS Event Unit Data Message* for all the appropriate units to help resync the Unit Status information once the connection is restored.

23.7.1 These messages will be sent for all units configured for PURVIS FSAS as previously described in the Unit Maintenance section of this document.

23.8 Incident Updates will **not** be sent when any other modifications or additions have been made to the incident in CAD or MCT.

23.9 Only units configured for PURVIS FSAS will be included in the unit data of the Incident Update messages.

Incident Dispatched – Phase 2

24. SunGard will send a *FSAS Event Incident Data Message* transaction to the PURVIS FSAS when a unit configured for PURVIS FSAS is dispatched on a CAD event.

24.1 This will occur when any method used in CAD to dispatch units is performed (Ex: Clicking the Dispatch button in the Unit Recommend window, dragging and dropping units, Command Line, etc.).

24.2 The date / time the message transaction was sent will be captured in the Event Log of the related CAD Event.

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24.3 The **Tone** button in the CAD Unit Recommend window will continue to initiate an "IncidentOps1" transaction and will **not** be used to initiate the "IncidentDispatch" transaction. For example; if the user clicks the Tone button and then clicks the Dispatch button in CAD Unit Recommend, CAD will initiate an "IncidentOps" transaction as well as an "IncidentDispatch" transaction.

24.4 *IncidentDispatch* will be the Message Type ID value for these *FSAS Event Incident Data* Messages.

24.5 Message transactions will only be sent when the unit(s) dispatched on the CAD event is configured for toning as previously described in the Unit Maintenance section of this document.

24.6 Only the unit(s) that triggered the IncidentDispatch message transaction to be sent will be included in the FSASDataUnit of this message. For example; the 2 units were previously dispatched, and now a 3rd unit was dispatched; only the 3rd unit would be included in the unit data of the message transaction.

24.7 Incident Dispatch messages will **not** be sent for "Self Initiated" events.

Incident Cleared – Phase 2

25. SunGard will send an *FSAS Event Incident Data Message* transaction to the PURVIS FSAS when the last unit is cleared from the incident in CAD.

25.1 These message transactions will only be sent when the Service Type assigned to a call is configured in the *Service Types That Use PURVIS FSAS* setting previously described Section 3 of this document.

25.2 *IncidentClear* will be the Message Type ID value for these *FSAS Event Incident Data* Messages.

25.3 Unit data will not be included in these messages.

Incident Cancelled – Phase 2

26. SunGard will send an *FSAS Event Incident Data Message* transaction to the PURVIS FSAS when the incident is canceled in CAD.

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26.1 These message transactions will only be sent when the Service Type assigned to a call is configured in the *Service Types That Use PURVIS FSAS* setting previously described Section 3 of this document.

26.2 *IncidentCancel* will be the Message Type ID value for these *FSAS Event Incident Data* Messages.

26.3 Unit data will not be included in these messages.

FSAS Event Messages Window – Phase 2

27. SunGard will provide a window in CAD to support sending *FSAS Event Messages*. *FSAS Event Messages* are used for sending general announcements to the PURVIS FSAS that will be routed to the appropriate locations.

27.1 This feature will only be available to CAD consoles that have the PURVIS FSAS toning/alerting features enabled under CAD Console Settings as previously described in the Console Settings section of this document.

27.2 This window will be accessed from the "Other" section in the CAD Modules Ribbon and may be added to the CAD Quick Access Toolbar.

27.3 This screen will provide the user the ability to specify the following details to be included in the message:

27.3.1 **Message Destination** – The user will be provided a list of Stations and Units to send the message to. The user will choose the Station(s) or Unit(s) from a preformatted list. Only Stations and Units configured for toning will be displayed.

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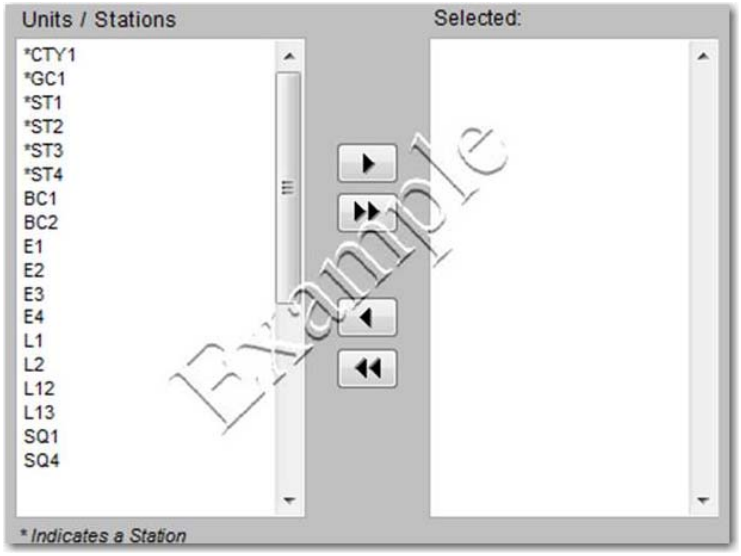

27.3.2 **Subject** – Required free text field that will allow a maximum of 40 characters.

27.3.3 **Message** – Required free form notes field.

27.4 The user will click the "Send" button on this window to route the *FSAS Event Message* to the PURVIS FSAS.

27.4.1 If multiple Stations and / or Units are selected, a separate *FSAS Event Message* will be generated for each Station and / or Unit the message is destined for.

27.4.2 The Station Code (STATCODE) or Unit Code (UNITCODE) defined in CAD, as outlined in the Station Maintenance and Unit Maintenance sections of this document, for the selected stations and units will be inserted into the Destination field of each *FSAS Event Message* that is sent.

27.5 The user will be provided a "Select All" option in the preformatted list.

27.6 Standard Windows *Ctrl* select and *Shift* select functionality will be supported in order to provide the user the means to easily select multiple Units and/or Stations in the list.

27.7 The MsgTypeID that will be included in **all** *FSAS Event Message*s sent via this window will be "GeneralAnnouncement".

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27.8 The value in the DataMessageTypeID field of the message will indicate whether or not it is a Station or a Unit that is being alerted.

Ex: <DataMessageTypeID>STATION</DataMessageTypeID>

27.9 The date / time the messages were sent from this window will be recorded in the CAD Miscellaneous Radio Log.

Toning Status Window – Phase 1

28. A Toning Status Window will be provided to display the status of the current alerting transaction.

28.1 The status window will appear on all consoles configured for PURVIS FSAS.

28.2 The status window can be saved as part of the user's window position profile.

28.3 Only the following alerting transactions initated by the CAD Console will be displayed on the CAD Consoles Toning Status Window:

- Alerting transactions initiated by clicking the **Tone** button from the Unit Recommend window.
- Alerting transactions initiated by manually toning the CAD Unit via the command line.
- Alerting transactions initiated by dispatching a unit or units **(Phase 2)**.

28.4 The status window will be updated using message response codes provided by PURVIS FSAS via *FSAS Data Acknowledgment Messages*.

28.5 Error Codes and Error Descriptions for the specific transaction will be displayed when the PURVIS FSAS sends a *FSAS Data Acknowledgment Message* indicating the message sent from CAD was not successfully processed.

28.6 The status window will include the following buttons:

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- **Clear Pending Tones** – If an alerting transaction is not properly updated, it is possible for the status window to continue displaying the record as pending. This button gives the user a method of clearing the pending status from the window.
- **Clear All Tones** – Used to clear the alerting status display of previously processed transactions.
- **Show History** – Displays previous alerting transactions.
- **Close** – used to temporarily close the status window. The window will automatically reappear when the next toning session is started by the CAD workstation.

PURVIS FSAS Pop-Up Notifications – Phase 1

29. CAD will provide a pop-up notification window that will display various communications between CAD and PURVIS FSAS

29.1 Communication failure notifications will be sent to the CAD users when a connection failure with the PURVIS FSAS is detected.

29.2 Notifications will be sent to the CAD users when connection to the PURVIS FSAS has been restored.

29.3 Communication failure notifications will be sent to all consoles configured for PURVIS FSAS.

29.4 The pop-up notification window will display *FSAS Event Equipment Status Messages* **(Phase 2)** and *FSAS Event System Event Messages* **(Phase 1)** sent from PURVIS FSAS to CAD. The details of the message will be presented to all users monitoring the CAD Group configured in the Service Control Panel of the PURVIS FSAS Service. The details that are to be displayed in these messages are further described in FSAS Event Equipment Status Messages and FSAS Event System Event Messages sections of this document.

29.4.1 The EventValue in the *FSAS Event System Event Message* will reference the Incident ID it is related to.

29.4.2 The customer and PURVIS will need to determine which *FSAS Event System Event Messages* will be sent from PURVIS to CAD. This may limit or expand the number of transactions that a CAD user will be notified regarding the alerting progress.

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29.5 Messages in the pop-up notification window will not disappear until the CAD user closes the message.

29.6 The pop-up notification window in CAD will support displaying multiple PURVIS FSAS Notifications at one time.

30. A sound will be played on the console when a notification is received if the *Notify* Sound Configuration is enabled on the CAD Console as previously described in Console Settings section of this document.

Supported Message Transactions

FSAS Data Header – Phase 1

31. The FSAS Data Header and data elements **will be** included in all message transactions. The data elements included are as follows:

31.1 **MsgID** – A message identifier that will be generated by the PURVIS FSAS Toning Service. The message ID that is generated by the PURVIS FSAS Service will be unique for each message that originates from CAD.

31.2 **Destination** – Used to identify the system the message is destined for. The value that will be included in various message transactions sent from CAD will be the value that is configured in the Service Control Panel as previously described in Section 17.1.3 & 17.7.3.

31.3 **Source** – Used to identify the system the message originated from. The value that will be included in all messages sent from CAD will be the value that is configured in CAD System Settings as previously described in Section 2.1.

31.4 **MsgTypeID** – Used to identify the type of date included in the message. Will be determined by the system based on the PURVIS FSAS message that is being sent from CAD. The applicable values included in messages sent from CAD will be:

- IncidentCreate (FSAS Event Incident Data Message) – Phase 2
- IncidentOps1 (FSAS Event Incident Data Message) – Phase 1
- IncidentUpdate (FSAS Event Incident Data Message) – Phase 2
- IncidentDispatch (FSAS Event Incident Data Message) – Phase 1 & Phase 2

- IncidentClear (FSAS Event Incident Data Message) – Phase 2
- IncidentCancel (FSAS Event Incident Data Message) – Phase 2
- UnitStatusChange (FSAS Event Unit Data Message) – Phase 2
- UnitRelocation (FSAS Event Unit Data Message) – Phase 2
- UnitClear (FSAS Event Unit Data Message) – Phase 2
- GeneralAnnouncement (FSAS Event Message) – Phase 2
- AckSuccess (FSAS Data Acknowledgement Message) – Phase 1
- AckFailure (FSAS Data Acknowledgement Message) – Phase 1
- HeartbeatResponse (FSAS Heartbeat Data Message) – Phase 1

31.5 **Time** – Will include the Date/Time the message was created.

FSAS Event Incident Data Message – Phase 1 & 2

32. CAD will send *FSAS Event Incident Data Message* to PURVIS FSAS. Multiple *FSAS Event Incident Date Messages* may be sent during a single CAD event. The Message Type (MsgTypeID) that will be included in the message will be determined based on which point during the incident the message was sent.

32.1 The Message Types that will be supported in **Phase 1** are as follows:

32.1.1 **IncidentOps1** – This message type will be sent when unites are alerted using the **Tone** button in the CAD Unit Recommend window as previously described in the Unit Recommend Tone Button section of this document.

32.1.2 **IncidentDispatch** – This message type will be sent when units are manually alerted as previously described in the Manual Alerting section of this document.

32.2 The Message Types that will be supported in **Phase 2** are as follows:

32.2.1 **IncidentCreate** – This message type will be sent when the incident is added to the CAD Open Calls window as previously described in the Incident Created section of this document.

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32.2.2 **IncidentUpdate** – This message type will be sent when various changes have occurred to an "Active" CAD incident as previously described in the Incident Updates section of this document.

32.2.3 **IncidentOps1** – This message type will be sent when unites are alerted using the **Tone** button in the CAD Unit Recommend window as previously described in the Unit Recommend Tone Button section of this document.

32.2.4 **IncidentDispatch** – This message type will be sent when units are dispatched as previously described in the Incident Dispatched section of this document. This message type will also be sent when units are manually alerted.

32.2.5 **IncidentClear** - This message type will be sent when the last unit is cleared from the incident in CAD as previously described in the Incident Cleared section of this document.

32.2.6 **IncidentCancel** – This message type will be sent when the incident has been canceled in CAD as previously described in the Incident Cancelled section of this document.

32.3 **BoxNumber** – The value that is populated in the BoxNumber field in the *FSAS Event Incident Data Message* will be determined based on the Geo Bucket configured in CAD System Options/Preferences as previously described in Section 2.3.

32.4 **ReceivedTime** – This field will be populated with the Date/Time the *FSAS Event Incident Data Message* was sent from CAD.

32.5 **CIDs (Phase 2)** - Multiple premise notes will be on a separate line (carriage return) in the CIDs field of the XML message if there are multiple Premise alerts within the configured Premise Category for the CAD Event location.

For example; if there are 3 "CIDS" Premise alerts for the address, all 3 will be included in a single CIDs field in the XML data file exported and will be placed on a separate line.

32.6 **CrossStreets** – Crossroad 1 & Crossroad 2 data in CAD will be delimited by a "/" in the CrossStreets field of the message.

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32.7 **Longitude and Latitude** – GeoX and GeoY values will be converted to decimal degrees (Ex: Longitude = 35.94775833, Latitude = -80.03589722

32.8 **LocationID** – The value that is populated in the LocationID field in the *FSAS Event Incident Data Message* will be determined based on the Geo Bucket configured in CAD System Options/Preferences as previously described in Section 2.4.

32.9 **StationID** – Will be the Unit's **"Home"** Station.

32.10 **RelStationID** – Will be the Station the Unit is currently assigned to. Not the Unit's "Home" Station.

32.11 The corresponding data elements that will be included in the *FSAS Event Incident Data Messages* sent from CAD to PURVIS FSAS are as follows:

FSAS Data Element	Description	ONESolution CAD Equivalent Data Element
IncidentID	Unique Incident ID	Event ID (INCIDENT.INCI_ID)
IncidentTypeID	Incident Type or Alarm Type describing the incident severity	Event Priority (INCIDENT.PRIORITY)
IncidentSubTypeID1		Alarm Level (INCIDENT.ALARMLEV)
IncidentSubTypeID2		Incident response plan (INCIDENT.GEORESP)
IncidentSubTypeID3		*N/A*
ZoneID	Zone identifier used within municipality	Station / Beat (INCIDENT.STATBEAT)
IncidentTime	Date/Time event was created	Call Time (INCIDENT.CALLTIME)
ReceivedTime	Date/Time event was sent to FSAS	Toning Service will include the Date/Time the event was sent to FSAS.
CIDs (Critical Information Dispatch System)	Specific information describing building or location	**(Phase 2)** Premise Notes for configured Premise Category related to the CAD Event location as described in Section 4.
BoxNumber	Street box number associated with the event	The Box Number Geo Bucket in the CAD System Options/Preferences described in Section 2.3 will determine the map layer that will be used to populate this field.
RadioChannel	Radio channel assigned to the	Radio channel

	incident	(INCIDENT.RADIOCHAN)
IncidentCodeID	Incident ID used to describe the incident	Event Nature (INCIDENT.NATURECODE)
Description	Notes	Call Notes (INCIDENT.NOTES)
Expansion Data	Container that allows for additional incident data	*N/A*
DataTypeID		*SPTS* value will be provided when a Special Time Stamp is applied as described in the Special Time Stamps section of this document.
DataSubTypeID		*N/A*
DataTypeDesc		*N/A*
DataValue		Special Time Stamp code value will be applied as described in the Special Time Stamps section of this document.
Location	Container for address information	
LocationID	Location Identifier	The Location ID Geo Bucket in CAD System Options/Preferences described in Section 2.4 will determine the map layer that will be used to populate this field.
CommonName	Common name for location or place	Business (INCIDENT.BUSINESS)
Address1	Address line 1 of the event	Street (INCIDENT.STREET)
Address2	Address line 2 of the event	Additional Address Information (INCIDENT.ADDTST)
CrossStreets	Cross streets of the event location	Crossroad 1 & Crossroad 2 (INCIDENT.CROSSROAD1 & INCIDENT.CROSSROAD2)
City	City of the event	City Description (INCIDENT.CITYDESC)
State	State of the event	State (INCIDENT.STATE)
Country	Country of the event	*N/A*
Latitude	Latitude in decimal degrees	GEOY values will be converted to decimal degrees. (INCIDENT.GEOX)
Longitude	Longitude in decimal degrees	GEOX values will be converted to decimal degrees (INCIDENT.GEOY)
AVLData	AVL Data	*N/A*
FSASDataUnit	Container for All Units dispatched, assigned, or related to the incident.	*N/A*
StationID	Station ID the unit is located	Dispatched Unit's **"Home"**

	in.	Station
IncidentID	Incident the unit is associated with.	Incident ID of Current Event
UnitTypeID	Used to identify the type of unit (Ambulance, Engine, Truck, etc.)	Unit Type the CAD Unit is responding as. Values will be comma delimited if the unit is acting as multiple Unit Types.
UnitNumber	Specific Unit number	Unit Pager ID (UNDISP.PAGERID) defined in Unit Maintenance described in Unit Maintenance section of this document.
UnitStatusTypeID	Status of Unit	Current Unit Status. Unit Status will equal "D" on all IncidentDispatch messages.
AlphaUnitDesignation	Additional capabilities of Unit (Paramedic, Water Supply, etc.)	*N/A*
UnitID	Unique Unit ID depicting the unit as it is used within a CAD system.	Unit Code of the dispatched Unit.
RelStationID	Station ID the unit has relocated to	Station the dispatched Unit is currently assigned to. **Not the home station.**

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FSAS Event System Event Messages – Phase 1

33. CAD **will** accept *FSAS Event System Event Messages* from PURVIS FSAS for the purposes of notifying the telecommunicator on various system events such as the alerting progress.

    33.1 When an *FSAS Event System Event Message* is received, the details of the message will be presented to all users monitoring the CAD Group configured in the Service Control Panel of the Toning Service.

    33.2 The message details presented to the CAD user will not disappear until the user closes the message.

    33.3 The details of the message presented to the CAD user will include the following:

    - Date / Time
    - Station
    - Event Type ID
    - Event Value (Will reference the CAD Event # the message is related to when applicable)
    - Description

34. *FSAS Event System Event Messages* will **not** be logged as part of the incident in CAD.

35. CAD will **not** support sending *FSAS Event System Event Messages* to PURVIS.

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FSAS Data Acknowledgement Messages – Phase 1

36. SunGard will support sending and receiving *FSAS Data Acknowledgment Messages*.

    36.1 The PURVIS FSAS Toning Service will send these messages in response to each message transaction that is received from PURVIS FSAS in order to acknowledge the message has been successfully or unsuccessfully processed.

    36.2 *FSAS Data Acknowledgement Messages* sent from CAD to PURVIS FSAS will reference the MsgID included in the message CAD is responding to.

    36.3 *FSAS Data Acknowledgement Messages* received from PURVIS FSAS will be used to update the CAD User on the status of the message transaction sent from CAD to PURVIS FSAS. The CAD User will be able to view the current status of the message transaction via the CAD Toning Status Window further described in Toning Status Window section of this document.

FSAS Heartbeat Data Messages – Phase 1

37. SunGard will support receiving *FSAS Heartbeat Data Messages* in order to confirm network connectivity.

    37.1 The PURVIS FSAS Service will send a Heartbeat response to each Heartbeat request sent by the PURVIS FSAS.

    37.2 The PURVIS FSAS Service will monitor for Heartbeat request sent from the PURVIS FSAS the service is currently processing incoming transactions from as previously described in Sections 12.6 (Phase 1) & 13.4 (Phase 2).

FSAS Event Unit Data Message – Phase 2

38. CAD will support sending *FSAS Event Unit Data Messages* to PURVIS FSAS. These messages will be sent to update the PURVIS FSAS on certain unit status changes that are occurring in CAD. The Message Type (MsgTypeID) that will be included in the message will be determined based on the type of update that is occurring to the CAD unit.

    38.1 The Message Types that will be supported are as follows:

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38.1.1 **UnitStatusChange** – This message type will be sent anytime a CAD unit configured for the PURVIS FSAS has been updated to one of the following statuses:

- Available
- Available On Scene
- En-Route
- Arrived
- Transport
- Out of Service

38.1.2 The values that will be included in UnitStatusTypeID field are further described in the Unit Status Codes section of this document.

38.1.3 **UnitRelocation –** This message type will be sent when a CAD unit configured for toning has been moved from one station to another using the **MOVE** command.

38.1.4 **UnitClear –** This message type will be sent when a CAD unit configured for toning has been cleared from a CAD event.

38.1.5 **UnitLocationChange** – This message type will not be supported.

38.2 **UnitStatusTypeID** will equal "O" (Out of Service) when the Unit is listed as "Out of Service" and Not Available for Unit Recommend in CAD. If the Unit is "Out of Service" but Available for Unit Recommend regardless of priority rules, the UnitStatusTypeID will equal "AV" (Available).

38.3 The corresponding data elements that will be included in the *FSAS Event Unit Data Messages* sent from CAD to PURVIS FSAS are as follows:

FSAS Data Element	Description	ONESolution CAD Equivalent Data Element
FSASDataUnit	All Units dispatched, assigned, or related to the incident.	
StationID	Station ID the unit is located in.	Unit's **"Home"** Station (UNDISP.HOMESTBT).
IncidentID	Incident the unit is associated with.	Incident ID of Current Event if available (UNDISP.INCI_ID)

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UnitTypeID	Used to identify the type of unit (Ambulance, Engine, Truck, etc.)	Unit Type the CAD Unit is responding as. Values will be comma delimited if the unit is acting as multiple Unit Types.
UnitNumber	Specific Unit number	Unit Pager ID (UNDISP.PAGERID) defined in Unit Maintenance described in Unit Maintenance section of this document.
UnitStatusTypeID	Status of Unit	Current Unit Status (UNDISP.STATUS)
AlphaUnitDesignation	Additional capabilities of Unit (Paramedic, Water Supply, etc.)	*N/A*
UnitID	Unique Unit ID depicting the unit as it is used within a CAD system.	Unit Code (UNDISP.UNITCODE)
RelStationID	Station ID the unit has relocated to	Station Code the Unit is currently assigned to (UNDISP.STATBEAT). **Not the home station.**

FSAS Event Messages – Phase 2

39. SunGard will provide a window in CAD to support sending *FSAS Event Messages* for the purposes of sending general announcements to specific stations and/or units as previously described in FSAS Event Messages Window section of this document.

FSAS Event Equipment Status Messages – Phase 2

40. CAD **will** accept *FSAS Event Equipment Status Messages* from PURVIS FSAS for the purposes of notifying the telecommunicator of various device or connection failures and when the device or connection has been restored (Ex: The PURVIS Server has lost connection with a Station).

    40.1 When a *FSAS Event Equipment Status Message* is received, the details of the message will be presented to all users monitoring the CAD Group configured in the Service Control Panel of the Toning Service.

    40.2 The pop-up notification window displaying the message details will not disappear until the CAD user closes the message.

40.3 All details provided in the FSAS Event Equipment Status Message will be accepted but may not be displayed to the CAD user.

40.4 The details of the message presented to the CAD user will include the following:

- Source
- Message Type (MsgTypeID)
- Equipment Description
- Error Description
- Report Time

41. CAD will **not** support sending *FSAS Event Equipment Status Messages* to PURVIS FSAS.

42. The specifications for the data elements that will be included in each message transaction sent from CAD to PURVIS FSAS will be based on the *Application Program Interface* (API) version 1.09 dated 07/09/15 provided by PURVIS Systems Incorporated.

Unit Status Codes – Phase 1

43. Various message transactions sent from CAD to PURVIS FSAS will require a Unit Status (UnitStatusTypeID). The value included in this field will be one of the following depending on the unit's status:

CAD Status	UnitStatusTypeID Value Will Equal:
Available	AV
Available On Scene	S
Dispatched	D
En-Route	E
Arrived	A
Transport	T
Out of Service	O

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Requirements and Assumptions

1. *Application Program Interface* (API) version 1.09 dated 07/09/15 provided by PURVIS Systems Incorporated shall act as an addendum to this SOW and will be referenced accordingly.

2. The PURVIS FSAS Interface will include a license control variable.

3. Data included in the message transactions sent from CAD to the PURVIS FSAS will **not** be truncated.

4. SunGard is only providing a custom software enhancement to SunGard applications. Customer agrees to be responsible for any additional hardware or software that may be required.

5. All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's Pricing.

6. SunGard will retain all intellectual property rights to the ONESolution CAD PURVIS FSAS Interface. SunGard intends to resell the interface to other customers in the future.

7. Functionality described in this SOW is dependent on associated processes beyond SunGard's control. SunGard cannot guarantee 100% functionality as a result of third party equipment or software. In cases that are beyond SunGard's control, the customer will be responsible for contacting and managing resolution with their third party software/hardware provider.

8. SunGard reserves the right to make final cosmetic and functional design changes necessary to meet the objectives outlined in this SOW and to preserve current functionality within the product.

9. Functionality not specifically listed in this SOW is considered out of scope and may require additional development funding.

10. Customer agrees to participate in testing the functionality outlined in this SOW.

11. Customer shall provide SunGard remote access for the purposes of installation, configuration and support of the development outlined in this SOW.

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Documentation

Documentation for this project shall be provided.

Training

End User training for this project is not applicable.

Pricing

SunGard will perform its responsibilities under this SOW for a one-time fee of $35,680, which includes professional services of $2,680.00 as noted in Quote # BNBRQ1832.

Annual maintenance is available for the software application code created hereunder. The initial term of annual maintenance is included in the fee listed above. The fee to be billed for the second term of annual maintenance shall be equal to $2,480. Subsequent terms of annual maintenance shall be billed at SunGard's then prevailing rate.

The above quote is exclusive of any tax or any travel & living expense which may be applicable.

Pricing herein is valid for 45 business days after Customer has received this written SOW.

Invoices for all Custom Modifications and Services will be provided to PURVIS Systems Incorporated (Accounts Payable) at the following address.

PURVIS Systems Incorporated
Accounts Payable
88 Silva Lane
Middletown, RI 02842
Phone: (401) 849-4750

Invoices for annual maintenance will be provided to the customer.

Notwithstanding, Customer is responsible for all fees in the event of non-payment by PURVIS Systems Incorporated.

At Customer's convenience, due to the termination of Customer's contract with PURVIS Systems Incorporated or for any other reason(s), Customer has the option to not renew annual maintenance for the software application code hereunder with such termination to be effective upon the conclusion of the then-current term of annual maintenance.

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Installation

SunGard is proposing to deliver the files necessary to fulfill the **Phase 1** functionality described in this SOW as part of the **ONESolution CAD 15.4.0 Customer Test (CT)** release version.

SunGard is proposing to deliver the files necessary to fulfill the **Phase 2** functionality described in this SOW as part of the **ONESolution CAD 15.5.0 Customer Test (CT)** release version.

Proposed delivery dates assume that this SOW is signed by an authorized representative of Customer and returned to SunGard no later than **July 24, 2015** . Failing to return the signed SOW by this date may result in this project being pushed to the next subsequent beta release.

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Contract Terms

The project detailed within this SOW shall be governed by the existing Software License and Services Agreement number 100273 dated March 30, 2010 between Customer and SunGard (the "Contract and Agreement") plus the terms below which shall supersede any conflicting terms in the Contract and Agreement. A copy of the aforementioned Contract and Agreement, including all amendments thereto, is hereby attached as Exhibit A to this SOW.

1. SunGard is the sole owner of the Source Code, design specifications and associated documentation herein which relate to SunGard's Licensed Programs and which constitute the proprietary information and trade secrets of SunGard and are protected under the terms of the Contract and Agreement.

2. No warranty is provided for any product or service provided herein. If applicable, any code created hereunder will be licensed to Customer under the terms of a separate addendum to the Contract and Agreement.

3. SunGard's liability for damages to Customer for any cause whatsoever under this SOW, regardless of the form of action, is limited to the total amount of fees paid by Customer under this SOW. In no event will SunGard be liable for any consequential, incidental, or special damages even if SunGard has been advised of their possibility.

4. Unless otherwise specified herein, payment terms are: 50% due upon execution hereof and 50% due upon completion. Travel and living expenses are in addition to the prices quoted herein and will be invoiced as incurred and shall be governed by the SunGard Corporate Travel and Expense Reimbursement Policy. Applicable taxes are not included, and, if applicable, will be added to the amount in the payment of invoice(s) being sent separately

5. If mentioned in the Pricing section above, optional maintenance is available for the software application code created herein, provided Customer has paid the annual maintenance fee. Maintenance of any software application code created hereunder is not mandatory for continuation of the license. Any maintenance services shall be provided under the terms and conditions related to maintenance and Support Services in the Contract and Agreement. The initial term of maintenance, to be paid in advance, begins upon execution of this SOW and extends for a twelve (12) month term. Subsequent terms of maintenance will be for twelve (12) month periods, commencing at the end of the prior support period.

6. Preprinted conditions and all other terms not included in this SOW or in the Contract and Agreement, stated on any purchase order or other document submitted hereafter by Customer are of no force or effect, and the terms and conditions of the Contract and Agreement and any amendments thereto, shall control unless expressly accepted in writing by SunGard to Customer.

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Project Authorization

SOW: # 4524
SCR: 2015-3746 & 2015-3747
Title: ONESolution CAD PURVIS Fire Station Alerting System Interface

As an authorized representative of the Customer, I hereby agree to the terms of this SOW including all project specifications, party responsibilities, and pricing.

For: Williamson County, TX			
	Printed Name	Signature	Date
SunGard Public Sector Inc.	Lisa Neumann - Controller	DocuSigned by: Lisa Neumann F4F503AE4002479...	07/15/15
	Printed Name	Signature	Date

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Exhibit A

Agreement number 100273 plus existing amendments thereto (151 pages in total) are inserted immediately following this Cover Page.

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CUSTOMER NO. 3819 ; CONTRACT NO. 100273

SOFTWARE LICENSE AND SERVICES AGREEMENT

BETWEEN

SunGard Public Sector Inc.
a Florida corporation

with headquarters at:

1000 Business Center Drive
Lake Mary, FL 32746

("SunGard Public Sector")

AND

Williamson County, TX
c/o: Williamson County ITS
301 S.E. Inner Loop Rd, Suite 105
Georgetown, TX 78626

(for purposes of this Agreement, "Customer")

By the signatures of their duly authorized representatives below, SunGard Public Sector and Customer, intending to be legally bound, agree to all of the provisions of this Agreement and all Exhibits, Supplements, Schedules, Appendices, and/or Addenda to this Agreement.

The terms and conditions contained in this Agreement, including prices, will be honored as set forth herein, provided the Agreement is fully executed and delivered by March 30, 2010.

Williamson County, TX

BY: _____

PRINT NAME: Dan Gattis

PRINT TITLE: County Judge

DATE SIGNED: 3-30-10

SunGard Public Sector Inc.

BY: _____

PRINT NAME AND TITLE: Ronald E. Goodrow Exec.VP, SunGard Public Sector Inc

DATE SIGNED: 3/23/10

Received Time Mar. 30. 1:38PM

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THIS AGREEMENT is made between SunGard Public Sector Inc. and Customer as of the Execution Date. The parties agree as follows:

1. Definitions.

"Access Agreement" means a written agreement between Customer, SunGard Public Sector, and the agencies identified in Exhibit 3 (or as may be subsequently identified and added to Exhibit 3 by mutual written agreement) that allows for the participation and access by such Customer and agencies to the Software. The format and terms and conditions of such agreement are set forth in Exhibit 3, which is attached and incorporated herein

"Baseline" means the general release version of a Component System as updated to the particular time in question through both SunGard Public Sector's warranty services and SunGard Public Sector's Maintenance Program, but without any other modification whatsoever.

"Component System" means any one of the computer software programs which is identified in Exhibit 1 as a Component System, including all copies of Source Code, Object Code and all related specifications, documentation, technical information, and all corrections, modifications, additions, improvements and enhancements to and all Intellectual Property Rights for such Component System

"Confidential Information" means non-public information of a party to this Agreement Confidential Information of SunGard Public Sector includes the Software, all software provided with the Software, and algorithms, methods, techniques and processes revealed by the Source Code of the Software and any software provided with the Software. Confidential Information does not include information that: (i) is or becomes known to the public without fault or breach of the Recipient, (ii) the Discloser regularly discloses to third parties without restriction on disclosure; or (iii) the Recipient obtains from a third party without restriction on disclosure and without breach of a non-disclosure obligation; and (iiii) information that parties to this Agreement may be compelled to release under the Freedom of Information Act and Texas Public Information Act, provided, however, that Customer shall rely upon any and all applicable trade secret or proprietary information exceptions or exemptions to the public disclosure laws to protect from disclosure, to any person except as expressly authorized hereunder, the Software, commercially sensitive information in this Agreement and the Software Maintenance Agreement, and all other such commercially sensitive information In the event that Customer is served with a request to disclose any or all of SunGard Public Sector's Confidential Information pursuant to the requirements of applicable law, a judicial or governmental request, requirement or order or otherwise, Customer will promptly notify SunGard Public Sector in order to provide SunGard Public Sector sufficient time to object to such request, and Customer will take reasonable steps to cooperate with and assist SunGard Public Sector in contesting such request, requirement or order or in otherwise protecting SunGard Public Sector's rights prior to disclosure

"Customization" means any SunGard Public Sector-developed changes to and/or creations of Source Code and/or Object Code in compliance with a Customization Specification therefor, but without any other change whatsoever. "Customization" may also be referred to as a "custom modification."

"Customization Delivery Date" means, for each Customization, the date on which SunGard Public Sector ships that Customization to Customer F.O.B. Destination Delivery Address.

"Customization Specification" means that detailed functional and technical specification that Customer and SunGard Public Sector will agree upon in each instance for a Customization, and from which Customization Specification SunGard Public Sector will generate the Source Code and Object Code for such Customization. In the absence of a detailed functional and technical specification document, the high-level functional description for each Customization, to the extent expressly set forth in Exhibit 1 to this Agreement, shall constitute the Customization Specification.

"Delivery Address" means the Customer shipping address set forth in Exhibit 1 as the Delivery Address.

"Delivery Date" means, for each Component System, the date on which SunGard Public Sector first ships the Component System to the Delivery Address F O.B. Destination Delivery Address

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"Discloser" means the party providing its Confidential Information to the Recipient.

"Defect" means: (a) with regard to a Baseline Component System, a material deviation between the Baseline Component System (including any enhancements made to the Baseline Component System) and its documentation, and (b) with regard to a Customization, a material deviation between a Customization and its Customization Specification, and in the instance of either (a) or (b), that is capable of replication on a computer configuration which is both comparable to the Equipment (or, in the case of a Customization, the computer configuration for which SunGard Public Sector created such Customization) and is under SunGard Public Sector's control.

"Execution Date" means the latest date shown on the signature page of this Agreement

"Equipment" means a hardware and systems software configuration meeting the "Equipment" criteria set forth in Exhibit 1

"Exhibit 1" means, collectively: (i) The schedule attached to this Agreement which is marked as "Exhibit 1," including all attached Software Supplements; and (ii) any schedule also marked as "Exhibit 1" (also including any attached Software Supplements) that is attached to any amendment to this Agreement Other appendices to this Agreement are numbered sequentially and are also "Exhibits "

"Intellectual Property Rights" means all patents, patent rights, patent applications, copyrights, copyright registrations, trade secrets, trademarks and service marks and Confidential Information.

"Software" means the Component Systems listed in Exhibit 1.

"Customer Employees" means: (i) Customer's employees with a need to know (as reasonably defined by the Customer); (ii) third party consultants engaged by Customer who have a need to know, who have been pre-approved by SunGard Public Sector, and who, prior to obtaining access to the Software, have executed a SunGard Public Sector-approved non-disclosure agreement and (iii) those agencies identified on Exhibit 3 who have executed an Access Agreement

"Object Code" means computer programs assembled, compiled, or converted to magnetic or electronic binary form on software media, which are readable and usable by computer equipment

"Recipient" means the party receiving Confidential Information of the Discloser.

"Software Supplement" means, with respect to a Component System, the addendum provided as part of Exhibit 1 that contains additional terms, conditions, limitations and/or other information pertaining to that Component System. If any terms of a Software Supplement conflicts with any other terms of this Agreement, the terms of the Software Supplement will control.

"Source Code" means computer programs written in higher-level programming languages, sometimes accompanied by English language comments and other programmer documentation

2. Right to Grant License and Ownership. SunGard Public Sector has the right to grant Customer this license to use the Software Except as otherwise indicated in a Software Supplement, SunGard Public Sector owns the Software

3. License. Subject to the terms and conditions of this Agreement, SunGard Public Sector grants Customer a perpetual, non-exclusive, non-transferable license to use and copy for use the Software on the Equipment within the United States of America for Customer's own, non-commercial computing operations. Any rights not expressly granted in this Agreement are expressly reserved.

(a) Source Code. SunGard Public Sector has placed the Source Code for those SunGard Public Sector-proprietary (as opposed to third party-owned) Component Systems identified in Exhibit 1 in escrow with Iron Mountain Intellectual Property Management ("Iron Mountain") pursuant to a Source Code Escrow Agreement between Iron Mountain and SunGard Public Sector ("Escrow Agreement"). SunGard Public Sector updates such Source Code escrow deposits at least once a calendar year. SunGard Public Sector's general practice is to update such Source Code relating to the Customer's System on a quarterly basis Such Source Code will only be made available on the release terms of the Escrow Agreement, and only to those SunGard Public Sector licensees that have elected to be named "Preferred Beneficiaries" under the Escrow Agreement by executing a Preferred Beneficiary Acceptance Form and paying Iron Mountain the

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beneficiary fee specified by Iron Mountain (as of the Execution Date, approximately $700 per year). SunGard Public Sector will provide Licensee with a copy of the Preferred Beneficiary Acceptance Form.

(b) Object Code. Customer has right to use the Software in Object Code form. Customer also has the right to use the Software in Object Code form temporarily on another SunGard Public Sector-supported configuration, for publically-declared disasters and disaster recovery of Customer's computer operations.

(c) Documentation. Except as otherwise provided for in the applicable Software Supplement, Customer can make a reasonable number of copies of the documentation for each Component System for its use in accordance with the terms of this Agreement.

(d) Restrictions on Use of the Software. Customer is prohibited from causing or permitting the reverse engineering, disassembly or decompilation of the Software. Customer is prohibited from using the Software to provide service bureau data processing services or to otherwise provide data processing services to third parties, except as authorized under this Agreement for those authorized beneficiary agencies identified on Exhibit 3 or otherwise subsequently added to Exhibit 3 under the terms provided herein. Customer will not allow the Software to be used by, or disclose all or any part of the Software to, any person except Customer Employees and employees from agencies identified on Exhibit 3 or otherwise subsequently added to Exhibit 3 under the terms provided herein. Without limiting the foregoing, Customer is permitted to allow use of the input and/or output sensory displays of or from the Software by third parties on a strict "need to know" basis, and such use will not be deemed a non-permitted disclosure of the Software. Customer will not allow the Software, in whole or in part, to be exported outside of the United States of America, in any manner or by any means, without in each instance obtaining SunGard Public Sector's prior written consent and, if required, a validated export license from the Office of Export Administration within the U.S. Department of Commerce and such other appropriate United States governmental authorities.

(e) Intellectual Property Rights Notices. Customer is prohibited from removing or altering any of the Intellectual Property Rights notice(s) embedded in or that SunGard Public Sector otherwise provides with the Software. Customer must reproduce the unaltered Intellectual Property Rights notice(s) in any full or partial copies that Customer makes of the Software.

4. Services.

(a) Generally. SunGard Public Sector will provide Customer with the information services identified in Exhibit 1, for the fees provided in Exhibit 1.

(b) Additional Services. SunGard Public Sector can also provide Customer with additional information services, at SunGard Public Sector's then-current rates, or at such other rates as are agreed to by the parties in an amendment to this Agreement.

(c) Workmanlike Skills.

(i) SunGard Public Sector will render all services under this Agreement in a professional and workmanlike manner. SunGard Public Sector will promptly replace any SunGard Public Sector personnel that are rendering services on-site at a Customer facility if Customer reasonably considers the personnel to be unacceptable and provides SunGard Public Sector with notice to that effect, provided that such replacement does not violate any law or governmental regulation applicable to such personnel replacement. SunGard Public Sector understands and agrees that all personnel providing services, whether on-site or remotely, must submit to and pass a background investigation required by the Criminal Justice Information System (CJIS) Security Agreement. Personnel on-site must properly display photo identification badges issued by Customer while on premises.

(d) Conditions On Providing Services. In each instance in which SunGard Public Sector is providing Customer with services, SunGard Public Sector and Customer will develop a project plan that identifies each party's responsibilities for such services. The project plan will describe in detail the tentative schedule and the scope of services that SunGard Public Sector will provide. Customer will establish the overall project direction, including assigning and managing the Customer's project personnel team. Customer must assign a project manager who will assume responsibility for management of the project. Customer must ensure that the Equipment is operational, accessible and supported at the times agreed to by the parties in the project plan. While

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SunGard Public Sector is providing such services, Customer must provide SunGard Public Sector with such facilities, equipment and support as are reasonably necessary for SunGard Public Sector to perform its obligations, including remote access to the Equipment

(e) SunGard Public Sector understands and agrees that Customer operates a consolidated Public Safety Answering Point (PSAP). Subject to the provisions of this Agreement, including without limitation Section 3(d) (relating to prohibited service bureau data processing services), Customer may, as a PSAP, use the Component Systems to provide dispatch services to non-Customer agencies, jurisdictions, or political subdivisions of the State of Texas serviced by Customer as needed to provide emergency services (collectively, "dispatch-related entities"), provided that in no event shall any dispatch-related entity be permitted to access any Component System

5. Delivery. Except as otherwise provided in Exhibit 1, SunGard Public Sector will deliver all Component Systems to Customer at the Delivery Address.

6. Payment and Taxes.

(a) Payment.

(i) License Fees. Fees for the Software will be due to SunGard Public Sector as provided for in Exhibit 1

(ii) Professional Services Fees. Except as otherwise provided in Exhibit 1, fees for professional services will be invoiced on a monthly basis in arrears and will be due within thirty (30) days from the date of invoice, as otherwise set forth herein. Customer will reimburse SunGard Public Sector for actual travel and living expenses that SunGard Public Sector incurs in providing Customer with services under this Agreement. SunGard Public Sector will use reasonable efforts to limit travel and living expenses by using coach air fare, booked in advance when available, staying at hotels identified in advance by Customer as offering Customer's contractors a discounted rate, and sharing rental cars. Such travel and living expenses will be reimbursed in accordance with the provisions relating to direct and reimbursable expenses of the then-current Williamson County Budget Order, as set forth in Exhibit 2 attached to this Agreement, and will be invoiced on a monthly basis in arrears and due and payable as set forth herein. Expenses incurred in connection with this Agreement shall be identified separately and described in each invoice for payment

(iii) Payment and Late Charge. Customer's payment for goods, expenses and services shall be governed by Chapter 2251 of the Texas Government Code. Invoices shall be paid by Customer within thirty (30) days from Customer's receipt of invoice. Interest charges for any late payments shall be paid by Customer in accordance with Texas Government Code Section 2251.025. More specifically, the rate of interest that shall accrue on a late payment is the rate in effect on September 1 of Customer's fiscal year in which the payment becomes due. The said rate in effect on September 1 shall be equal to the sum of one percent (1%); and (2) the prime rate published in the Wall Street Journal on the first day of July of the preceding fiscal year that does not fall on a Saturday or Sunday. In the event that a good faith discrepancy arises in relation to an invoice, such as an incorrect amount on an invoice or a lack of documentation that is required to be attached to an invoice to evidence the amount claimed to be due, Customer shall pay to SunGard Public Sector, as due, the portion of the invoice that is correct and/or complete, and promptly notify SunGard Public Sector of the portion of the invoice that contains any such discrepancy and/or incompleteness. Following Customer's notification of any such discrepancy/incompleteness as to an invoice, SunGard Public Sector will use commercially reasonable efforts to resolve the discrepancy and resubmit a corrected or revised invoice, which includes all required support documentation to Customer. Customer shall pay the remaining portion of the invoice, such that the invoice is paid in full within thirty (30) days from the date of the Customer's receipt of the corrected or revised invoice. Customer's non-payment of the portion of an invoice that contains a discrepancy and/or is incomplete shall not be considered late, nor shall any interest begin to accrue until the thirty-first (31st) day following the date of the Customer's receipt of the corrected or revised invoice.

(b) Taxes. To the extent that Customer is not exempt, Customer is responsible for paying all taxes (except for taxes based on SunGard Public Sector's net income or capital stock) relating to this Agreement, the Software, any services provided or payments made under this Agreement. Applicable tax amounts (if any) are NOT included in the fees set forth in this Agreement. If Customer is exempt from the payment of any such taxes, Customer must

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provide SunGard Public Sector with a valid tax exemption certificate; otherwise, absent proof of Customer's direct payment of such tax amounts to the applicable taxing authority, SunGard Public Sector will invoice Customer for and Customer will pay to SunGard Public Sector all such tax amounts

(c). Scheduled Resource Changes: For training and on-site project management sessions which are cancelled at the request of Customer within seven (7) days of the scheduled start date, Customer is responsible for entire price of the training or on-site project management plus incurred expenses.

7. Limited Warranty, Disclaimer of Warranty and Election of Remedies:.

(a) Limited Software Warranty by SunGard Public Sector and Remedy For Breach. For each Component System, SunGard Public Sector warrants to Customer that, for a period of twelve (12) months after the Delivery Date (as defined herein), the Baseline Component System, as used by Customer on the Equipment for its own, non-commercial computing operations, will operate without Defects. For each Defect, SunGard Public Sector shall, at its own expense, provide Customer with an avoidance procedure for or a correction of the Defect that does not have a materially adverse effect on Customer's ability to use the Baseline Component System in its daily business operations. The guidelines and Targeted Response Times of the Software Maintenance Agreement shall also serve as the guidelines and Targeted Response Times for providing an avoidance procedure for a correction of the Defect during the above referenced Warranty period. If, despite its reasonable efforts, SunGard Public Sector is unable to provide Customer with an avoidance procedure for, or a correction of a Defect, then, subject to the limitations set forth in Section 16 of this Agreement, Customer may pursue its remedy at law to recover direct damages resulting from the breach of this limited warranty. These remedies are exclusive and are in lieu of all other remedies, and SunGard Public Sector's sole obligations for breach of this limited warranty are contained in this Section 7(a).

(b) Limited Customization Warranty by SunGard Public Sector and Remedy For Breach For each Customization, SunGard Public Sector warrants to Customer that, for a period of sixty (60) days following the Customization Delivery Date of such Customization, the Customization, as used by Customer on the Equipment in accordance with the terms, conditions and limitations of this Agreement, will operate without Defects. In each instance, for each Defect, SunGard Public Sector shall provide Customer with an avoidance procedure for or a correction of the Defect that does not have a materially adverse affect on Customer's ability to use the Customization in its daily business operations. The guidelines and Targeted Response Times of the Software Maintenance Agreement shall also serve as the guidelines and Targeted Response Times for providing an avoidance procedure for a correction of the Defect during the above referenced Warranty period. If, despite its reasonable efforts, SunGard Public Sector is unable to provide an avoidance procedure for or a correction of a Defect as described herein, then, subject to the limitations set forth in Section 16 of this Agreement, Customer may pursue its remedy at law to recover direct damages resulting from the breach of this limited warranty. These remedies are exclusive and are in lieu of all other remedies, and SunGard Public Sector's sole obligations for breach of this limited warranty are contained in this Section 7(b)

Notwithstanding anything to the contrary, upon completion of the development of the Custom Modifications specified in Exhibit 1, such Custom Modifications may either be incorporated into the applicable Baseline Component System to be maintained under SunGard Public Sector's Baseline Maintenance Program pursuant to the terms of the Software Maintenance Agreement, or shall become warranted as part of the Limited Customization Warranty hereinabove.

(c) Disclaimer of Warranties. The limited warranties in Sections 7(a) and 7(b) are made to Customer exclusively and are in lieu of all other warranties. **SUNGARD PUBLIC SECTOR MAKES NO OTHER WARRANTIES WHATSOEVER, EXPRESS OR IMPLIED, WITH REGARD TO ANY SERVICES PROVIDED UNDER THIS AGREEMENT AND/OR THE SOFTWARE, IN WHOLE OR IN PART. SUNGARD PUBLIC SECTOR EXPLICITLY DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. SUNGARD PUBLIC SECTOR EXPRESSLY DOES NOT WARRANT THAT THE SOFTWARE, IN WHOLE OR IN PART, WILL BE ERROR FREE, WILL OPERATE WITHOUT INTERRUPTION OR WILL BE COMPATIBLE WITH ANY HARDWARE OR SOFTWARE OTHER THAN THE EQUIPMENT, HOWEVER SUNGARD PUBLIC SECTOR DOES**

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WARRANT THAT ITS COMPONENT SYSTEM INTERFACES WILL BE COMPATIBLE WITH ANY PAY AGENCY PRODUCT WHICH HAS BEEN APPROVED BY SUNGARD PUBLIC SECTOR FOR INTERFACING OR OPERATING WITH SAID COMPONENT SYSTEM INTERFACE, PROVIDED HOWEVER, THAT THE PARTIES AGREE TO NEGOTIATE IN GOOD FAITH A SOLUTION IN THE EVENT ANY CHANGE TO SUCH PAY AGENCY PRODUCT BY THE THIRD PARTY VENDOR AFTER APPROVAL BY SUNGARD PUBLIC SECTOR RESULTS IN A COMMERICALLY UNREASONABLE SITUATION. CUSTOMER WAIVES ANY CLAIM THAT THE LIMITED WARRANTY SET FORTH IN SECTION 7(A) OR THE REMEDY FOR BREACH OF SUCH LIMITED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE.

(d) Abrogation of Limited Warranties. The limited warranties in Section 7(a) and 7(b) will be null and void if: (i) anyone (including Customer) other than SunGard Public Sector modifies the Baseline Component System or Customization; or (ii) Customer does not implement changes that SunGard Public Sector provides to correct or improve the Baseline Component System or Customization. If despite any modification of the Component System, SunGard Public Sector can replicate the reported problem in the Baseline Component System as if the problem were a Defect, then SunGard Public Sector will nonetheless provide Customer with an avoidance procedure for or a correction of that reported problem for use in the Baseline Component System as though the reported problem were a Defect.

(e) **FAILURE OF ESSENTIAL PURPOSE.** **THE PARTIES HAVE AGREED THAT THE LIMITATIONS SPECIFIED IN SECTIONS 7 AND 16 WILL SURVIVE AND APPLY EVEN IF ANY LIMITED REMEDY SPECIFIED IN THIS AGREEMENT IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE, AND REGARDLESS OF WHETHER CUSTOMER HAS ACCEPTED ANY SOFTWARE OR SERVICE UNDER THIS AGREEMENT.**

8. **Confidential Information.** Except as otherwise permitted under this Agreement or required by law, the Recipient will not knowingly disclose to any third party, or make any use of the Discloser's Confidential Information. The Recipient will use at least the same standard of care to maintain the confidentiality of the Discloser's Confidential Information that it uses to maintain the confidentiality of its own Confidential Information of equal importance. Except in connection with the Software and any software provided with the Software, the non-disclosure and non-use obligations of this Agreement will remain in full force with respect to each item of Confidential Information for a period of ten (10) years after Recipient's receipt of that item. However, Customer's obligations to maintain both the Software and any software provided with the Software as confidential will survive in perpetuity

9. **Indemnities by SunGard Public Sector.**

(a) **INTELLECTUAL PROPERTY RIGHTS. SUNGARD PUBLIC SECTOR WILL DEFEND, INDEMNIFY AND HOLD CUSTOMER HARMLESS FROM AND AGAINST ANY LOSS, COST AND EXPENSE THAT CUSTOMER INCURS BECAUSE OF A CLAIM THAT USE OF A BASELINE COMPONENT SYSTEM INFRINGES ANY UNITED STATES COPYRIGHT OF OTHERS. SUNGARD PUBLIC SECTOR'S OBLIGATIONS UNDER THIS INDEMNIFICATION ARE EXPRESSLY CONDITIONED ON THE FOLLOWING: (I) CUSTOMER MUST PROMPTLY NOTIFY SUNGARD PUBLIC SECTOR OF ANY SUCH CLAIM; (II) CUSTOMER MUST IN WRITING GRANT SUNGARD PUBLIC SECTOR SOLE CONTROL OF THE DEFENSE OF ANY SUCH CLAIM AND OF ALL NEGOTIATIONS FOR ITS SETTLEMENT OR COMPROMISE (IF CUSTOMER CHOOSES TO REPRESENT ITS OWN INTERESTS IN ANY SUCH ACTION, CUSTOMER MAY DO SO AT ITS OWN EXPENSE, BUT SUCH REPRESENTATION MUST NOT PREJUDICE SUNGARD PUBLIC SECTOR'S RIGHT TO CONTROL THE DEFENSE OF THE CLAIM AND NEGOTIATE ITS SETTLEMENT OR COMPROMISE); (III) CUSTOMER MUST COOPERATE WITH SUNGARD PUBLIC SECTOR TO FACILITATE THE SETTLEMENT OR DEFENSE OF THE CLAIM; (IV) THE CLAIM MUST NOT ARISE FROM MODIFICATIONS OR (WITH THE EXPRESS EXCEPTION OF THE OTHER COMPONENT SYSTEMS AND THIRD PARTY HARDWARE AND SOFTWARE SPECIFIED BY SUNGARD PUBLIC SECTOR IN WRITING AS NECESSARY FOR USE WITH THE SOFTWARE) FROM THE USE OR COMBINATION OF PRODUCTS PROVIDED BY SUNGARD PUBLIC SECTOR WITH ITEMS PROVIDED BY CUSTOMER OR OTHERS. IF ANY**

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COMPONENT SYSTEM IS, OR IN SUNGARD PUBLIC SECTOR'S OPINION IS LIKELY TO BECOME, THE SUBJECT OF A UNITED STATES COPYRIGHT INFRINGEMENT CLAIM, THEN SUNGARD PUBLIC SECTOR, AT ITS SOLE OPTION AND EXPENSE, WILL EITHER: (A) OBTAIN FOR CUSTOMER THE RIGHT TO CONTINUE USING THE COMPONENT SYSTEM UNDER THE TERMS OF THIS AGREEMENT; (B) REPLACE THE COMPONENT SYSTEM WITH PRODUCTS THAT ARE SUBSTANTIALLY EQUIVALENT IN FUNCTION, OR MODIFY THE COMPONENT SYSTEM SO THAT IT BECOMES NON-INFRINGING AND SUBSTANTIALLY EQUIVALENT IN FUNCTION; OR (C) REFUND TO CUSTOMER THE PORTION OF THE LICENSE FEE PAID TO SUNGARD PUBLIC SECTOR FOR THE COMPONENT SYSTEM(S) GIVING RISE TO THE INFRINGEMENT CLAIM, LESS A CHARGE FOR USE BY CUSTOMER BASED ON STRAIGHT LINE DEPRECIATION ASSUMING A USEFUL LIFE OF FIVE (5) YEARS. THE FOREGOING IS SUNGARD PUBLIC SECTOR'S EXCLUSIVE OBLIGATION WITH RESPECT TO INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS.

(b) DEATH, BODILY INJURY, TANGIBLE PROPERTY DAMAGE. SUNGARD PUBLIC SECTOR SHALL INDEMNIFY, DEFEND, PROTECT, AND SAVE HARMLESS CUSTOMER FROM AND AGAINST ALL CLAIMS, SUITS, ACTIONS, LIABILITY, LOSS, DAMAGE, REASONABLE ATTORNEY'S FEES, COSTS, AND EXPENSES (INCLUDING, BUT NOT LIMITED TO EXPENSES RELATED TO EXPERT WITNESSES) ACTUALLY SUFFERED OR INCURRED BY CUSTOMER AS A RESULT OF A CLAIM BY A THIRD PARTY RESULTING FROM (1) DEATH, (2) BODILY INJURY, OR (3) DAMAGE TO PHYSICAL PROPERTY OF SUCH THIRD PARTY, TO THE EXTENT CAUSED BY ANY NEGLIGENT ACT, ERROR OR OMISSION OF SUNGARD PUBLIC SECTOR OR ANY OF ITS EMPLOYEES AND ITS AGENTS AND AGENTS' EMPLOYEES IN CONNECTION WITH THE PERFORMANCE OF SERVICES UNDER THIS AGREEMENT. THIS INDEMNITY IS EXPRESSLY CONDITIONED ON THE FOLLOWING: (A) THAT SUNGARD PUBLIC SECTOR IS NOTIFIED PROMPTLY IN WRITING BY CUSTOMER OF ANY SUCH CLAIM; (B) THAT SUNGARD PUBLIC SECTOR IS GRANTED IN WRITING SOLE CONTROL OF THE DEFENSE OF ANY SUCH CLAIM AND OF ALL NEGOTIATIONS FOR ITS SETTLEMENT OR COMPROMISE (IF CUSTOMER CHOOSES TO REPRESENT ITS OWN INTERESTS IN ANY SUCH ACTION, CUSTOMER MAY DO SO AT ITS OWN EXPENSE, BUT SUCH REPRESENTATION MUST NOT PREJUDICE SUNGARD PUBLIC SECTOR'S RIGHT TO CONTROL THE DEFENSE OF THE CLAIM AND NEGOTIATE ITS SETTLEMENT OR COMPROMISE); AND (C) THAT CUSTOMER COOPERATES WITH SUNGARD PUBLIC SECTOR IN A REASONABLE WAY TO FACILITATE THE SETTLEMENT OR DEFENSE OF THE CLAIM.

10. Term and Termination.

(a) Right of Termination. A party has the right to terminate this Agreement if the other party breaches a material provision of this Agreement. Either party has the right to terminate this Agreement at any time while an event or condition giving rise to the right of termination exists. To terminate this Agreement, the party seeking termination must give the other party notice that describes the event or condition of termination in reasonable detail. From the date of its receipt of that notice, the other party will have thirty (30) days to cure the breach to the reasonable satisfaction of the party desiring termination. If the event or condition giving rise to the right of termination is not cured within that period, this Agreement will automatically be deemed terminated at the end of that period. However, notice to SunGard Public Sector of a suspected Defect will not constitute a notice of termination of this Agreement.

(b) Termination for Convenience. Provided that all license fees are paid by Customer in full, the Customer may terminate this Agreement for convenience and without cause or further liability upon thirty (30) days written notice to SunGard Public Sector. In the event of such termination, it is understood and agreed that the amounts due to SunGard Public Sector for goods, commodities and/or services provided and expenses incurred to and including the date of termination, will be due and payable. No penalty will be assessed for Customer's termination of this Agreement for convenience.

(c) Effect of Termination. Upon termination of this Agreement by either party, Customer will promptly return to SunGard Public Sector or (at SunGard Public Sector's request) will destroy all copies of the Software, and will certify to SunGard Public Sector in writing, over the

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signature of a duly authorized representative of Customer, that it has done so.

(d) Survival of Obligations. All obligations relating to non-use and non-disclosure of Confidential Information and indemnity will survive termination of this Agreement.

(e) Termination Without Prejudice to Other Rights and Remedies. Termination of this Agreement will be without prejudice to the terminating party's other rights and remedies pursuant to this Agreement.

11. Notices. All notices and other communications required or permitted under this Agreement must be in writing and will be deemed given when: Delivered personally; sent by United States registered or certified mail, return receipt requested; transmitted by facsimile confirmed by United States first class mail; or sent by overnight courier. Notices must be sent to a party at its address shown on the first page of this Agreement, or to such other place as the party may subsequently designate for its receipt of notices.

12. Force Majeure. Neither party will be liable to the other for any failure or delay in performance under this Agreement due to circumstances beyond its reasonable control, including Acts of God, acts of war, accident, labor disruption, acts, omissions and defaults of third parties and official, governmental and judicial action not the fault of the party failing or delaying in performance.

13. Assignment. Neither party may assign any of its rights or obligations under this Agreement, and any attempt at such assignment will be void without the prior written consent of the other party. For purposes of this Agreement, "assignment" will include use of the Software for benefit of any third party to a merger, acquisition and/or other consolidation by, with or of Customer, including any new or surviving entity that results from such merger, acquisition and/or other consolidation. However, the following will not be considered "assignments" for purposes of this Agreement: SunGard Public Sector's assignment of this Agreement or of any SunGard Public Sector rights under this Agreement to SunGard Public Sector's successor by merger or consolidation or to any person or entity that acquires all or substantially all of its capital stock or assets; and SunGard Public Sector's assignment of this Agreement to any person or entity to which SunGard Public Sector transfers any of its rights in the Software.

14. No Waiver. A party's failure to enforce its rights with respect to any single or continuing breach of this Agreement will not act as a waiver of the right of that party to later enforce any such rights or to enforce any other or any subsequent breach.

15. Choice of Law and Venue; Severability. Each party to this Agreement hereby agrees and acknowledges that venue and jurisdiction of any suit, right, or cause of action arising out of or in connection with this Agreement shall lie exclusively in either Williamson County, Texas or in the Austin Division of the Western Federal District of Texas, and the parties hereto expressly consent and submit to such jurisdiction. Furthermore, except to the extent that this Agreement is governed by the laws of the United States, this Agreement shall be governed by and construed in accordance with the laws of the State of Texas, excluding, however, its choice of law rules. If any provision of this Agreement is illegal or unenforceable, it will be deemed stricken from the Agreement and the remaining provisions of the Agreement will remain in full force and effect.

16. LIMITATIONS OF LIABILITY.

(a) LIMITED LIABILITY OF SUNGARD PUBLIC SECTOR. SUNGARD PUBLIC SECTOR'S LIABILITY IN CONNECTION WITH THE SOFTWARE, ANY SERVICES, THIS LICENSE OR ANY OTHER MATTER RELATING TO THIS AGREEMENT WILL NOT EXCEED THE ACTUAL AND DIRECT DAMAGES THAT ARE INCURRED BY CUSTOMER AS THE RESULT OF THE ACTS OR OMISSIONS OF SUNGARD PUBLIC SECTOR, NOT TO EXCEED THE FEE THAT CUSTOMER ACTUALLY PAID TO SUNGARD PUBLIC SECTOR FOR THE COMPONENT SYSTEM OR SERVICES GIVING RISE TO THE LIABILITY.

(b) EXCLUSION OF DAMAGES. REGARDLESS WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE OR OTHERWISE, IN NO EVENT WILL SUNGARD PUBLIC SECTOR BE LIABLE TO CUSTOMER FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, AND WHETHER OR NOT SUNGARD PUBLIC SECTOR HAS BEEN

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ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

(c) BASIS OF THE BARGAIN. CUSTOMER ACKNOWLEDGES THAT SUNGARD PUBLIC SECTOR HAS SET ITS FEES AND ENTERED INTO THIS AGREEMENT IN RELIANCE UPON THE LIMITATIONS OF LIABILITY AND THE DISCLAIMERS OF WARRANTIES AND DAMAGES SET FORTH IN THIS AGREEMENT, AND THAT THE SAME FORM AN ESSENTIAL BASIS OF THE BARGAIN BETWEEN THE PARTIES.

17. Compliance with Laws. In its performance of services hereunder, each party to this Agreement shall comply with all federal, state, and local laws, statutes, ordinances, rules and regulations, and the orders and decrees of any courts or administrative bodies or tribunals in any matter, including, without limitation, Worker's Compensation laws, salary and wage statutes and regulations, licensing laws and regulations, to the extent applicable

18. Gender, Number and Headings. Words of any gender used in this Agreement shall be held and construed to include any other gender, and words in the singular number shall be held to include the plural, unless the context otherwise requires. The headings and section numbers are for convenience only and shall not be considered in interpreting or construing this Agreement

19. Incorporation of Exhibits and Attachments. All of the Exhibits and Attachments, and Appendices referred to in this Agreement are incorporated by reference as if set forth verbatim herein.

20. Entity Status. By signature below, SunGard Public Sector certifies that SunGard Public Sector is duly authorized to transact and do business in the State of Texas

21. Relationship of the Parties. Each party to this Agreement, in the performance of this Agreement, shall act in an individual capacity and not as agents, employees, partners, joint ventures or associates of one another. The employees or agents of one party shall not be deemed or construed to be the employees or agents of the other party for any purposes whatsoever.

22. No Waiver of Immunities. Nothing in this Agreement shall be deemed to waive, modify or amend any legal defense available at law or in equity to Customer, its past or present officers, employees, or agents, nor to create any legal rights or claim on behalf of any third party, except as otherwise expressly provided in this Agreement. Customer does not waive, modify, or alter to any extent whatsoever the availability of the defense of governmental immunity under the laws of the State of Texas and of the United States.

23. Customer's Right to Audit. Subject to the provisions of this Agreement (including without limitation the confidentiality provisions hereunder), and SunGard Public Sector's prior written consent in each instance, which consent will not be unreasonably withheld, SunGard Public Sector agrees that Customer or its duly authorized representatives shall, until the expiration of three (3) years after final payment under this Agreement, have access to and the right to examine and photocopy any and all books, documents, papers and records of SunGard Public Sector which are directly pertinent to the services to be performed under this Agreement for the purposes of making audits, examinations, excerpts, and transcriptions. With regard to such audits, SunGard Public Sector agrees that Customer shall have reasonable access to all necessary SunGard Public Sector facilities and shall be provided adequate and appropriate work space in order to conduct audits in compliance with the provisions of this section, provided that, in each instance, Customer shall give SunGard Public Sector reasonable advance notice of intended audits, and the parties will work in good faith to agree on the particulars such that the audit does not unreasonably interfere with SunGard Public Sector's day to day business operations. Audits will not occur any more frequently than once in any twelve (12)-month calendar period.

24. Appropriation of Funds by Customer. Customer believes it has sufficient funds currently available and authorized for expenditure to finance the costs of this Agreement. SunGard Public Sector understands and agrees that the Customer's payment of amounts under this Agreement is contingent on the Customer receiving appropriations or other expenditure authority sufficient to allow the Customer, in the exercise of reasonable administrative discretion, to continue to make payments under this Agreement. If, despite Customer's efforts, sufficient funds are not appropriated and budgeted or are otherwise legally unavailable by any means whatsoever in any fiscal period for services payments due under this Agreement, then Customer will immediately notify SunGard Public

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Sector of such occurrence and SunGard Public Sector will notify Customer that SunGard Public Sector will cease providing the services effective on the last day of the fiscal period for which Customer's appropriations were received. Upon the cessation of such services, Customer will pay to SunGard Public Sector the fees for all services rendered through the effective date of such cessation, as follows: (i) if such services were rendered on a fixed fee basis, then Customer will pay SunGard Public Sector for such fixed fee services based upon the level of effort that SunGard Public Sector provided through the effective date of such cessation, as if such fixed fee services had instead been time-and-materials services, (ii) if such services were time-and-materials services, then Customer will pay SunGard Public Sector for such time-and-materials services based upon the applicable services rates provided in the attached Exhibit 1, multiplied by the number of person-hours of time-and-materials services that SunGard Public Sector expended on the time-and-materials services through the effective date of cessation, and (iii) for all reimbursable travel and living expenses incurred by SunGard Public Sector through the effective date of such cessation. Without limiting the foregoing, Customer represents and warrants to SunGard Public Sector that Customer has both appropriated and encumbered sufficient funds in Customer's current fiscal year (that is, the Customer's fiscal year in effect as of the Execution Date) to pay SunGard Public Sector the amounts provided in the attached Exhibit 1 as the license fee for the Software and the fees for acquisition of the third party and/or Pay Agency Products in accordance with the payment schedule set forth in the attached Exhibit 1.

25. **Texas Public Information Act.** To the extent, if any, that any provision in this Agreement is in conflict with Tex. Gov't Code 552.001 et seq., as amended (the "Public Information Act"), the same shall be of no force or effect. Furthermore, it is expressly understood and agreed that Customer, its officers and employees may request advice, decisions and opinions of the Attorney General of the State of Texas in regard to the application of the Public Information Act to any items or data furnished to Customer as to whether or not the same are available to the public. It is further understood that Customer's officers and employees shall have the right to rely on the written advice, decisions and opinions of the Attorney General, and that Customer, its officers and employees shall have no liability or obligation to any party hereto for the disclosure to the public, or to any person or persons, of any items or data furnished to Customer by a party hereto, in reliance of any written advice, decision or opinion of the Attorney General of the State of Texas.

26. **Successors and Assigns.** This Agreement shall be binding upon and inure to the benefit of parties hereto and their respective successors and assigns.

27. **Remedies:** Subject to the provisions herein, either party to this Agreement may avail itself of any and all remedies available at law or in equity and neither party hereto waives its right to do so.

28. **Entire Agreement.** This Agreement contains the entire understanding of the parties with respect to its subject matter, and supersedes and extinguishes all prior oral and written communications between the parties about its subject matter. Any purchase order or similar document which may be issued by Customer in connection with this Agreement does not modify this Agreement. No modification of this Agreement will be effective unless it is in writing, is signed by each party, and expressly provides that it amends this Agreement.

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EXHIBIT 1

Customer: **Williamson County, TX**

Delivery Address: **Williamson County, TX**
c/o: Williamson County ITS
301 S.E. Inner Loop Rd, Suite 105
Georgetown, TX 78626

SOFTWARE[1, 2]:

Qty	Part #	Component System	License Fee
		Computer Aided Dispatch	
1	CAD-T6	BASE COMPUTER AIDED DISPATCH SYSTEM 7 CAD License Tier 6	$ 92,950.00
12	CAD-CON	ADDITIONAL CAD CONSOLE LICENSE	70,200.00
1	CAD-MAP	FIRST CAD MAP DISPLAY AND MAP MAINTENANCE SOFTWARE LICENSE	7,500.00
18	CAD-MAPD	ADDITIONAL CAD MAP DISPLAY LICENSE	63,000.00
1	CAD-E911	E911 INTERFACE MODULE	6,500.00
1	CAD-MJ	MULTI-JURISDICTIONAL DISPATCH OPTION	4,500.00
19	MCT-AVL-CAD	CAD CLIENT AVL LICENSE	26,600.00
21	CAD-MRM	CAD RESOURCE MONITOR DISPLAY LICENSE WITH MAPS	31,500.00
1	CAD-PQA-LAW	LAW PROQA INTERFACE[1]	7,500.00
1	CAD-PQA-MED	MEDICAL PROQA INTERFACE[1]	7,500.00
1	CAD-PQA-FIR	FIRE PROQA INTERFACE[1]	7,500.00
1	CAD-INT-PG	SUNGARD OSSI S.INTERFACE TO PAGEGATE[1]	1,000.00
1	CAD-RS	CAD ROSTER MODULE	6,500.00
1	CAD-TDD	ZETRON MODEL 3030 TDD INTERFACE[1]	5,500.00
1	CAD-CAPLUS-T6	CRIME ANALYSIS PLUS	22,500.00
1	CAD-INT-CRY	CAD INTERFACE TO CRYWOLF[1]	7,500.00
1	CAD-RR	RIP AND RUN PRINTING/FAXING MODULE	6,500.00
1	CAD-INT-EMSCH	EMS CHARTS INTERFACE[1]	7,500.00
1	CAD-C2C	CAD 2 CAD	7,000.00
1	CAD-FIREHOUSE	FIREHOUSE RMS INTERFACE[1]	5,500.00
1	CAD-INT-PVI	CAD INTERFACE TO PICTOMETRY VISUAL INTELLIGENCE[1]	7,500.00
		Mobile Data Computing System	
1	MCT-BMS-T11	BASE MOBILE SERVER SOFTWARE UP TO 650 WORKSTATIONS - Required for MCT's.	76,850.00
450	MCT-CLIENT	MCT CLIENT - DIGITAL DISPATCH	164,250.00
450	MCT-MAP	MCT CLIENT - MAPS MCT Licenses are required to purchase this product.	33,300.00
1	MCT-AVL-HOST	AVL SERVER HOST LICENSE Required for AVL capability.	35,000.00
600	MCT-AVL-CLIENT	MCT CLIENT - AVL - 600 with MCT	33,000.00
1	MCT-INT-FHS	MCT INTERFACE TO FIREHOUSE[1]	7,500.00
1	MCT-SWI	STATE/NCIC MESSAGING SOFTWARE - Required for MCT/MFR.	20,000.00
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		Records Management System	
1	RMS-BASE-SITE	SITE LICENSE: BASE RECORDS MANAGEMENT SYSTEM - SITE LICENSE for All Named Agencies within County. If another agency joins the Williamson County system after contract execution they would need to purchase the approriate number of licenses needed for their agency	127,750.00
1	RMS-P2P	POLICE TO POLICE INTERNET DATA SHARING - SITE	0.00
1	RMS-INTELLIGENCE	INTELLIGENCE MODULE - SITE	7,500.00
1	RMS-P&E-SITE	PROPERTY AND EVIDENCE MODULE - SITE LICENSE	20,000.00
1	RMS-DOCSCAN SITE	DOCUMENT SCANNING AND STORAGE - SITE	10,000.00
1	RMS-BAR HOST-SITE	BAR CODING SERVER LICENSE - SITE LICENSE Required for Bar Code capability	9,500.00
6	RMS-BAR-CLIENT	BAR CODING HAND-HELD CLIENT LICENSE (EACH)	9,570.00
1	RMS-LINK-T6	LINK ANALYSIS MODULE - SITE	35,000.00
1	RMS-MAP-SITE	RMS MAP DISPLAY AND PIN MAPPING LICENSE - SITE LICENSE Required for RMS	20,000.00
1	RMS-MJ	MULTI-JURISDICTIONAL RMS OPTION - SITE LICENSE	5,500.00
1	RMS-CFS-SITE	CALLS FOR SERVICE MODULE SITE LICENSE	7,500.00
1	RMS-NTF-SITE	NOTIFICATION MODULE - SITE LICENSE	22,500.00
1	RMS-ACCIDENT-SITE	BASIC ACCIDENT MODULE - SITE LICENSE	8,500.00
1	RMS-QTRMSTR-SITE	QUARTERMASTER MODULE - SITE LICENSE	20,000.00
1	JMS-MS DISPLAY-SITE	MUGSHOT DISPLAY SOFTWARE LICENSE - SITE LICENSE	30,000.00
1	RMS-RPRF	RACIAL PROFILING MODULE - SITE LICENSE	5,000.00
1	RMS-SOFF	SEX OFFENDER MODULE - SITE LICENSE	15,000.00
1	RMS-RL- SITE	REMOTE LINEUP APPLICATION - SITE LICENSE	12,500.00
1	RMS-ANIMAL	ANIMAL CONTROL MODULE - SITE LICENSE	7,500.00
1	RMS-CA	CRIME ANALYSIS MODULE - SITE LICENSE	12,500.00
1	RMS-GANG	GANG TRACKING MODULE - SITE LICENSE	7,500.00
1	RMS-TRAIN-SITE	TRAINING MODULE - SITE LICENSE	12,500.00
1	RMS-RSW-SITE	RESIDENTIAL SECURITY WATCH MODULE - SITE LICENSE	7,500.00
1	RMS-ASSET-SITE	ASSET MANAGEMENT MODULE SITE LICENSE	8,500.00
1	RMS-CANINE	CANINE TRACKING MODULE - SITE LICENSE	5,500.00
1	RMS-PSD	PROFESSIONAL STANDARDS (INTERNAL AFFAIRS) MODULE	17,500.00
1	RMS-CIVIL-SITE	CIVIL PROCESSING MODULE - SITE LICENSE	26,000.00
1	RMS-PS-SITE	PAWN SHOP/PAWN WATCH - SITE LICENSE	12,500.00
1	RMS-GENPERM-SITE	GENERIC PERMIT MODULE - SITE LICENSE	8,500.00
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		Mobile - Field Based Reporting	
1	RMS-WIZ-BASE	ACCIDENT WIZARD BASE SERVER LICENSE Required for MFR Accidents	5,000.00
175	RMS-WIZ-CLIENT	ACCIDENT WIZARD WORKSTATION LICENSE Required for drawing accident scenes. MS Visio is required. Quoted in the Hardware/System Services quote.	15,750.00
175	MCT-MFR-CITATION	MFR CLIENT - CITATION	53,375.00
175	MCT-MFR-ACC	MFR CLIENT - ACCIDENT REPORTING	53,375.00
250	MCT-MFR-RACEPROF	MFR CLIENT - RACIAL PROFILING	24,250.00
250	MCT-MFR-OFF	MFR CLIENT - BASE INCIDENT/OFFENSE	121,250.00
1	MCT-MFR-REV-T11	REVIEW MODULE FOR FIELD REPORTING UP TO 450 WORKSTATIONS	35,000.00
350	MCT-MIS	LAN CLIENT LICENSE FOR MESSAGE SWITCH - Access to NCIC/TCIC Required for access to the message switch, TCIC/NCIC, communication to the MCT's, Approval of Field Reports.	63,280.00
50	MCT-MFR-MBLN-CLIENT	MFR CLIENT- MOBLAN VERSION	20,000.00
		Web Based Applications	
1	INT-OPSCAD	OPS CAD	25,000.00
1	INT-OPSRMS	OPS RMS	25,000.00
1	INT-P2C	POLICE 2 CITIZEN	15,000.00
		Subtotal	**$ 1,720,250.00**
1	DISCOUNT	DISCOUNT	$ (466,481.00)
		TOTAL LICENSE FEE	**$ 1,253,769.00**

Notes to Software Table:
[1] Interfaces only. Customer shall be responsible for obtaining the applicable software, hardware and system software from the appropriate third party vendor to which the interface relates

[2] Note: Mobiles applications do not include AVL hardware.

Software Escrow Fees: The amounts provided for in this Exhibit 1 are exclusive of the annual software escrow charges that Customer must pay directly to Iron Mountain in order to be named as an escrow beneficiary of the Source Code for the SunGard Licensed Programs pursuant to the Source Code escrow agreement (and specifically, in the "Preferred Beneficiary Acceptance Form" thereof) included as Exhibit 2 of the Agreement The first year fee of $700 is payable to SunGard Public Sector and is due on the Delivery Date and thereafter, applicable annual fee amounts will be billed by Iron Mountain (such amounts which will be due at the beginning of the applicable annual period in each instance), and should be remitted by Customer directly to Iron Mountain

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SERVICES[1, 2, 3, 4]:

Qty	Part #	Description	Training	Installation	Project Management	Professional Services	Implementation	Conversion
		CAD Implementation Services			$ 43,200.00			
1	CAD-PROJ-MGNT	CAD PROJECT MANAGEMENT		$16,100.00				
1	CAD-INST	BASE CAD SOFTWARE INSTALLATION					$ 16,000.00	
1	CAD-IMPL	BASE CAD SOFTWARE IMPLEMENTATION						$ 20,000.00
1	CAD-MAP-CONV	MAP BASED GEOFILE GENERATION				$ 2,400.00		
4	CAD-PROF-ADD	ADDITIONAL PROFESSIONAL SERVICES - CAD NRM - $600; CAD Roster - $600				2,800.00		
1	CAD-PROF-ADD	ADDITIONAL PROFESSIONAL SERVICES - CA Plus - $2,800	$ 4,800.00					
1	CAD-MNT-TRN	CAD MAINTENANCE TRAINING	3,600.00					
1	CAD-MAP-EDTRN	MAP EDITOR TRAINING	19,200.00					
4	CAD-USR-TRN	CAD USER TRAINING - 4 classes. Each class is 4 days.				7,350.00		
1	CAD-RVP	REQUIREMENTS VERIFICATION PLAN FOR CAD						
		MCT Implementation Services			39,600.00			
1	MCT-PROJ-MGNT	PROJECT MANAGEMENT SERVICES						
1	MCT-CLIENT-INST	INSTALLATION OF DIGITAL DISPATCHING CLIENT - $700 Firehouse Install , $700 Firehouse Interface, $1,400 Motion Client		2,800.00				
1	MCT-AVL-SERV	AVL SERVER INSTALLATION AND TRAINING		2,800.00				
1	MCT-SWI-INST	INSTALLATION OF BASE MESSAGE SWITCH		2,800.00				
1	MCT-SWI-IMPL	IMPLEMENTATION OF BASE MESSAGE SWITCH					1,400.00	
1	MCT-BMS-INST	INSTALLATION OF BASE MOBILE SERVER SOFTWARE		4,200.00				
1	MCT-IMPL	MOBILE IMPLEMENTATION SERVICES					7,000.00	
2	MCT-PROF-ADD	ADDITIONAL PROFESSIONAL SERVICES - MCT- 2 days				2,400.00		
3	MCT-TTT-TRN	MCT TRAIN THE TRAINER TRAINING - Classroom size is limited to 10 users 3 - 3 day classes for up to 30 total Williamson County "trainers".	10,800.00					
		Continued on next page						
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		RMS Implementation Services			76,800.00			
1	RMS-PROJ-MGNT	PROJECT MANAGEMENT FOR RMS		7,000.00				
1	RMS-INST	BASE RMS SOFTWARE INSTALLATION CHARGES					12,200.00	
1	RMS-IMPL	BASE RMS SOFTWARE IMPLEMENTATION CHARGES	4,800.00					
1	RMS-MNT-TRN	RMS MAINTENANCE TRAINING	19,200.00					
2	RMS-TTT-TRN	RMS TRAIN THE TRAINER TRAINING	69,600.00					
58	RMS-ADD-TRN	RMS ADD-ON MODULE USER TRAINING						62,000.00
1	RMS-DATACNV-ARL	DATA CONVERSION				7,350.00		
1	RMS-RVP	REQUIREMENTS VERIFICATION PLAN FOR RMS						
		MFR Implementation Services			43,200.00			
1	MCT-PROJ-MGNT	PROJECT MANAGEMENT SERVICES					2,800.00	
1	MFR-IMPL	IMPLEMENTATION FOR MOBILE FIELD REPORTING		2,800.00				
1	MFR-INST	INSTALLATION MOBILE FIELD REPORTING	1,200.00					
1	MFR-MNT-TRN	MOBILE FIELD REPORTING MAINTENANCE TRAINING - 1 day MFR Offense	14,400.00					
2	MFR-TTT-TRN	MOBILE FIELD REPORTING TRAIN THE TRAINER TRAINING						
1	MFR-ADD-TRN	MCT & MFR ADD ON MODULE USER TRAINING - 3- 1 day class MFR Accident, 3 - 1/2 day class MFR Arrest, 3 - 1/2 day class MFR Citations	7,200.00					
1	MFR-PROF-ADD	ADDITIONAL PROFESSIONAL SERVICES - MFR - 1 day			1,200.00			
1	MCT-RVP	REQUIREMENTS VERIFICATION PLAN FOR MFR/MCT			7,350.00			
45	MCT-USR-TRN	MCT USER TRAINING - 45 classes of MCT training Each class is a 1/2 day For training 450 users.	27,000.00					
25	MFR-USR-TRN	MOBILE FIELD REPORTING USER TRAINING - 25 classes for MFR training Each class is 2 days. Limited to 10 users per class.	60,000.00					
15	RMS-USR-TRN	RMS USER TRAINING	72,000.00					
		Web Based Applications Services			3,600.00			
1	INT-PROJ-MGNT	Project Management Services for Internet Applications		2,800.00				
1	INT-OPS-INST	OPCENTER INSTALLATION	1,200.00					
1	INT-OPS-TRN	OPCENTER TRAINING		4,200.00				
1	INT-P2C-INST	POLICE 2 CITIZEN INSTALLATION						
		OpCenter Web Application Server					1,400.00	
1	TCH-INSTALL-SERV	Implementation Services for Application Server						
		P2C Web Application Server					1,400.00	
1	TCH-INSTALL-SERV	Implementation Services for Application Server						
		Data Backup Solution					1,400.00	
1	TCH-INSTALL-BKUP	Implementation Services for Data Backup Solution						
		Property and Evidence Bar Coding Hardware					2,800.00	
4	TCH-INSTALL-BRCD	Implementation Services for Bar Coding Hardware						
		Quartermaster Bar Coding Hardware					1,400.00	
2	TCH-INSTALL-BRCD	Implementation Services for Bar Coding Hardware						
		Centralized Time Source					1,400.00	
1	TCH-INSTALL-NTCLK	Implementation Services for Spectracom NetClock Hardware						
		Third Party Hardware, Software and Services					8,400.00	
8	TCH-INSTALL-ONSITE	On-Site Installation for Application Servers						
		TOTAL SERVICES FEE:	$ 315,000.00	$45,500.00	$ 214,950.00	$ 22,300.00	$ 57,600.00	$ 82,000.00

Qty	Part #	Custom Modifications	Fee
		Standard Interfaces	
1	RMS-CUST-MOD	RMS CUSTOM MOD- Interface to Tyler Systems' Odyssey Court System.	$ 7,500.00
1	RMS-CUST-MOD	RMS CUSTOM MOD- Interface to eDocs Application	7,500.00
1	RMS-CUST-MOD	RMS CUSTOM MOD - Interface to Tyler Systems' Jail Mgmt System.	7,500.00
1	RMS-CUST-MOD	RMS CUSTOM MOD -The OSSI RMS/Leads Online Pawn Interface	7,500.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Interface to Tyler's Legacy RMS.	8,000.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Interface to Deccan's Live MUM and Wall Map Products.	20,000.00
1	RMS-CUST-MOD	RMS CUSTOM MOD - Interface to Tyler's Mugshot system	10,000.00
		CUSTOM MODIFICATION FEE for Standard Interfaces	$ 68,000.00

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Qty	Part #	Custom Modifications	Fee
		Custom Enhancements	
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Display non AVL units	$ 40,000.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Display ETA calculation for dispatched units	36,000.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Requery for Unit recommendation	36,000.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Routing and text to speech directions in MCT	44,000.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - CAD to CAD with AVL and Unit Status	84,000.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Color Code / Back-light most recent notes to call for service	3,200.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Hover over unit on map for information (information to be defined)	3,200.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Limit Rolodex contents by discipline / service	4,800.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - See any discipline resource responding to a common call for service on the mobile map as default setting	4,000.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Parse narrative for keyword and notify responders	24,000.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Tie SOP to nature code and responsible agency	4,000.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Support for cross-manned apparatus	24,000.00
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Line breaks and modification to narrative text display	4,000.00
		Subtotal	$ 311,200.00
1	DISCOUNT	DISCOUNT	$(311,200.00)
		CUSTOM MODIFICATION FEE for Custom Enhancements	0.00

Notes to Services Tables:

[1] Pricing is a "not to exceed" amount based on the Services set forth herein. The total amount that Customer will pay for these services (i.e., the "TOTAL SERVICES FEE") will change if additional services are necessitated by changes to the scope of the project, or if Customer chooses additional services, software, or hardware following the execution of this Agreement, or if Customer otherwise fails to reasonably cooperate with SunGard Public Sector and/or perform its responsibilities as reasonably required through the course of the project

[2] Travel and living expenses are additional and will be billed monthly as SunGard Public Sector renders the services Such travel and living expenses will be reimbursed in accordance with the provisions relating to direct and reimbursable expenses of the then-current Williamson County Budget Order, as amended and in effect at the time expenses were incurred. SunGard Public Sector's Travel and Expense will be invoiced on a monthly basis in arrears and due and payable as set forth in the Agreement

[3] Travel and Living Expenses for Services under this Supplement are estimated at $131,345.00 Notwithstanding anything to the contrary as may be provided, this price is a "not to exceed" amount based on the Services selected by Customer at the time of execution of this Agreement The amount listed above will change if additional services are necessitated by changes to the scope of the project, or if Customer chooses additional services, software, or hardware following the execution of this Agreement, or if Customer otherwise fails to cooperate with SunGard Public Sector and/or perform its responsibilities as reasonably required through the course of the project.

[4] Upon completion of development of these specified Custom Enhancements, SunGard Public Sector will incorporate each Custom Enhancement into the applicable Baseline Component System, to be maintained under SunGard Public Sector's Baseline Maintenance Program pursuant to the terms of the Software Maintenance Agreement.

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PAY AGENCY PRODUCTS[1,2]:

Qty.	Part #	Pay Agency Products	Hardware & Software	Services	Initial Annual Maintenance	
		CAD Application Server	$ 66,105.00			
1	HWR-STRA-APP-SAN	Fault Tolerant Application Server			$ 13,404.00	
1	HWR-STRA-MTC	Stratus Assured Availability Plus	0.00			
1	THP-MS-WINSVRENT-INC	Windows Server 2008 Enterprise Edition (Stratus)		$ 7,594.00		
1	TCH-STRA-JSTRT	Implementation Services for Stratus ftServer				
		RMS Application Server	36,103.49			
1	HWR-STRA-APP-SAN-AU	Fault Tolerant Application Server			9,885.06	
1	HWR-STRA-MTC	Stratus Assured Availability Plus	0.00			
1	THP-MS-WINSVRENT-INC	Windows Server 2008 Enterprise Edition (Stratus)		2,050.00		
1	TCH-STRA-STND	Implementation Services for Stratus ftServer				
		Message Switch Application Server	17,492.79			
1	HWR-STRA-MSG	Fault Tolerant Message Switch Server			5,977.01	
1	HWR-STRA-MTC-LV	Stratus Assured Availability Plus	0.00			
1	THP-MS-WINSVRSTD-INC	Windows Server 2008 Standard Edition (Stratus)		2,050.00		
1	TCH-STRA-STND	Implementation Services for Stratus ftServer				
		Property and Evidence Bar Coding Hardware	8,255.52			
4	HWR-P&E-HWRKIT	P&E Bar-Coding Kit				
		Quartermaster Bar Coding Herdware	4,127.76			
2	HWR-QMSTR-HWRKIT	Quartermaster Bar-Coding Kit				
		Centralized Time Source	6,643.33			
1	HWR-SPCTM-GPS31-O	Spectracom Centralized Time Solution	1,184.71			
1	HWR-SPCTM-PTENSE	Spectracom PresenTense Time Synch Software				
		Third Party Hardware, Software and Services	267.19			
1	THP-MS-VFP9	Microsoft Visual FoxPro 9.0	12,942.50			
250	HWR-MGTK-SWIPE1	Magtek MiniWedge Swipe Reader	565.00			
1	THP-PAGEGATE	PageGate Network Paging Software				$ 4,000.00
1	SHIPPING	SHIPPING (not to exceed)		27,000		
1	NETWORK ASSESSMENT	NETWORK ASSESSMENT		($27,000)		
1	DISCOUNT	DISCOUNT FOR NETWORK ASSESSMENT				
		Alarm Billing Software Solution	27,000.00			
1	THP-CRYWOLF-SERV	CryWolf Server License		9,800.00		
1	THP-CRYWOLF-INST	CryWolf Installation and Training		2,800.00		
1	THP-CRYWOLF-T&L	CryWolf Travel and Living	4,800.00			
1	THP-CRYWOLF-ASP	CryWolf Web ASPX Module License	$165,477.29	$ 24,294.00	$ 29,266.07	$ 4,000.00
		Pay Agency Products Totals				

Notes to Pay Agency Products Table:
[1]Governed by the Stratus Assured Availability Plus service agreement to be executed between Customer and Stratus Technologies.
[2]Governed by the Annual End User Software License and Maintenance Agreement to be executed between Customer and AOT Public Safety Corporation (CryWolf).

SUMMARY OF COSTS

Payment Schedule	Total Contract	Due Upon Delivery Date	As Incurred/ Delivered	Due on Completion	Due after kick-off	Due on Installation	Due after 1st user training	Due after CAD Go-Live	Due after RMS Go-Live	Due 30 days after final Component System Go-Live	Due on delivery
License Fees	$1,253,769.00	$ 1,253,769.00									
CAD Installation	16,100.00			$ 16,100.00							
MCT Installation	12,600.00			12,600.00							
RMS Installation	7,000.00			7,000.00							
MFR Installation	2,800.00			2,800.00							
Web Based Installation	7,000.00			7,000.00							
Project Management	214,953.00				$ 21,495.00	$42,990.00	$ 42,990.00	$ 42,990.00	$ 42,990.00	$ 21,495.00	
Professional Services	22,303.00				2,230.00	4,460.00	4,460.00	4,460.00	4,460.00	2,230.00	
Implementation	57,600.00				5,760.00	11,520.00	11,520.00	11,520.00	11,520.00	5,760.00	
Conversion	82,000.00			82,000.00							
Training	315,000.00			315,000.00							
Custom Modification fees (Standard interfaces)	68,000.00			68,000.00							$ 165,477.29
Pay Agency Hardware & Software	165,477.29										24,294.00
Pay Agency Services	24,294.00										29,266.07
Pay Agency Annual Maintenance	29,266.07										
Pay Agency Shipping	4,000.00		$ 4,000.00								
Source Code Escrow (first year)	700.00	$ 700.00									
Travel and Living (not to exceed)	131,345.00		131,345.00								
Grand Total	$2,434,231.36	$ 1,254,469.00	$135,345.00	$510,500.00	$ 29,485.00	$58,970.00	$ 58,970.00	$ 58,970.00	$ 58,970.00	$ 29,485.00	$ 239,037.36

APPLICABLE TAXES ARE NOT INCLUDED IN THIS EXHIBIT 1, AND, IF APPLICABLE, WILL BE ADDED TO THE AMOUNT IN THE PAYMENT INVOICE(S) BEING SENT SEPARATELY TO THE CUSTOMER.

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The amounts noted above shall be payable as follows based on a milestone, deliverables based schedule:

SunGard Public Sector License Fee:	100% on the Delivery Date.
Installation per module:	Due on completion.
Project Management, Professional Services Implementation Services:	10% due after kick-off 20% due after installation of the Component Systems 20% due after 1st user training 20% due on CAD Go-Live* 20% due on RMS Go-Live* 10% due 30 days after last Component System module Go-Live*

*Go-Live means the Component System is ready to be used with real data in a production (and not testing) mode.

Training Fees:	Due on completion of each training class.
Conversion Fees:	Due on completion.
Custom Modification Fees (for Standard Interfaces):	Due on completion
Pay Agency Products Hardware & Software Fee:	100% due on receipt of Proof of Delivery to SunGard Public Sector, or on delivery to Customer
Pay Agency Products Services Fee:	100% due on completion and/or delivery of the services
Pay Agency Products Initial Annual Maintenance (Stratus)	100% due on the date of delivery of the related Stratus product
Pay Agency Products Shipping Fee	Due as incurred.

1. SunGard Public Sector understands and agrees that it is the primary and sole point of contact for any design, configuration, programming, installation, testing, operation, maintenance, troubleshooting, repairs, and upgrade or enhancement to the Component System modules and the Custom Modifications being purchased and implemented through SunGard Public Sector by Williamson County, to the extent purchased under this Agreement.
2. SunGard Public Sector agrees and acknowledges that upon execution of this Agreement, Williamson County and SunGard Public Sector will work together in good faith on a priority basis as it relates to design, configuration, programming, installation, testing, operation, maintenance, troubleshooting, repairs, and upgrade or enhancement to the Component System modules and the Custom Modifications, being purchased and implemented by Williamson County. In return, Williamson County understands and agrees that SunGard Public Sector has the right to use Williamson County as a reference, demonstration location, or both, for advertising and validation purposes. Williamson County and SunGard Public Sector will work together in good faith on future product or module development endeavors and as such agrees and desires to be an "Alpha" and "Beta" test site for such developments for our testing and development environments. Production environment(s) shall not be part of any "Alpha" or "Beta" testing

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EQUIPMENT: Host(s) or client server configuration(s) and/or combinations of host(s) and client server configuration(s) within the United States of America for which SunGard Public Sector supports the Software Customer acknowledges that certain Component Systems of the Software may require specific host or client configurations. Customer, as soon as reasonably practicable, will provide a detailed written description of the Equipment so that SunGard Public Sector can confirm that it is a configuration on which SunGard Public Sector supports use of the Software

NOTICE: To use any of the Software, Customer must also obtain, install on the Equipment and maintain SunGard Public Sector-supported versions of certain software products and software/hardware peripherals. By this notice, SunGard Public Sector is advising Customer that Customer should consult with its SunGard Public Sector Professional Services representative to obtain a written listing of such necessary software products and software/hardware peripherals. General Project Conditions are as follows:

GENERAL PROJECT CONDITIONS

General Project Conditions - Applies to Entire Project

Item 1: This Agreement is based on the assumption that a Windows 2000 or higher Domain is already in place and functional If this is not the case, the Customer is required to provide all necessary equipment and services for such implementation.

Item 2: The Customer shall provide a certified TCP/IP network with all communications equipment and any other required components The cabling of this network, installation of punch down panels, hubs, routers, etc. will be the responsibility of the Customer Additionally, the Customer is responsible for acquiring software that is needed for monitoring and maintaining the network

Item 3: SunGard Public Sector always recommends the highest performance connection for all LAN and WAN connections. Listed below are SunGard Public Sector's recommendations in order of highest throughput:

a. 1 Gb CAT5 (LAN) or Fiber (WAN)
b. 100 Mb CAT5 (LAN) or Fiber (WAN)
c. 10 Mb CAT5 (LAN) or Fiber (WAN)
d. Line of Site Technology

Item 4: If applicable, all RMS Workstations must be connected to a 10 Mb/sec or faster TCP/IP LAN. SunGard Public Sector recommends a 100 Mb/sec Switched LAN for optimum performance.

Item 5: If applicable, all CAD Workstations must be connected to a dedicated 100 Mb/sec switched TCP/IP LAN

Item 6: The Customer is responsible for the physical placement of all CAD and/or RMS workstations and certifying that they are operational on the Customer's network SunGard Public Sector will load our CAD and/or RMS software on up to nineteen (19) CAD and ten (10) RMS workstations and train the Customer on the loading process

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Item 7: SunGard Public Sector's CAD Application Software interfaces with the E911 telephone switch via an RS-232 Serial Cable. The Customer must provide this cable (with accurate pin-outs) to connect their E911 ALI Controller's CAD Port to the SunGard Services Workstation's serial port. The maximum length of this cable is 50 feet. In the event that a single CAD Server is servicing multiple communication centers (one CAD Server and multiple E911 ALI sources), a SunGard Public Sector Services Workstation will be required for each PSAP for proper ALI functionality. The Customer must also provide SunGard Public Sector with accurate ALI interface data formats from their E911 Vendor. SunGard Public Sector understands and agrees E911 services, hardware, and software are provided by a third party; Capitol Area Council of Governments through a contract with AT&T. SunGard Public Sector will collaborate with these two entities to ensure E911 connectivity is appropriate and functional

Item 8: In acquiring SunGard Public Sector's Message Switch and Mobile Software, the Customer is responsible for all of the associated costs for wireless, WAN and LAN communication with the local provider/State/NCIC networks. This may include the following

i. Dedicated Line
ii Any encryption to meet State and FBI requirements
iii. DSU to State
iv. Any wireless carrier charges and setup
v. Any installation Charges
vi. Recurring charges or costs
vii. Surcharges by the State

Item 9: The Customer shall implement an Uninterruptible Power Supply (UPS) system for all servers and all CAD workstations. This can be at the machine level or at the site level. SunGard Public Sector recommends the use of an enterprise level Master UPS and external generator for full power backup

Item 10: SunGard Public Sector software is designed for use with laser jet printers for report output in order to utilize the wider margins available. Report output on non-laser printers (inkjet, dot-matrix, etc.) may be adequate, but is not guaranteed by SunGard Public Sector.

Item 11: Virtual Environment Platform

Infrastructure Overview.
The server hardware may be made up of physical servers, virtual servers (using VMware ESX), or a combination of the two, provided, however, that following conditions apply.

Customer and VMware are responsible for selecting the appropriate VMware application software and solution.

VMware supports a set of certified operating systems and hardware. Customer and VMware are responsible for any interactions and/or issues that arise at the hardware or operating system layer as a result of their use of VMware.

The use of a VMware virtual machine adds software overhead, which may impact performance or scalability. Any statements made by SunGard Public Sector on expected product performance on a hardware platform cannot be interpreted to apply to a virtual machine running on the same hardware platform. Customer must allocate at least an equivalent amount of virtualized resources to the OSSI systems in order to address performance issues. The VMware organization can provide information on how to tune your environment to maximize the performance within a virtual machine

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If a performance issue is reported, the VMware layer, as well as the software, will be suspect in the research. Any research required on the VMware performance will be the responsibility of the Customer.

SunGard Public Sector will use commercially reasonable efforts to investigate potential issues with OSSI software running in conjunction with VMware. Where issues are confirmed to be unrelated to the VMware software, SunGard Public Sector will support its software in a manner that is consistent with support provided when that software is running natively under the host operating system.

Required and/or optional software vendors may not support VMware software. These vendors may require the issue to be reproduced independently from VMware software.

Item 12: SunGard Public Sector shall deliver to customer prior to implementation of products and / or services described herein a detailed System Responsibility Document. This document shall contain sections that describe the responsibilities of parties involved in providing services, activities and / or products that materially contribute to the success of the project. Tentative parties include, but are not limited to, Williamson County and its subordinate business units, SunGard Public Safety, Capital Area Council of Government, ACS/Firehouse and other to be determined parties. SunGard shall list for each party those responsibilities which have been assigned to each or are the responsibility of each.

Item 13 Network Assessment: Prior to the installation of software products and hardware as defined in This Agreement, SunGard Public Sector shall complete an assessment of Williamson County's communications and computing network as described in Exhibit 4. SunGard Public Sector shall, where appropriate, make recommendations to Williamson County what additional infrastructure components (e.g., routers, switches, communication lines) are necessary to support the level of anticipated transactions and concomitant transaction response time to these transactions. Transaction is defined as "*an individual query or command made by the user to the system.*" Response time of defined as "*the initial query or command by the user and the subsequent response to that query or command to the user by the system*".

DESCRIPTIONS:

Component Systems and related Services

Part Number: CAD-T6
Description: BASE COMPUTER AIDED DISPATCH SYSTEM 7 CAD License
Tier 6
Long Description: Computer Aided Dispatch Includes:
- Single-Jurisdictional CAD for Police, Fire, and/or EMS
- Call Taking and Dispatching Function
- Tabular Geo-File Subsystem (without maps)
- Business and Sites Subsystem
- Unit Recommendation Subsystem
- Premise/Alert and Hotspots Subsystems
- Seven (7) Call Taker/Dispatcher Console Licenses

Part Number: CAD-CON
Description: ADDITIONAL CAD CONSOLE LICENSE
Long Description: An additional license, in addition to the number of console licenses in the base CAD system, is required for each call taker and dispatch console/workstation to operate SunGard Public Sector's CAD system

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Part Number: CAD-MAP
Description: FIRST CAD MAP DISPLAY AND MAP MAINTENANCE SOFTWARE LICENSE
Long Description: First OASIS Map Display and Map Maintenance Software License for a CAD Workstation Includes:
- Pin Mapping of Calls for Service Data
- Map Editing and Maintenance software (training not included)
- Map Display for One Workstation

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This does not include any GIS data, related attribute data, ortho photography or digitizing services. Should the Customer elect to maintain their maps with OASIS, they should use this license exclusively as a map editor and not as a CAD display license Therefore, another CAD Map Display license would be required for the first CAD workstation.

Part Number: CAD-MAPD
Description: ADDITIONAL CAD MAP DISPLAY LICENSE
Long Description: An additional license, in addition to the number of map console licenses in the base CAD system, is required for each additional call taker and dispatch console/workstation to display maps with SunGard Public Sector's CAD system Each license represents one workstation, not concurrent user

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Part Number: CAD-E911
Description: E911 INTERFACE MODULE
Long Description: The E911 Interface allows SunGard Public Sector's CAD to communicate to the E911 controller's ANI/ALI serial port

The Customer must provide an RS232/serial cable (with accurate pin-outs) from their E911 ANI/ALI controller's CAD port to the CAD server's serial port. The Customer must also provide SunGard Public Sector with accurate ANI/ALI interface data formats from their E911 vendor that defines the data stream characters and their stop and start positions

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Part Number: CAD-MJ
Description: MULTI-JURISDICTIONAL DISPATCH OPTION
Long Description: The multi-jurisdictional dispatch option allows SunGard Public Sector's CAD system to dispatch for multiple jurisdictions

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Part Number: MCT-AVL-CAD
Description: CAD CLIENT AVL LICENSE
Long Description: SunGard Public Sector's Automatic Vehicle Locator (AVL) software for the CAD workstation allows the communicator to view/track/find mobile units in the field. This product requires that the customer purchase maps

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Part Number: CAD-MRM
Description: CAD RESOURCE MONITOR DISPLAY LICENSE WITH MAPS
Long Description: CAD Resource Monitor (CRM) with maps is a limited read only version of CAD that allows the Customer to view CAD activity and various calls for service reports CRM requires that the workstation be connected to minimally a 100 MB LAN The quantity of one (1) means one workstation software license. To have this product with mapping functionality, base CAD maps must be operational with SunGard Public Sector's CAD System

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Part Number: CAD-PQA-LAW
Description: LAW PROQA INTERFACE
Long Description: SunGard Public Sector has developed an interface to ProQA's windows version of Fire Dispatch SunGard Public Sector does not include the license fees for the ProQA software because the Customer normally acquires ProQA application software direct from Priority Dispatch. Priority Dispatch also requires that all communicators be trained and certified on their ProQA product by a certified instructor

The Customer must acquire the training from Priority Dispatch. If the Customer already has ProQA, the Customer should verify that the ProQA release is compliant with SunGard Public Sector's supported release

ProQA software must be installed, tested and operational at all applicable workstations prior to SunGard Public Sector installing the CAD interface.

Part Number: CAD-PQA-MED
Description: MEDICAL PROQA INTERFACE
Long Description: SunGard Public Sector has developed an interface to ProQA's windows version of Medical Dispatch SunGard Public Sector does not include the license fees for the ProQA software because the Customer normally acquires ProQA application software direct from Priority Dispatch Priority Dispatch also requires that all communicators be trained and certified on their ProQA product by a certified instructor.

The Customer must acquire the training from Priority Dispatch If the Customer already has ProQA, the Customer should verify that the ProQA release is compliant with SunGard Public Sector's supported release

ProQA software must be installed, tested and operational at all applicable workstations prior to SunGard Public Sector installing the CAD interface.

Part Number: CAD-PQA-FIR
Description: FIRE PROQA INTERFACE
Long Description: SunGard Public Sector has developed an interface to ProQA's windows version of Fire Dispatch SunGard Public Sector does not include the license fees for the ProQA software because the Customer normally acquires ProQA application software direct from Priority Dispatch Priority Dispatch also requires that all communicators be trained and certified on their ProQA product by a certified instructor.

The Customer must acquire the training from Priority Dispatch. If the Customer already has ProQA, the Customer should verify that the ProQA release is compliant with SunGard Public Sector's supported release

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ProQA software must be installed, tested and operational at all applicable workstations prior to SunGard Public Sector installing the CAD interface

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Part Number: CAD-INT-PG
Description: SUNGARD OSSI S INTERFACE TO PAGEGATE
Long Description: SunGard Public Sector's interface to NotePage, Inc., PageGate software allows the CAD Paging Module to interface with the PageGate third party product PageGate allows multiple paging service providers This does not include the license fees (PageGate & ASCII Command Line interface) for the PageGate software

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Part Number: CAD-RS
Description: CAD ROSTER MODULE
Long Description: The CAD Roster Module interfaces CAD with user defined personnel rosters. CAD then automatically monitors these rosters and units roll on and off duty without dispatcher intervention

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Part Number: CAD-TDD
Description: ZETRON MODEL 3030 TDD INTERFACE
Long Description: The Zetron Model 3030 TDD Interface allows CAD to interface with the Zetron model 3030 TDD machine This allows the user to communicate directly with the caller from CAD

The Customer must purchase and install the Zetron hardware equipment The Customer is also responsible for obtaining the manufacturer recommended cables.

Part Number: CAD-CAPLUS-T6
Description: CRIME ANALYSIS PLUS
Long Description: Crime Analysis module that combines data from both OSSI CAD and OSSI RMS. CA Plus allows Crime Analysts to perform predictive future-crime analysis, identify high crime areas, pin-map events, and eliminate hours of research and mapping. Designed to download, view, and analyze incidents from CAD and RMS, Crime Analysis Plus features easy-to-use navigation, analysis tools, pattern librarian, and time slice function

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Part Number: CAD-INT-CRY
Description: CAD INTERFACE TO CRYWOLF
Long Description: This is a two way interface with the 3rd party CRYWOLF alarm product SQL CAD interfaces with CryWolf® Alarm Billing This interface will export alarm calls to CryWolf® for processing as well as build premise information in CAD for the purposes of notifying the Communicator of special alarm statuses defined inside of CryWolf®.

Part Number: CAD-RR
Description: RIP AND RUN PRINTING/FAXING MODULE
Long Description: The Rip and Run Module allows for remote call notification reports (network printing, faxing, and email) at Fire/EMS stations When units are dispatched, the station receives a Dispatch Report that includes (location, nature, x-streets, call taker notes, premise alerts, street notes, medical priority level, etc.) The customer can configure Rip and Run Module to send one Dispatch Report to each responding station or a Dispatch Report for each responding unit. When all units clear the call, each station dispatched will automatically receive a CAD Event Report containing the full radio and event log for the call

For printing, the Rip and Run Module requires each printer to be a network laser printer compatible with Windows 2000 or higher OS. Faxing requires a dedicated phone line, fax machine, and WinXP/WIN2003 faxing services. Emailing requires that the machine running the Rip and Run application be configured by the customer for Email support Stations can be configured for either network printing, faxing or emailed reports.

Part Number: CAD-INT-EMSCH
Description: EMS CHARTS INTERFACE
Long Description: The EMS Charts Interface allows OSSI CAD to send event data to the EMS Charts Patient Care Reporting System. OSSI CAD sends specific data elements to EMS Charts as they occur throughout the life of the CAD event. This process gives EMS Charts access to the most current CAD data relating to an event Pricing provided by SunGard is applicable to SunGard Data Systems only and specifically does not include any pricing proposed by any additional 3rd parties to implement the proposed solution.

Part Number: CAD-C2C
Description: CAD 2 CAD
Long Description: The C2C (CAD to CAD) module is designed to transfer events between two independent SunGard Public Sector CAD systems This is a powerful feature for a dispatch center that is handling an event and needs to route the event to another dispatcher center for action

In addition to call routing, other features of C2C include:

- Notification of completed transfer
- Notification of transferred call dispatched
- Notification of failed call transfer if the recipients C2C system is down
- Notification of Nature Code change by originating agency
- Transfer of remarks between C2C events.
- Relay of ProQA summary information (if used)
- Notification of ProQA response upgrades or downgrades

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As a result of the functionality listed above, C2C creates a virtual single site dispatch center allowing for calls to be routed and notes added as if everyone was using one CAD system

This product requires TCP/IP connectivity between the respective Customers This connectivity is the responsibility of each participating Customer. If a non-dedicated TCP/IP connection is chosen (i e internet connectivity), then a VPN solution is highly recommended for security reasons All firewall and VPN connectivity between the Customers are the responsibility of the participating Customers.

Part Number: CAD-FIREHOUSE
Description: FIREHOUSE RMS INTERFACE
Long Description: The Firehouse interface allows CAD to provide Firehouse software a one direction transfer of data for call incident number, units and associated times SunGard Public Sector's CAD creates tables within a specified directory which Firehouse may then import into their application. Firehouse application software does not provide any data to CAD

Part Number: CAD-INT-PVI
Description: CAD INTERFACE TO PICTOMETRY VISUAL INTELLIGENCE
Long Description: SunGard Public Sector supports interfacing with Pictometry® Visual Intelligence (PVI) mapping. This interface allows the Computer Aided Dispatch (CAD), CAD Resource Monitor (CRM), or Mobile Communications Terminal (MCT) to pass coordinate information to the PVI application. The PVI application then processes and displays the appropriate PVI color aerial photo's of the location The PVI application provides multiple oblique angle views of a specific location This means that the photos are shot at an angle instead of the traditional straight down photo The PVI application allows the user to measure and analyze any visual object in the PVI photo (homes, buildings, fire hydrants, etc) This information can then be used for strategic incident planning during a major event or for preplanning purposes.

Part Number: CAD-PROJ-MGNT
Description: CAD PROJECT MANAGEMENT
Long Description: CAD project management includes professional services from SunGard Public Sector for project coordination and project management. The project management fee also includes coordinating with the Customer's project manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the Customer.

Part Number: CAD-INST
Description: BASE CAD SOFTWARE INSTALLATION - $4,200 - Base Cad, $700 - E911, $1,400 - CA PLUS, $700 - RipRun, $350 - CAD Zetron TDD Interface, $1,400 - Cad2Cad, $350 - CryWolf, $700 - EMSCharts Interface,$350 - Firehouse, $1,400 - ProQA Medical, $700 - Interface to PageGate, $1,400 - ProQA Law, $1,400 ProQA Fire, $350 cad Roster Module, $700 CAD Interface to Pictometry.
Long Description: The CAD installation includes the installation of SunGard Public Sector's standard CAD application software on the Customer's server(s) This price includes the configuration of up to three (3) CAD workstations on the Customer's LAN for SunGard Public Sector's application software. SunGard Public Sector prefers the CAD server(s) to be shipped to SunGard Public Sector's office in High Point, NC to provide these services

Unless otherwise stated within the quote, the Customer will install and configure the operating system software (Windows 2000 or higher), install all 3rd party software (i.e. Veritas Open File Manager, PC Anywhere and FoxPro) on the respective file servers and workstations using SunGard Public Sector's setup configuration Customer is responsible for installation and configuration of the Local Area Network

SunGard Public Sector can provide an optional quote to provide the above listed services.

Part Number: CAD-IMPL
Description: BASE CAD SOFTWARE IMPLEMENTATION
Long Description: The CAD Implementation includes Quality Assurance, Audits, and Go Live Assistance.

Four (4) days of QA services to assist with the CAD implementation

Four (4) days to review Customer's data at SunGard Public Sector's office during the project Reviews occur at 10%, 50% and 90% of completion of the Customer building their CAD support files

Two (2) SunGard professionals (1 QA and 1 Technical Services) to be on-site for up to two (2) days when the base CAD System goes live as determined by the project plan.

Part Number: CAD-MAP-CONV
Description: MAP BASED GEOFILE GENERATION
Long Description: This service includes:
- Programming and consulting services to assist the customer in generating the initial CAD Geo-File centerline in SunGard Public Sector's proprietary (OASIS) format.
- Programming and consultation services to assist the customer in generating the initial polygon and general view layers in SunGard Public Sector's proprietary (OASIS) format.
- Programming and consultation services to assist the customer in generating an ortho photography layer. Ortho photographs are aerial pictures that can be displayed as a mapping layer. SunGard Public Sector will assemble the ortho tiles and create a reference database file that will be used by the SunGard Public Sector product line SunGard Public Sector will install the ortho's on the clients CAD Server Accepted ortho files formates are SID, TIFF, JPG and BMP The customer is responsible for providing ortho source files to SunGard Public Sector

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- SunGard Public Sector will perform three (3) detailed reviews of the customer's centerline data at SunGard Public Sector's office during project implementation The objective of this review is to identify suspicious data elements in the customer's centerline that may be of issue when used with CAD Examples include missing ranges, overlapping addresses, reversed ranges, etc The customer is provided with a summary report and supplemental Excel reports that help identify the suspicious data These audits are only a tool to be used by the customer and are not intended to be a substitute for customer data testing and verification Audits occur at 10%, 50% and 90% of project completion Additional requested audits are subject to additional professional charges

Special Notes
- SunGard Public Sector supports converting ESRI E00, ESRI Shape or MapInfo source data.

This service assumes the customer provides SunGard Public Sector all required GIS layers and associated data elements (attribute data) and that SunGard Public Sector is not required to provide any digitizing services. This is an estimate of the services needed, to determine the final conversion costs SunGard Public Sector would need to first evaluate the customer's GIS data.

- All delays in the project caused by defects of data will be the sole responsibility of the Customer. SunGard Public Sector shall not assume any liability for any and all errors associated with the converted GIS resources
- The customer is responsible to correct all errors and ensuring the accuracy of all GIS provided data.
- The customer is responsible to digitize all required map layers to support the public safety GIS-based CAD and RMS subsystems
- The customer is responsible for the validation of all map line work, attribute information and related data as well as providing resources to field verify all of the GIS data

NOTICE OF SUNGARD PUBLIC SECTOR'S DEPENDENCY ON CUSTOMER'S GIS DEPARTMENT:
SunGard Public Sector's ability to provide conversion services relating to Geographic Information System (GIS), maps or geographic analysis, etc is contingent on the Customer providing SunGard Public Sector with the resources and data defined in SunGard Public Sector's CAD Map Resource Guide that is
incorporated into this agreement as an Exhibit

The Customer shall provide SunGard Public Sector with a centerline file that contains the following: Block ranges (address ranges are required)
- Street names
- Street prefixes
- Street suffixes
- Jurisdiction/City Code
- X/Y Coordinate Pairs for each street segment (referred to as ARCS by ARCINFO)

The Customer is responsible for the accuracy of the street inventory and for the accuracy of all attribute data associated with street segments. Examples of such accuracy include:
- Missing streets
- Missing street segments
- Missing intersections
- Errors in street names, street prefixes, street type, etc

Part Number: CAD-PROF-ADD
Description: ADDITIONAL PROFESSIONAL SERVICES - CAD MRM - $600, CAD Roster - $600
Long Description: Services provided by SunGard Public Sector product or training specialists Services may include but are not limited to add-on module training, refresher training, system analysis, or consulting

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Part Number: CAD-PROF-ADD
Description: ADDITIONAL PROFESSIONAL SERVICES - CA Plus - $2,800
Long Description: Services provided by SunGard Public Sector product or training specialists Services may include but are not limited to add-on module training, refresher training, system analysis, or consulting

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Part Number: CAD-MNT-TRN
Description: CAD MAINTENANCE TRAINING
Long Description: Training for key personnel and system administrators (4-6 people max.) responsible for system configuration (including setting codes to reflect agency business practices) and maintenance Class duration = up to 4 days.

SunGard recommends scheduling this training at company headquarters in High Point, NC. If Customer requests on-site training, the Customer is responsible for setting up a suitable training environment following guidelines provided by SunGard

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Part Number: CAD-MAP-EDTRN
Description: MAP EDITOR TRAINING
Long Description: SunGard Public Sector will provide up to three (3) days of training at SunGard Public Sector's office in High Point, NC The training will include the updating and maintenance of the Customer GIS data, creation of polygons and map editor The Customer is responsible for travel and living expenses for their personnel to attend this training This training is for customers who will be using SunGard Public Sector's Map Editor as the primary application for maintaining maps

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Part Number: CAD-USR-TRN
Description: CAD USER TRAINING - 4 classes Each class is 4 days.
Long Description: Training for end-users (10 people max.) on base CAD Topics include navigation, call-processing, dispatching, searching, and reporting Class duration = up to days

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Part Number: CAD-RVP
Description: REQUIREMENTS VERIFICATION PLAN FOR CAD
Long Description: Requirements Verification Test plan development and delivery. This includes planning and related services.

Part Number: MCT-BMS-T11
Description: BASE MOBILE SERVER SOFTWARE UP TO 650 WORKSTATIONS - Required for MCT's.
Long Description: Server license of SunGard Public Sector's Mobile Server Software to support up to 150 Mobile Units registered on the Message Switch (not concurrent mobile users) Mobile Server processes all mobile inquiries to SunGard Public Sector's CAD and RMS databases

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Part Number: MCT-CLIENT
Description: MCT CLIENT - DIGITAL DISPATCH
Long Description: Workstation license for the application software for the mobile unit allows the unit to receive and transmit digital (silent) dispatching, car-to-car and car-to-console messaging, premises and call information, magstripe reading (where available), perform local, State and NCIC queries, and receive search information and mugshots from RMS
Any additional hardware must be purchased separately.

Part Number: MCT-MAP
Description: MCT CLIENT - MAPS
MCT Licenses are required to purchase this product
Long Description: Provides the ability for officers to view maps, automatically display the location of a CAD event, and view multiple layers of the same map available in CAD Maps also allow officers the ability to pin map mobile search results

This module is a prerequisite for SunGard Public Sector's Automatic Vehicle Locator (AVL) Module

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Part Number: MCT-AVL-HOST
Description: AVL SERVER HOST LICENSE
Required for AVL capability
Long Description: This is the CAD Server License of SunGard Public Sector's Automatic Vehicle Locator (AVL) software.

Part Number: MCT-AVL-CLIENT
Description: MCT CLIENT - AVL - 600 with MCT
Long Description: SunGard Public Sector's Automatic Vehicle Locator (AVL) software for the mobile computer allows the user to have a "moving map display" in the vehicle and transmit their location back to CAD. CAD users are able to display and track vehicles equipped with SunGard Public Sector's AVL

Part Number: MCT-INT-FHS
Description: MCT INTERFACE TO FIREHOUSE
Long Description: OSSI Visual MCT supports the ability to request Occupancy data from within the FireHouse® package. The objective of this interface is to give MCT units access to specific occupancy data stored in FireHouse Software® while responding to emergencies Units will be provided with critical real time preplan data while en route and on scene

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Part Number: MCT-SWI
Description: STATE/NCIC MESSAGING SOFTWARE - Required for MCT/MFR
Long Description: The Message Switch software includes a query interface from the SunGard Public Sector Application to the State computer system and to the FBI/NCIC system via the state system.

The Message Switch will allow for the following functions:

- Workstation-to-Workstation messaging
- State/NCIC query interface directly from the Data Entry window
- Automatic State/NCIC query on license plates from CAD
- Responses from the State will come back to the user in the message queue

The Message Switch must run on Windows 2000 Server or higher, not a Workstation, due to Client Access License limitations of the workstation. PC Anywhere and an external modem are required on the Message Switch server. The Message Switch supports basic State/NCIC queries. All State/NCIC data entry functions must be performed with state supplied software or technology.

Part Number: MCT-PROJ-MGNT
Description: PROJECT MANAGEMENT SERVICES
Long Description: Includes professional services from SunGard Public Sector for management oversight and coordination with the Customer's project management, SunGard Public Sector's internal resources and any third party vendors Includes coordinating with the Customer's Project Manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the Customer.

Part Number: MCT-CLIENT-INST
Description: INSTALLATION OF DIGITAL DISPATCHING CLIENT - $700 Firehouse Install , $700 Firehouse Interface, $1,400 Moblan Client
Long Description: Includes installation, configuration and testing of MCT and MFR modules

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Part Number: MCT-AVL-SERV
Description: AVL SERVER INSTALLATION AND TRAINING

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Long Description: One day on-site for installation and training of AVL. Training includes instruction for system administrators (4-6 people max) on setting up and maintaining AVL, as well as instruction for end-users (10 people max) on using the application

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Part Number: MCT-SWI-INST
Description: INSTALLATION OF BASE MESSAGE SWITCH
Long Description: Installation and setup of SunGard Public Sector's Base Message Switch application software.

The Message Switch must run on Windows 2000 Server or higher.

Part Number: MCT-SWI-IMPL
Description: IMPLEMENTATION OF BASE MESSAGE SWITCH
Long Description: One (1) day of technical services to configure for State Access and to conduct Maintenance Training.

Part Number: MCT-BMS-INST
Description: INSTALLATION OF BASE MOBILE SERVER SOFTWARE
Long Description: Installation of the base mobile server software includes configuration, setup, and testing on Customer's server for mobile applications Also includes the installation of the digital dispatch/Mobile Field Reporting application software on up to five (5) mobile computers

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Part Number: MCT-IMPL
Description: MOBILE IMPLEMENTATION SERVICES
Long Description: SunGard Public Sector technical services for MCT system/data verification after the system administrator training and the code tables are built This includes a SunGard Public Sector representative on site the day MCT goes live

Includes two (2) days of on-site Technical Services; two (2) days of QA testing prior to user training; and one (1) day of on-site go-live

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Part Number: MCT-PROF-ADD
Description: ADDITIONAL PROFESSIONAL SERVICES - MCT- 2 days
Long Description: Services provided by SunGard Public Sector product or training specialists. Services may include but are not limited to add-on module training, refresher training, system analysis, or consulting

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Part Number: MCT-TTT-TRN
Description: MCT TRAIN THE TRAINER TRAINING - Classroom size is limited to 10 users 3 - 3 day classes for up to 30 total Williamson County "trainers".
Long Description: Three (3) days of on-site training assistance designed to prepare agency training staff for conducting MCT User Training OSSI Training Specialist provides one (1) day of instruction on MCT followed by two (2) days of consulting, including observing and providing feedback to agency trainers.

Part Number: RMS-BASE-SITE
Description: SITE LICENSE: BASE RECORDS MANAGEMENT SYSTEM - SITE LICENSE for All Named Agencies within County If another agency joins the Williamson County system after contract execution they would need to purchase the appropriate number of licenses needed for their agency
Long Description: SunGard Public Sector's Client Server Version of RMS (requires Microsoft's Windows 2000 Server or higher) :

UPGRADE TO SITE LICENSE
INCLUDES SITE LICENSES FOR THE FOLLOWING MODULES:

RECORDS MGMT SYSTEM, RMS MAPS, NOTIFICATIONS, ACCIDENT MODULE, AND MUGSHOT DISPLAYS

Part Number: RMS-P2P
Description: POLICE TO POLICE INTERNET DATA SHARING - SITE
Long Description: SunGard Public Sector's OSSI Police to Police (P2P) application is a browser-based solution that enables public safety agencies to share information from their

Records Management System while maintaining complete control over their own RMS

Currently, this functionality includes:

Base Name Query
Base Incident Query
Base Pawn Query
Base Vehicle Query
Base Property Query
Mugshots with Line-ups
Basic first-level involvements plus detail page views of many involvements

Each Site must provide the following:

Each site must have a firewall that is approved by SunGard Public Sector.
Each site must have a constant Internet connection to a Windows 2000 Workstation or Server (minimum 256kbps Bandwidth), not a dial-up to host their data

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Each site must provide PCAnywhere access to the desktop of the server above for SunGard Public Sector to support via the Internet

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Part Number: RMS-INTELLIGENCE
Description: INTELLIGENCE MODULE - SITE
Long Description: The OSSI RMS Intelligence Module allows tracking of a master intelligence investigation and associate multiple activities associated with the master investigation Activity records accommodate activity types such as surveillances, drug buy/sales, etc. Each activity contains related names, vehicles, and master phone database entries Intelligence participates in the notification subsystem, system attachments, and the involvement subsystem Enhanced security exists hiding involvement summary from users not authorized to access the Intelligence module components

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Part Number: RMS-P&E-SITE
Description: PROPERTY AND EVIDENCE MODULE - SITE LICENSE
Long Description: Includes software to track and keep inventory of property stored in an evidence environment The software is bar code compliant; however, bar code software and hardware is not included

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Part Number: RMS-DOCSCAN SITE
Description: DOCUMENT SCANNING AND STORAGE - SITE
Long Description: Allows the Customer to scan documents using a TWAIN compliant scanner and store the image associated with the currently viewed SunGard Public Sector record The stored document will allow areas to be marked confidential and blocked from view and "sticky notes" may be added SunGard Public Sector will provide a list of recommended scanners at the request of the agency

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Part Number: RMS-BAR HOST-SITE
Description: BAR CODING SERVER LICENSE - SITE LICENSE
Required for Bar Code capability
Long Description: Bar-Coding Host allows client to communicate to host server and with the Property and Evidence module

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Part Number: RMS-BAR-CLIENT
Description: BAR CODING HAND-HELD CLIENT LICENSE (EACH)
Long Description: SunGard Public Sector's Bar-coding Client Software allows for the following business functions:
Batch processing, including transfers, dispositions, chain of custody transactions and inventory functions
License is per workstation.

Part Number: RMS-LINK-T6
Description: LINK ANALYSIS MODULE - SITE
Long Description: The Link Diagramming Analysis module allows investigators and crime analysts to construct and view diagrams of RMS data. Users of this module can easily export Names, Incidents, Vehicles, etc to a graph where the Link Analysis Engine optimizes the objects and their relationships for analysis and viewing While this module is tightly linked with RMS functionality, this tool can also act as a stand alone case analysis or brainstorming tool, placing valuable information in a structured format for presentation to others with better organization than manual methods

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Part Number: RMS-MAP-SITE
Description: RMS MAP DISPLAY AND PIN MAPPING LICENSE - SITE LICENSE
Required for RMS
Long Description: Provides the ability to pin map locations from SunGard Public Sector's PISTOL Records Management System searches and view multiple layers. Requires Mapping Geo-file generation and a license of the first map view This requirement may be filled by mapping from CAD

Part Number: RMS-MJ
Description: MULTI-JURISDICTIONAL RMS OPTION - SITE LICENSE
Long Description: This allows SunGard Public Sector's Records Management System to store and retrieve records for multiple jurisdictions using one server.

Part Number: RMS-CFS-SITE
Description: CALLS FOR SERVICE MODULE SITE LICENSE
Long Description: The Calls for Service Module allows users to enter and maintain calls for service events within the agency

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Part Number: RMS-NTF-SITE
Description: NOTIFICATION MODULE - SITE LICENSE
Long Description: The Notification module allows a user to create system rules that will notify a list of recipients when certain data related activities have occurred within RMS. Such activities might include a person viewing a record, changing a specific data element on a record, or a entering a new record into the system Along with an optional audible alert, notification 'hits' will be displayed on the recipients' desktop at login and at user defined intervals during the user session This module requires an additional day of training

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Part Number: RMS-ACCIDENT-SITE
Description: BASIC ACCIDENT MODULE - SITE LICENSE
Long Description: The Accident Module provides the ability to capture basic crash related data elements and crash diagrams from accidents and replicate the information to the state specific form for printing

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Part Number: RMS-QTRMSTR-SITE

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Description: QUARTERMASTER MODULE - SITE LICENSE
Long Description: The Quartermaster module facilitates tracking inventory maintenance for agency definable property items issued by the agency The module has both an inventory maintenance component and an ordering user interface allowing individual officers to request specific equipment needs Inventory items may include disposable (or issue- once items) such as t-shirts and other clothing items or returnable serialized property items such as weapons, bullet proof vests, etc The module utilizes bar code technology to facilitate the order filling process, generates reports on items at or below reorder point, tracks historical inventory issuance per item, and tracks preferred vendor information for each item

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Part Number: JMS-MS DISPLAY-SITE
Description: MUGSHOT DISPLAY SOFTWARE LICENSE - SITE LICENSE
Long Description: This allows the Customer to view mugshots and create line-ups

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Part Number: RMS-RPRF
Description: RACIAL PROFILING MODULE - SITE LICENSE
Long Description: The Racial Profile module allows officers to document required traffic stop information. Each agency's form for racial profile data collection may vary and must be approved by Product Management

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Part Number: RMS-SOFF
Description: SEX OFFENDER MODULE - SITE LICENSE
Long Description: This agency or state specific module allows for the registration and agency reports of sex offenders as defined by the local court it allows for various classification levels and various re-registration rules

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Part Number: RMS-RL- SITE
Description: REMOTE LINEUP APPLICATION - SITE LICENSE
Long Description: The OSSI Remote Lineup Application allows users to create an 8 Image Lineup within OSSI RMS and have the images and miscellaneous lineup information sent to a remote workstation/laptop to facilitate the lineup process while disconnected from the network Information about the lineup (witness/victim shown to, date/time shown, location, others present, etc.) is collected in conjunction with the lineup procedure. The witness/victim may interactively make their suspect selection or make no selection Results of the lineup may be transferred from the laptop back to RMS for archive purposes

Policies from the NC Actual Innocence Commission are enforced with this application.

Part Number: RMS-ANIMAL
Description: ANIMAL CONTROL MODULE - SITE LICENSE
Long Description: The Animal Control module allows for the collection of information related to the operations of the agency's Animal Control Division including tracking of events surrounding the capture or surrendering of an animal to the Animal Shelter. Information includes the ability to store narrative information and follow up tracking entries associated with the status and/or disposition of the animal. The application will allow for tracking of dangerous animal alerts at specific locations and allow for the storage of system attachments, including images of the animal when available. This module will have separately assigned security access within RMS. Summary reporting will be available to generate shelter statistics and manage the shelter population

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Part Number: RMS-CA
Description: CRIME ANALYSIS MODULE - SITE LICENSE
Long Description: The Crime Analysis Module provides the ability to pin map events from one or more OSSI RMS application modules simultaneously and identify high crime areas within defined geographic polygon regions This product includes several forecasting and time series tools These features will provide agencies with powerful investigative information that can save personnel hours and assist in identifying resource deployment strategies based upon historical events

Site license for Crime Analysis (pin mapping multiple modules, Time Analysis and ComStat).

Part Number: RMS-GANG
Description: GANG TRACKING MODULE - SITE LICENSE
Long Description: The Gang Tracking Module collects names and information associated with the various gangs including members, associates, and locations This module also has the capability to separately record gang activity and events

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Part Number: RMS-TRAIN-SITE
Description: TRAINING MODULE - SITE LICENSE
Long Description: The Training Module records employees' training history within the agency including courses taken, earned certifications including re-certification tracking, and earned titles

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Part Number: RMS-RSW-SITE
Description: RESIDENTIAL SECURITY WATCH MODULE - SITE LICENSE
Long Description: This module records residential establishments or other locations that need special monitoring. The results of officer's patrol activities are recorded for each special location Module interfaces with SunGard Public Sector's CAD System to notify Communicator of existing active Residential Security Check at a particular location

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Part Number: RMS-ASSET-SITE
Description: ASSET MANAGEMENT MODULE SITE LICENSE
Long Description: Enables an agency to enter and track equipment assignment and maintenance records

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Part Number: RMS-CANINE
Description: CANINE TRACKING MODULE - SITE LICENSE

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Long Description: This module is designed to collect information related to activities where a K-9 team has become involved This add-on module is available in RMS 5 0 and 8 0 versions
This module participates in the existing RMS security model allowing the customer to assign user access rights to the K-9 module. Multiple K-9 activities may be associated with one K-9 record The module will allow for collection of both "training" and "working" activities. "Working" activity is defined as non-training events where the K-9 team has become involved. The K-9 tracking module participates in the involvement subsystem by establishing involvements between a valid Incident report record and the K-9 record linked by a common case number. An involvement will also be created to the master location record associated with the K-9 activity. If a K-9 team checks multiple locations or dwelling where there are multiple hits, the K-9 officer will receive multiple case numbers for the activity In this case, multiple K-9 records will be created and each hit will be treated as a separate event

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Part Number: RMS-PSD
Description: PROFESSIONAL STANDARDS (INTERNAL AFFAIRS) MODULE
Long Description: The Professional Standards (Internal Affairs) module (PSD) allows the Customer to track civilian and sworn individuals involved in professional standard investigations The module allows categorization for all types of PSD investigations and provides specific data collection tools for Use of Force, Vehicle Pursuits, and Traffic Accidents involving departmental vehicles The module provides a high level of security, including the encryption of key data within the Customer's relational database.

Part Number: RMS-CIVIL-SITE
Description: CIVIL PROCESSING MODULE - SITE LICENSE
Long Description: The Civil Processing Module houses records of civil process paperwork. This includes entry and management of civil papers, assignments to officers, letters to responsible parties and the collection of fees, processing of charges for service, etc. While the module is not specific to each state, the module is so designed as to allow the user to select certain rules and procedures

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Part Number: RMS-PS-SITE
Description: PAWN SHOP/PAWN WATCH - SITE LICENSE
Long Description: Module to record pawned/bought property records from pawn shops in the jurisdiction. Pawn Watch is an add-on module that allows the Customer to create user defined 'watches' against existing and future pawn tickets entered from the Pawn Module These watches generate 'hit' reports notifying the requesting investigator of a Pawn Watch match

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Part Number: RMS-GENPERM-SITE
Description: GENERIC PERMIT MODULE - SITE LICENSE
Long Description: This module provides the ability to record application and status of various permits as applied for by citizens Module tracks payment of permits and enforces local agency policies for the issuance of permits

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Part Number: RMS-PROJ-MGNT
Description: PROJECT MANAGEMENT FOR RMS
Long Description: Includes professional services from SunGard Public Sector for management oversight and coordination with the Customer's project management, SunGard Public Sector's internal resources and any third party vendors Includes coordinating with the customer's project manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the customer.

Part Number: RMS-INST
Description: BASE RMS SOFTWARE INSTALLATION CHARGES
Long Description: Includes the installation of SunGard Public Sector's base RMS application software on the server This service also includes the configuration of up to five (5) RMS workstations for the RMS application software once on site and operational within the Customer's network SunGard Public Sector will train the system administrator on this procedure so that they are self-sufficient in this area and they can install the software on the remaining workstations.

Part Number: RMS-IMPL
Description: BASE RMS SOFTWARE IMPLEMENTATION CHARGES
Long Description: This includes Audit, Support during implementation, and Go Live Assistance.

Three (3) days to review Customer's data at SunGard Public Sector's OSSI office during the project Reviews occur at 10%, 50% and 90% of completion of the Customer building their RMS support files.

Two (2) days of QA support for assistance with implementation.

Two (2) SunGard professionals to be on-site for up to two (2) days when the base RMS System goes live as determined by the project plan

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Part Number: RMS-MNT-TRN
Description: RMS MAINTENANCE TRAINING
Long Description: Training for system administrators and key personnel (4-6 people max) responsible for system configuration (including setting codes reflecting agency business practices) and maintenance. Topics include selecting application settings and building code tables Class duration = up to 4 days

SunGard Public Sector recommends scheduling this training at company headquarters in High Point, NC. If Customer requests on-site training, the Customer is responsible for setting up a suitable training environment following guidelines provided by SunGard Public Sector

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Part Number: RMS-TTT-TRN
Description: RMS TRAIN THE TRAINER TRAINING
Long Description: Eight (8) days of on-site training and assistance designed to prepare agency training staff for conducting RMS User Training. OSSI Training Specialist provides 4 days of instruction on RMS followed by 4 days of consulting, including leading teachbacks and providing feedback to agency trainers.

Part Number: RMS-ADD-TRN
Description: RMS ADD-ON MODULE USER TRAINING -
Long Description: Training for Add-On OSSI RMS Modules to include:
10 - 1/2 day classes Accident,
2 - 1/2 day Calls For Service
2 - 1 day Prop/Evid
2 - 1 day Bar Client
4 - 1/2 day Link Analysis
10 - 1 day Notifications
Included with base RMS training - Mugshot Display
6 - 1/2 day Intelligence
2 - 1 day DocScan
Included with base RMS training - RacProf
3 - 1/2 day Sex Off
3 - 1 day Crime Analysis
2 - 1 day classes Quartermaster
3 - 2 day classes Remote Lineup
1 - 1 day class for Animal Control
2 - 1 day classes for Gang
3 - 1/2 day classes for Training module
2 - 1/2 day classes for Residential Security Watch
2 - 1/2 day classes for Asset Mgmt
1 - 1 day class for Canine
1 - 3 day class for Professional Standards
6 - 1 day class for Civil Process
2 - 1/2 day classes Generic Permits
2 - 1/2 day Pawn

Part Number: RMS-DATACNV-ANL
Description: DATA CONVERSION -

Module/Data Source	Price
Names (Person Names, Business Names, Scars Marks & Tattoos)	$10,000
Arrests (Adult, Juvenile)	$5,500
Incident (Associated Names, Property Vehicles and Narratives)	$10,000
Citation	$5,500
Accident	$5,500
Pawn	$3,000
Internal Affairs	$2,000
Property & Evidence	$5,000
Sex Offenders	$2,000
Premise History for CAD	$5,500
Calls for Service	$8,000
Total:	$62,000

Long Description: SunGard Public Sector has included a fixed amount to provide an analysis of the existing data and determine the feasibility and cost of the conversion. As a result of the analysis, SunGard Public Sector will provide a fixed cost based on time and materials plus reimbursement of travel and living expenses.

This fee is not for the actual data conversion

Part Number: RMS-RVP
Description: REQUIREMENTS VERIFICATION PLAN FOR RMS
Long Description: Requirements Verification plan development and delivery. This includes planning and related services

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Part Number: RMS-WIZ-BASE
Description: ACCIDENT WIZARD BASE SERVER LICENSE
Required for MFR Accidents
Long Description: This provides the Accident Drawing Wizard Server License. This module is required to provide the ability to use the wizard on any workstation, mobile or on the LAN

Part Number: RMS-WIZ-CLIENT
Description: ACCIDENT WIZARD WORKSTATION LICENSE
Required for drawing accident scenes
MS Visio is required Quoted in the Hardware/System Services quote

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Long Description: This provides the accident drawing wizard per workstation license Visio 2000 standard edition or higher is required on each workstation or laptop.

Part Number: MCT-MFR-CITATION
Description: MFR CLIENT - CITATION
Long Description: The Citation Module allows officers using SunGard Public Sector's Mobile product to capture data from the written state citation form. In some states, this Module does reproduce the state form and can print in the car

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Part Number: MCT-MFR-ACC
Description: MFR CLIENT - ACCIDENT REPORTING
Long Description: Allows officers using SunGard Public Sector's Mobile product to prepare traffic crash reports in the field Accident diagram capability may be added by purchasing SunGard Public Sector's crash wizard and Microsoft Visio

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Part Number: MCT-MFR-RACEPROF
Description: MFR CLIENT - RACIAL PROFILING
Long Description: The Racial Profile module has been developed for both MFR and RMS applications and allows officers to document required traffic stop information from their mobile computers, MobLAN or RMS Agencies may use any or all of these methods to record traffic stop data Each agency's form for racial profile data collection may vary and must be approved by Product Management

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Part Number: MCT-MFR-OFF
Description: MFR CLIENT - BASE INCIDENT/OFFENSE
Long Description: The Incident/Offence Module provides the ability for officers to enter Incident Reports, Supplement Reports and Field Contacts on the mobile unit Officers can also perform basic IBR or UCR edits on Incident Reports. The Module provides a notes field in each Module (Incident, Supplements and Field Contacts) to capture narrative.

Part Number: MCT-MFR-REV-T11
Description: REVIEW MODULE FOR FIELD REPORTING UP TO 450 WORKSTATIONS
Long Description: The Field Review Module allows officers to submit reports wirelessly (via the RF Network) for supervisor review The supervisor may then approve the report or deny the report and return the report (via the RF Network) to the officer for correction Once approved, the reports are wirelessly submitted to the agency's RMS

This module supports up to 150 Mobile Units registered in the Message Switch (not concurrent mobile users)

Part Number: MCT-MIS
Description: LAN CLIENT LICENSE FOR MESSAGE SWITCH - Access to NCIC/TCIC
Required for access to the message switch, TCIC/NCIC, communication to the MCT's, Approval of Field Reports.
Long Description: A client license is required for each CAD, RMS or JMS workstation connected to the Customer's LAN or WAN to access SunGard Public Sector's Message Switch

The Message Switch Client provides the following functions:
- Workstation-to-workstation messaging
- Mobile-to-workstation messaging (if mobile applications are licensed)
- SunGard Public Sector's standard State/NCIC queries

Part Number: MCT-MFR-MBLN-CLIENT
Description: MFR CLIENT- MOBLAN VERSION
Long Description: Provides the ability for the officer to enter Incident Reports, Supplement Reports, Field Contacts and Supervisory Review on the agency's RMS LAN. Officers can also perform basic IBR or UCR edits on Incident Reports The Module provides a notes field in each module (Incident, Supplements and Field Contacts) to capture the narrative and also provides spell check capability.

Part Number: MCT-PROJ-MGNT
Description: PROJECT MANAGEMENT SERVICES
Long Description: Includes professional services from SunGard Public Sector for management oversight and coordination with the Customer's project management, SunGard Public Sector's internal resources and any third party vendors. Includes coordinating with the Customer's Project Manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the Customer.

Part Number: MFR-IMPL
Description: IMPLEMENTATION FOR MOBILE FIELD REPORTING
Long Description: Two (2) days of QA services to test OSSI MFR.

Part Number: MFR-INST
Description: INSTALLATION MOBILE FIELD REPORTING
Long Description: Two (2) days of QA services to install and configure OSSI MFR Includes install and configuration of add on modules.

Part Number: MFR-MNT-TRN
Description: MOBILE FIELD REPORTING MAINTENANCE TRAINING - 1 day MFR Offense
Long Description: Training for system administrators and key personnel (4-6 people max.) responsible for system configuration (including setting codes reflecting agency business practices) and maintenance Topics include setting up the MFR application on the server and laptops, report submission and approval, and key interactions with RMS Class duration = up to 1 day

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Part Number: MFR-TTT-TRN
Description: MOBILE FIELD REPORTING TRAIN THE TRAINER TRAINING - 3 - 6 days classes for MFR Limited to 10 users per class For training a total of up to 30 Williamson County "trainers"
Long Description: Six (6) days of on-site training and assistance designed to prepare agency training staff for conducting MFR User Training OSSI Training Specialist provides three (3) days of instruction on MFR followed by three (3) days of consulting, including observing and providing feedback to agency trainers.

Part Number: MFR-ADD-TRN
Description: MCT & MFR ADD ON MODULE USER TRAINING – 3-1 day class MFR Accident, 3-1/2 day class MFR Arrest, 3-1/2 day class MFR Citations,
Long Description: Training for MCT and MFR Add-on Modules

Part Number: MFR-PROF-ADD
Description: ADDITIONAL PROFESSIONAL SERVICES - MFR - 1 day
Long Description: Services provided by SunGard Public Sector product or training specialists Services may include but are not limited to add-on module training, refresher training, system analysis, or consulting

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Part Number: MCT-RVP
Description: REQUIREMENTS VERIFICATION PLAN FOR MFR/MCT
Long Description: Requirements Verification plan for MCT including planning and related services.

Part Number: MCT-USR-TRN
Description: MCT USER TRAINING - 45 classes of MCT training. Each class is a 1/2 day. For training 450 users
Long Description: Training for end-users (10 people max) on base MCT. Topics include viewing and updating unit status information, searching, and messaging Does not include training on MFR Class duration = up to 4 hours

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Part Number: MFR-USR-TRN
Description: MOBILE FIELD REPORTING USER TRAINING - 25 classes for MFR training Each class is 2 days Limited to 10 users per class.
Long Description: Training for end-users (10 people max) on base MFR Topics include report submission and searching. Does not include training on MCT or crash wizard Class duration = up to 2 days

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Part Number: RMS-USR-TRN
Description: RMS USER TRAINING
Long Description: Training for end-users (10 people max) on base RMS Topics include navigation, data entry, searching, and reporting. Class duration = up to 4 days.

Part Number: INT-OPSCAD
Description: OPS CAD
Long Description: OpsCAD is a browser-based application that provides remote view-only access to the Customer s SunGard Public Sector Computer Aided Dispatch system. The application provides a secure method for the Customer to view open/active calls, available/active units, and search event history. If the Customer s SunGard Public Sector CAD system has maps, then the active calls can be displayed graphically on a remote map.

This application must run on a dedicated server with no other applications. Must include a server that has IIS 5 or above, minimum 1 GHz Processor, and minimum 512 MB RAM SunGard Public Sector's Technical department will provide server specs and pricing as needed.

Part Number: INT-OPSRMS
Description: OPS RMS
Long Description: OpsRMS is a browser-based application that provides remote view-only access to the Customer s SunGard Public Sector Records Management System The application provides a secure method for a Customer to search names, vehicles and incidents

This application must run on a dedicated server with no other applications Must include a server that has IIS 5 or above, minimum 1 GHz Processor, and minimum 512 MB RAM. SunGard Public Sector's Technical department will provide server specs and pricing as needed.

Part Number: INT-P2C
Description: Police 2 Citizen
Long Description: Police to Citizen (P2C) is an Internet based application for citizens to search information posted by the agency Citizens can search accident reports, view daily bulletin and missing persons, view the Customer's calendar of events, and report basic incidents. This application is easily customizable to the Customer's preference, allowing the agency to quickly change graphics and the information that is displayed on the portal

This application must run on a dedicated server with no other applications. Must include a server that has IIS 5 or above, minimum 1 GHz Processor, and minimum 512 MB RAM. SunGard Public Sector's Technical department will provide server specs and pricing as needed.

Part Number: INT-PROJ-MGNT
Description: Project Management Services for Internet Applications

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Long Description: Includes professional services from SunGard Public Sector for management oversight and coordination with the Customer's project management, SunGard Public Sector's internal resources and any third party vendors Includes coordinating with the customer's project manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the customer

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Part Number: INT-OPS-INST
Description: OPCENTER INSTALLATION
Long Description: Includes one day of installation for SunGard Public Sector s OpCenter application.

Part Number: INT-OPS-TRN
Description: OPCENTER TRAINING
Long Description: Training for end-users (up to 10 people) on OpCenter Topics include viewing CAD and/or RMS data Class duration = up to 1 day.

Part Number: INT-P2C-INST
Description: POLICE 2 CITIZEN INSTALLATION
Long Description: Includes the installation of SunGard Public Sector's Police to Citizen (P2C) application on the P2C server.

Part Number: JMS-BASE-100
Description: JAIL MANAGEMENT SYSTEM MODULE - 100 WORKSTATION
Long Description: Includes:

- On Line Booking (intake)
- Central Names Interface
- Automated Wants and Civil Checks
- Initial Inmate Screening - Medical and Suicide
- Risk Assessment
- Arrest Information
- Bond Information
- Property Management
- Integration with Mugshot System
- Inmate Tracking
- Court List Generation
- Scheduled Events Management (Court, Medical Appointment, etc.)
- Holds
- Facility Capacity Agency and Occupancy
- Inmate Cash Accounts
- Payment History
- Medical Cost Tracking
- Criminal History

Part Number: JMS-IPAC-MEDS
Description: HAND HELD PC MEDICINE DISPENSATION MODULE
Long Description: The JMS Medication Module can interface to a handheld device This interface allows downloading medication dispensing schedules to the handheld device. Jail personnel can then use the handheld device to record the results of dispensing medication as they are given anywhere in the facility The interface displays the inmate's image, full name and cell location as well as the medication name, dosage and dispensing instruction Once medications have been dispensed, the recorded information is uploaded into JMS and a permanent log of the transactions are created This interface saves data-entry man-hours and increases the quality of the log data.

This module requires Compaq`s IPAC model 3800 series or higher Unless noted within this quote, SunGard Public Sector has not included this device

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Part Number: JMS-COMMISSARY-100
Description: JAIL COMMISSARY - 100 WORKSTATION
Long Description: Jail Commissary Module allows a jail facility to maintain an internal commissary. This module keeps an inventory of items in the commissary "store " It adjusts the inmate's cash account for purchases made

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Part Number: JMS-STATE-LIVESCAN
Description: STATE LIVESCAN INTERFACE
Long Description: This is SunGard Public Sector's LiveScan (CardScan) interface module. This interface passes the arrest portion of the booking record from SunGard Public Sector's application software to the LiveScan (CardScan) device to eliminate redundant data entry. The LiveScan device must be on the local LAN, and based on state requirements, this may require the Customer to install a second NIC in the LiveScan device SunGard Public Sector has not included the cost for that card or service for the second NIC installation Listed below is an inventory of Customer's responsibilities:

Customer is responsible to provide network connection for the LiveScan device to the State Agency.

The Customer must verify that the LiveScan vendor has the LiveScan computer set up to receive demographics transfer. In most cases the LiveScan vendor charges for these services and for the associated interface software These are all the responsibilities of the Customer and are not included in this Proposal/Contract

Customer must be able to "ping" the LiveScan device on the Windows 2000, or higher, network prior to SunGard Public Sector delivering the LiveScan Interface Software

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Customer must provide a toll-free number, IP address, user login name and user password to access the LiveScan network using TCP/IP

Customer must provide all hardware, modem, PC, phone lines and any other required equipment or software to connect to the associated State Department for the LiveScan Interface

Customer must have completed and certified the above mentioned items Customer is responsible for all technical resources to meet these requirements

Customer must coordinate with the State departments to support these efforts and testing these interfaces

If multiple trips are required because the Customer or other involved party did not complete their tasks, the Customer will be required to reimburse SunGard Public Sector for the additional travel and living expenses

SunGard Public Sector is only providing SunGard Public Sector's software and related implementation services

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Part Number: JMS-HH-WATCH
Description: HAND HELD SPECIAL WATCH MODULE
Long Description: This module extends the usability of the JMS special watch module, allowing correction officers to record special watch observations away from a workstation With the handheld interface, special watch records can be downloaded to the handheld device. Once special watch observations are completed, they can be uploaded into the JMS special watch module observation log as permanent record.

This requires an approved Pocket PC device Please consult product management to determine approval of the specific Pocket PC device desired to be used.

Part Number: JMS-MUG-2
Description: SUBSEQUENT MUGSHOT CAPTURE STATION SOFTWARE
Long Description: Additional license of SunGard Public Sector's mugshot capture station application

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Part Number: JMS-MUG-1
Description: MUGSHOT CAPTURE STATION SOFTWARE
Long Description: This is the software that allows for the capturing and viewing of mugshots from one workstation SunGard Public Sector requires that this workstation is dedicated solely for mugshot capturing and no other software is loaded on the PC. SunGard Public Sector's specialized capture board is required. Sungard Public Sector recommends three-point lighting and 18% flat gray background that follow the FBI's new NIST standards. The Customer must additionally acquire a mugshot capture station from SunGard Public Sector

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Part Number: JMS-INT-VINE
Description: OSSI JMS VINE INTERFACE
Long Description: This interface allows participation in the nationwide VINE (Victim Information Notification Everyday) network Complete inmate records are sent to VINE on a schedule determined by the agency This timely reporting ensures the current inmate information is always available to the VINE program

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Part Number: RMS-POP-SITE
Description: PROBLEM ORIENTED POLICING MODULE - SITE LICENSE
Long Description: The Problem Oriented Policing Module is a knowledge based application which gives an agency the ability to collect and record data relating to Problem Oriented Policing activities. The types of activities to be recorded are varied but generally include directed patrols and service requests from citizens This module provides the ability to record the name of the citizen requesting action, the location of the activity, a description of the activity, the officer assigned to follow up on the request/assignment and actions taken by the officer. The module also provides search capabilities and the generation of follow up letters and/or emails to the requesting citizen

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Part Number: RMS-CRST-SITE
Description: CRIME STOPPERS MANAGEMENT MODULE -SITE LICENSE
Long Description: This module gives the ability to track narrative tip information as well as associate an unlimited number of master name records, and related vehicles, associated with the tip. The module interacts with SunGard Public Sector's standard involvement subsystem for names entered as a related name to the Crime Stoppers record.

The module also provides the following:
Ability to track payments made to Crime Stopper informants and track the number of cases that were cleared from a specific tip, including a breakdown of the number of felony and misdemeanor arrests made from the tip.
Ability to track which agency/unit the tip has been referred to for follow up
Ability to generate seven summary reports based upon Crime Stoppers data such as: Crime Stoppers Monthly Report, Crime Stoppers Referral
Listing, Summary by Nature of Call, etc

Part Number: RMS-FLMAINT-SITE
Description: FLEET MAINTENANCE MODULE SITE LICENSE
Long Description: This module is used to record and report on scheduled and sporadic maintenance done on the agency's vehicle fleet

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Part Number: RMS-PP-SITE
Description: PROBATION AND PAROLE MODULE - SITE LICENSE
Long Description: The Probation and Parole Module allows the Customer to enter and maintain probation and parole data within the agency.

Part Number: JMS-PROJ-MGNT
Description: PROJECT MANAGEMENT
Long Description: Includes professional services from SunGard Public Sector for management oversight and coordination with the Customer's project management, SunGard Public Sector's internal resources and any third party vendors Includes coordinating with the customer's project manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the customer.

Part Number: JMS-INST
Description: BASE JMS SOFTWARE INSTALLATION CHARGES - Base JMS- $2,800; Mugshot Installation- $1,400
Long Description: Includes the installation of SunGard Public Sector's base JMS application software on the server This service also includes the configuration of up to five (5) JMS workstations for the JMS application software once on site and operational within the Customer's network SunGard Public Sector will train the System Administrator on this procedure so that they are self-sufficient in this area and they can install the software on the remaining workstations.

Part Number: JMS-IMPL
Description: BASE JMS SOFTWARE IMPLEMENTATION CHARGES
Long Description: Includes testing, audit, and go-live assistance.

One (1) day for data audit.

Two (2) days for QA testing.

One (1) SunGard professional to be on-site for up to two (2) days when the base JMS System goes live as determined by the project plan

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Part Number: JMS-MNT-TRN
Description: JMS MAINTENANCE TRAINING
Long Description: Training for key personnel and system administrators (4-6 people max) responsible for system configuration (including setting codes to reflect agency business practices) and maintenance Class duration = up to 2 days

SunGard Public Sector recommends scheduling this training at company headquarters in High Point, NC. If Customer requests on-site training, the customer is responsible for setting up a suitable training environment following guidelines provided by SunGard Public Sector

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Part Number: JMS-TTT-TRN
Description: JMS TRAIN THE TRAINER TRAINING
Long Description: Six (6) days of on-site training and assistance designed to prepare agency training staff for conducting JMS User Training. OSSI Training Specialist provides 3 days of instruction on JMS followed by 3 days of consulting, including observing and providing feedback to agency trainers

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Part Number: JMS-ADD-TRN
Description: JMS ADD ON MODULE TRAINING - $600- Commissary, $600 MS Display, $600 Mugshot Capture Station, $600 - HH Watch, $600 - IPAC Meds
Long Description: Training for Add-On OSSI JMS Modules

Part Number: RMS-DATACNV-ANL
Description: DATA CONVERSION ANALYSIS ONLY
Long Description: SunGard Public Sector has included a fixed amount to provide an analysis of the existing data and determine the feasibility and cost of the conversion As a result of the analysis, SunGard Public Sector will provide a fixed cost based on time and materials plus reimbursement of travel and living expenses.

This fee is not for the actual data conversion

Part Number: RMS-ADD-TRN
Description: RMS ADD-ON MODULE USER TRAINING
2 - 1/2 day classes Crime Stoppers
3 - 1/2 day classes Fleet Maint
2 - 1/2 day classes for Probation and Parole
1 - 1/2 day class for Problem Oriented Policing
Long Description: Training for Add-On OSSI RMS Modules.

Custom Modifications – Standard Interfaces

Part Number: RMS-CUST-MOD
Description: RMS CUSTOM MOD- Interface to Tyler Systems' Odyssey Court System. An SOW would be needed and agreed upon before any development begins.
Long Description: An interface with Tyler's Odyssey Court System allowing import of new Warrant and Civil Process records from Tyler to SunGard's OSSI RMS As part of the import, Warrants and Civil papers will require name candidating to ensure

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duplicate names are not created Interface would facilitate transfer of Warrant Disposition and Civil Disposition back to Osyssey from RMS ***All costs provided by SunGard regarding new development or modifications are costs for SunGard Public Sector's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard Public Sector's pricing ***

RMS-CUST-MOD
Description: RMS CUSTOM MOD – Interface with eDocs Application- An SOW would needed and agreed upon before any development begins
Long Description: An allowance for custom modifications related to an Interface to the County's eDoc application. Functionality associated with the Interface will be documented in a mutually agreed upon statement of work. Allowance accounts for up to 37.5 hours of development services. Should the development effort exceed the allowance, SunGard will provide revised pricing above and beyond the allowance. ***All costs provided by SunGard regarding new development or modifications are costs for SunGard Public Sector's participation in the development Any Third Party costs required for the completion of the project have not been included in SunGard Public Sector's pricing ***

Part Number: RMS-CUST-MOD
Description: RMS CUSTOM MOD - Interface to Tyler Systems' Jail Mgmt System
View only access to Odyssey Jail System.
The interface will provide the ability to query a view within the Tyler Odyssey SQL database, created by Tyler, and display view results in a read only format within the OSSI RMS. Price does not include any pricing Tyler may require for their development. An SOW will be required
Long Description: ***All costs provided by SunGard regarding new development or modifications are costs for SunGard Public Sector's participation in the development Any Third Party costs required for the completion of the project have not been included in SunGard Public Sector's pricing ***

Part Number: RMS-CUST-MOD
Description: RMS CUSTOM MOD - OSSI RMS/Leads Online Pawn interface
Long Description: The is a one-way data exchange where data is imported into the OSSI RMS Pawn database from a designated directory on the Leads Online FTP server An import button is provided in the RMS Pawn Shop module to access an interface to select pawn files for import The interface connects to the Leads Online FTP site and downloads all pending import files to a specified directory on the RMS server Downloaded files are then deleted from the Leads Online FTP site The RMS user can select one or more files to process A pawn ticket record is created in the OSSI RMS Pawn module for each record in the import files An optional function is provided to candidate the name of the person pawning the item against the RMS master names database

Agencies wishing to use this Interface must contract with Leads Online to make pawn data available on the FTP server for download and obtain the necessary credentials to connect to the Leads Online FTP site. Configuration settings are provided to specify the FTP address, login name and password ***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: RMS-CUST-MOD
Description: Interface to Tyler's Legacy RMS
Long Description: - Interface to Tyler's Legacy RMS CAD will create and send a skeleton Record to the Tyler RMS ***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: CAD-CUST-MOD
Description: Interface to Deccan's Live MUM and Wall Map Products
Long Description: SunGard will develop an interface to Deccan's Live MUM product. SunGard will provide AVL unit locations to the Deccan products. When Deccan's product recommends a unit be moved to a different station and the user accepts this recommendation, Deccan will send this information to SunGard's OSSI CAD. The OSSI CAD will process this unit move transaction in the same way it would if the user performed the move transaction in CAD with the "MOVE" command. ***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development

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Part Number: RMS-CUST-MOD
Description: Interface to Tyler's Mugshot system
Long Description: An interface with Tyler's mugshot environment to facilitate transfer of mugshot images to the SunGard OSSI RMS environment. Tyler will expose a SQL view containing mutually agreed upon data elements and the mugshot image(s). Before importing images to RMS, the associated name record must be validated to ensure the name does not already exist in RMS If a name does not exist, a name will be created utilizing data provided by Tyler. Price does not include any pricing Tyler may require for their development. An SOW will be required ***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.***

Custom Modifications – Custom Enhancements

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - Display non AVL units
Long Description: SunGard will develop the ability to display non-AVL equipped units on the map These units will only appear on the map at the location of an event once their status is "arrived" or "available on scene". If the unit's status changes to another status other than Arrived or Available on Scene, the unit will disappear from the map The user will be able to move the non-AVL units on the map by putting the map in a special mode (separate from zoom/info/pan mode) that will allow the user to

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drag/drop the non-avl units that are arrived/on-scene. Non-AVL units will display in a different color on the map This functionality described will apply to non-AVL units only.
***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - Display ETA calculation for dispatched units
Long Description: SunGard will develop an estimated travel time calculation This calculation will be based on the distance to be travelled along with an approximate speed of travel for a unit There will be a default speed of travel for all units. In addition, the system administrator will be able to override the default speed of travel for specific units. The estimated travel time will be calculated and displayed for all recommended units on the unit recommendation form The other place that ETT will be calculated and displayed is when the unit summary information is displayed on the map (separate development item). For non-avl units, their current assigned station location will be used for calculations The ETT will only be available for geo-verified event addresses
***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - Requery for Unit recommendation
Long Description: SunGard will develop the ability for the system to automatically re-query the system for appropriate available units that have a lower estimated travel time The system administrator will be able to configure which nature codes and priority levels the automatic requery should trigger on The automatic requery would happen until the first unit arrives on scene. The automatic requery will happen at a system administrator defined frequency (ex every 20 seconds) When a closer unit is found, the system will prompt the dispatcher to swap the two units
***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - Routing and text to speech directions in MCT
Long Description: SunGard will develop a mobile routing feature that will utilize the local street centerline data on the mobile device. When a mobile unit is dispatched to an event a route will be generated from that unit's current AVL position to the location of the event (requires a geo-validated event address) Text directions can be viewed by clicking a button The user can click a button to have the Microsoft Text-to-Speech engine read the directions to the user.
Customer will be responsible for providing a properly built street centerline for the purposes of routing Lines should be properly noded at intersections to denote where turns can be made. Mobile will not provide routing to non-geoverified event addresses
***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - CAD to CAD with AVL and Unit Status
Long Description: SunGard will develop a Cad-2-Cad interface with Austin's TriTech CAD. This interface will utilize the TriTech XML specification for Cad-2-Cad This interface will support sending a copy of an event automatically based on call type and location, or manually on demand. When the event is created on the remote CAD system a confirmation will be posted to the call notes on the sending CAD system. When new notes are added to a linked call, the notes will be sent to the remote system (dependent on TriTech to support this functionality) Unit AVL and Unit status will be shared on linked events only

SunGard will add support for AVL and Unit Status information to be exchanged with other OSSI customers via the existing C2C product. Round Rock and Georgetown will be required to purchase the C2C interface and associated services on a separate contract in order for Williamson County to exchange C2C information with them.

SunGard will develop a Cad-2-Cad interface with Cedar Park's Visionair CAD This interface will utilize the TriTech XML specification for Cad-2-Cad. This interface will support sending a copy of an event automatically based on call type and location, or manually on demand. When the event is created on the remote CAD system a confirmation will be posted to the call notes on the sending CAD system. When new notes are added to a linked call, the notes will be sent to the remote system (dependent on Visionair to support this functionality) Unit AVL and Unit status will be shared on linked events only. This functionality and pricing assumes that Visionair will be willing to develop to the Tritech XML specification for Cad 2 Cad
Customer will be responsible for establishing a secure and reliable network connectivity (TCP/IP) with each of these 3 agencies. Some features described here may not be feasible with Tritech (Austin) or Visionair (Cedar Park). SunGard cannot guarantee these other vendors will support all the functionality listed above Any charges required by Tritech or Visionair will be the responsibility of their respective agencies (Austin/Cedar Park).
***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - Color Code / Back-light most recent notes to call for service
Long Description: SunGard will develop a system configuration setting (affects all users) that will cause an extra carriage return to be added at the end of each call note item to provide better separation.
***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - Hover over unit on map for information (information to be defined)

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Long Description: SunGard currently provides the ability to CTRL+Right Click a unit while the map is in zoom mode, or just Right Click a unit while the map is in Info mode This brings up unit summary window that shows the following data elements: Unit Code, Last AVL location receive date/time, current status, event location (if on an event), names of personnel assigned to unit, closest street address to current unit AVL location. This functionality will be enhanced to also display the nature code of the event the unit is current assigned to In addition, the estimated travel time from the current location will display if the unit is AVL equipped and they are enroute to a geo-verified event location.
Requires that the Estimated Travel Time feature (separate line item) be developed prior to putting ETT on this unit summary info form.
***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - Limit Rolodex contents by discipline / service
Long Description: SunGard will add a privacy checkbox to the existing phone directory module within CAD. When this checkbox is checked on a record, all phone numbers for that record will be blocked for mobile unit queries and will display as XXX-XXX-XXXX This privacy field will only affect the phone numbers displayed in mobile phone directory query results
All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - See any discipline resource responding to a common call for service on the mobile map as default setting
Long Description: Currently the mobile map can display an AVL snapshot that shows other units of the same service. SunGard will modify this feature to also include any AVL equipped units that are dispatched to the same event (including linked events) regardless of their service

***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - Parse narrative for keyword and notify responders
Long Description: SunGard will develop the ability for a system administrator to define words/phrases that will trigger a visual and audible alert when a digital dispatch message is received that contains one of these words/phrases This visual/audible alert will play when the initial digital dispatch is received and when additional dispatch updates are received Note that when a digital dispatch is sent the first 4 note items are the only ones sent to the mobile. The user has to click the view notes button to request all notes for an event in cases where there are more than 4 notes Therefore, only the portion of notes sent to the mobile will be eligible for this parsing/alerting
All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - Tie SOP to nature code and responsible agency
Long Description: SunGard will add a SOP override field at the nature/agency level. If this field is populated, that SOP will be used instead of the SOP specified at the nature level
***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development Any Third Party costs required for the completion of the project have not been included in SunGard's pricing ***

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - Support for cross-manned apparatus
Long Description: SunGard will develop a feature that will allow multiple units to be linked to each other This linking will denote that the units are participating in a cross manning When one of these cross manned units is dispatched to an event, the other linked units are automatically put in an out of service status A CAD or Mobile user will be required to manually put the units back in service.
All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Part Number: CAD-CUST-MOD
Description: CAD CUSTOM MODIFICATIONS - Line breaks and modification to narrative text display
Long Description: SunGard will add line breaks to the ProQA summary information The CAD system will parse the ProQA summary and detect sentences and add line breaks at the end of the sentence so they will list in an easier to read format
All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

Pay Agency & Pay Agency related SunGard Public Sector services

Part Number: HWR-STRA-APP-SAN
Description: Fault Tolerant Application Server
Long Description: Stratus ftServer 4500 (SAN Attached)
- 2-way DMR Intel® Quad-Core Xeon™ 2 00GHz CPU
- Redundant Power Supply
- 8 GB Redundant Memory

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- (2) 146GB 15K RPM SAS Disk Drive (Mirrored OS)
- (2) 4Gb 1-port Fibre Channel Adapter for EMC
- (2) ftServer Dual-Port 10/100/1000 Base-T Ethernet PCI Adapter
- IO Expansion Option for PCI-Express
- Fault-Tolerant ASN Attach Kit
- ftServer Slimline DVD-ROM Drive
- ftServer Power Cable Pair 120 VAC/15 A Plug Type NEMA 5-15

Stratus ftScalable External Disk Array
- (1) ftScalable Storage RAID Shelf
- (1) ftScalable Storage Expansion Shelf
- (24) 146GB 15K RPM SAS Disk Drive (Data Storage)
- ftScalable Storage Configuration Module

Part Number: HWR-STRA-MTC
Description: Stratus Assured Availability Plus
Long Description: The Assured Availability Plus ftService includes 24x7 Support of both hardware components and the Windows 2008 Operating System This is a 1 Year support agreement that is renewed annually.

Part Number: THP-MS-WINSVRENT-INC
Description: Windows Server 2008 Enterprise Edition (Stratus)
Long Description: Windows Server 2008 Enterprise Edition is included in the purchase of a Stratus ftServer This also includes 25 Windows Server 2008 CALs

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Part Number: TCH-STRA-JSTRT
Description: Implementation Services for Stratus ftServer
Long Description: ftServer JumpStart Installation and Rack Mounting for the Stratus ftServer 4500
Includes the Stratus Active Upgrade technology.
Includes the ftScalable Storage On-Site Array Configuration Service

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Part Number: HWR-STRA-APP-SAN-AU
Description: Fault Tolerant Application Server
Long Description: Stratus ftServer 4500
- 2-way DMR Intel® Quad-Core Xeon™ 2.0GHz CPU
- Redundant Power Supply
- 8GB Redundant Memory
- (2) 146GB 15K RPM SAS Disk Drive (Mirrored OS)
- (2) ftServer Dual-Port 10/100/1000 Base-T Ethernet PCI Adapter
- (2) 1-port PCIe Fibre Channel HBA for EMC
- Fault-Tolerant ASN Attach Kit
- DVD-ROM Drive
- ftServer Power Cable Pair 120 VAC/15 A Plug Type NEMA 5-15

Part Number: HWR-STRA-MTC
Description: Stratus Assured Availability Plus
Long Description: The Assured Availability Plus ftService includes 24x7 Support of both hardware components and the Windows 2003 Operating System. This is a 1 Year support agreement that is renewed annually

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Part Number: THP-MS-WINSVRENT-INC
Description: Windows Server 2008 Enterprise Edition (Stratus)
Long Description: Windows Server 2008 Enterprise Edition is included in the purchase of a Stratus ftServer This also includes 25 Windows Server 2008 CALs.

Part Number: TCH-STRA-STND
Description: Implementation Services for Stratus ftServer
Long Description: ftServer Standard Installation and Rack Mounting for the Stratus ftServer

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Part Number: HWR-STRA-MSG
Description: Fault Tolerant Message Switch Server
Long Description: Stratus ftServer 2600
- 1-way DMR Intel® Quad-Core Xeon™ 2 0GHz CPU
- Redundant Power Supply
- 4GB Redundant Memory
- (2) ftServer 146 GB 15K RPM SAS Disk Drive (Mirrored OS/Data)
- (2) ftServer Single port 10/100/1000 Base-T Ethernet PCI Adapter
- IO Expansion Option for PCI-Express
- Advanced ASN Attach Kit (VTM Module)
- ASN Serial Modem
- ftServer slimline CD-ROM
- ftServer Power Cable Pair 120 VAC/15 A Plug Type NEMA 5-15

Part Number: HWR-STRA-MTC-LV
Description: Stratus Assured Availability Plus

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Long Description: The Assured Availability Plus ftService includes 24x7 Support of both hardware components and the Windows 2003 Operating System This is a 1 Year support agreement that is renewed annually

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Part Number: THP-MS-WINSVRSTD-INC
Description: Windows Server 2008 Standard Edition (Stratus)
Long Description: Windows Server 2008 Enterprise Edition is included in the purchase of a Stratus ftServer This also includes 25 Windows Server 2008 CALs.

Part Number: TCH-STRA-STND
Description: Implementation Services for Stratus ftServer
Long Description: ftServer Standard Installation and Rack Mounting for the Stratus ftServer

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Part Number: TCH-INSTALL-SERV
Description: Implementation Services for Application Server
Long Description: SunGard Public Sector's OSSI Implementation Services include:
- Server Hardware Configuration and initialization
- Installation and configuration of Windows Operating System
- Installation and configuration of Microsoft SQL Server database software
- Hardware Ownership Transfer

All Application Servers referenced in this Agreement shall be shipped to SunGard Public Sector's offices in High Point, NC. SunGard Public Sector will install and configure all software on the Application Server per the contract agreement The server will then be shipped to the Customer's site for final implementation per the contract

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Part Number: TCH-INSTALL-SERV
Description: Implementation Services for Application Server
Long Description: SunGard Public Sector's OSSI Implementation Services include:
- Server Hardware Configuration and initialization
- Installation and configuration of Windows Operating System
- Installation and configuration of Microsoft SQL Server database software
- Hardware Ownership Transfer

All Application Servers referenced in this Agreement shall be shipped to SunGard Public Sector's offices in High Point, NC SunGard Public Sector will install and configure all software on the Application Server per the contract agreement The server will then be shipped to the Customer's site for final implementation per the contract

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Part Number: TCH-INSTALL-BKUP
Description: Implementation Services for Data Backup Solution
Long Description: Installation of the Data Backup Solution components

The Data Backup Solution is to be installed on a customer designated backup server. SunGard Public Sector recommends using a domain controller or a file and print server and not a SunGard Public Sector OSSI Application server

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Part Number: HWR-P&E-HWRKIT
Description: P&E Bar-Coding Kit
Long Description: Property and Evidence Barcode Scanning Soluiton
- (1) Unitech PA500 Windows Mobile PDA with Barcode Scanner
- (1) Unitech PA500 Device Cradle
- (1) Symbol LS-2208 Handheld USB Wedge Scanner
- (1) Sato Model CX400TT Thermal Transfer Label Printers with Paper
- (1) Topaz Systems SignatureGem LCD 4X3 Signature Pad

Part Number: TCH-INSTALL-BRCD
Description: Implementation Services for Bar Coding Hardware
Long Description: Installation and configuration of 20 SunGard Public Sector OSSI Bar Coding Hardware kits

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Part Number: HWR-QMSTR-HWRKIT
Description: Quartermaster Bar-Coding Kit
Long Description: Quartermaster Barcode Scanning Soluiton
- (1) Unitech PA500 Windows Mobile PDA with Barcode Scanner
- (1) Unitech PA500 Device Cradle
- (1) Symbol LS-2208 Handheld USB Wedge Scanner
- (1) Sato Model CX400TT Thermal Transfer Label Printers with Paper
- (1) Topaz Systems SignatureGem LCD 4X3 Signature Pad

Part Number: TCH-INSTALL-BRCD
Description: Implementation Services for Bar Coding Hardware
Long Description: Installation and configuration of 10 SunGard Public Sector OSSI Bar Coding Hardware kits

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Part Number: HWR-SPCTM-GP931-O
Description: Spectracom Centralized Time Solution
Long Description: Spectracom GPS Command Center Package GP931-OCXO
- NetClock/GPS Master Clock 9383

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- OCXO Oscillator for GPS Back-up
- GPS Antenna 8225
- Antenna Surge Protector 8226
- Cable to Antenna 100' CAL7100
- TimeView 400 Display Clock 8177
- (2) TimeTaps 8179T
- 100' RS-485 Station Cable CW04100

Part Number: HWR-SPCTM-PTENSE
Description: Spectracom PresenTense Time Synch Software
Long Description: Windows Network Time Management Software Upgrades and enhances the W32Time Service for Windows 2003/2000/XP PC's. This package combines the following products for organizations on one LAN with unlimited seats: (1) s-ntp-ptc-10 PresenTense Time Client NT site license, (1) s-ntp-lta-02 Lan Time Analyzer unlimited clients, and (1) s-ntp-pts-01 PresenTense Time Server One license copy is needed per LAN in the same postal address.

Part Number: TCH-INSTALL-NTCLK
Description: Implementation Services for Spectracom NetClock Hardware
Long Description: Services for installation and configuration of the Spectracom NetClock System. The NetClock hardware will be shipped to SunGard Public Sector for initial configuration and then shipped to the Customer for onsite installation Onsite installation includes administrator training on how to manage the system.

The installation of the NetClock antenna, TimeView Display Clock and cabling are the responsibility of the Customer and are not included in these services

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Part Number: THP-MS-VFP9
Description: Microsoft Visual FoxPro 9.0
Long Description: This program allows modification of existing SunGard Public Sector OSSI applications and databases, including data when necessary. It is a core piece of the SunGard Public Sector OSSI support package

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Part Number: HWR-MGTK-SWIPE1
Description: Magtek MiniWedge Swipe Reader
Long Description: MagTek USB Magstripe Swipe Card Reader for in car MCT use to swipe Operator s License in States that use a mag-stripe system

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Part Number: THP-PAGEGATE
Description: PageGate Network Paging Software
Long Description: PageGate Software is a third party product provided by NotePage, Inc , that allows for multiple paging service providers to be used with SunGard Public Sector's OSSI CAD Paging Module This package includes a 5,000 users license and the command Line ASCII Front End

The Customer is responsible for the following:
- Providing a Com Port with modem and a dedicated phone line
- Paging providers must support TAPI protocol
- Obtain paging service from one or more providers
- Obtain the access numbers for sending alpha pages to the different paging providers
- Verifying TAPI protocol support from all page providers
- Build and configure all pagers inside of PageGate
- Build and configure pagers with units in CAD
- Consideration to group paging should be considered to reduce paging time

SunGard Public Sector is not responsible for the warranty or maintenance of this product The manufacture's warranty applies.

Part Number: TCH-INSTALL-ONSITE
Description: On-Site Installation for Application Servers
Long Description: The SunGard Public Sector Onsite Implementation Services include:
- Final OSSI software application configurations
- Final third party application configurations
- Configuration of hardware on the customers network and domain
- SA Review and training to cover all hardware and software configurations

This Agreement is based on the assumption that a Windows 2000 or higher Domain is already in place and functional If this is not the case, the Customer is required to provide all necessary equipment and services for such implementation

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Part Number: THP-CRYWOLF-SERV
Description: CryWolf Server License
Long Description: CryWolf alarm billing software server license

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Part Number: THP-CRYWOLF-INST
Description: CryWolf Installation and Training
Long Description: CryWolf alarm billing software installation and training services.

Part Number: THP-CRYWOLF-T&L
Description: CryWolf Travel and Living

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Long Description: CryWolf alarm billing software travel and living expenses for installation and training.

Part Number: THP-CRYWOLF-ASP
Description: CryWolf Web ASPX Module License
Long Description: CryWolf alarm billing software server license

Number of Software Supplements Attached: 3

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EXHIBIT 2

Travel Policy (Budget Order) as of September 15, 2009 for Williamson County

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For any official, their employee, or the employees or reserve deputies of other departments to received expenses allowances for the above referenced expenses, the funds to be used to pay the reimbursement must have been appropriated by the Commissioner's Court prior to the expenses being incurred.

XXVII. EMPLOYEE RECOGNITION EXPENSES

1. Employee Recognition Expenses should be nominal in nature. These items can be taxable to the employee In order to avoid an item being taxable, the following purchases will be allowable for Employee Recognition Plaques or Certificates of recognition for service, etc Plaques or Certificates of recognition for Retirement The purchase of gift cards or meals are not allowable as they are taxable items Please refer any questions to the Auditor's Office for clarification of your purchases in this area prior to incurring expense

XXVIII. NON- REIMBURSABLE EXPENSES

1. The county does not reimburse expenses related to County Government Week or holiday decorations

2 Coffee, tea and other related items used by employees are not reimbursable expenses.

3 Mileage to and from county functions such as the Christmas party or Employee Appreciation luncheon is not reimbursable

4 Other non-reimbursable expenses:

a) alcoholic beverages/tobacco products
b) personal phone calls
c) laundry service
d) valet service
e) movie rentals
f) damage to personal clothing
g) flowers/plants
h) greeting cards
i) fines and /or penalties
j) entertainment, personal clothing, personal sundries and services
k) transportation to places of entertainment or similar personal activities
l) up-grades, air, hotel or car rental
m) auto repairs
n) baby-sitter fees, kennel costs, pet or house-sitting fees
o) saunas, massages or exercise facilities
p) credit card delinquency fees
q) doctor bills, prescriptions and other medical services
r) lifetime memberships to any association for any employee or elected official

XXIX. COUNTY VEHICLES

1. The use of county equipment or vehicles for personal use is prohibited by law, but because of the need for specific officials and specific employees to respond to emergencies at night or on weekends, the following officials and employees (with the concurrence of their

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iii) Training
iv) Vehicle Deductible
v) Gasoline
vi) Cell Phones

u) Transfer of funds into the above line items may be allowed, except that funds will not be transferred into a salary line item to cover an avoidable overtime obligation that was, in the judgment of the Commissioner's Court, unnecessary.

XVII. TRAVEL POLICY

1. The employee shall be responsible for all excess costs and additional travel expense resulting from taking an indirect route or a delayed return trip for personal preference or convenience.

2 No advance travel expenditure will be paid directly to the employee. If an employee pays for an expense in advance, reimbursement will not be made until after the trip is taken.

3 Reimbursement for transportation costs will be at the most reasonable means of transport (i.e.: airline cost will be reimbursed at coach rate)

4. The County will not be responsible for, nor reimburse for additional charges due to personal preference or personal convenience of the individual traveling.

5. The County will not reimburse airfare prices if higher than the cost of mileage reimbursement. County employees may use Lovol Travel or Accent Travel and charge airfare purchases on the County's air travel account.

6. Additional expenses associated with travel that is extended to save costs (i.e.: a Saturday night stay) may be reimbursed when the cost of airfare would be less than the cost of additional expenses (lodging, meals) if the trip had not been extended. Documentation will be required to justify the expense.

7. Per Code of Federal Regulations, Title 26, Subtitle A, Chapter 1, Subchapter B, Part IX, Section 274(d) all expense reimbursement requests must include the following:

a) Date
b) Destination
c) Purpose
d) Name of traveler(s)
e) conference/seminar agenda, or any correspondence that verifies the business purpose of the expense.

8. Each expense reimbursement must have an original signature of the person requesting the reimbursement & the department head approval. The person approving an expense reimbursement should verify the correct budget line item is being charged.

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9. A secondary authorization signature on a reimbursement is required if the individual is not an elected official

10. All expense reimbursements must be **received in the Auditor's office** no more than 60 days after the incurrence of the expense. Any items over the 60 days will be denied reimbursement. The County Judge has the authority to approve requests over 60 days old.

11. The County will not reimburse travel expenses incurred by a spouse or other individual accompanying an employee on business.

12. All expenses except mileage and meals must have a paid receipt. If a receipt cannot be obtained a written statement of the expense from the employee may be substituted for the receipt.

13. The Supreme Court has ruled that the Internal Revenue's ruling that "traveling expenses" incurred "while away from home" which are deductible under Section 162 (a) (2) of the Internal Revenue Code include the cost of meals only if the trip requires sleep or rest. Therefore, all meals not associated with an overnight stay are taxable to employees.

14. All credit card bills paid through Accounts Payable (i.e.: American Express; JP Morgan) must have detailed receipts attached, excluding meal receipts. Meals for day travel should NOT be charged on a county credit card (See item 13 above) County credit card statements must be approved by someone other than the card holder unless the cardholder is an elected official.

15. Sales tax on goods purchased will not be reimbursed. Sales tax for meals and hotel stays are the only sales taxes that will be reimbursed. The sales tax exemption form is available in the Financial Center.

16. An employee who loses a required receipt should seek a duplicate. When an acceptable duplicate is unobtainable, the employee should submit a signed affidavit itemizing the expenditure with the expense report.

17. The County will not pay for any late charges incurred on County credit cards. It is the cardholder's obligation to make sure the bill is submitted in a timely manner.

18. The County will hold the individual(s) who made the charges responsible for finance charges and/or late payments due on invoices or credit card payments that are turned in to Accounts Payable late or because the department budget did not have enough funds to process the payment in a timely manner.

19. Employees shall be responsible for repayment of inappropriately reimbursed expenses whenever an audit or subsequent review of the travel expense reimbursement documentation finds that such expenses were reimbursed contrary to these guidelines

20. Any personal expense incurred by employees should be reimbursed to the county. Please attach your check made payable to Williamson County for these charges with your expense reimbursement.

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21. Expenses incurred due to an employee or elected official serving on a board or committee of an association related to their county employment will only be reimbursed to the extent that the association does not reimburse the employee. The employee needs to provide documentation of their request for reimbursement from the association and the association's denial of the request.

XVIII. SEMINARS/CONFERENCES

1. A copy of a check in lieu of a paid receipt may be used as the receipt for registration fee/reimbursements

2. The check must be made payable to the seminar/conference and a copy of the check is required. In addition, a brochure or similar document of the conference indicating the amount of registration fee and the conference agenda must accompany the copy of the check supporting the reimbursement claim.

3. You can request payment directly to the seminar/conference by submitting a check requisition form to the Accounts Payable Department with proper backup documentation. Please note that a check request will take 13-20 days to process once it is received in the Accounts Payable Department

4. Registration fees, if paid by the employee will not be reimbursed until after the conference or training date.

XIX. TUITION REIMBURSMENT

1. The County may pay for training, including class work, related to obtaining certification directly relevant to County business, as defined by the office or department involved and **pre-approved** by the County Auditor for full time employees. The training/class work must provide the employee with skills and/or knowledge that is specifically applicable to the employee's job description. A copy of the employee's job description and the course description should be submitted with the approval request. The funds for these courses must be available in the appropriate departments training budget. The County will reimburse only the actual number of credits per each course up to a total of 6 credit hours per fiscal year. After completing the course(s) and achieving minimum established grades (C for undergraduate and B for graduate), employees may apply for reimbursement of 100% tuition not to exceed that which would be payable at a state supported college or university located within a 50 mile radius of Williamson County.

XX. OFF SITE STAFF DEVELOPMENT

Off site staff development is a period away from normal activities for study and instruction under a **professional trainer.** These periods away from the office provide a forum to discuss issues and ideas that will aid in running your department.

1. Off site staff development is limited to once a year per department

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2. The total cost for offsite staff development should not exceed (per employee) the normal and/or customary cost for an individual employee training expense.

3. Any expense incurred due to attendance at an offsite staff development must follow the guidelines outlined in the Budget Order (ie; meals, lodging, mileage, etc)

4. A list of attendees must be submitted for documentation as required by IRS Publication 463.

XXI. MEALS

1. Reimbursement for meal costs in travel of less that one day is provided solely to offset actual expenses where restaurant meal costs are incurred

2 Each employee is on their honor to request reimbursement for actual expenses incurred.

3. Meals are reimbursable only for county business trips that are outside the county. Exception may be made for Commissioners Court meetings that extend beyond 1:00 p.m.

4 Meal reimbursements are limited to a maximum of $40.00 per day. An employee may claim up to $20.00 for meals when traveling outside the county for day trips. An employee may claim up to $40.00 for meals when traveling outside the county and an overnight stay is necessary or when the employee's work hours extends at least three hours beyond their normal scheduled workday. You will be required to provide documentation of extended work hours

5. If an overnight stay is required, but the stay does not exceed a 50-mile radius outside the county, you may claim an amount up to the $40.00 overnight allowance for your meals, but lodging will not be reimbursed.

6. Meal receipts are not required unless requested by your supervisor or department head or the meal is charged on a county credit card. Meal receipts that are turned in to Accounts Payable will be reimbursed for the actual meal costs.

7. No reimbursement will be made for alcoholic beverages.

8 The IRS has ruled that certain amounts paid to employees for meal expense may be taxable income to the employee. Meals associated with day travel are taxable to the employee. These reimbursements will be forwarded to the payroll department to process the expense. Do not charge day travel meals on your county procurement card. You will be required to reimburse the county for these expenses and submit an expense reimbursement request.

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9. Employees should only request reimbursement for their own expenses. Any employee who requests reimbursement for a day travel meal for another employee will be charged taxes on the amount requested for both employees.

10. Tips should be reasonable and should be included in the $20.00 or $40.00 meal allowance.

11. Employees whose duties take them to alternate work locations within the county are not reimbursed the lunch meal, It is the employee's own responsibility to make provisions for lunches that are incurred within the county.

12. No meals purchased for entertainment/business purposes will be allowed.

13. Meal reimbursements will be paid for county employees only.

14. Meal reimbursement for an overnight stay must be substantiated with a hotel receipt or a written statement from the employee if non-commercial lodging was obtained.

XXII. LODGING

1. Lodging expenses will be reimbursed only if traveling beyond a 50-mile radius of Williamson County (This means 50 miles beyond the county line: Lodging in Austin will not be reimbursed)

2. Hotel accommodations require an original itemized hotel folio as a receipt. The lodging receipt should include the name of the motel/hotel, number of occupants and the goods or services for each individual charge such as room rental, food, tax, etc. Credit card receipts by themselves are not acceptable.

3. Individuals will only be reimbursed for a single room rate charge + any applicable tax. If a single room is not available you must provide documentation to justify the expense. You may also be required to provide additional documentation if the room rate appears to be excessive.

4 When lodging is shared by two or more employees the names of the authorized travelers should be noted on the receipt.

5 Each employee should review the room invoice carefully for accuracy upon checking out.

6. Personal telephone charges whether local or long distance are not reimbursed. If you incur telephone charges that are county related, please identify them on your hotel receipt.

7. Government rates, when available should be requested at all times.

XXIII. AIRFARE

1. The county will only incur up to a coach price fare for air travel when required.

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2. The county will not be responsible for, nor reimburse for additional changes due to the personal preference or personal convenience of the individual traveling.

3. Airfare may be charged to the County's air travel account that has been established with Lovol Travel and Accent Travel.

4. Airfare reimbursement will be paid directly to the travel agency, airlines or your county travel card. (i.e.: JP Morgan)

5. Employees who pay for their own airfare tickets will be reimbursed upon return from their business trip

6. Air travel expenses must be supported with the receipt copy of your airline ticket or an itinerary. If tickets are purchased through a web site, please submit a copy of the web page showing the ticket price if no paper ticket is issued.

7. Cancellation penalties may be levied by airlines when a ticket cannot be used. The county could reimburse the employee this cost if the change in travel plan was due to a business related change or a personal emergency. Documentation for the change must be submitted to the County Judge for consideration of payment and is subject to review by the County Auditor per Local Govt. Code 113.064.

8. Should an airline delay necessitate an overnight stay, the employee must first attempt to secure complimentary lodging from the airline. If unsuccessful, the employee should obtain lodging at the most reasonable available rates and the county will reimburse this expense. Documentation for the delay must be submitted.

9. The county will not reimburse employees for tickets purchased with frequent flyer miles.

XXIV. CAR RENTAL

1. Travelers may rent a car at their destination when:
   a) It is less expensive than other transportation modes such as taxis, airport shuttles or public transportation such as buses or subways.
   b) Cars rented should be economy or mid size. Luxury vehicle rentals will not be reimbursed.

2. Rental cars will not be allowed for travel within the county.

3. Employees may rent a car to travel to their business destination outside the county only if the total cost of the rental is less than the mileage reimbursement cost. (Check with Accounts Payable for current rates) Documentation showing the cost comparison between the rental cost and mileage may be required.

4. Many car rental companies charge an exorbitant cost for gasoline if the car is not returned with a full tank. Employees should avoid such unnecessary charges by returning the car with a full tank.

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5. The rental agreement and the charge card receipt (if applicable) must be turned in with the expense request.

6. Insurance purchased when renting a vehicle may also be reimbursed

XXV. PERSONAL CAR USAGE

1. Any county official or employee who is authorized to use their personal vehicle when required to travel on official county business may be entitled to receive a reimbursement equal to the standard mileage rate allowed by the IRS. Check with the Accounts Payable department for current rates.

2 Mileage will be reimbursed on the basis of the commonly used route.
3. Reimbursement for mileage shall not exceed the cost of a round trip coach airfare. You may be required to provide a cost comparison between mileage and airfare.

4. Reimbursement for mileage shall be prohibited between place of residence and usual place of work.

5. Mileage should be calculated from the employee's regular place of work or their residence, whichever is the shorter distance when traveling to a meeting, conference or seminar.

6. When more than one employee travels in the same vehicle, only one person may claim mileage reimbursement.

7. To be reimbursed for the use of a personal vehicle, travelers must provide the following information on their expense report; Per IRS Guidelines.
   a) The purpose of the trip
   b) Date
   c) Location traveled to and from
   d) Number of miles traveled

8. Tolls and parking fees, if reasonable, are reimbursable. Receipts are required for reimbursement. If a receipt is not obtainable, then written documentation of the expense must be submitted for reimbursement.

9. Toll Tags will be purchased for County vehicles as approved by the County Judge. Some examples of this are for the haul trucks in Road and Bridge and transportation vehicles in Juvenile Services. Contact the County Auditor's Office to assist in setting up these accounts and getting approval of the County Judge. County vehicles with toll tags and those that are exempt may access the toll roads for county business only and not for personal commuting.

10. It is the responsibility of employees to keep track of their own mileage.

11. The officials and employees who are listed in the section entitled "County Vehicles" below, are to be provided with a county vehicle in lieu of mileage.

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12. Operating and maintenance expenses as well as other personal expenses, such as parking tickets, traffic violations, car repairs and collision damage are not reimbursable.

13. Officials using personal vehicles on county business will be subject to a Vehicle Use Policy adopted by the Commissioners' Court.

14. See Addendum - VEHICLE USE POLICY (as updated September 15, 2009)

XXVI. OTHER EXPENSES

1. Taxi fare, bus tickets, conference registrations, parking, etc. must have a proper original receipt If a receipt is unobtainable or is lost, a written statement must be submitted for the expense.

2 Expenses other than meals or mileage require a receipt for reimbursement.

3 Only paid receipts will be reimbursed.

4. A department may purchase small appliances (i e ; microwaves, refrigerators) for the convenience of their employees.

5. The County will pay for uniforms, per IRS Guidelines, only if the below policy is adhered to:

UNIFORM POLICY

Uniforms for law enforcement and corrections personnel shall be issued subject to policies issued by the relevant elected official.

Uniforms for all other county personnel shall be subject to the following countywide policy:

a. No uniforms shall be issued to any county employee unless the department head has determined that the wearing of a uniform by that employee is a reasonable job requirement. In the case of a department head, the County Judge must make this determination

b. All uniforms shall be so distinctive as not to be readily adaptable for personal use.

c. The uniform must be worn while on duty at all times required by management as a condition of employment. The uniform may also be worn while traveling directly to or from a location where the uniform is required, or while on an authorized meal or other break during a work period when the uniform is required. The uniform may not be worn at any other time.

d. All uniforms and other county property shall be promptly returned if the person leaves county employment.

e. No uniform shall be issued to an employee unless they have acknowledged this policy in writing.

f. No funds from the current county budget may be expended for uniforms except in compliance with this policy.

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EXHIBIT 3

SUNGARD PUBLIC SECTOR INC. AGREEMENT TO GRANT PERMISSION TO ALLOW ACCESS TO SOFTWARE

among

Williamson County, TX
c/o: Williamson County TS
301 S.E. Inner Loop Rd, Suite 105
Georgetown, TX 78626

and

SunGard Public Sector Inc.
1000 Business Center Drive
Lake Mary, FL 32746

Whereas, Williamson County, TX (**"Customer"**) and **SunGard Public Sector Inc., ("SunGard Public Sector")** are entering into that certain Software License and Services Agreement to which this Exhibit 3 is attached ("Customer Agreement"); and

Whereas, Customer desires that the following public safety agencies (the **"Accessors"**) obtain access to the Software licensed by Customer under the Customer Agreement;

Customer has designated Williamson County Technology Services as the "lead agency" for managing the systems, sub-systems, and modules in this Agreement and shall be the main point of contact for both contract and support issues.

Accessors:

- Williamson County
- Williamson Cities and County Health District
- Bartlett Volunteer Fire Department
- City of Cedar Park
- Coupland Volunteer Fire Department
- Florence Volunteer Fire Department
- Granger Volunteer Fire Department
- Hutto Volunteer Fire Department
- Jarrell Volunteer Fire Department
- Jollyville Volunteer Fire Department
- City of Leander
- Liberty Hill Volunteer Fire Department
- Sam Bass Volunteer Fire Department
- City of Taylor
- Taylor Volunteer Fire Department
- Thrall Volunteer Fire Department
- Weir Volunteer Fire Department
- City of Hutto
- City of Granger
- City of Florence
- City of Liberty Hill
- City of Thrall
- City of Bartlett
- City of Jarrell
- City of Weir

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Now therefore, the parties agree as follows

1. Customer requests that SunGard Public Sector grant, and SunGard Public Sector does grant Customer permission to allow access to Accessed Software by the Accessor(s) under the terms of this Access Agreement ("Access Agreement") The Accessed Software is as follows:

All Software licensed to Customer

2. SunGard Public Sector shall have the right to terminate this Access Agreement upon breach of this Access Agreement if cure is not effected within thirty (30) days of written notice of said breach.

3. This Access Agreement shall automatically terminate if the Customer Agreement is terminated. In the event that this Access Agreement should be terminated, SunGard Public Sector shall be under no obligation to the Accessor(s) to permit continued access to Accessed Software after such termination of this Access Agreement, but shall agree to license Accessed Software under separate license agreement with the Accessor(s) in such event, provided the Accessor(s) is not in default of any of the provisions of this Access Agreement nor any related Supplements, and provided the Accessor(s) provide a replacement technical environment satisfactory to SunGard Public Sector.

4. Customer understands that Accessor(s) will not be granted access to the Accessed Software unless and until Accessor(s) acknowledge the terms of this Access Agreement and thereby agree that Accessed Software constitutes proprietary information and trade secrets of SunGard Public Sector and will remain the sole property of SunGard Public Sector. The Accessor(s) shall not at any time sell, assign, transfer or otherwise make available to, or allow use by, a third party any of components of Accessed Software Accessor(s) shall hold in confidence the SunGard Public Sector proprietary information for its benefit and internal use only by its employees. Accessor(s) further acknowledges that, in the event of a breach or threatened breach of the provisions of this paragraph, SunGard Public Sector has no adequate remedy in money damages, and, accordingly, shall be entitled, without bond, to an injunction against such breach or threatened breach

5. Customer shall be the first point of contact for the Accessor(s) for Accessed Software in the event that support services are required by the Accessor(s) Should Customer not be able to solve the Support Service issue, Customer shall contact or coordinate contact with SunGard Public Sector for support services.

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A

Physical Network Audit

Ensure that your network infrastructure can keep pace with the demands of your business. A physical network audit helps you avoid potential problems, reduce costs and prepare for consolidation. Stratus measures how well your existing infrastructure is working, provides advice on new services and applications and helps you track key resources.

Key Steps and Deliverables

- **Assessment of network topology**
  - A comprehensive initial assessment catalogs your existing network topography and infrastructure elements. During the process we examine:
    - routers, switches, and servers
    - basic security features
    - physical layout and configuration of network components
- **Network inventory documentation**
  - The audit fully documents network design elements and includes a list of your current physical inventory.
- **Recommendations**
  - The findings are summarized and recommendations are made for improving network topography and planning for future growth. These may include:
    - network configuration and optimization
    - implementation of new network-based applications
    - problem identification related to network loads or network-based software
  - Two staff members receive a four-hour knowledge transfer

Benefits

- **Identifies consolidation and cost-saving opportunities**
  Minimize resource utilization and optimize business processes with new technologies that can help drive down IT infrastructure costs.
- **Reduces risk**
  A thorough network inventory analysis allows you to build on infrastructure strengths and identifies potential focus areas where improvement is needed
- **Prepares your business for compliance audits**
  A documented inventory of network assets and topography is an essential step in preparing for any compliance audit.

Duration

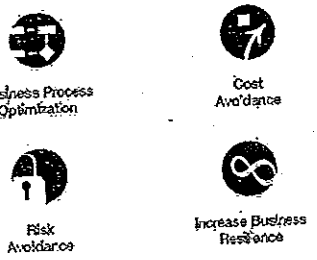

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EXHIBIT 5

Optional Pay Agency Items

Optional Pay Agency Items

For a period to expire twelve (12) months from the Execution Date, Customer or Accessor(s) has the option to purchase the Optional Pay Agency items listed below at the fees stated. In the event that Customer or Accessor(s) elects not to license the Optional Pay Agency Items during the election period, this option shall terminate. In the event that Customer or Accessor(s) elects to exercise this option, SunGard Public Sector and Customer or Accessor(s) will enter into a written agreement to provide license of the Optional Pay Agency item and corresponding implementation services (if any) to Customer or Accessor(s).

Qty.	Part #	Optional Pay Agency Products	Hardware & Software	Services	Initial Annual Maintenance
		CAD Application Server			
2	THP-MS-SQLSTDPROC	Microsoft SQL Server 2008 Standard Edition CPU License	$ 8,812.46		
		RMS Application Server			
2	THP-MS-SQLSTDPROC	Microsoft SQL Server 2008 Standard Edition CPU License	8,812.46		
		Message Switch Application Server			
1	THP-MS-SQLSTDPROC	Microsoft SQL Server 2008 Standard Edition CPU License	4,406.23		
		OpCenter Web Application Server			
1	HWR-SERV-INT-R	Internet Application Server	2,560.00		
1	THP-MS-WINSVRSTD	Windows Server 2008 Standard Edition	569.47		
		P2C Web Application Server			
1	HWR-SERV-INT-R	Internet Application Server	2,560.00		
1	THP-MS-WINSVRSTD	Windows Server 2008 Standard Edition	569.47		
		Data Backup Solution			
1	HWR-SERV-DB-R	Data Backup Application Server	4,540.13		
1	THP-MS-WINSVRSTD	Windows Server 2008 Standard Edition	569.47		
1	HWR-BACKUP-RCKLG	Data Backup Kit (Large Site - Rack Mount)	3,826.64		
1	THP-SYM-BKPEXEC	Symantec Backup Exec™ 12 for Windows Servers w/1yr Combo	622.87		
5	THP-SYM-BKAGT	Symantec Backup Exec™ 12 Agent for Windows Systems with first year	1,862.35		
1	THP-SYM-MEDIA	Symantec Backup Exec™ 12 and Agents Media Kit	33.22		
		Server Rack	3,560.00		
1	HWR-SERV-RACKLG	Standard Server Rack			
		AVL Hardware Solution	159,834.00		
150	HWR-ARLNK-PKG-VZN	Airlink Pinpoint GPS Bundle for Verizon (Serial)			
		Mobile Printing Solution	44,000.00		
110	HWR-PNTX-KIT-USB	Pentax Printer Bundle - USB			
		Third Party Hardware, Software and Services	28,313.25		
175	THP-MS-VIS07	Microsoft Visio 2007 Standard Edition			
		DECCAN International*	72,202.00		
1	HWR-CUSTOM	DECCAN LiveMUM Software	23,400.00		
1	HWR-CUSTOM	DECCAN LiveMUM WallMap Software			
		Fire Records Management Software Solution	136,250.00		
1	THP-FIREHOUSE-SOFT	FIREHOUSE Fire Records Management Software			25,060.00
1	THP-FIREHOUSE-SUPP	FIREHOUSE Software Annual Support		50,000.00	
1	THP-FIREHOUSE-TRN	FIREHOUSE Software Training and Installation Services			
1	THP-FIREHOUSE-CREDIT	FIREHOUSE Credits for Prior Purchases	(16,585.00)		
		Optionals Pay Agency Products Totals	$490,739.02	$ 50,000.00	$ 25,060.00

*Subject to SunGard Public Sector completing a negotiated reseller agreement with Vendor.
**Quantities shown are for illustration only. Per unit pricing for actual quantities ordered will be the calculated fractional amount based on the quantity/pricing shown

Long Descriptions:

Part Number: THP-MS-SQLSTDPROC
Description: Microsoft SQL Server 2008 Standard Edition CPU License
Long Description: Microsoft's SQL Server 2008 Standard Edition CPU license for unlimited SQL connections on one CPU. Dual Processor servers will need two processor licenses

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Part Number: THP-MS-SQLSTDPROC
Description: Microsoft SQL Server 2008 Standard Edition CPU License
Long Description: Microsoft s SQL Server 2008 Standard Edition CPU license for unlimited SQL connections on one CPU. Dual Processor servers will need two processor licenses

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Part Number: THP-MS-SQLSTDPROC
Description: Microsoft SQL Server 2008 Standard Edition CPU License
Long Description: Microsoft's SQL Server 2008 Standard Edition CPU license for unlimited SQL connections on one CPU. Dual Processor servers will need two processor licenses

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Part Number: HWR-SERV-INT-R
Description: Internet Application Server
Long Description: Dell PowerEdge R300 (Rack Design)
- (1) Intel® Quad Core Xeon® X3323, 2.5GHz, 2x3M Cache, 1333MHz FSB
- 2GB DDR2 667MHz (2x1GB), Single Ranked DIMMs
- SAS6iR Integrated Controller Card
- (2) 73GB 15K RPM SAS Hard Drive (RAID 1)
- Dual On-Board NICs
- 24X IDE CD-RW/DVD ROM Drive
- Rack Chassis w/Rapid Rails
- Rack Bezel
- Single Power Supply w/cord.
- 3 Year 7x24 ProSupport for IT 4HR Onsite Pack

Part Number: THP-MS-WINSVRSTD
Description: Windows Server 2008 Standard Edition
Long Description: Microsoft Windows Server 2008 Standard Edition server license
Includes right to downgrade to Windows Server 2003, if necessary.

Part Number: HWR-SERV-INT-R
Description: Internet Application Server
Long Description: Dell PowerEdge R300 (Rack Design)
- (1) Intel® Quad Core Xeon® X3323, 2.5GHz, 2x3M Cache, 1333MHz FSB
- 2GB DDR2 667MHz (2x1GB), Single Ranked DIMMs
- SAS6iR Integrated Controller Card
- (2) 73GB 15K RPM SAS Hard Drive (RAID 1)
- Dual On-Board NICs
- 24X IDE CD-RW/DVD ROM Drive
- Rack Chassis w/Rapid Rails
- Rack Bezel
- Single Power Supply w/cord.
- 3 Year 7x24 ProSupport for IT 4HR Onsite Pack

Part Number: THP-MS-WINSVRSTD
Description: Windows Server 2008 Standard Edition
Long Description: Microsoft Windows Server 2008 Standard Edition server license.
Includes right to downgrade to Windows Server 2003, if necessary.

Part Number: HWR-SERV-DB-R
Description: Data Backup Application Server
Long Description: Dell PowerEdge PowerEdge R610 (Rack Design)
- (2) Intel® Xeon® E5520, 2 26Ghz, 8M Cache, Turbo, HT, 1066MHz Max Mem
- 4GB Memory (4x1GB), 1066MHz Single Ranked UDIMMs for 2 Processors, Adv ECC
- PERC 6/i Integrated
- Chassis for Up to Six 2 5-Inch Hard Drives
- (5) 146GB 10K RPM Serial-Attach SCSI 2.5" Hot Plug Hard Drive (RAID 5)
- Dual Two-Port Embedded Broadcom® NetXtreme II 5709 Gigabit Ethernet NIC
- Energy Smart Power Supply, Redundant, 570W
- 2x NEMA 5-15P-C14 Wall Plug,125V,15A,10 Ft. Power Cords for Redundant PSUs
- iDRAC6 Express
- DVD ROM, SATA, Internal
- Sliding Ready Rails With Cable Management Arm
- Rack Bezel
- 3 Year ProSupport for IT 4HR 7x24 Onsite: Non Mission Critical

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Part Number: THP-MS-WINSVRSTD
Description: Windows Server 2008 Standard Edition
Long Description: Microsoft Windows Server 2008 Standard Edition server license.
Includes right to downgrade to Windows Server 2003, if necessary

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Part Number: HWR-BACKUP-RCKLG
Description: Data Backup Kit (Large Site - Rack Mount)
Long Description: PV114X, LTO4-120 Tape Rack Enclosure, 1 SAS Drive Rack Mount TBU
Dual Ported PCI-Express SAS 5/E HBA with 4M SAS cable
Rapid Rails for Dell Rack
(1) LTO4-120 800GB/1.6TB Tape Media 10 Pack
(1) LTO-4 Cleaning Cartridge

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3Yr Basic Hardware Warranty Repair: 5x10 HW-Only, 5x10 NBD Onsite

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Part Number: THP-SYM-BKPEXEC
Description: Symantec Backup Exec™ 12 for Windows Servers w/1yr Combo
Long Description: Base data backup and recovery software Provides centralized administration and managment of backup and recovery functions for the entire network

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Part Number: THP-SYM-BKAGT
Description: Symantec Backup Exec™ 12 Agent for Windows Systems with first year of support
Long Description: Backup Agent for Windows Systems
- Optimizes data transfers for 32- and 64-bit remote Windows servers for faster backups
- Protects open files on local or remote servers while in use
- Automates server disaster recovery for local and remote tape-based environments to quickly get your business back on track
- Provides continuous disk-based protection, with point-in-time snapshots, while eliminating file server backup windows

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Part Number: THP-SYM-MEDIA
Description: Symantec Backup Exec™ 12 and Agents Media Kit
Long Description: Media Kit for VERITAS Backup Exec 12 software and its agents

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Part Number: HWR-SERV-RACKLG
Description: Standard Server Rack
Long Description: Dell PowerEdge 4220
- 42U Rack with Doors and Side Panels
- 8 Port Keyboard/Video/Mouse Analog Switch
- (8) USB Server Interface Pod
- (2) 16Amp, Power Distribution Unit 208V
- 1U KMM Console with Touchpad Keyboard and 17 LCD,Rapid Rails
- Inside Delivery Service for Dell PowerEdge Rack System
- 42U Rack Installation
- 3Yrs Parts Delivery (Next Business Day)

Part Number: HWR-ARLNK-PKG-VZN
Description: Airlink Pinpoint GPS Bundle for Verizon (Serial) Long Description: Airlink Pinpoint GPS bundle with built-in CDMA modem Package includes:
- Airlink Pinpoint with GPS & serial interface
- Dual-Band Antenna
- Mounting bracket
- 6' Serial cable
- 1 Year Parts and Labor warranty

Unless otherwise specified, installation services for mobile hardware is not included in this price.

Part Number: HWR-PNTX-KIT-USB
Description: Pentax Printer Bundle - USB
Long Description: Pentax PJ3 USB Printer Bundle
- (1) Pentax PocketJet 3 Engine
- (1) Pentax PocketJet Mount and MT
- (1) Pentax DC Car Adapter
- (1) 10' MiniUSB Cable

Unless otherwise noted, the customer is responsible for the installation of the Pentax Printer Bundle Installation is not included in the quoted price

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Part Number: THP-MS-VIS07
Description: Microsoft Visio 2007 Standard Edition
Long Description: Visio 2007 Standard Edition for in-depth technical diagrams and drawings Required as an interface to the OSSI Accident Wizard

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Part Number: THP-FIREHOUSE-SOFT
Description: FIREHOUSE Fire Records Management Software
Long Description: ACS FIREHOUSE Fire Records Management Software. See attached quote for details.

Part Number: THP-FIREHOUSE-SUPP
Description: FIREHOUSE Software Annual Support
Long Description: ACS FIREHOUSE Fire Records Management Software Annual Support See attached quote for details

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Part Number: THP-FIREHOUSE-TRN
Description: FIREHOUSE Software Training and Installation Services
Long Description: ACS FIREHOUSE Fire Records Management Software Installation and Training. See attached quote for details

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Part Number: THP-FIREHOUSE-CREDIT
Description: FIREHOUSE Credits for Prior Purchases

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Long Description: ACS FIREHOUSE Fire Records Management Software Prior User Credit See attached quote for details

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Part Number: HWR-CUSTOM
Description: DECCAN LiveMUM Software
Long Description: DECCAN International See attached quote for details

Total Price for LiveMUM
(Includes Configuration, Project Management, Installation, and up to 6 Licenses per communications center, Training, Interface cost, and Maintenance cost for year 1)

Live Move-Up Module (LiveMUM) is a software tool that interfaces with a live CAD system to display to Communications Center dispatchers current coverage in real time and offer move-up recommendations based on various criteria (business rules and/or operational procedures) set by the Communication Center

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Part Number: HWR-CUSTOM
Description: DECCAN LiveMUM WallMap Software
Long Description: DECCAN International See attached quote for details

Total Price for LiveMUM Wall Map Feature
(Includes Configuration, Project Management, Installation, 1 Licenses per communications center, and Maintenance cost for year 1)

The LiveMUM WallMap application is an add-on to LiveMUM that displays realtime current coverage display for up to four capabilities simultaneously These capabilities can be modified on-the-fly so the Client can focus on one, two, three, or four capabilities at any given time A complete configuration may include well over four primary capabilities that can be turned on or off as well

The WallMap application can contain the same configuration as the regular LiveMUM application or a special customized data set independent of the standard configuration. For instance, the WallMap may be configured to only focus on select capabilities for specific regions of the Client's county/city where the regular LiveMUM configuration can provide coverage display of the entire county/city.

The LiveMUM WallMap is ideal for display on flat screen televisions, monitors, or by using a projector device It can be a quick and easy real-time reference tool for all agency individuals to see from any location in the dispatch center

Number of Software Supplements Attached: 3

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EXHIBIT 5

Optional Component System Items

Optional Component System Items
For a period to expire twelve (12) months from the Execution Date, Customer has the option to purchase the Optional Component System Items listed below at the fees stated. In the event that Customer elects not to license the Optional Component System Items during the election period, this option shall terminate In the event that Customer elects to exercise this option, SunGard Public Sector and Customer will enter into a written agreement to provide licensing of the Optional Component System Items and corresponding implementation services (if any) to Customer.

	Part #	Component System	License Fee
		Computer Aided Dispatch	
1	CAD-T6	BASE COMPUTER AIDED DISPATCH SYSTEM 7 CAD License Tier 6	$ 92,950.00
12	CAD-CON	ADDITIONAL CAD CONSOLE LICENSE	70,200.00
1	CAD-MAP	FIRST CAD MAP DISPLAY AND MAP MAINTENANCE SOFTWARE LICENSE	7,500.00
18	CAD-MAPD	ADDITIONAL CAD MAP DISPLAY LICENSE	63,000.00
1	CAD-E911	E911 INTERFACE MODULE	6,500.00
1	CAD-MJ	MULTI-JURISDICTIONAL DISPATCH OPTION	4,500.00
19	MCT-AVL-CAD	CAD CLIENT AVL LICENSE	26,600.00
21	CAD-MRM	CAD RESOURCE MONITOR DISPLAY LICENSE WITH MAPS	31,500.00
1	CAD-PQA-LAW	LAW PROQA INTERFACE	7,500.00
1	CAD-PQA-MED	MEDICAL PROQA INTERFACE	7,500.00
1	CAD-PQA-FIR	FIRE PROQA INTERFACE	7,500.00
1	CAD-INT-PG	SUNGARD OSSI'S INTERFACE TO PAGEGATE	1,000.00
1	CAD-RS	CAD ROSTER MODULE	6,500.00
1	CAD-TDD	ZETRON MODEL 3030 TDD INTERFACE	5,500.00
1	CAD-CAPLUS-T6	CRIME ANALYSIS PLUS	22,500.00
1	CAD-INT-CRY	CAD INTERFACE TO CRYWOLF	7,500.00
1	CAD-RR	RIP AND RUN PRINTING/FAXING MODULE	6,500.00
1	CAD-INT-EMSCH	EMS CHARTS INTERFACE	7,500.00
1	CAD-C2C	CAD 2 CAD	7,000.00
1	CAD-FIREHOUSE	FIREHOUSE RMS INTERFACE	5,500.00
1	CAD-INT-PVI	CAD INTERFACE TO PICTOMETRY VISUAL INTELLIGENCE	7,500.00
		Mobile Data Computing System	
1	MCT-BMS-T11	BASE MOBILE SERVER SOFTWARE UP TO 650 WORKSTATIONS - Required for MCT's.	76,850.00
450	MCT-CLIENT	MCT CLIENT - DIGITAL DISPATCH	164,250.00
450	MCT-MAP	MCT CLIENT - MAPS MCT Licenses are required to purchase this product.	33,300.00
1	MCT-AVL-HOST	AVL SERVER HOST LICENSE Required for AVL capability.	35,000.00
600	MCT-AVL-CLIENT	MCT CLIENT - AVL - 600 with MCT	33,000.00
1	MCT-INT-FHS	MCT INTERFACE TO FIREHOUSE	7,500.00
1	MCT-SWI	STATE/NCIC MESSAGING SOFTWARE - Required for MCT/MFR.	20,000.00
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		Records Management System	
1	RMS-BASE-SITE	SITE LICENSE: BASE RECORDS MANAGEMENT SYSTEM - SITE LICENSE for All Named Agencies within County. If another agency joins the Williamson County system after contract execution they would need to purchase the approriate number of licenses needed for their agency	127,750.00
1	RMS-P2P	POLICE TO POLICE INTERNET DATA SHARING - SITE	0.00
1	RMS-INTELLIGENCE	INTELLIGENCE MODULE - SITE	7,500.00
1	RMS-P&E-SITE	PROPERTY AND EVIDENCE MODULE - SITE LICENSE	20,000.00
1	RMS-DOCSCAN SITE	DOCUMENT SCANNING AND STORAGE - SITE	10,000.00
1	RMS-BAR HOST-SITE	BAR CODING SERVER LICENSE - SITE LICENSE Required for Bar Code capability	9,500.00
6	RMS-BAR-CLIENT	BAR CODING HAND-HELD CLIENT LICENSE (EACH)	9,570.00
1	RMS-LINK-T6	LINK ANALYSIS MODULE - SITE	35,000.00
1	RMS-MAP-SITE	RMS MAP DISPLAY AND PIN MAPPING LICENSE - SITE LICENSE Required for RMS	20,000.00
1	RMS-MJ	MULTI-JURISDICTIONAL RMS OPTION - SITE LICENSE	5,500.00
1	RMS-CFS-SITE	CALLS FOR SERVICE MODULE SITE LICENSE	7,500.00
1	RMS-NTF-SITE	NOTIFICATION MODULE - SITE LICENSE	22,500.00
1	RMS-ACCIDENT-SITE	BASIC ACCIDENT MODULE - SITE LICENSE	8,500.00
1	RMS-QTRMSTR-SITE	QUARTERMASTER MODULE - SITE LICENSE	20,000.00
1	JMS-MS DISPLAY-SITE	MUGSHOT DISPLAY SOFTWARE LICENSE - SITE LICENSE	30,000.00
1	RMS-RPRF	RACIAL PROFILING MODULE - SITE LICENSE	5,000.00
1	RMS-SOFF	SEX OFFENDER MODULE - SITE LICENSE	15,000.00
1	RMS-RL- SITE	REMOTE LINEUP APPLICATION - SITE LICENSE	12,500.00
1	RMS-ANIMAL	ANIMAL CONTROL MODULE - SITE LICENSE	7,500.00
1	RMS-CA	CRIME ANALYSIS MODULE - SITE LICENSE	12,500.00
1	RMS-GANG	GANG TRACKING MODULE - SITE LICENSE	7,500.00
1	RMS-TRAIN-SITE	TRAINING MODULE - SITE LICENSE	12,500.00
1	RMS-RSW-SITE	RESIDENTIAL SECURITY WATCH MODULE - SITE LICENSE	7,500.00
1	RMS-ASSET-SITE	ASSET MANAGEMENT MODULE SITE LICENSE	8,500.00
1	RMS-CANINE	CANINE TRACKING MODULE - SITE LICENSE	5,500.00
1	RMS-PSD	PROFESSIONAL STANDARDS (INTERNAL AFFAIRS) MODULE	17,500.00
1	RMS-CIVIL-SITE	CIVIL PROCESSING MODULE - SITE LICENSE	26,000.00
1	RMS-PS-SITE	PAWN SHOP/PAWN WATCH - SITE LICENSE	12,500.00
1	RMS-GENPERM-SITE	GENERIC PERMIT MODULE - SITE LICENSE	8,500.00
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		Mobile - Field Based Reporting	
1	RMS-WIZ-BASE	ACCIDENT WIZARD BASE SERVER LICENSE Required for MFR Accidents	5,000.00
175	RMS-WIZ-CLIENT	ACCIDENT WIZARD WORKSTATION LICENSE Required for drawing accident scenes. MS Visio is required. Quoted in the Hardware/System Services quote.	15,750.00
175	MCT-MFR-CITATION	MFR CLIENT - CITATION	53,375.00
175	MCT-MFR-ACC	MFR CLIENT - ACCIDENT REPORTING	53,375.00
250	MCT-MFR-RACEPROF	MFR CLIENT - RACIAL PROFILING	24,250.00
250	MCT-MFR-OFF	MFR CLIENT - BASE INCIDENT/OFFENSE	121,250.00
1	MCT-MFR-REV-T11	REVIEW MODULE FOR FIELD REPORTING UP TO 450 WORKSTATIONS	35,000.00
350	MCT-MIS	LAN CLIENT LICENSE FOR MESSAGE SWITCH - Access to NCIC/TCIC Required for access to the message switch, TCIC/NCIC, communication to the MCT's, Approval of Field Reports.	63,280.00
50	MCT-MFR-MBLN-CLIENT	MFR CLIENT- MOBLAN VERSION	20,000.00
		Web Based Applications	
1	INT-OPSCAD	OPS CAD	25,000.00
1	INT-OPSRMS	OPS RMS	25,000.00
1	INT-P2C	POLICE 2 CITIZEN	15,000.00
		TicketWriter	
1	MCT-CLIENT-PDA	MCT CLIENT - PDA	500.00
60	MCT-MFR-HH-CIT	MFR CLIENT - HANDHELD CITATION MODULE	30,000.00

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GIS SOFTWARE SUPPLEMENT

Customer is solely responsible for providing SunGard Public Sector with accurate and complete data in connection with any Component Systems and SunGard Public Sector services relating to Geographic Information Systems ("GIS"), maps or other geographic analysis.

Customer must provide SunGard Public Sector with accurate GIS resources and accurate data in an ASCII EOO format file or Shape (SHP) format file for street centerlines containing:

- Block ranges (**address ranges are required**)
- Street names
- Street prefixes
- Street suffixes
- Jurisdiction/City Code
- X/Y Coordinate pairs for each street segment (referred to as "ARCS" by ARCINFO)

Customer, and not SunGard Public Sector, is solely responsible for the accuracy of Customer's street inventory and all attribute data associated with street segments. Common data errors and inaccuracies include:

- Missing streets
- Missing street segments
- Missing intersections
- Errors in street names, street prefixes and street type

Without limiting Customer's obligation to provide accurate data, SunGard Public Sector will return to Customer a list of the logical errors discovered by SunGard Public Sector when Customer's street inventory and attribute data are reviewed by SunGard Public Sector's editing/data validation utility tool ("Validation Tool"). The Validation Tool checks for the following logical errors:

- Address range undershoots
- Address range overshoots
- Missing street names
- Missing street ranges

Customer, and not SunGard Public Sector, is solely responsible for correcting all errors and ensuring the accuracy of all GIS provided data. Customer is additionally responsible to digitize all required map layers to support the Public Safety GIS-based CAD and RMS subsystems.

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DATA ACCESS SUBSCRIPTION SUPPLEMENT

1. Additional Definitions.

"Agency" means any public safety organization that hosts an Agency Database on its own computer system and that makes its Agency Database available for query and retrieval access by other public safety agencies having a public service interest in obtaining the information contained on that Agency Database.

"Agency Database" means a compilation of data related to law enforcement, public safety or emergency activities, events or records, made available by an Agency for remote, electronic access. Each Agency maintains sole control over the nature and extent of access to its own Agency Databases

"Data Sharing Network" means the combination of hardware, software and Agency Databases that enable Agencies to exchange data electronically through Internet protocols.

"Security System" means the combination of a User ID, an Agency Code and a password that uniquely identifies each individual using the Data Sharing Network, and that is required in order for such individual to obtain access to the Server and Agency Databases via the Server.

"Server" means the computer system maintained and operated by SunGard Public Sector, and through which Users obtain remote access to Agency Databases.

"User" means Customer, and includes for purposes of this Supplement the User's employees and agents on a "need to know" basis. Where the Exhibit 1 to which this Supplement is attached identifies a limitation on the number of Customer public safety employees or personnel, the term "User" shall mean only that quantity of Customer public safety employees or personnel employed by User. For the avoidance of doubt, no license is deemed granted to any person meeting the definition of "User" other than Customer itself. The right that any other User acting for on behalf of Customer has pursuant to this Supplement is derivative of Customer's right of use.

2. Access Subscription to Data Sharing Network. In connection with Customer's license to use the RMS Component Systems as otherwise provided for in the Agreement, Customer, as the "User," is also obtaining a subscription to access and use the Data Sharing Network, subject to the following additional terms and restrictions:

a. For the term provided for in Section 2(b) below, Customer will have the right to access the Server to participate in and use the Data Sharing Network. Customer's subscription to use the Data Sharing Network (the "Subscription") permits Customer to send queries and to receive information from Agency Databases made available by other participating Agencies in connection with the Subscription::

   i. User may create on-line or printed reports of information retrieved from Agency Databases, and reproduce, reformat, print, display and distribute internally such reports, consistent with User's normal internal procedures.

   ii. Notwithstanding the foregoing, User is prohibited from copying, distributing or displaying any information obtained from the Data Sharing Network for commercial sale, redistribution, broadcast or transfer, or to otherwise use such information in breach of any duty of confidentiality or privacy; and further, User is prohibited from allowing any other person or entity from using the information in any manner that is prohibited by the terms of this Supplement.

   iii. User shall not, nor authorize or enable anyone else to, access the Server or use the Software or Data Sharing Network except as expressly permitted in this Supplement.

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b. The Subscription will be co-terminus with the term during which Customer is a subscriber to "Improvements" for the Baseline RMS Component Systems pursuant to the Software Maintenance Agreement entered into by the parties on or about the Execution Date. For the avoidance of doubt, neither Customer nor any User having access to the Data Sharing Network pursuant to Customer's Subscription will have any right to access the Data Sharing Network if Customer is no longer a subscriber to Improvements for the Baseline RMS Component Systems pursuant to the Software Maintenance Agreement

3. Security System. User has sole responsibility and liability for the use and security of all user IDs, Agency Codes and passwords provided by it to any individual. User will comply with all policies and procedures established by SunGard Public Sector from time to time related to the issuance, validation and use of individual passwords. User will promptly notify SunGard Public Sector of the identity of the individual assigned to a particular password, of the cancellation or expiration of a password, and of the loss or misuse of any password or other Security System element. All passwords are subject to cancellation or suspension by SunGard Public Sector at any time and without notice, if SunGard Public Sector has reason to believe that a password has been or is being utilized in any manner or for any purpose not expressly authorized under this Supplement.

4. Services. Each Agency Database and all information available through the Data Sharing Network is created by and is under the care, custody and control of, the individual Agencies that makes the same available to the Data Sharing Network. **SUNGARD PUBLIC SECTOR DISCLAIMS ALL RESPONSIBILITY OR LIABILITY WHATSOEVER FOR THE CONTENT OF ANY AGENCY DATABASE OR RETRIEVED INFORMATION, FOR ITS ACCURACY, COMPLETENESS OR TIMELINESS OR FOR ANY DELAY OR NON-AVAILABILITY OF THE DATA SHARING NETWORK OR ANY DATA THEREIN. USER ACCEPTS SOLE RESPONSIBILITY FOR THE ACCURACY, COMPLETENESS AND TIMELINESS OF SUCH CONTENT, FOR ITS AVAILABILITY AND FOR ANY USE TO WHICH IT IS PUT OR RESULTS OBTAINED THEREFROM. CUSTOMER AGREES AND UNDERSTANDS THAT SUNGARD PUBLIC SECTOR MAKES NO WARRANTIES WHATSOEVER, EXPRESSED OR IMPLIED, WITH REGARD TO ANY INFORMATION USED, ACCESSED OR PLACED ON ANY AGENCY DATABASE, AND SUNGARD PUBLIC SECTOR EXPLICITLY DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IN CONNECTION THEREWITH.**

5. User Responsibilities.

a. User is responsible for procuring, installing, and operating the individual computers used to access the Server, for providing a proper physical environment and software utilities for such computers, for obtaining and installing an SunGard Public Sector-approved firewall and security system, for securing a dedicated Internet connection sufficient to meet User's data access needs and for providing such training and ongoing support services for individual users.

b. User is solely responsible for adopting and maintaining procedures and security measures in connection with its use of the Data Sharing Network, any Agency Databases that it maintains, and in connection with any Agency Databases that it accesses. SunGard Public Sector has no responsibility and/or liability whatsoever for any: (1) security breaches or unauthorized access to the Data Sharing Network or to User's system, (2) interruption, delay, errors, or omissions of or in any Agency Database, or the results thereof, including (without limitation) examination and confirmation of data prior to use thereof, (3) provision for identification and correction of errors and omissions, (4) preparation and storage of backup data, and (5) replacement or reconstruction of lost or damaged data or media. User is advised to maintain alternative procedures for obtaining, as needed, information otherwise available through the Data Sharing Network

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c. User is responsible for complying with all local, state, and federal laws pertaining to the use and disclosure of any information or data obtained through the Data Sharing Network, including without limitation any confidentiality or privacy requirements.

d. User shall not permit any third party to access or use the Software provided by SunGard Public Sector, nor shall User decompile, disassemble or reverse engineer any of the Software or data structures utilized by the Data Sharing Network or permit any third party to do so.

e. User warrants and represents that it has sufficient right and authority to grant SunGard Public Sector and other users access to its Agency Databases, to cooperate with SunGard Public Sector, as necessary, in the performance of this Agreement and to authorize and permit SunGard Public Sector to perform all work required to allow the Data Sharing Network access to User's Agency Databases (if applicable according to Section 6).

6. Agency Database Sharing. As part of the Subscription, Customer, as User, agrees to make its Agency Databases available to the Data Sharing Network. User shall host such Agency Databases on its server and shall cooperate if and when SunGard Public Sector, at its sole discretion, implements minor modifications reasonably required to provide Agency Database compatibility with and accessibility to the Data Sharing Network. Notwithstanding the foregoing, this Section 6 is not applicable where User has purchased a Non-RMS (view only) license and shall not be sharing any data on the P2P network (querying data from other agencies only). Notwithstanding anything to the contrary, User grants SunGard Public Sector permission to use the information contained in User's Agency Database to demonstrate ***solely to other law enforcement personnel*** the capabilities of the Data Sharing Network for purposes of increasing the number of departments utilizing the Data Sharing Network

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PAY AGENT SUPPLEMENT

1. Additional Definitions. "Pay Agency Products" means the products and services of those vendors (in each case, a "Vendor") that are identified in an Exhibit 1 (the "Pay Agency Products")

2. Pay Agent Designation. Customer designates SunGard Public Sector as Customer's pay agent for data processing related purchases and acquisitions, for the sole and exclusive purpose of allowing SunGard Public Sector, on behalf of Customer, to make payment to each Vendor for Customer's procurement of the Pay Agency Products under the terms and conditions of agreements (each a "Vendor Agreement") to be executed and made by and between Customer and Vendor. Customer covenants and agrees that it will promptly take all actions reasonably necessary to effect such designation of SunGard Public Sector as Customer's pay agent as provided for in this Section 2, and SunGard Public Sector covenants and agrees that, promptly after receipt of payment from Customer, SunGard Public Sector will make payment to each Vendor for Customer's procurement of the Pay Agency Products.

3. Pay Agency Products Procurement. SunGard Public Sector will, as soon as reasonably practicable, obtain for Customer, as Customer's pay agent, the Pay Agency Products from the Vendor, FOB Vendor's place of business, for use by Customer in each instance pursuant to the applicable Vendor Agreement SunGard Public Sector will remit payments made to SunGard Public Sector by Customer promptly upon customary terms for the Pay Agency Products to the Vendor on behalf of Customer. **CUSTOMER IS HEREBY ADVISED THAT VENDOR, AND NOT SUNGARD PUBLIC SECTOR, ASSUMES ALL RESPONSIBILITY FOR AND LIABILITY IN CONNECTION WITH THE PAY AGENCY PRODUCTS. SUNGARD PUBLIC SECTOR IS NOT AUTHORIZED TO MAKE ANY REPRESENTATIONS OR WARRANTIES THAT ARE BINDING UPON VENDOR OR TO ENGAGE IN ANY OTHER ACTS THAT ARE BINDING UPON VENDOR, EXCEPTING SPECIFICALLY THAT SUNGARD PUBLIC SECTOR IS AUTHORIZED TO REPRESENT THE FEES FOR THE PAY AGENCY PRODUCTS AS THE SAME IS PROVIDED FOR IN EXHIBIT 1 AND TO ACCEPT PAYMENT OF SUCH AMOUNTS FROM CUSTOMER ON BEHALF OF VENDOR. IN NO EVENT WILL SUNGARD PUBLIC SECTOR BE DEEMED TO HAVE TAKEN TITLE OR ANY SIMILAR RIGHT OR INTEREST IN OR OF ANY PAY AGENCY PRODUCTS IN THE CHAIN OF DISTRIBUTION TO CUSTOMER, AND TITLE OR SUCH SIMILAR RIGHT OR INTEREST IN OR TO THE PAY AGENCY PRODUCTS WILL BE DEEMED TO VEST IN CUSTOMER ONLY AS OTHERWISE PROVIDED FOR IN THE VENDOR AGREEMENT.**

4. Term of Pay Agency. SunGard Public Sector's status as Customer's pay agent will expire promptly after SunGard Public Sector remits payment of the Pay Agency Products license fee to Vendor on behalf of Customer

6. Disclaimer of Warranties. Customer agrees and understands that **SUNGARD PUBLIC SECTOR MAKES NO WARRANTIES WHATSOEVER, EXPRESSED OR IMPLIED, WITH REGARD TO THE PAY AGENCY SOFTWARE. ALL WARRANTIES (IF ANY) ARE PROVIDED TO CUSTOMER BY VENDOR. SUNGARD PUBLIC SECTOR EXPLICITLY DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

7. **LIMITED LIABILITY OF SUNGARD PUBLIC SECTOR. EXCEPT FOR ITS OBLIGATION TO REMIT PAYMENT RECEIVED FROM CUSTOMER TO THE VENDOR PURSUANT TO THIS AGREEMENT, SUNGARD PUBLIC SECTOR WILL HAVE NO LIABILITY WHATSOEVER IN CONNECTION WITH THE PAY AGENCY SOFTWARE. IN NO EVENT WILL SUNGARD PUBLIC SECTOR BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, AND WHETHER OR NOT SUNGARD PUBLIC SECTOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.**

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SOFTWARE MAINTENANCE AGREEMENT

BETWEEN

SunGard Public Sector Inc.
a Florida corporation
with headquarters at:
1000 Business Center Drive
Lake Mary, FL 32746

("SunGard Public Sector")

AND

Williamson County, TX
c/o: Williamson County ITS
301 S.E. Inner Loop Rd, Suite 105
Georgetown, TX 78626

(for purposes of this Agreement, "Customer")

By the signatures of their duly authorized representatives below, SunGard Public Sector and Customer, intending to be legally bound, agree to all of the provisions of this Agreement and all Exhibits, Supplements, Schedules, Appendices, and/or Addenda to this Agreement:

Williamson County, TX

BY: _____

PRINT NAME: Dan Gattis

PRINT TITLE: County Judge

DATE SIGNED: 3-30-10

SunGard Public Sector

BY: _____

PRINT NAME AND TITLE: Ronald E. Goodrow
Exec.VP, SunGard Public Sector Inc

DATE SIGNED: 3/23/10

Received Time Mar. 30. 1:38PM

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THIS AGREEMENT is entered into between SunGard Public Sector and Customer on the Execution Date.

SunGard Public Sector and Customer have entered into a Software License and Services Agreement dated as of the Execution Date (the "License Agreement") for the Software. Customer desires that SunGard Public Sector provide Maintenance and Enhancements for and new releases of the Baseline Software identified in Exhibit 1 on the terms and conditions contained in this Agreement, and for the Custom Modifications identified in Exhibit 1 on the terms and conditions of this Agreement Accordingly, the parties agree as follows:

1. Incorporation By Reference. Sections 1 (Definitions), 8 (Confidential Information), 9 (Indemnities by SunGard Public Sector) and 11 through 27, inclusive (Notices, Force Majeure, Assignment, No Waiver and Choice of Law, Severability, et al, respectively) of the License Agreement are incorporated into this Agreement by this reference as fully as if written out below. If any provision incorporated by reference from the License Agreement conflicts with any provision of this Agreement, the provision of this Agreement will control.

2. Additional Definitions.

"Commencement Date" means the date specified in Exhibit 1 as the "Commencement Date."

"Contract Year" means, with respect to each Baseline Component System and Custom Modification, each one (1) year period beginning on the Commencement Date or the anniversary thereof, and ending one (1) year thereafter. The parties will cooperate with one another in order to adjust each Contract Year so that it coincides with the Customer's Fiscal Year, which begins October 1st and ends September 30th. If necessary, the fees may be pro-rated to adjust to the Contract Year. Notwithstanding anything to the contrary, the initial Contract Year shall commence upon the Execution Date and continue through June 30, 2011. The second Contract Year shall commence on July 1, 2011 and continue through September 30, 2012.

"Custom Modification" means a change that SunGard Public Sector has made at Customer's request to any Component System in accordance with a SunGard Public Sector-generated specification, but without any other changes whatsoever by any person or entity. Each Custom Modification for which SunGard Public Sector will provide Customer with Improvements is identified in Exhibit 1.

"Enhancements" means general release (as opposed to custom) changes to a Baseline Component System or Custom Modification which increase the functionality of the Baseline Component System or Custom Modification in question.

"Improvements" means, collectively, Maintenance, Enhancements and New Releases provided under this Agreement.

"Maintenance" means using reasonable efforts to provide Customer with avoidance procedures for or corrections of Defects. The hours during which Maintenance will be provided for each Component System, the targeted response times for certain defined categories of Maintenance calls for each Component System and Custom Modification, and other details and procedures (collectively, the "Maintenance Standards") relating to the provision of Maintenance for each Component System and Custom Modification are described in attached Exhibit 2.

"New Releases" means new editions of a Baseline Component System or Custom Modification, as applicable.

"Notification" means a communication to SunGard Public Sector's help desk by means of (i) SunGard Public Sector's web helpline; (ii) the placement of a telephone call; or (iii) the sending of an e-mail, in each case, in accordance with SunGard Public Sector's then-current policies and procedures for submitting such communications.

"Priority One Call" means a Notification from Customer to SunGard Public Sector's Help desk reporting that it believes that a Defect has caused: (I) a full failure (i.e., "crash") of its computer system; (ii) a

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full failure of the Software; or (iii) a failure of its computer system or the Software which, in either case, prevents Customer from performing data processing which is critical to Customer's operations on the day on which the alleged Defect is reported.

"Priority Two Call" means a Notification from Customer to SunGard Public Sector's Help desk reporting that it believes that a Defect has caused a partial failure of Customer's computer system or the Software which significantly hinders its ability to perform data processing which is critical to Customer's operations on the day on which the alleged Defect is reported

"Priority Three Call" means a Notification from Customer to SunGard Public Sector's Help desk reporting that it believes that a Defect has caused an intermittent failure of, or problem with, its computer system or the Software that causes a significant delay in Customer's ability to perform data processing on the day on which the alleged Defect is reported, but where the processing is not critical to Customer's operations.

"Priority Four Call" means a Notification from Customer to SunGard Public Sector's Help desk reporting that it believes that a Defect has caused a problem with its computer system or the Software that does not significantly affect critical processing.

3. Services.

(a) Types of Services. During the term of this Agreement, SunGard Public Sector will provide Customer with Maintenance for, Enhancements of, and New Releases of each Baseline Component System and each Custom Modification identified in Exhibit 1. Subject to Customer's payment of the requisite maintenance fees therefor, SunGard Public Sector will provide Maintenance services during the term of this Agreement so that the SunGard Public Sector-provided Enhancements, Customizations, or general release Baseline upgrades are compatible with the then-current version of the SunGard Public Sector-proprietary Baseline Component Systems licensed to Customer under the License Agreement and maintained under this Agreement.

(b) Limitations. All Improvements will be part of the applicable Baseline Component System/Custom Modification, and will be subject to all of the terms and conditions of the License Agreement and this Agreement. SunGard Public Sector's obligation to provide Customer with Improvements for Baseline Component Systems owned by parties other than SunGard Public Sector is limited to providing Customer with the Improvements that the applicable third party owner provides to SunGard Public Sector for that Baseline Component System. Customer must provide SunGard Public Sector with such facilities, equipment and support as are reasonably necessary for SunGard Public Sector to perform its obligations under this Agreement, including remote access to the Equipment.

4. Payment and Taxes.

(a) Maintenance Fees. For the Improvements, Customer will pay SunGard Public Sector the amount provided for in Exhibit 1 as the Current Annual Maintenance amount (prorated to a fifteen (15) month period for the second Contract Year). For each Contract Year subsequent to the second Contract Year, SunGard Public Sector reserves the right to increase the Improvements fees not to exceed 5% annually for the first five (5) Contract Years of this Agreement. Fees for Improvements for a Baseline Component System/Custom Modifications are due in accordance with the terms set forth in Exhibit 1.

(b) Additional Costs. Customer will reimburse SunGard Public Sector for actual travel and living expenses that SunGard Public Sector incurs in providing Customer with services under this Agreement. SunGard Public Sector will use reasonable efforts to limit travel and living expenses by using coach air fare, booked in advance when available, staying at hotels identified in advance by Customer as offering Customer's contractors a discounted rate, and sharing rental cars. Such travel and living expenses will be reimbursed in accordance with the provisions relating to direct and reimbursable expenses of the then-current Williamson County Budget Order, as set forth in Exhibit 2 of the License Agreement. SunGard Public Sector's travel and living expenses will be invoiced on a monthly basis in arrears and due and payable as set forth herein. Expenses incurred in connection with this Agreement shall be identified separately and described in each invoice for payment.

(c) Taxes. To the extent that Customer is not exempt, Customer is responsible for paying all taxes (except for taxes based on SunGard Public Sector's net income or capital stock) relating to this Agreement,

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the Improvements, any services provided or payments made under this Agreement Applicable tax amounts (if any) are NOT included in the fees set forth in this Agreement. If Customer is exempt from the payment of any such taxes, Customer must provide SunGard Public Sector with a valid tax exemption certificate; otherwise, absent proof of Customer's direct payment of such tax amounts to the applicable taxing authority, SunGard Public Sector will invoice Customer for and Customer will pay to SunGard Public Sector all such tax amounts

(d) Late Charges. Customer's payment for goods, expenses and services shall be governed by Chapter 2251 of the Texas Government Code. Invoices shall be paid by Customer within thirty (30) days from Customer's receipt of invoice. Interest charges for any late payments shall be paid by Customer in accordance with Texas Government Code Section 2251.025. More specifically, the rate of interest that shall accrue on a late payment is the rate in effect on September 1 of Customer's fiscal year in which the payment becomes due. The said rate in effect on September 1 shall be equal to the sum of one percent (1%); and (2) the prime rate published in the Wall Street Journal on the first day of July of the preceding fiscal year that does not fall on a Saturday or Sunday. In the event that a good faith discrepancy arises in relation to an invoice, such as an incorrect amount on an invoice or a lack of documentation that is required to be attached to an invoice to evidence the amount claimed to be due, Customer shall pay to SunGard Public Sector, as due, the portion of the invoice that is correct and/or complete, and promptly notify SunGard Public Sector of the portion of the invoice that contains any such discrepancy and/or incompleteness. Following Customer's notification of any discrepancy as to an invoice, SunGard Public Sector will use commercially reasonable efforts to resolve the discrepancy and resubmit a corrected or revised invoice, which includes all required support documentation, to the Customer. Customer shall pay the remaining portion of the invoice, such that the invoice will be paid in full within thirty (30) days from Customer's receipt of the corrected or revised invoice Customer's non-payment of the portion of an invoice that contains a discrepancy shall not be considered late, nor shall any interest begin to accrue until the thirty-first (31st) day following the date of Customer's receipt of the corrected or revised invoice

5. Term. This Agreement will remain in full force and effect throughout the initial Contract Year. After the initial Contract Year, this Agreement will renew for a second Contract Year consisting of fifteen (15) months unless, at least six (6) months prior to the expiration of the initial Contract Year, Customer notifies SunGard Public Sector in writing of Customer's intent not to renew the Agreement for the second Contract Year. After the second Contract Year, this Agreement will automatically be extended for consecutive Contract Years on a year-to-year basis unless either party notifies the other in writing of its intent not to extend this Agreement for any particular Baseline Component System/Custom Modification at least six (6) months prior to the expiration of the then-current Contract Year

6. Disclaimer of Warranties. SunGard Public Sector warrants that the services provided herein will be performed in a professional and workmanlike manner and that if the unmodified Component System, in whole or in part, is replaced or upgraded by SunGard Public Sector with replacement or upgraded general release software components to correct Defects, or as an Enhancement, SunGard Public Sector warrants that the Component System, as so upgraded, shall operate with the rest of the unmodified, general release Component System of the same release without any loss of functionality of the rest of the unmodified, general release Component System of the same release. With the exception of the foregoing sentence, Customer agrees and understands that **SUNGARD PUBLIC SECTOR MAKES NO OTHER WARRANTIES WHATSOEVER, EXPRESSED OR IMPLIED, WITH REGARD TO ANY IMPROVEMENTS AND/OR ANY OTHER MATTER RELATING TO THIS AGREEMENT, AND THAT SUNGARD PUBLIC SECTOR EXPLICITLY DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. FURTHER, SUNGARD PUBLIC SECTOR EXPRESSLY DOES NOT WARRANT THAT A COMPONENT SYSTEM, ANY CUSTOM MODIFICATION OR ANY IMPROVEMENTS WILL BE USABLE BY CUSTOMER IF THE COMPONENT SYSTEM OR CUSTOM MODIFICATION HAS BEEN MODIFIED BY ANYONE OTHER THAN SUNGARD PUBLIC SECTOR, OR WILL BE ERROR FREE, WILL OPERATE WITHOUT INTERRUPTION OR WILL BE COMPATIBLE WITH ANY HARDWARE OR SOFTWARE OTHER THAN THE EQUIPMENT.**

7 **Termination.**

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(a) Termination For Material Breach. A party has the right to terminate this Agreement if the other party breaches a material provision of this Agreement. Either party has the right to terminate this Agreement at any time while an event or condition giving rise to the right of termination exists. To terminate this Agreement, the party seeking termination must give the other party notice that describes the event or condition of termination in reasonable detail From the date of its receipt of that notice, the other party will have thirty (30) days to cure the breach to the reasonable satisfaction of the party desiring termination If the event or condition giving rise to the right of termination is not cured within that period, then the party seeking to terminate this Agreement can effect such termination by providing the other party with a termination notice that specifies the effective date of such termination. Termination of this Agreement will be without prejudice to the terminating party's other rights and remedies pursuant to this Agreement

(b) Termination for Convenience. Provided that all Improvement Fees for the Contract Year are paid in full, the Customer may terminate this Agreement for convenience and without cause or further liability upon thirty (30) days written notice to SunGard Public Sector. In the event of such termination, it is understood and agreed that the amounts due to SunGard Public Sector for goods, commodities and/or services provided and expenses incurred to and including the date of termination, will be due and payable. No penalty will be assessed for Customer's termination of this Agreement for convenience

(c) Termination Without Prejudice to Other Rights and Remedies. Termination of this Agreement will be without prejudice to the terminating party's other rights and remedies pursuant to this Agreement.

8. LIMITATIONS OF LIABILITY.

(a) LIMITED LIABILITY OF SUNGARD PUBLIC SECTOR. SUNGARD PUBLIC SECTOR'S LIABILITY IN CONNECTION WITH THE IMPROVEMENTS OR ANY OTHER MATTER RELATING TO THIS AGREEMENT WILL NOT EXCEED THE ACTUAL AND DIRECT DAMAGES THAT ARE INCURRED BY CUSTOMER AS THE RESULT OF THE ACTS OR OMISSIONS OF SUNGARD PUBLIC SECTOR, NOT TO EXCEED THE FEES THAT CUSTOMER ACTUALLY PAID TO SUNGARD PUBLIC SECTOR FOR THE IMPROVEMENTS FOR THE YEAR THAT SUCH LIABILITY ARISES.

(b) EXCLUSION OF DAMAGES. REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE OR OTHERWISE, IN NO EVENT WILL SUNGARD PUBLIC SECTOR BE LIABLE TO CUSTOMER FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, AND WHETHER OR NOT SUNGARD PUBLIC SECTOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

(c) BASIS OF THE BARGAIN. CUSTOMER ACKNOWLEDGES THAT SUNGARD PUBLIC SECTOR HAS SET ITS FEES AND ENTERED INTO THIS AGREEMENT IN RELIANCE UPON THE LIMITATIONS OF LIABILITY AND THE DISCLAIMERS OF WARRANTIES AND DAMAGES SET FORTH IN THIS AGREEMENT, AND THAT THE SAME FORM AN ESSENTIAL BASIS OF THE BARGAIN BETWEEN THE PARTIES.

9 Entire Agreement. This Agreement contains the entire understanding of the parties with respect to its subject matter, and supersedes and extinguishes all prior oral and written communications between the parties about its subject matter. Any purchase order or similar document which may be issued by Customer in connection with this Agreement does not modify this Agreement No modification of this Agreement will be effective unless it is in writing, is signed by each party, and expressly provides that it amends this Agreement

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EXHIBIT 1

Customer: **Williamson County, TX**

Initial CONTRACT YEAR: Execution Date to June 30, 2011.

Second CONTRACT YEAR: Commencing July 1, 2011 and continuing for a period of fifteen (15) months thereafter.

Subsequent CONTRACT YEAR(s): October 1, 2011 (or anniversary thereafter) through one year thereafter

Improvements for the initial Contract Year are provided at no charge. The Current Annual Maintenance amount in the table below represents the current annual Improvement fee basis for a twelve (12) month period, and is payable only if Customer elects to extend the term of the Agreement through the second Contract Year, as provided for in Section 5, Term.

Qty	Part #	Component System	Current Annual Maintenace*	Support Type
		Computer Aided Dispatch		
1	CAD-T6	BASE COMPUTER AIDED DISPATCH SYSTEM 7 CAD License Tier 6	$ 16,731.00	7x24
12	CAD-CON	ADDITIONAL CAD CONSOLE LICENSE	12,636.00	7x24
1	CAD-MAP	FIRST CAD MAP DISPLAY AND MAP MAINTENANCE SOFTWARE LICENSE	1,350.00	7x24
18	CAD-MAPD	ADDITIONAL CAD MAP DISPLAY LICENSE	11,340.00	7x24
1	CAD-E911	E911 INTERFACE MODULE	1,170.00	7x24
1	CAD-MJ	MULTI-JURISDICTIONAL DISPATCH OPTION	810.00	7x24
19	MCT-AVL-CAD	CAD CLIENT AVL LICENSE	4,788.00	7x24
21	CAD-MRM	CAD RESOURCE MONITOR DISPLAY LICENSE WITH MAPS	5,670.00	7x24
1	CAD-PQA-LAW	LAW PROQA INTERFACE	1,350.00	7x24
1	CAD-PQA-MED	MEDICAL PROQA INTERFACE	1,350.00	7x24
1	CAD-PQA-FIR	FIRE PROQA INTERFACE	1,350.00	7x24
1	CAD-INT-PG	SUNGARD OSSI'S INTERFACE TO PAGEGATE	180.00	7x24
1	CAD-RS	CAD ROSTER MODULE	1,170.00	7x24
1	CAD-TDD	ZETRON MODEL 3030 TDD INTERFACE	990.00	7x24
1	CAD-CAPLUS-T6	CRIME ANALYSIS PLUS	4,050.00	7x24
1	CAD-INT-CRY	CAD INTERFACE TO CRYWOLF	1,350.00	7x24
1	CAD-RR	RIP AND RUN PRINTING/FAXING MODULE	1,170.00	7x24
1	CAD-INT-EMSCH	EMS CHARTS INTERFACE	1,350.00	7x24
1	CAD-C2C	CAD 2 CAD	1,260.00	7x24
1	CAD-FIREHOUSE	FIREHOUSE RMS INTERFACE	990.00	7x24
1	CAD-INT-PVI	CAD INTERFACE TO PICTOMETRY VISUAL INTELLIGENCE	1,350.00	7x24
		Mobile Data Computing System		
1	MCT-BMS-T11	BASE MOBILE SERVER SOFTWARE UP TO 650 WORKSTATIONS - Required for MCT's.	13,833.00	7x24
450	MCT-CLIENT	MCT CLIENT - DIGITAL DISPATCH	26,280.00	5x8
450	MCT-MAP	MCT CLIENT - MAPS MCT Licenses are required to purchase this product.	5,328.00	5x8
1	MCT-AVL-HOST	AVL SERVER HOST LICENSE Required for AVL capability.	6,300.00	7x24
600	MCT-AVL-CLIENT	MCT CLIENT - AVL - 600 with MCT	5,280.00	5x8
1	MCT-INT-FHS	MCT INTERFACE TO FIREHOUSE	1,350.00	7x24
1	MCT-SWI	STATE/NCIC MESSAGING SOFTWARE - Required for MCT/MFR.	3,600.00	7x24
		continued on next page		

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		continued from previous page		
		Records Management System		
1	RMS-BASE-SITE	SITE LICENSE: BASE RECORDS MANAGEMENT SYSTEM - SITE LICENSE for All Named Agencies within County If another agency joins the Williamson County system after contract execution they would need to purchase the approriate number of licenses needed for their agency	20,440.00	5x8
1	RMS-P2P	POLICE TO POLICE INTERNET DATA SHARING - SITE	0.00	5x8
1	RMS-INTELLIGENCE	INTELLIGENCE MODULE - SITE	1,200.00	5x8
1	RMS-P&E-SITE	PROPERTY AND EVIDENCE MODULE - SITE LICENSE	3,200.00	5x8
1	RMS-DOCSCAN SITE	DOCUMENT SCANNING AND STORAGE - SITE	1,600.00	5x8
1	RMS-BAR HOST-SITE	BAR CODING SERVER LICENSE - SITE LICENSE Required for Bar Code capability	1,528.00	5x8
6	RMS-BAR-CLIENT	BAR CODING HAND-HELD CLIENT LICENSE (EACH)	1,531.00	5x8
1	RMS-LINK-T6	LINK ANALYSIS MODULE - SITE	5,600.00	5x8
1	RMS-MAP-SITE	RMS MAP DISPLAY AND PIN MAPPING LICENSE - SITE LICENSE Required for RMS	3,200.00	5x8
1	RMS-MJ	MULTI-JURISDICTIONAL RMS OPTION - SITE LICENSE	880.00	5x8
1	RMS-CFS-SITE	CALLS FOR SERVICE MODULE SITE LICENSE	1,200.00	5x8
1	RMS-NTF-SITE	NOTIFICATION MODULE - SITE LICENSE	3,600.00	5x8
1	RMS-ACCIDENT-SITE	BASIC ACCIDENT MODULE - SITE LICENSE	1,360.00	5x8
1	RMS-QTRMSTR-SITE	QUARTERMASTER MODULE - SITE LICENSE	3,200.00	5x8
1	JMS-MS DISPLAY-SITE	MUGSHOT DISPLAY SOFTWARE LICENSE - SITE LICENSE	4,800.00	5x8
1	RMS-RPRF	RACIAL PROFILING MODULE - SITE LICENSE	800.00	5x8
1	RMS-SOFF	SEX OFFENDER MODULE - SITE LICENSE	2,400.00	5x8
1	RMS-RL- SITE	REMOTE LINEUP APPLICATION - SITE LICENSE	2,000.00	5x8
1	RMS-ANIMAL	ANIMAL CONTROL MODULE - SITE LICENSE	1,200.00	5x8
1	RMS-CA	CRIME ANALYSIS MODULE - SITE LICENSE	2,000.00	5x8
1	RMS-GANG	GANG TRACKING MODULE - SITE LICENSE	1,200.00	5x8
1	RMS-TRAIN-SITE	TRAINING MODULE - SITE LICENSE	2,000.00	5x8
1	RMS-RSW-SITE	RESIDENTIAL SECURITY WATCH MODULE - SITE LICENSE	1,200.00	5x8
1	RMS-ASSET-SITE	ASSET MANAGEMENT MODULE SITE LICENSE	1,360.00	5x8
1	RMS-CANINE	CANINE TRACKING MODULE - SITE LICENSE	880.00	5x8
1	RMS-PSD	PROFESSIONAL STANDARDS (INTERNAL AFFAIRS) MODULE	2,800.00	5x8
1	RMS-CIVIL-SITE	CIVIL PROCESSING MODULE - SITE LICENSE	4,160.00	5x8
1	RMS-PS-SITE	PAWN SHOP/PAWN WATCH - SITE LICENSE	2,000.00	5x8
1	RMS-GENPERM-SITE	GENERIC PERMIT MODULE - SITE LICENSE	1,360.00	5x8
		continued on next page		

		continued from previous page		
		Mobile - Field Based Reporting		
1	RMS-WIZ-BASE	ACCIDENT WIZARD BASE SERVER LICENSE Required for MFR Accidents	900.00	7x24
175	RMS-WIZ-CLIENT	ACCIDENT WIZARD WORKSTATION LICENSE Required for drawing accident scenes MS Visio is required. Quoted in the Hardware/System Services quote.	2,520.00	5x8
175	MCT-MFR-CITATION	MFR CLIENT - CITATION	8,540.00	5x8
175	MCT-MFR-ACC	MFR CLIENT - ACCIDENT REPORTING	8,540.00	5x8
250	MCT-MFR-RACEPROF	MFR CLIENT - RACIAL PROFILING	3,680.00	5x8
250	MCT-MFR-OFF	MFR CLIENT - BASE INCIDENT/OFFENSE	19,400.00	5x8
1	MCT-MFR-REV-T11	REVIEW MODULE FOR FIELD REPORTING UP TO 450 WORKSTATIONS	6,300.00	7x24
350	MCT-MIS	LAN CLIENT LICENSE FOR MESSAGE SWITCH - Access to NCIC/TCIC Required for access to the message switch, TCIC/NCIC, communication to the MCT's, Approval of Field Reports.	11,390.00	7x24
50	MCT-MFR-MBLN-CLIENT	MFR CLIENT- MOBLAN VERSION	3,200.00	5x8
		Web Based Applications		
1	INT-OPSCAD	OPS CAD	4,000.00	5x8
1	INT-OPSRMS	OPS RMS	4,000.00	5x8
1	INT-P2C	POLICE 2 CITIZEN	2,400.00	5x8
		CURRENT ANNUAL MAINTENANCE AMOUNT	$ 288,137.00	

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Qty	Part #	Custom Modifications	Current Annual Maintenance*	Support Type
		Standard Interfaces		
1	RMS-CUST-MOD	RMS CUSTOM MOD- Interface to Tyler Systems' Odyssey Court System.	$ 1,200.00	5x8
1	RMS-CUST-MOD	RMS CUSTOM MOD- Interface to eDocs Application	1,200.00	5x8
1	RMS-CUST-MOD	RMS CUSTOM MOD - Interface to Tyler Systems' Jail Mgmt System.	1,200.00	5x8
1	RMS-CUST-MOD	RMS CUSTOM MOD -The OSSI RMS/Leads Online Pawn Interface	0.00	n/a
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Interface to Tyler's Legacy RMS.	1,440.00	7x24
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - Interface to Deccan's Live MUM and Wall Map Products.	3,600.00	7x24
1	RMS-CUST-MOD	RMS CUSTOM MOD - Interface to Tyler's Mugshot system	1,600.00	5x8
		Custom Enhancement		
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - CAD to CAD with AVL and Unit Status	7,200.00	7x24
		CURRENT ANNUAL MAINTENANCE AMOUNT	$ 17,440.00	

*See payment schedule below for 15 month period after expiration of the Initial Contract Year.

SunGard Public Sector will invoice Customer as follows:

$76,394.00 due on October 1, 2011
$152,788 due on October 1, 2011
$152,788 due on July 1, 2012

Thereafter, thirty (30) days prior to Oct 1st of each year, SunGard Public Sector will invoice one-half (1/2) of the annual Improvements fees due and the remaining one-half (1/2) of the Improvements fees will be invoiced thirty (30) days prior to July 1st. Improvement fees for any Contract Year subsequent to the second full Contract Year are subject to change and will be specified by SunGard Public Sector in an annual invoice, however, any such change shall not exceed five percent (5%) annually for the first five (5) Contract Years of this Agreement

APPLICABLE TAXES ARE NOT INCLUDED IN THIS EXHIBIT 1, AND, IF APPLICABLE, WILL BE ADDED TO THE AMOUNT IN THE PAYMENT INVOICE(S) BEING SENT SEPARATELY TO THE CUSTOMER.

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EXHIBIT 2
Maintenance Standards

I. **Hours During Which SunGard Public Sector's Telephone Support Will be Available to Customer In Connection with the Provision of Maintenance:** As indicated in the "Support Type" column in Exhibit 1. "7x24" means Seven (7) days per week, 24 hours per day. "5x11" means Monday through Friday, 7:00 A M to 6:00 P M. Eastern Standard Time excluding holidays

II. **Targeted Response Times.** With respect to SunGard Public Sector's Maintenance obligations, SunGard Public Sector will use diligent, commercially reasonable efforts to respond to Notifications from Customer relating to the Baseline Component Systems/Custom Modifications Identified in Exhibit 1 of this Agreement in accordance with the following guidelines with the time period to be measured beginning with the first applicable SunGard Public Sector "Telephone Support" hour (that is, based upon whether SunGard Public Sector provides 7x24 or 5x11 Support for the Baseline Component System/Custom Modification in question) occurring after SunGard Public Sector's receipt of the Notification:

Priority One Calls – one (1) hour or less

Priority Two Calls - two (2) hours or less.

Priority Three Calls – twenty-four (24) hours or less.

Priority Four Calls – seventy-two (72) hours or less.

Notes: (1) For purposes of these targets, a "response" will mean as an initial contact from an SunGard Public Sector representative to Customer to begin evaluation of the problem reported under one of the categories of calls identified above; (2) As a prerequisite to SunGard Public Sector's obligation to respond to Customer, Customer must follow SunGard Public Sector's then-current processes (such as the dialing of a particular phone number, the categorization of a particular problem, etc.) when submitting its Notification.

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AMENDMENT #1 TO THE SOFTWARE LICENSE AND SERVICES AGREEMENT AND SOFTWARE MAINTENANCE AGREEMENT

WILLIAMSON COUNTY, TX
("Customer")

and

SUNGARD PUBLIC SECTOR INC.
("SunGard Public Sector") Contract # 100273

This Amendment (the "Amendment") amends the parties' Software License and Services Agreement and Software Maintenance Agreement with an Execution Date of March 30, 2010 (collectively, the "Agreements") expressly as provided for in this Amendment.

The Execution Date of this Amendment is the latest date shown on the signature page of this Amendment.

Customer and SunGard Public Sector, intending to be legally bound, agree as follows:

1. Defined Terms. Except as otherwise set forth herein, each defined term in the Agreement has the meaning ascribed to that term in the Agreement when the term is used in this Amendment.

2. Amendment to and Modification of Software License Agreement.

The Agreement is amended and modified as follows:

(a) The following Custom Modification has been deleted from the Agreement:

Qty	Part #	Custom Modifications
		Standard Interfaces
1	RMS-CUST-MOD	RMS CUSTOM MOD- Interface to eDocs Application

Qty	Part #	Custom Modifications
		Custom Enhancements
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - CAD to CAD with AVL and Unit Status

The parties hereby terminate Customer's license to use the terminated Custom Modification. Customer agrees to destroy or return the terminated Custom Modification to SunGard Public Sector. In the event Customer elects to re-license the terminated Custom Modification in the future, they shall be licensed at the fees in effect at that time. Customer was not billed and has not paid any amounts towards the purchase of the terminated Custom Modification. SunGard Public Sector absolves and relieves Customer from the obligation, if any, to pay the remaining balance that may be owed on the terminated Custom Modification System.

(b) The following Component Systems have been added to the Agreement [1]:

	Part #	Component System	License Fee
		Computer Aided Dispatch	
1	CAD-FATPOT-INT	FATPOT CAD2CAD - Williamson County	$ 22,500.00
1	CAD-FATPOT-INT	FATPOT CAD2CAD - Round Rock, TX	22,500.00
1	CAD-FATPOT-INT	FATPOT CAD2CAD - Georgetown, TX	22,500.00
		Subtotal	**$ 67,500.00**
1	DISCOUNT	DISCOUNT	(67,500.00)
		TOTAL LICENSE FEE	-

Note: See also Long Descriptions on Attachment 1.

Notes to Software Table:
[1] Interfaces only. Customer shall be responsible for obtaining the applicable software, hardware and system software from the appropriate third party vendor.

(c) The following Services have been added to the Agreement:

Qty.	Part #	Description	Project Management & Professional Services
		CAD Implementation Services	
1	CAD-PROJ-MGNT	CAD PROJECT MANAGEMENT	$ 9,600.00
1	CAD-PROF-ADD-IMPL	ADDITIONAL IMPLEMENTATION PROFESSIONAL SERVICES IMPLEMENTATION FOR FATPOT	20,400.00
		Subtotal	**$ 30,000.00**
1	DISCOUNT	DISCOUNT	$ (16,500.00)
		TOTAL SERVICES FEE:	**$ 13,500.00**

Note: See also Long Descriptions on Attachment 1.

Notes to Services Table:

[1] Pricing is a good faith estimate based on the information available to SunGard Public Sector at the time of execution of this Agreement. The total amount that Customer will pay for these services (i.e., the "TOTAL SERVICES FEE") will vary based on the actual number of hours of services required to complete the services. If required, additional services will be provided on a time and materials basis at hourly rates equal to SunGard Public Sector's then-current list price rates for the services at issue.

[2] Travel and living expenses are additional and will be billed monthly as SunGard Public Sector renders the services

APPLICABLE TAXES ARE NOT INCLUDED IN THIS EXHIBIT 1, AND, IF APPLICABLE, WILL BE ADDED TO THE AMOUNT IN THE PAYMENT INVOICE(S) BEING SENT SEPARATELY TO THE CUSTOMER.

The amounts noted above shall be payable as follows:

Project Management & Professional Services Fees: 100% on the Execution Date.

The Software Maintenance Agreement is amended and modified as follows:

(d) The Software Maintenance is hereby amended to delete the following Component System:

Qty	Part #	Custom Modifications	Current Annual Maintenance*	Support Type
		Standard Interfaces		
1	RMS-CUST-MOD	RMS CUSTOM MOD- Interface to eDocs Application	1,200.00	5x8
		Custom Enhancement		
1	CAD-CUST-MOD	CAD CUSTOM MODIFICATIONS - CAD to CAD with AVL and Unit Status	7,200.00	7x24

(e) The Software Maintenance is hereby amended to add the following Component System:

	Part #	Component System	Current Annual Maintenance	Support Type
		Computer Aided Dispatch		
1	CAD-FATPOT-INT	FATPOT CAD2CAD - Williamson County	$ 3,600.00	5x8
1	CAD-FATPOT-INT	FATPOT CAD2CAD - Round Rock, TX[1]	3,600.00	5x8
1	CAD-FATPOT-INT	FATPOT CAD2CAD - Georgetown, TX[2]	3,600.00	5x8
		CURRENT ANNUAL MAINTENANCE AMOUNT	**$ 10,800.00**	

Application Support Fees: The Current Annual Maintenance will be invoiced pro-rata to coincide with Customer current support term. Fees for subsequent terms of support will be due prior to the start of that term at the then prevailing rate. Rates for subsequent years of support service are subject to change.

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Notes to Maintenance Table:

[1]The maintenance fee of $3,600.00 shall be billed to City of Round Rock, TX. Fees for subsequent terms of support will be due prior to the start of that term at the then prevailing rate. Rates for subsequent years of support service are subject to change. Notwithstanding, Customer shall remain responsible in the event of non-payment.

[2]The maintenance fee of $3,600.00 shall be billed to City of Georgetown, TX. Fees for subsequent terms of support will be due prior to the start of that term at the then prevailing rate. Rates for subsequent years of support service are subject to change. Notwithstanding, Customer shall remain responsible in the event of non-payment.

3. Integration Provision. Except as expressly modified by this Amendment, the Agreement shall remain in full force and effect. As of the Execution Date, the Agreement, as further amended by this Amendment constitutes the entire understanding of the parties as regards the subject matter hereof and cannot be modified except by written agreement of the parties.

Williamson County, TX	**SunGard Public Sector Inc.**
BY: _____	BY: Lisa Neumann F4F503AE4002478...
PRINT NAME: _____	PRINT NAME: Lisa Neumann
PRINT TITLE: _____	PRINT TITLE: Controller
DATE SIGNED: _____	DATE SIGNED: 5/9/2014

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Long Descriptions:

Part Number: CAD-INT-FATPOTC2C
Description: FATPOT CAD2CAD – WILLIAMSON COUNTY
Long Description: This is a CAD-to-CAD (C2C) interface between OSCAD and FATPOT Technologies CADfusion software. CADfusion is the middleware application (C2C Hub) designed to link multiple and different CAD systems together for the purpose of exchanging and disseminating CAD information between each other. Each CAD system will interface only with CADfusion. CADfusion is then configured by FATPOT to interpret and process incoming and outgoing transactions between each CAD system.

Features and functionality have been developed using the FATPOT CADfusion 1.1 interface package provided by FATPOT Technologies and includes the FATPOT Technologies CAD to CADfusion Interface Specification, Version 1.1.4 dated 1/6/2012.

- Requirements include:
    - The SunGard C2C service must run on a designated PC or Server and requires:
        - .NET 4.0 Framework
        - Connection to the OSCAD network and CADfusion network

---

Part Number: CAD-INT-FATPOTC2C
Description: FATPOT CAD2CAD – ROUND ROCK, TX
Long Description: This is a CAD-to-CAD (C2C) interface between OSCAD and FATPOT Technologies CADfusion software. CADfusion is the middleware application (C2C Hub) designed to link multiple and different CAD systems together for the purpose of exchanging and disseminating CAD information between each other. Each CAD system will interface only with CADfusion. CADfusion is then configured by FATPOT to interpret and process incoming and outgoing transactions between each CAD system.

Features and functionality have been developed using the FATPOT CADfusion 1.1 interface package provided by FATPOT Technologies and includes the FATPOT Technologies CAD to CADfusion Interface Specification, Version 1.1.4 dated 1/6/2012.

- Requirements include:
    - The SunGard C2C service must run on a designated PC or Server and requires:
        - .NET 4.0 Framework
        - Connection to the OSCAD network and CADfusion network

---

Part Number: CAD-INT-FATPOTC2C
Description: FATPOT CAD2CAD – GEORGETOWN, TX
Long Description: This is a CAD-to-CAD (C2C) interface between OSCAD and FATPOT Technologies CADfusion software. CADfusion is the middleware application (C2C Hub) designed to link multiple and different CAD systems together for the purpose of exchanging and disseminating CAD information between each other. Each CAD system will interface only with CADfusion. CADfusion is then configured by FATPOT to interpret and process incoming and outgoing transactions between each CAD system.

Features and functionality have been developed using the FATPOT CADfusion 1.1 interface package provided by FATPOT Technologies and includes the FATPOT Technologies CAD to CADfusion Interface Specification, Version 1.1.4 dated 1/6/2012.

- Requirements include:
    - The SunGard C2C service must run on a designated PC or Server and requires:
        - .NET 4.0 Framework
        - Connection to the OSCAD network and CADfusion network

---

Part Number: CAD-PROJ-MGNT
Description: CAD PROJECT MANAGEMENT
Long Description: CAD project management includes professional services from SunGard Public Sector for project coordination and project management. The project management fee also includes coordinating with the Customer's project manager all SunGard Public Sector related deliveries such as application software, implementation services, and scheduling of SunGard Public Sector's resources with the Customer.

Part Number: CAD-PROF-ADD-IMPL
Description: ADDITIONAL IMPLEMENTATION PROFESSIONAL SERVICES
Long Description: Implementation of FatPot.

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AMENDMENT #2 TO THE SOFTWARE LICENSE AND SERVICES AGREEMENT

WILLIAMSON COUNTY, TX
("Customer")

and

SUNGARD PUBLIC SECTOR INC.
("SunGard Public Sector")

Contract # 100273-2

This Amendment (the "Amendment") amends the parties' Software License and Services Agreement with an Execution Date of March 30, 2010 (the "Agreement") expressly as provided for in this Amendment.

The Execution Date of this Amendment is the latest date shown on the signature page of this Amendment.

Customer and SunGard Public Sector, intending to be legally bound, agree as follows:

1. Defined Terms. Except as otherwise set forth herein, each defined term in the Agreement has the meaning ascribed to that term in the Agreement when the term is used in this Amendment.

2. Amendment to and Modification of Software License Agreement.

The Agreement is amended and modified as follows:

(a) The following Services have been deleted from the Agreement:

Qty.	Part #	Description	Training
1	RMS-USR-TRN	RMS USER TRAINING CLASS #11	$ 4,800.00
1	CAD-MAP-EDTRN	MAP EDITOR TRAINING	3,600.00
1	MCT-USR-TRN	MCT USER TRAINING - CLASS #38	600.00
		TOTAL SERVICE FEES	$ 9,000.00
		TOTAL PAID BY CUSTOMER	$0.00

Customer was not billed and has not paid any amounts towards the purchase of the Deleted Services in the table above. SunGard Public Sector absolves and relieves Customer from the obligation, if any, to pay the remaining balance that may be owed on the Deleted Services.

(b) Exhibit 1 to the Software License and Services Agreement are hereby supplemented to include the Add-On Quote (which shall be governed by the additional terms contained therein) attached hereto as Exhibit 1 and incorporated herein by reference. Pursuant to the Add-On Quote attached hereto as Exhibit 1, the total compensation that may be paid to SunGard Public Sector pursuant to the Software License and Services Agreement shall be Seven Thousand Five Hundred Dollars and 00/100 ($7,500.00).

3. Integration Provision. Except as expressly modified by this Amendment, the Agreement shall remain in full force and effect. As of the Execution Date, the Agreement, as further amended by this Amendment constitutes the entire understanding of the parties as regards the subject matter hereof and cannot be modified except by written agreement of the parties.

Williamson County, TX	SunGard Public Sector Inc.
BY: [signature]	BY: DocuSigned by: Chris Coleman 0240C20A720948A
PRINT NAME: DAN A GATTIS	PRINT NAME: Chris Coleman
PRINT TITLE: County Judge	PRINT TITLE: Vice President & CFO
DATE SIGNED: 03-30-2015	DATE SIGNED: 11/12/2014

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EXHIBIT 1

Add-On Quote

<Attach>

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Exhibit 1

SunGard Public Sector Inc.
4000 OSSI Court - High Point, NC 27265 -
Phone: 336-878-1287 - Fax: 407-304-1272 - Email: Brian.Rennie@Sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
11/04/14	BNBRQ1238	Brian Rennie

Quote Prepared For:

Williamson County, TX
Richard Semple
508 S. Rock Street
Georgetown, TX 78626
US
Phone: (512) 943-1300
Fax: (512) 943-1444

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	MCT-CUST-MOD	MFR Citations Modification	$7,500.00	$7,500.00	$0.00

Provide customer the ability to print 4 "version of the Williamson County Citation form from the MFR application in addition to their existing 8 1/2 x 11 version. Customer is currently only able to generate the 8 1/2 x 11 version of the citation form from the MFR application. Customer has discontinued the use of the handheld devices and would like to have some users be able to print 4" citations from tablets or laptops like they did on the handheld device.

All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.

This quote is valid until ~~12/15/14~~ 11/30/15

DocuSigned by:
Chris Coleman
0240C20A72094BA...

	Total:	$7,500.00	$0.00

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This Quote constitutes a Supplement to the Contract and Agreement by and between the parties hereto. Except as otherwise provided herein, all terms and conditions of the Contract and Agreement shall remain in full force and effect. As applicable for certain customers, the term "Contract and Agreement" is defined as the Software License & Services Agreement and the License Program Support Agreement between the parties hereto.

Should Customer terminate this agreement per the "Term of Contract" Section of the Contract and Agreement, the Customer agrees to pay, immediately upon termination, the remaining balance for all hardware, software, and services delivered prior to the termination date together with travel reimbursements, if any, related to the foregoing. Notwithstanding any language in the Contract and Agreement to the contrary, the purchase of support services is NOT necessary for the continuation of Customer's License.

Licensed Program(s) are provided in and may be used in machine-readable object code form only. SunGard Public Sector offers the Customer, through a third party escrow agent, a Source Code Escrow Agreement that provides for release of the source code version of the Licensed Program(s) from escrow upon the occurrence of certain release events, such as SunGard Public Sector's failure to provide required maintenance services as agreed.

Applicable taxes are not included, and, if applicable, will be added to the amount in the payment of invoice(s) being sent separately. Travel and living expenses are in addition to the prices quoted above and shall be governed by the SunGard Public Sector Corporate Travel and Expense Reimbursement Policy.

The SunGard Public Sector application software warranty shall be for a period of one (1) year after Delivery. There is no Testing and Acceptance period on the Licensed Program(s) herein.

Any interfaces listed above are interfaces only. Customer shall be responsible for obtaining the applicable software, hardware and system software from the appropriate third party vendor.

Preprinted conditions and all other terms not included in this Quote or in the Contract and Agreement, stated on any purchase order or other document submitted hereafter by Customer are of no force or effect, and the terms and conditions of the Contract and Agreement and any amendments thereto shall control unless expressly accepted in writing by SunGard Public Sector to Customer.

Third party hardware/software maintenance and/or warranty will be provided by the third party hardware and software manufacturer(s). SunGard Public Sector makes no representations as to expected performance, suitability, or the satisfaction of Customer's requirements with respect to the hardware or other third party products specified in this Quote. The return and refund policy of each individual third party hardware/software supplier shall apply.

This Agreement is based on the current licensing policies of each third party software manufacturer as well as all hardware manufacturers. In the event that a manufacturer changes any of these respective policies or prices, SunGard Public Sector reserves the right to adjust this proposal to reflect those changes.

This Quote shall be effective notwithstanding any provisions as to non-availability of funds contained in the Contract and Agreement.

The date of delivery is the date on which SunGard Public Sector delivers, F.O.B. SunGard Public Sector's place of shipment, the Licensed Program(s) to Customer.

For training and on-site project management sessions which are cancelled at the request of Customer within fourteen (14) days of the scheduled start date, Customer is responsible for entire price of the training or on-site project management plus incurred expenses.

Payment Terms are as Follows:

License, Project Management, Hardware and Third Party Software Fees are due upon execution of this Quote. Installation is due upon completion. Custom Modifications, Development, Conversion, Hardware and Third Party Software Implementation is due 50% on execution of this Quote, and 50% due upon invoice, upon completion. Unless otherwise provided, other Professional Services are due monthly, as such services are delivered. Additional services, if requested, will be invoiced at then-current rates. Training and Travel/Living expenses are due as incurred monthly. Any shipping charges shown are estimated only - actual shipping charges will be due upon delivery.

SunGard Public Sector Application Annual Support - the initial term of Maintenance and Support Services is included in License Fees and begins upon execution of this Quote and extends for a twelve (12) month period. Subsequent terms of support will be for twelve (12) month periods, commencing at the end of the initial support period. Support fees shown for the second term of support shall be due prior to the start of that term. Fees for subsequent terms of support will be due prior to the start of that term at the then prevailing rate. Third Party Application Annual Support Fees - payment terms shall be as provided by the Third Party to Customer with the exception that any fees listed above for the initial term of support are due upon execution of this Quote.

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SunGard Public Sector Inc.
4000 Ossi Court - High Point, NC - 27265
Phone: 3368850911 - Fax: 3368855329 - Email: Brian.Rennie@sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-on Hardware Quote

Date	Quote #	Acct Mgr
08/07/13	BNBRQ1769	Brian Rennie

Quote Prepared For:

Williamson County, TX
Richard Semple
508 S. Rock Street
Georgetown, TX 78626
US
Phone: (512) 943-1300
Fax: (512) 943-1444

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	TCH-PMO-SERV	Technical Project Management Services	$3,200.00	$3,200.00	$0.00
	Technical Project Management Services to provide project coordination between the Customer's point of contact and the assigned SunGard Public Sector implementation/migration team.				
2	RMS-PROF-ADD-IMPL	Additional Implementation Professional Services - RMS	$1,400.00	$2,800.00	$0.00
	2 days for install, configuration, and testing...				
3	CAD-PROF-ADD-IMPL	Additional Implementation Professional Services - CAD	$1,400.00	$4,200.00	$0.00
	3 days for install, configuration, and testing...				
		Third Party Hardware, Software and Services			
4	TCH-INSTALL-ONSITE	On Site Installation for Application Servers	$1,400.00	$5,600.00	$0.00
	The SunGard Onsite Implementation Services include: - Configuration of hardware on the customers network and domain - Final third party application configurations - Admin Review and training to cover all hardware and software configurations. This Agreement is based on the assumption that a Windows 2003 or higher Domain is already in place and functional. If this is not the case, the Customer is required to provide all necessary equipment and services for such implementation. All implementation services are billed on a daily basis. If SunGard provides less than a day of service, it will be billed at the full daily rate. Services do not include Travel and Living.				
1	TCH-LE	Not to Exceed Living Expenses	$1,500.00	$1,500.00	$0.00
	Not to exceed living expenses that may be incurred during the installation of third party software products provided by SunGard OSSI. OSSI will bill for this item as it is incurred and follow the guidelines established in the Primary Contract.				
1	TCH-TE	Not to Exceed Travel Expenses	$1,500.00	$1,500.00	$0.00
	Not to exceed travel expenses that may be incurred during the installation of third party software products provided by SunGard OSSI. OSSI will bill for this item as it is incurred and follow the guidelines established in the Primary Contract.				
			Sub'Total:	**$18,800.00**	

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Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
		Shipping:		$0.00	
This quote is valid until 11/07/13		**Total:**		**$18,800.00**	**$0.00**

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Any interfaces listed above are interfaces only. Customer shall be responsible for obtaining the applicable software, hardware and system software from the appropriate third party vendor

Any software applications listed above which are solely owned by SunGard Public Sector are "Baseline Component Systems" under the provisions of the Contract and Agreement. Before signing this Quote, please contact your Account manager if you are not certain which software applications are owned by SunGard Public Sector.

Any hardware or other third party products and services listed above, including third party software, are "Pay Agency Products" under the provisions of the Contract and Agreement.

For training and on-site project management sessions which are cancelled at the request of Customer within fourteen (14) days of the scheduled start date, Customer is responsible for entire price of the training or on-site project management plus incurred expenses.

Payment Terms are as Follows:

License, Conversion, Project Planning, Project Management, Hardware and Third Party Software Fees are due upon execution of this Quote. Training, Professional Services and Travel/Living expenses are due as incurred monthly. Installation is due upon completion. Additional services, if requested, will be invoiced at then-current rates. Any shipping charges shown are estimated only - actual shipping charges will be due upon delivery. Hardware and Third Party Software Implementation is due 50% on execution of this Quote, and 50% due upon invoice, upon completion.

SunGard Public Sector Application Annual Support - the initial term of Maintenance and support Improvements is included in License Fees and begins upon execution of this Quote and extends for a twelve (12) month period. Subsequent terms of support will be for twelve (12) month periods, commencing at the end of the initial support period. Support fees shown for the second term of support shall be due prior to the start of that term. Fees for subsequent terms of support will be due prior to the start of that term at the then prevailing rate. Third Party Application Annual Support Fees - payment terms shall be as provided by the Third Party to Customer with the exception that any fees listed above for the initial term of support are due upon execution of this Quote.

Accepted:

Williamson County, TX

Signature	Date	Printed Name
	09-04-2013	Dan Gattis, County Judge

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

SunGard Public Sector Inc.
4000 OSSI Ct - High Point, NC - 27265
Phone: 336.885.0911 - Fax: 336.885.5329 - Email: stephen.naegeli@sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
08/09/10	SOBNQ1194	Steve Naegeli

Quote Prepared For:

3818-100 872
Williamson County Sheriff's Office
508 S. Rock St
Georgetown, Texas 78626
John Sneed
512-943-1264

Data Conversion for Wilco's existing alarm records done by Public Safety Corp (Cry Wolf). No charge.

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	CUST-MISC	CryWolf Data Conversion for Williamson County Sheriff's Office existing alarm records. Public Safety Corp will perform this conversion.	$0.00	$0.00	$0.00
		Total:		**$0.00**	**$0.00**

This quote is valid until 12/31/10

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

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Accepted:

Williamson County Sheriff's Office

Signature	Date	Printed Name
John Sneed	8-9-10	John Sneed

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

#3818 – 101070

SunGard Public Sector Inc.
4000 OSSI Ct - High Point, NC - 27265
Phone: 336 885.0911 - Fax: 336.885.5329 - Email: stephen.naegeli@sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
05/20/10	SOBNQ1173	Steve Naegeli

Quote Prepared For:

Williamson County Sheriff's Office
Attn: Richard Semple
Georgetown, Texas

This quote reflects the optional pricing guarantee stated in the contract signed on 3/31/2010.

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
15	MCT-MFR-HH-CIT	MFR CLIENT - HANDHELD CITATION MODULE	$500.00	$7,500.00	$1,200.00
		This state specific module is to be used on handheld devices for the creation of citations in the field. The devices include various types, such as IPAQ's and CF1's, and must be approved by Product Management. It allows for the remote printing of the citation and the collection of signatures. It does not include printing hardware. Each agency's citation may vary and must be approved by Product Management.			
1	MCT-PROJ-MGNT	PROJECT MANAGEMENT SERVICES	$1,280.00	$1,280.00	$0.00
		Includes professional services from SunGard OSSI for management oversight and coordination with the Customer's project management, SunGard OSSI's internal resources and any third party vendors. Includes coordinating with the Customer's Project Manager all SunGard OSSI related deliveries such as application software, implementation services, and scheduling of SunGard OSSI's resources with the Customer.			
2	MCT-USR-TRN	MCT USER TRAINING - 2 half day classes of training for 15 users.	$600.00	$1,200.00	$0.00
		Training for end-users (10 people max.) on base MCT. Topics include viewing and updating unit status information, searching, and messaging. Does not include training on MFR. Class duration = 4 hours.			
			Total:	$9,980.00	$1,200.00

This quote is valid until 00/00/00

Over 90
@ 9-22-10

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

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Accepted:

Williamson County Sheriff's Office

Signature	Date	Printed Name
John Sneed	9-21-10	John Sneed

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

DocuSign Envelope ID: FAAA118B-CE7A-4C4C-8FBE-CC6828B31DA7

AMENDMENT #1 TO
Add-On Quote #SOBNQ1173
To the Software License and Services and Maintenance Agreement

WILLIAMSON COUNTY, TX
("Customer")

and

SUNGARD PUBLIC SECTOR INC.
("SunGard Public Sector")

Contract # 101070-1

This Amendment (the "Amendment") amends the parties' Software License and Services and Maintenance Agreement dated March 30, 2010 and Add-On Quote #SOBNQ1173 with an execution date of September 21, 2010 (the "Add-On Quote") expressly as provided for in this Amendment.

The Execution Date of this Amendment is the latest date shown on the signature page of this Amendment.

CUSTOMER AND SunGard Public Sector, intending to be legally bound, agree as follows:

1. Defined Terms. Except as otherwise set forth herein, each defined term in the Add-On Quote has the meaning ascribed to that term in the Add-On Quote when the term is used in this Amendment.

2. Amendment to and Modification of the Add-On Quote.

The Contract Addendum is amended and modified as follows:

(a) The following Service has been deleted from the Add-On Quote (the "Deleted Service"):

Qty.	Part #	Description	Training
		MCT Implementation Services	
2	MCT-USR-TRN	MCT USER TRAINING	$ 1,200.00
		TOTAL SERVICE FEES	$ 1,200.00
		TOTAL PAID BY CUSTOMER	$0.00

Customer was not billed and has not paid any amounts towards the purchase of the Deleted Services in the table above. SunGard Public Sector absolves and relieves Customer from the obligation, if any, to pay the remaining balance that may be owed on the Deleted Serviced.

3. Integration Provision. Except as expressly modified by this Amendment, the Add-On Quote shall remain in full force and effect. As of the Execution Date, the Add-On Quote, as further amended by this Amendment constitutes the entire understanding of the parties as regards the subject matter hereof and cannot be modified except by written agreement of the parties.

Williamson County, TX

BY: _____

PRINT NAME: Dan A Gattis

PRINT TITLE: County Judge

DATE SIGNED: 03-Jan-2015

SunGard Public Sector Inc.

Per Signed by:
BY: Chris Coleman
0240C20A720918A...

PRINT NAME: Chris Coleman

PRINT TITLE: Vice President & CFO

DATE SIGNED: 11/12/2014

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

3818-120273

SunGard Public Sector Inc.
4000 Ossi Court - High Point, NC - 27265
Phone: 3368850911 - Fax: 3368855329 - Email: brian.rennie@sungardps.com

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PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
01/15/12	BNBRQ1080	Brian Rennie

Quote Prepared For:

Williamson County, TX
Clay Oldham
321 W. 8th Street
Georgetown, TX 78626
US
Phone: (512) 943-1690

CAD SEARCHING AND REPORTING

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
4	CAD-PROF-ADD	ADDITIONAL PROFESSIONAL SERVICES	$1,280.00	$5,120.00	$0.00
		Services provided by SunGard OSSI product or training specialists. Services may include but are not limited to add-on module training, refresher training, system analysis, or consulting			
			Total:	$5,120.00	$0.00

This quote is valid until 03/26/12

Please fax signed quote to Brian Rennie @ 407-304-1272

Thank you!

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

This Quote constitutes a Supplement to the Contract and Agreement by and between the parties hereto. Except as otherwise provided herein, all terms and conditions of the Contract and Agreement shall remain in full force and effect. As applicable for certain customers, the term "Contract and Agreement" is defined as the Software License & Services Agreement and the License Program Support Agreement between the parties hereto.

Should Customer terminate this agreement per the "Term of Contract" Section of the Contract and Agreement; the Customer agrees to pay, immediately upon termination, the remaining balance for all hardware, software, and services delivered prior to the termination date together with travel reimbursements, if any, related to the foregoing. Notwithstanding any language in the Contract and Agreement to the contrary, the purchase of support services is NOT necessary for the continuation of Customer's License.

Licensed Program(s) are provided in and may be used in machine-readable object code form only. SunGard Public Sector offers the Customer, through a third party escrow agent, a Source Code Escrow Agreement that provides for release of the source code version of the Licensed Program(s) from escrow upon the occurrence of certain release events, such as SunGard Public Sector's failure to provide required maintenance services as agreed.

Applicable taxes are not included, and, if applicable, will be added to the amount in the payment of invoice(s) being sent separately. Travel and living expenses are in addition to the prices quoted above and shall be governed by the SunGard Public Sector Corporate Travel and Expense Reimbursement Policy.

The SunGard Public Sector application software warranty shall be for a period of one (1) year after Delivery. There is no Testing and Acceptance period on the Licensed Program(s) herein.

Any interfaces listed above are interfaces only. Customer shall be responsible for obtaining the applicable software, hardware and system software from the appropriate third party vendor.

Preprinted conditions and all other terms not included in this Quote or in the Contract and Agreement, stated on any purchase order or other document submitted hereafter by Customer are of no force or effect, and the terms and conditions of the Contract and Agreement and any amendments thereto shall control unless expressly accepted in writing by SunGard Public Sector to Customer.

Third party hardware/software maintenance and/or warranty will be provided by the third party hardware and software manufacturer(s). SunGard Public Sector makes no representations as to expected performance, suitability, or the satisfaction of Customer's requirements with respect to the hardware or other third party products specified in this Quote. The return and refund policy of each individual third party hardware/software supplier shall apply.

This Agreement is based on the current licensing policies of each third party software manufacturer as well as all hardware manufacturers. In the event that a manufacturer changes any of these respective policies or prices, SunGard Public Sector reserves the right to adjust this proposal to reflect those changes

This Quote shall be effective notwithstanding any provisions as to non-availability of funds contained in the Contract and Agreement.

The date of delivery is the date on which SunGard Public Sector delivers, F.O.B. SunGard Public Sector's place of shipment, the Licensed Program(s) to Customer.

Payment Terms are as Follows:

License, Conversion, Project Planning, Project Management, Hardware and Third Party Software fees are due upon execution of this Quote. Training, Professional Services and Travel/Living expenses are due as incurred monthly. Installation is due upon completion. Additional services, if requested, will be invoiced at then-current rates. Any shipping charges shown are estimated only - actual shipping charges will be due upon delivery. Hardware and Third Party Software implementation is due 50% on execution of this Quote, and 50% due upon invoice, upon completion.

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Accepted:

Williamson County, TX

Signature	Date	Printed Name
	2-15-12	Scott Parker

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

Williamson County is
TAX EXEMPT
Under Section 20.04
TEX. TAX-GEN. ANN.

WILLIAMSON COUNTY

PURCHASE ORDER

P.O. #: 138223 0 1

P.O.Dt: 10-FEB-12

SHIP TO:
9-1-1 Communications
WC Sheriff's Office
508 South Rock Street
Georgetown, TX 78626

TO:
SUNGARD PUBLIC SECTOR INC
12709 COLLECTION CENTER DR
CHICAGO, IL 60693

INVOICE TO:
9-1-1 Communications
WC Sheriff's Office
508 South Rock Street
Georgetown, TX 78626

	DESCRIPTION	PRICE	PER	AMOUNT
1	CAD-PROF-ADD Training provided by SunGard OSSI.	1280.00	4 Each	5,120.00

TOTAL 5,120.00

IMPORTANT
OUR ORDER NUMBER MUST APPEAR ON INVOICES AND PACKAGES.
ACKNOWLEDGE IF UNABLE TO SHIP ON TIME.
PURCHASES ARE VALID ONLY WHEN COVERED BY THIS PURCHASE ORDER.

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

SunGard Public Sector Inc.
4000 OSSI Court - High Point, NC 27265 -
Phone: 336-878-1287 - Fax: 407-304-1272 - Email: brian.rennie@sungardps.com

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PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
02/17/15	BNBRQ1469	Brian Rennie

Quote Prepared For:

Williamson County, TX
Richard Semple
508 S. Rock Street
Georgetown, TX 78626
Phone: (512) 943-1300
Fax: (512) 943-1444

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
2	CAD-PROF-ADD	Regional CAD System Administrator Class (Beginners Class)	$995.00	$1,990.00	$0.00

Class: CAD System Administrator Class (Beginners Class)
Duration: 3 days
Rate: $995 per attendee
Date: March 3 - 5th, 2015

Total:	**$1,990.00**	**$0.00**

This quote is valid until 09/30/15

Please fax signed quote to Brian Rennie @ 407-304-1272

Contact me at 336-885-0911 if I can be of further assistance or if you have any questions.

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

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Payment Terms are as Follows:

License, Project Management, Hardware and Third Party Software Fees are due upon execution of this Quote. Installation is due upon completion. Custom Modifications, Development, Conversion, Hardware and Third Party Software Implementation is due 50% on execution of this Quote, and 50% due upon invoice, upon completion. Unless otherwise provided, other Professional Services are due monthly, as such services are delivered. Additional services, if requested, will be invoiced at then-current rates. Training and Travel/Living expenses are due as incurred monthly. Any shipping charges shown are estimated only - actual shipping charges will be due upon delivery.

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Accepted:

Williamson County, TX

Signature	Date	Printed Name

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

Williamson County is
TAX EXEMPT
Under Section 20.04
TEX. TAX-GEN. ANN.

WILLIAMSON COUNTY

PURCHASE ORDER

P.O. #: 146577 0 1

P.O.Dt: 17-JUN-13

SHIP TO:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626

TO:
SUNGARD PUBLIC SECTOR INC
OSSI TRAINING SERVICES
4000 OSSI CT
HIGH POINT, NC 27265

INVOICE TO:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626
ESOC

	DESCRIPTION	PRICE	PER	AMOUNT
1	Stock #: CAD-CON As per the terms and conditions of Quote BNBRQ1601 dated 3/26/13 ADDITIONAL CAD CONSOLE LICENSES DIR-SDD-1364	8288.00	7 Each	58,016.00
2	ANNUAL MAINTENANCE FOR CAD CONSOLE	9283.00	1 Each	9,283.00
3	Stock #: CAD-MAPD ADDITIONAL CAD MAP DISPLAY LICENSES	3400.00	7 Each	23,800.00
4	ANNUAL MAINTENANCE ON CAD MAP DISPLAY	3808.00	1 Each	3,808.00
5	Stock #: MCT-MIS LAN CLIENT LICENSES FOR MESSAGE SWITCHES	200.00	7 Each	1,400.00
6	ANNUAL MAINTENANCE FOR LAN CLIENT	224.00	1 Each	224.00
7	Stock #: MCT-AVL-CAD CAD CLIENT AVL LICENSES	1500.00	7 Each	10,500.00
8	ANNUAL MAINTENANCE FOR CAD CLIENT AVL	1680.00	1 Each	1,680.00

E-MAILED JUN 18 2013

TOTAL 108,711.00

IMPORTANT
OUR ORDER NUMBER MUST APPEAR ON INVOICES AND PACKAGES.
ACKNOWLEDGE IF UNABLE TO SHIP ON TIME.
PURCHASES ARE VALID ONLY WHEN COVERED BY THIS PURCHASE ORDER.

Tammy McCulley

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

Richard - ESOC

SunGard Public Sector Inc.
4000 Ossi Court - High Point, NC - 27265
Phone: 3368850911 - Fax: 3368855329 - Email: brian.rennie@sungardps.com

PO# 146577

SUNGARD®
PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
03/26/13	BNBRQ1601	Brian Rennie

Quote Prepared For:

Williamson County, TX
Richard Semple
508 S. Rock Street
Georgetown, TX 78626
Phone: (512) 943-1300
Fax: (512) 943-1444

E-MAILED JUN 18 2013

Upon delivery of this signed Add-On Quote to SunGard, Customer is licensed and authorized to use the Licensed Programs identified herein that are sold as additions to the installed major module(s).

Pre-pay of 6 months of maintenance at $7498.00. Maintenance will be prorated.

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
7	CAD-CON	ADDITIONAL CAD CONSOLE LICENSE	$8,288.00	$58,016.00	$9,283.00
		An additional license, in addition to the number of console licenses in the base CAD system, is required for each call taker and dispatch console/workstation to operate the CAD system.			
7	CAD-MAPD	ADDITIONAL CAD MAP DISPLAY LICENSE	$3,400.00	$23,800.00	$3,808.00
		An additional license, in addition to the number of map console licenses in the base CAD system, is required for each additional call taker and dispatch console/workstation to display maps with the CAD system. Each license represents one workstation, not concurrent user.			
7	MCT-MIS	LAN CLIENT LICENSE FOR MESSAGE SWITCH	$200.00	$1,400.00	$224.00
		A client license is required for each CAD, RMS or JMS workstation connected to the Customer's LAN or WAN to access SunGard Message Switch. The Message Switch Client provides the following functions: Workstation-to-workstation messaging Mobile-to-workstation messaging (if mobile applications are licensed) SunGard's standard State/NCIC queries			
7	MCT-AVL-CAD	CAD CLIENT AVL LICENSE	$1,500.00	$10,500.00	$1,680.00
		SunGard OSSI's Automatic Vehicle Locator (AVL) software for the CAD workstation allows the communicator to view/track/find mobile units in the field. This product requires that the customer purchase maps.			
			Total:	**$93,716.00**	**$14,995.00**

This quote is valid until 06/30/13

Please fax signed quote to Brian Rennie @ 407-304-1272

Contact me at 336-885-0911 if I can be of further assistance or if you have any questions.

936674
208.80
P136; 2006 CO; 4.3

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

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Payment Terms are as Follows:

License, Project Management, Hardware and Third Party Software Fees are due upon execution of this Quote. Installation is due upon completion. Custom Modifications, Development, Conversion, Hardware and Third Party Software Implementation is due 50% on execution of this Quote, and 50% due upon invoice, upon completion. Unless otherwise provided, other Professional Services are due monthly, as such services are delivered. Additional services, if requested, will be invoiced at then-current rates. Training and Travel/Living expenses are due as incurred monthly. Any shipping charges shown are estimated only - actual shipping charges will be due upon delivery.

SunGard Public Sector Application Annual Support - the initial term of Maintenance and Support Services is included in License Fees and begins upon execution of this Quote and extends for a twelve (12) month period. Subsequent terms of support will be for twelve (12) month periods, commencing at the end of the initial support period. Support fees shown for the second term of support shall be due prior to the start of that term. Fees for subsequent terms of support will be due prior to the start of that term at the then prevailing rate. Third Party Application Annual Support Fees - payment terms shall be as provided by the Third Party to Customer with the exception that any fees listed above for the initial term of support are due upon execution of this Quote.

Accepted:

Williamson County, TX

Signature	Date	Printed Name

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

#3818-101071

SunGard Public Sector Inc.
4000 OSSI Ct - High Point, NC - 27265
Phone: 336 885 0911 - Fax: 336 885 5329 - Email: Stephen.Naegeli@sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-on Hardware Quote

Date	Quote #	Acct Mgr
09/07/10	KOBBQ2749-01	Steve Naegeli

Quote Prepared For:

Williamson County, TX
Richard Semple
301 SE Inner Loop
Suite 107
Georgetown, TX 78626
Phone: (512) 943-1489
Fax: (512) 943-3737

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
15	HWR-SEIKO-KIT-BT	Seiko Printer Bundle - Bluetooth	$998 89	$14,983.35	$0.00

Seiko MPU-L465 Bluetooth Printer Bundle
- (1) Seiko MPU-L465-02B-00 printer
- (1) Seiko CB-US01-18A ac power cord for desktop operation
- (1) Seiko IFC-U01 USB cable to interface with PC (optional connectivity)
- (1) LIND SE-0940-1299 (Auto Re-set Power supply) 9 Volt 40 Amp Power supply

Unless otherwise noted, the customer is responsible for the installation of the Seiko Printer Bundle. Installation is not included in the quoted price.

SubTotal:	**$14,983.35**	
Shipping:	$250.00	
Total:	**$15,233.35**	**$0.00**

This quote is valid until 12/07/10

over 90
9-22-10

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

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Accepted:

Williamson County, TX

Signature	Date	Printed Name
John Sneed	9-21-10	John Sneed

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

#3818-101214

SunGard Public Sector Inc.
4000 OSSI Ct - High Point, NC - 27265
Phone: 336.885.0911 - Fax: 336.885.5329 - Email: stephen.naegeli@sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
05/24/10	SOBNQ1175	Steve Naegeli

Quote Prepared For:

Williamson County Sheriff's Office
Attn: John Sneed
Georgetown, TX

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	RMS-CUST-MOD	RMS-CUSTOM-MODIFICATIONS to ODYSSEY COURT SYSTEM - One way interface for uploading OSSI Citations, including Citations marked as Warnings, into the Odyssey Court System from the OSSI PISTOL RMS System. This assumes citations and warnings are stored together within the SunGard OSSI Citation Module. A mutually agreed upon statement of work will be required.	$5,500.00	$5,500.00	$880.00
		RMS-CUSTOM-MODIFICATIONS to ODYSSEY COURT SYSTEM - One way interface for uploading OSSI Citations, including Citations marked as Warnings, into the Odyssey Court System from the OSSI PISTOL RMS System. This assumes citations and warnings are stored together within the SunGard OSSI Citation Module. A mutually agreed upon statement of work will be required.			
		All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.			
1	DISCOUNT	DISCOUNT - 100% discount	-$5,500.00	-$5,500.00	$0.00
				Total:	$0.00	$880.00

This quote is valid until 12/31/10

over 90
@ 10-28-10

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

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Accepted:

Williamson County Sheriff's Office

Signature	Date	Printed Name
John Snead	10-28-10	John Snead

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

SunGard Public Sector Inc.
4000 OSSI Court - High Point, NC 27265 -
Phone: 336-878-1287 - Fax: 407-304-1272 - Email: brian.rennie@sungardps.com

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Add-On Quote

Date	Quote #	Acct Mgr
01/08/15	BNBRQ1077	Brian Rennie

Quote Prepared For:

Williamson County, TX
Richard Semple
508 S. Rock Street
Georgetown, TX 78626
Phone: (512) 943-1300
Fax: (512) 943-1444

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	CAD-INT-ESO	ESO Solutions Fire/EMS Export	$5,500.00	$5,500.00	$880.00
		A one way export of CAD data to ESO Solutions. The interface is designed to export live CAD event data throughout the life of the event to a specific directory location in a single comma delimited ASCII text file where it will be retrieved and processed by the ESO Solutions application. CAD will export data to ESO Solutions at different times throughout the life of the event to ensure that the export file is always updated with the latest information from CAD.			
1	CAD-PROJ-MGNT	Project Management	$640.00	$640.00	$0.00
		CAD project management includes professional services from SunGard for project coordination and project management. The project management fee also includes coordinating with the Customer's project manager all SunGard related deliveries such as application software, implementation services, and scheduling of SunGard's resources with the Customer.			
1	CAD-INST-ADD	Installation	$700.00	$700.00	$0.00
		SunGard Services for installation of the following CAD module(s): ESO Solution Fire/EMS Export			
			Total:	$6,840.00	$880.00

This quote is valid until 03/20/15

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

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Accepted:

Williamson County, TX

Signature	Date	Printed Name

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

PURCHASE ORDER

WILLIAMSON COUNTY
1848

Williamson County
Purchasing Department
901 S.Austin Ave,
Georgetown, TX 78626
512-943-1100

P.O.Number: **155457**
Date:01/30/2015
Version:

Important: Purchase Order number must appear on invoices and packages. Acknowledge if unable to ship on time. Purchases are valid only when covered by this Purchase Order and signed by an authorized person.

Vendor:
SUNGARD PUBLIC SECTOR INC
OSSI TRAINING SERVICES
4000 OSSI CT
HIGH POINT NC 27265

Requested By: Carter, Theresia E

Delivery Date:

Ship to:
Wmsn Cnty---EMS
303 Martin Luther King
Georgetown, TX 78626

Bill to:
Wmsn County EMS
PO Box 873
Georgetown, TX 78627

Description	Price	Per	Amount
1: ESO Solutions Fire/EMS Export, Project Management and Installation per Quote BNBRQ1077 from Sungard	1.00	6840	6,840.00

Supplier Item:

Notes to Supplier: Per the terms and conditions of quote#BNBRQ1077 dated 1/8/15

Total **6,840.00**

STATE SALES TAX EXEMPTION CERTIFICATE NO: 74-6000978-4

Terms and Conditions are available at www.wilco.org/purchasing.
Terms of payment are in accordance with Texas Prompt Payment Act.

This Purchase Order represents requisitioned goods or services for which funding has been verified through a financial encumbrance. The Purchase order has been prepared/ processed as authorized by: Robert E. Space, CPA, CPPO, Williamson County Purchasing Agent.

Authorized By: Lisa Maraler

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

Richard - PSTP

PO# 140552

SunGard Public Sector Inc.
4000 Ossi Court - High Point, NC - 27265
Phone: 3368850911 - Fax: 3368855329 - Email: brian.rennie@sungardps.com

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PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
06/11/12	BNBRQ1279	Brian Rennie

Quote Prepared For:

Williamson County, TX
Richard Semple
508 S. Rock Street
Georgetown, TX 78626
Phone: (512) 943-1300
Fax: (512) 943-1444

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
3	RMS-WEB-TRN	RMS WEB-BASED TRAINING	$520.00	$1,560.00	$0.00

Services provided by SunGard's Product or Training Specialists. Services may include, but are not limited to, add-on module training, refresher training, system analysis, or consulting.

This provides the customer with up to 4 hours of training using MS Live Meeting. This fee includes the services of the training specialist, as well as costs of the web-access and telephone services.

Total:	**$1,560.00**	**$0.00**

This quote is valid until 07/30/12

Please fax signed quote to Brian Rennie @ 407-304-1272

Contact me at 336-885-0911 if I can be of further assistance or if you have any questions.

87723
924.25
P184; 2006 Co; 4.3

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Accepted:

Williamson County, TX

Richard Semple 6/28

Signature Date

Richard Semple

Printed Name

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

#3818_ 101009

SunGard Public Sector Inc
4000 OSSI Ct - High Point, NC - 27265
Phone: 336 885 0911 - Fax: 336 885 5329 - Email: stephen naegeli@sungardps com

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PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
06/04/10	SOBNQ1179	Steve Naegeli

Quote Prepared For:
Williamson County Sheriff's Office
John Sneed
301 S.E. Inner Loop Rd. Ste 105
Georgetown, TX 78626

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	CAD-PG	ALPHA NUMERIC PAGING MODULE	$4,500 00	$4,500 00	$810 00

In the event that any of the provisions of this Quote conflict with the Software License and Services Agreement and/or the Software Maintenance Agreement, the terms of the Software License and Services Agreement and the Maintenance Agreement shall control.

The Alpha-Numeric Paging Module is designed to automatically send a alphanumeric page to responding units upon dispatch In addition, the paging module supports the ability to send individual personalized messages to specific pagers directly from within CAD The Paging Module requires all pagers being used to utilize the same paging service provider (Arch Paging, Verizon, etc) The provider must support the TAPI protocol

For speed efficiency, SunGard OSSI recommends that Group paging be setup with a paging services provider that supports group paging For example, a volunteer fire station will need to have a single group Pager Identifier Number (PIN) set up that will alert all firefighters for that specific station. Without Group paging the Paging Module would have to process each individual firefighters pager which could result in slow notification of all personnel
The Customer is required to provide a dedicated phone line and external modem for use by the Paging Module only The Customer is also responsible for all items such as pagers, paging service fees, installation charges, required network, etc

For more dynamic paging solutions, SunGard OSSI offers an interface between the Alphanumeric Paging Module and NotePage's PageGate software This interface will provide solutions that include:

- Custom group paging
- Combinations of multiple paging service providers
- Support for multiple paging protocols that includes internet paging (SNPP & SMTP)
- Modem banking

100.0% Discount: -$4,500.00

Total:	$0.00	$810.00

This quote is valid until 00/00/00

over 90
@ 9-13-10

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Travel and living expenses are additional and will be billed monthly as SunGard Public Sector renders the services. Such travel and living expenses will be reimbursed in accordance with the provisions relating to direct and reimbursable expenses of the Williamson County Budget Order, as amended and in effect at the time expenses were incurred. SunGard Public Sector's Travel and Living Expenses will be invoiced on a monthly basis in arrears and due and payable as set forth in the Software License and Services Agreement. SunGard Public Sector's Travel and Living Expenses are subject to the "not to exceed" amount set forth in the Software License and Services Agreement.

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$202.50 due on October 1, 2011
$405.00 due on October 1, 2011
$405.00 due on July 1, 2012

Accepted:

Williamson County Sheriff's Office

Signature	Date	Printed Name
John Sneed	9-9-10	John Sneed

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

#3818– 100970

SunGard Public Sector Inc.
4000 OSSI Ct - High Point, NC - 27265
Phone: 336 885 0911 - Fax: 336 885 5329 - Email: Stephen.Naegeli@sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-on Hardware Quote

Date	Quote #	Acct Mgr
08/30/10	KOBBQ2774-02	Steve Naegeli

Quote Prepared For:

Williamson County, TX
John Snead
301 S.E. Inner Loop Rd
STE 105
Georgetown, TX 78626
Phone: (512) 943-1300
Fax: (512) 943-1444

Notwithstanding anything to the contrary provided in the Payment Terms section below, payment of the fee listed below is 100% due on delivery of the software to Customer.

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
		DECCAN International			
1	HWR-CUSTOM	DECCAN LiveMUM Software	$72,202.00	$72,202.00	$0.00

DECCAN International. See attached quote for details.

Total Price for LiveMUM
(Includes Configuration, Project Management, Installation, and up to 6 Licenses per communications center, Training, Interface cost, and Maintenance cost for year 1).

Live Move-Up Module (LiveMUM) is a software tool that interfaces with a live CAD system to display to Communications Center dispatchers current coverage in real time and offer move-up recommendations based on various criteria (business rules and/or operational procedures) set by the Communication Center.

** This quote is only for 34 Fire/16 EMS if more posts or stations are added we will change the quote to reflect the additions

Q over 90
8-31-10

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	HWR-CUSTOM	DECCAN LiveMUM WallMap Software	$23,400.00	$23,400.00	$0.00

DECCAN International See attached quote for details.

Total Price for LiveMUM Wall Map Feature
(Includes Configuration, Project Management, Installation, 1 Licenses per communications center, and Maintenance cost for year 1).

The LiveMUM WallMap application is an add-on to LiveMUM that displays realtime current coverage display for up to four capabilities simultaneously. These capabilities can be modified on-the-fly so the Client can focus on one, two, three, or four capabilities at any given time. A complete configuration may include well over four primary capabilities that can be turned on or off as well.

The WallMap application can contain the same configuration as the regular LiveMUM application or a special customized data set independent of the standard configuration. For instance, the WallMap may be configured to only focus on select capabilities for specific regions of the Client's county/city where the regular LiveMUM configuration can provide coverage display of the entire county/city.

The LiveMUM WallMap is ideal for display on flat screen televisions, monitors, or by using a projector device. It can be a quick and easy real-time reference tool for all agency individuals to see from any location in the dispatch center.

** This quote is only for 16 Fire/20 EMS if more posts or stations are added we will change the quote to reflect the additions

SubTotal:	**$95,602.00**	
Shipping:	**$0.00**	
Total:	**$95,602.00**	**$0.00**

This quote is valid until 09/30/10

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Accepted:

Williamson County, TX

Signature	Date	Printed Name
John Sneed	8-30-10	John Sneed

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

DECCAN INTERNATIONAL
Save Money. Save Lives

5935 cornerstone court west, suite 230
san diego, ca 92121
888 deccan 9
www.deccanintl.com

Turnkey software solutions for public safety strategic and tactical deployment planning.

Quote Number: 201007/16-LM
Cost Proposal for LiveMUM application

Williamson County- 34 Fire Stations/16 EMS Stations**	7/16/2010
	Deccan Price
Total Price for LiveMUM (Includes Configuration, Project Management, Installation, and up to 6 Licenses per communications center)	$58,785
Training	$1,660

Maintenance Cost by Year	
	Deccan Price
Maintenance Cost for Year I (Included in the Total Price below)	$11,757
Maintenance Cost for Year II	$11,757
Maintenance Cost for Year III	$12,933
Maintenance Cost for Year IV	$14,226
Maintenance Cost for Year V	$14,226

Total Cost	
	Deccan Price
Cost Payable (Installation + 1 Year Maintenance)	$72,202

All Prices are quoted in USD

** This quote is only for 34 Fire/16 EMS if more posts or stations are added we will change the quote to reflect the additions

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DECCAN INTERNATIONAL
Save Money, Save Lives

5935 cornerstone court west, suite 230
san diego, ca 92121
888 deccan 9
www.deccanintl.com

Turnkey software solutions for public safety strategic and tactical deployment planning.

Quote Number: 20100716 - LMW
Cost Proposal for LiveMUM WallMap Application

Williamson County 34 Fire Stations/16 EMS Stations **	7/16/2010
	Deccan Price
Total Price for LiveMUM Wall Map Feature (Includes Configuration, Project Management, Installation, 1 Licenses per communications center)	$19,500

Additional Maintenance Cost by Year for LiveMUM Wall Map	
	Deccan Price
Maintenance Cost for Year I (Included in the Total Price below)	$3,900
Maintenance Cost for Year II	$3,900
Maintenance Cost for Year III	$4,290
Maintenance Cost for Year IV	$4,719
Maintenance Cost for Year V	$4,719

Additional Cost for LiveMUM Wall Map	
	Deccan Price
Additional Cost Payable (Installation + 1 Year Maintenance)	$23,400

All Prices are quoted in USD
Quotes are valid for 180 days

***LiveMUM is a pre-requisite for LiveMUM Wall Map**

**** This quote is only for 16 Fire/20 EMS if more posts or stations are added we will change the quote to reflect the additions**

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Williamson County is
TAX EXEMPT
Under Section 20.04
TEX. TAX-GEN. ANN.

WILLIAMSON COUNTY

P.O. #: 128244 0 1

PURCHASE ORDER

SHIP TO:
Emergency Communications
321 West 8th Street
Georgetown, TX 78626

TO:
SUNGARD PUBLIC SECTOR INC
12709 COLLECTION CENTER DR
CHICAGO, IL 60693

INVOICE TO:
Emergency Communications
321 West 8th Street
Georgetown, TX 78626

	DESCRIPTION	PRICE	PER	AMOUNT
1	DECCAN LIVEMUM QUOTE NUMBER 201007/16-LM	72202.00	1 Each	72,202.00
2	DECCAN LIVEMUN WALLMAP APPLICATION NUMBER 201100716	23400.00	1 Each	23,400.00

APPROVED FOR PAYMENT

Authorized Signature

8-30-10

Date

P-184, Task 1.1, 2006 CO

Budget Line Item

$95,602.00

Amount

TOTAL 95,602.00

IMPORTANT
OUR ORDER NUMBER MUST APPEAR ON INVOICES AND PACKAGES.
ACKNOWLEDGE IF UNABLE TO SHIP ON TIME.
PURCHASES ARE VALID ONLY WHEN COVERED BY THIS PURCHASE ORDER.

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

PURCHASE ORDER

WILLIAMSON COUNTY 1848

Williamson County
Purchasing Department
901 S.Austin Ave,
Georgetown, TX 78626
512-943-1100

P.O.Number: **155754**
Date:02/23/2015
Version:

Important: Purchase Order number must appear on invoices and packages. Acknowledge if unable to ship on time. Purchases are valid only when covered by this Purchase Order and signed by an authorized person.

Vendor:
SUNGARD PUBLIC SECTOR INC
12709 COLLECTION CENTER DR
CHICAGO IL 60693

Requested By: McCulley, Tammy L

Delivery Date: 02/23/2015

Ship to:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626

Bill to:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626

Description	Price	Per	Amount
1: AGENCY CODE CHANGE FROM THPD TO HACO PER TERMS AND CONDITIONS OF Q# BNBRQ1475	1,020.00	1	1,020.00

Supplier Item: RMS-PROF-ADD

Notes to Supplier:

Total 1,020.00

STATE SALES TAX EXEMPTION CERTIFICATE NO: 74-6000978-4

Terms and Conditions are available at www.wilco.org/purchasing.
Terms of payment are in accordance with Texas Prompt Payment Act.

This Purchase Order represents requisitioned goods or services for which funding has been verified through a financial encumbrance. The Purchase order has been prepared/ processed as authorized by: Robert E. Space, CPA, CPPO, Williamson County Purchasing Agent.

Authorized By: Lisa Marale

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

Richard - ITS

PO# 1557754

SunGard Public Sector Inc.
4000 OSSI Court - High Point, NC 27265 -
Phone: 336-878-1287 - Fax: 407-304-1272 - Email: brian.rennie@sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
02/20/15	BNBRQ1475	Brian Rennie

Quote Prepared For:

Williamson County, TX
Richard Semple
508 S. Rock Street
Georgetown, TX 78626
Phone: (512) 943-1300
Fax: (512) 943-1444

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	RMS-PROJ-MGNT	Project Management	$320.00	$320.00	$0.00
		Includes professional services from SunGard for management oversight and coordination with the Customer's project management, SunGard's internal resources and any third party vendors. Includes coordinating with the customer's project manager all SunGard related deliveries such as application software, implementation services, and scheduling of SunGard's resources with the customer.			
1	RMS-PROF-ADD	Agency Code Change from THPD to HACO	$700.00	$700.00	$0.00
		Services provided by SunGard's product or training specialists. Services may include, but are not limited to, add-on module training, refresher training, system analysis, or consulting.			
			Total:	**$1,020.00**	**$0.00**

This quote is valid until 09/30/15

Please fax signed quote to Brian Rennie @ 407-304-1272

Contact me at 336-885-0911 if I can be of further assistance or if you have any questions.

1031167
962.58
4100

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This Quote constitutes an Amendment to the Software License & Services Agreement and the Maintenance Agreement (together, the "Contract and Agreement") by and between the parties hereto. The product and pricing information detailed above comprises the "Exhibit 1" schedule attached to this Amendment. Except as otherwise provided herein, all terms and conditions of the Contract and Agreement shall remain in full force and effect.

Any interfaces listed above are interfaces only. Customer shall be responsible for obtaining the applicable software, hardware and system software from the appropriate third party vendor.

Any software applications listed above which are solely owned by SunGard Public Sector are "Component Systems" under the provisions of the Contract and Agreement. Before signing this Quote, please contact your Account manager if you are not certain which software applications are owned by SunGard Public Sector.

Any hardware or other third party products and services listed above, including third party software, are "Pay Agency Products" under the provisions of the Contract and Agreement.

For training and on-site project management sessions which are cancelled at the request of Customer within fourteen (14) days of the scheduled start date, Customer is responsible for entire price of the training or on-site project management plus incurred expenses.

Payment Terms are as Follows:

License, Project Management, Hardware and Third Party Software Fees are due upon execution of this Quote. Installation is due upon completion. Custom Modifications, Development, Conversion, Hardware and Third Party Software Implementation is due 50% on execution of this Quote, and 50% due upon invoice, upon completion. Unless otherwise provided, other Professional Services are due monthly, as such services are delivered. Additional services, if requested, will be invoiced at then-current rates. Training and Travel/Living expenses are due as incurred monthly. Any shipping charges shown are estimated only - actual shipping charges will be due upon delivery.

SunGard Public Sector Application Annual Support - the initial term of Maintenance and Support Services is included in License Fees and begins upon execution of this Quote and extends for a twelve (12) month period. Subsequent terms of support will be for twelve (12) month periods, commencing at the end of the initial support period. Support fees shown for the second term of support shall be due prior to the start of that term. Fees for subsequent terms of support will be due prior to the start of that term at the then prevailing rate. Third Party Application Annual Support Fees - payment terms shall be as provided by the Third Party to Customer with the exception that any fees listed above for the initial term of support are due upon execution of this Quote.

Accepted:

Williamson County, TX

Signature	Date	Printed Name
Tammy McCulley	2/26/15	Tammy McCulley

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#3818- 100914

SunGard Public Sector Inc.
4000 OSSI Ct - High Point, NC - 27265
Phone: 336 885 0911 - Fax: 336 885 5329 - Email: Stephen Naegeli@sungardps com

SUNGARD®
PUBLIC SECTOR

Add-on Hardware Quote

Date	Quote #	Acct Mgr
06/04/10	KQBBQ2768	Steve Naegeli

Quote Prepared For:

Williamson County, TX
John Snead
301 S.E. Inner Loop Rd
STE 105
Georgetown, TX 78626
Phone: (512) 943-1300
Fax: (512) 943-1444

In the event that any of the provisions of this Quote conflict with the Software License and Services Agreement and/or the Software Maintenance Agreement, the terms of the Software License and Services Agreement and the Maintenance Agreement shall control.

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
		Fire Records Management Software Solution			
1	THP-FIREHOUSE-SOFT	FIREHOUSE Fire Records Management Software	$136,250.00	$136,250.00	$0.00
		ACS FIREHOUSE Fire Records Mangement Software See attached quote for details			
1	THP-FIREHOUSE-SUPP	FIREHOUSE Software Annual Support	$25,060.00	$25,060.00	$0.00
		ACS FIREHOUSE Fire Records Mangement Software Annual Support See attached quote for details			
1	THP-FIREHOUSE-TRN	FIREHOUSE Software Training and Installation Services	$50,000.00	$50,000.00	$0.00
		ACS FIREHOUSE Fire Records Mangement Software Installation and Training See attached quote for details			
1	THP-FIREHOUSE-CREDIT	FIREHOUSE Credits for Prior Purchases	-$16,585.00	-$16,585.00	$0.00
		ACS FIREHOUSE Fire Records Mangement Software Prior User Credit See attached quote for details			
			SubTotal:	$194,725.00	
			Shipping:	$0.00	
			Total:	$194,725.00	$0.00

This quote is valid until 09/04/10

Over 90 @ 8/2d/10

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Pay Agency Products Hardware & Software Fee:	100% due on receipt of Proof of Delivery to SunGard Public Sector, or on delivery to Customer.
Pay Agency Products Services Fee:	100% due on completion and/or delivery of the services.
Pay Agency Products Initial Annual Maintenance (FIREHOUSE)	100% due on the date of delivery of the related FIREHOUSE product.
Pay Agency Products Shipping Fee	Due as incurred.

Subsequent Pay Agency Products Annual Maintenance Fees - payment terms shall be as provided by the Third Party to Customer with the exception that any fees listed above for the initial term of support are due as set forth above.

Shipping charges and reimbursable Travel/Living expenses, if any, are as provided by the Third Party to Customer.

Accepted:

Williamson County, TX

Signature	Date	Printed Name
John Sneed	8-20-10	John Sneed

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ACS FIREHOUSE Services

Price Quote

c/o Michael J Rogers & Assoc., Inc
10051 Barton Circle
Frisco, TX 75035

DATE	ESTIMATE #
2/18/2010	8239

NAME / ADDRESS
SunGard Pubilc Sector Inc., LM 1000 Business Center Drive lake mary, FL 32746

PROJECT

DESCRIPTION	QTY	COST	TOTAL
FH ENT (Core System which includes the Fire and EMS Incident Modules, Occupancy/Inspection/Preplan Module, Staff/Staff Activities/Staff Training/Staff Certifications, Inventory/Maintenance/Equipment Testing, Hydrant Inventory/Hydrant Activities/Hydrant Flow Tests, Daily Journal, Full Security, Report Writing and Query Building, Message Module)	1	5,995.00	5,995.00
FH ENT - Complete System Update/Support	1	895.00	895.00
Subtotal for Coupland VFD			6,890.00
FH ENT (Core System which includes the Fire and EMS Incident Modules, Occupancy/Inspection/Preplan Module, Staff/Staff Activities/Staff Training/Staff Certifications, Inventory/Maintenance/Equipment Testing, Hydrant Inventory/Hydrant Activities/Hydrant Flow Tests, Daily Journal, Full Security, Report Writing and Query Building, Message Module)	1	5,995.00	5,995.00
FH ENT - Complete System Update/Support	1	895.00	895.00
Prior purchase Credit		-1,300.00	-1,300.00
Subtotal for Florence VFD			5,590.00

TOTAL

Purchase Orders (if needed) should be made out to:

Affiliated Computer Services
2900 100th St. Suite 309
Urbandale, IA 50322
Fax to: 214-504-0244

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

ACS FIREHOUSE Services

Price Quote

c/o Michael J Rogers & Assoc., Inc
10051 Barton Circle
Frisco, TX 75035

DATE	ESTIMATE #
2/18/2010	8239

NAME / ADDRESS
SunGard Pubilc Sector Inc., LM 1000 Business Center Drive lake mary, FL 32746

			PROJECT
DESCRIPTION	**QTY**	**COST**	**TOTAL**
FH ENT (Core System which includes the Fire and EMS Incident Modules, Occupancy/Inspection/Preplan Module, Staff/Staff Activities/Staff Training/Staff Certifications, Inventory/Maintenance/Equipment Testing, Hydrant Inventory/Hydrant Activities/Hydrant Flow Tests, Daily Journal, Full Security, Report Writing and Query Building, Message Module)	1	5,995.00	5,995.00
FH ENT - Complete System Update/Support	1	895.00	895.00
Subtotal for Granger VFD			6,890.00
FH ENT (Core System which includes the Fire and EMS Incident Modules, Occupancy/Inspection/Preplan Module, Staff/Staff Activities/Staff Training/Staff Certifications, Inventory/Maintenance/Equipment Testing, Hydrant Inventory/Hydrant Activities/Hydrant Flow Tests, Daily Journal, Full Security, Report Writing and Query Building, Message Module)	1	5,995.00	5,995.00
FH ENT Additional User	2	820.00	1,640.00
FH ENT - Complete System Update/Support	1	895.00	895.00
FH ENT - Addl User Update/Support	2	170.00	340.00
Prior purchase Credit		-3,495.00	-3,495.00
Subtotal for Hutto VFD			5,375.00

TOTAL

Purchase Orders (if needed) should be made out to:

Affiliated Computer Services
2900 100th St. Suite 309
Urbandale, IA 50322
Fax to: 214-504-0244

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

ACS FIREHOUSE Services

Price Quote

c/o Michael J Rogers & Assoc., Inc
10051 Barton Circle
Frisco, TX 75035

DATE	ESTIMATE #
2/18/2010	8239

NAME / ADDRESS
SunGard Public Sector Inc., LM 1000 Business Center Drive lake mary, FL 32746

PROJECT

DESCRIPTION	QTY	COST	TOTAL
FH ENT (Core System which includes the Fire and EMS Incident Modules, Occupancy/Inspection/Preplan Module, Staff/Staff Activities/Staff Training/Staff Certifications, Inventory/Maintenance/Equipment Testing, Hydrant Inventory/Hydrant Activities/Hydrant Flow Tests, Daily Journal, Full Security, Report Writing and Query Building, Message Module)	1	5,995.00	5,995.00
FH ENT - Complete System Update/Support	1	895.00	895.00
Prior purchase Credit		-1,300.00	-1,300.00
Subtotal fro Jarrell VFD			5,590.00
FH ENT (Core System which includes the Fire and EMS Incident Modules, Occupancy/Inspection/Preplan Module, Staff/Staff Activities/Staff Training/Staff Certifications, Inventory/Maintenance/Equipment Testing, Hydrant Inventory/Hydrant Activities/Hydrant Flow Tests, Daily Journal, Full Security, Report Writing and Query Building, Message Module)	1	5,995.00	5,995.00
FH ENT Additional User	1	820.00	820.00
FH ENT - Complete System Update/Support		895.00	895.00
FH ENT - Addl User Update/Support		170.00	170.00
Prior purchase Credit		-3,045.00	-3,045.00
Subtotal for Jollyville VFD			4,835.00

TOTAL

Purchase Orders (if needed) should be made out to:

Affiliated Computer Services
2900 100th St. Suite 309
Urbandale, IA 50322
Fax to: 214-504-0244

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

ACS FIREHOUSE Services

Price Quote

c/o Michael J Rogers & Assoc., Inc
10051 Barton Circle
Frisco, TX 75035

DATE	ESTIMATE #
2/18/2010	8239

NAME / ADDRESS
SunGard Pubilc Sector Inc., LM 1000 Business Center Drive lake mary, FL 32746

PROJECT

DESCRIPTION	QTY	COST	TOTAL
FH ENT (Core System which includes the Fire and EMS Incident Modules, Occupancy/Inspection/Preplan Module, Staff/Staff Activities/Staff Training/Staff Certifications, Inventory/Maintenance/Equipment Testing, Hydrant Inventory/Hydrant Activities/Hydrant Flow Tests, Daily Journal, Full Security, Report Writing and Query Building, Message Module)	1	5,995.00	5,995.00
FH ENT Additional User	1	820.00	820.00
FH ENT - Complete System Update/Support	1	895.00	895.00
FH ENT - Addl User Update/Support	1	170.00	170.00
Prior purchase Credit		-3,045.00	-3,045.00
Subtotal for Liberty Hill FD			4,835.00
FH ENT (Core System which includes the Fire and EMS Incident Modules, Occupancy/Inspection/Preplan Module, Staff/Staff Activities/Staff Training/Staff Certifications, Inventory/Maintenance/Equipment Testing, Hydrant Inventory/Hydrant Activities/Hydrant Flow Tests, Daily Journal, Full Security, Report Writing and Query Building, Message Module)	1	5,995.00	5,995.00
FH ENT Additional User	3	820.00	2,460.00
FH ENT - Complete System Update/Support	1	895.00	895.00
FH ENT - Addl User Update/Support	3	170.00	510.00
Prior purchase Credit		-4,400.00	-4,400.00
Subtotal for Taylor FD			5,460.00

TOTAL

Purchase Orders (if needed) should be made out to:

Affiliated Computer Services
2900 100th St. Suite 309
Urbandale, IA 50322
Fax to: 214-504-0244

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

ACS FIREHOUSE Services

Price Quote

c/o Michael J Rogers & Assoc., Inc
10051 Barton Circle
Frisco, TX 75035

DATE	ESTIMATE #
2/18/2010	8239

NAME / ADDRESS
SunGard Public Sector Inc., LM 1000 Business Center Drive lake mary, FL 32746

			PROJECT
DESCRIPTION	QTY	COST	TOTAL
FH ENT (Core System which includes the Fire and EMS Incident Modules, Occupancy/Inspection/Preplan Module, Staff/Staff Activities/Staff Training/Staff Certifications, Inventory/Maintenance/Equipment Testing, Hydrant Inventory/Hydrant Activities/Hydrant Flow Tests, Daily Journal, Full Security, Report Writing and Query Building, Message Module)	1	5,995.00	5,995.00
FH ENT - Complete System Update/Support	1	895.00	895.00
Subtotal for Thrall VFD			6,890.00
FH ENT (Core System which includes the Fire and EMS Incident Modules, Occupancy/Inspection/Preplan Module, Staff/Staff Activities/Staff Training/Staff Certifications, Inventory/Maintenance/Equipment Testing, Hydrant Inventory/Hydrant Activities/Hydrant Flow Tests, Daily Journal, Full Security, Report Writing and Query Building, Message Module)	1	5,995.00	5,995.00
FH ENT - Complete System Update/Support	1	895.00	895.00
Subtotal for Weir VFD			6,890.00
FH ENT (Core System which includes the Fire and EMS Incident Modules, Occupancy/Inspection/Preplan Module, Staff/Staff Activities/Staff Training/Staff Certifications, Inventory/Maintenance/Equipment Testing, Hydrant Inventory/Hydrant Activities/Hydrant Flow Tests, Daily Journal, Full Security, Report Writing and Query Building, Message Module)	1	5,995.00	5,995.00

TOTAL

Purchase Orders (if needed) should be made out to:

Affiliated Computer Services
2900 100th St. Suite 309
Urbandale, IA 50322
Fax to: 214-504-0244

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

ACS FIREHOUSE Services

Price Quote

c/o Michael J Rogers & Assoc., Inc
10051 Barton Circle
Frisco, TX 75035

DATE	ESTIMATE #
2/18/2010	8239

NAME / ADDRESS
SunGard Public Sector Inc., LM 1000 Business Center Drive lake mary, FL 32746

PROJECT

DESCRIPTION	QTY	COST	TOTAL
FH ENT Additional User	4	820.00	3,280.00
FH ENT - Complete System Update/Support	1	895.00	895.00
FH ENT - Addl User Update/Support	4	170.00	680.00
Subtotal for County Wide database			10,850.00
FH ENT OSSI CAD for 17 Departments		61,285.00	61,285.00
/Support for 17 cad interfaces		13,345.00	13,345.00
Each day of on-site training	30	1,000.00	30,000.00
Each day of on-site software Installation	20	1,000.00	20,000.00
Support Costs will be held firm for a five year period.			

TOTAL $194,725.00

Purchase Orders (if needed) should be made out to:

Affiliated Computer Services
2900 100th St. Suite 309
Urbandale, IA 50322
Fax to: 214-504-0244

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

City of Hutto

PURCHASE ORDER
No. 0020130240

VENDOR:	SHIP TO:	BILL TO:
SunGard Public Sector Inc. 1000 Business Center Drive Lake Mary, FL 32746	City of Hutto 401 W. Front Street Hutto, TX 78634	City of Hutto 401 W. Front Street Hutto, TX 78634

VENDOR NO.	VENDOR PHONE NUMBER	TERMS	DATE	REQUIRED DELIVERY DATE
1905		0	09/27/2013	

SHIPPING INSTRUCTIONS

(none)

ITEM	QTY	U/M	DESCRIPTION/TASK	PRD CODE	ACCOUNT	UNIT PRICE	AMOUNT
1	0.00		Software updates for: MFR P&E Vouche; Crime Analysis Plus.net Module; RMS module upgrades.		10-050-042-6413	14,410.00	14,410.00

SUBTOTAL:	14,410.00
TAX:	0.00
SHIPPING:	0.00
TOTAL:	14,410.00

TAXABLE: No
CONFIRMING:

9/30/2013
AUTHORIZED SIGNATURE

IMPORTANT: OUR ORDER NUMBER MUST APPEAR ON EVERY INVOICE AND PACKAGE

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

SunGard Public Sector Inc.
4000 Ossi Court - High Point, NC - 27265
Phone: 3368850911 - Fax: 3368855329 - Email: brian.rennie@sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
08/07/13	BNBRQ1859	Brian Rennie

Quote Prepared For:

Williamson County, TX
Janessa Poujade
508 S. Rock Street
Georgetown, TX 78626
Phone: (512) 943-1300
Fax: (512) 943-1444

Notwithstanding, Customer is responsible for all payments hereunder in the event of non-payment.

All billing of Licensing & Maintenance fees should be sent to:

Hutto Police Department
401 W. Front Street
Hutto, TX 78634

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
25	MCT-MFR-PEVOUCH	MFR P&E VOUCHER	$150.00	$3,750.00	$600.00
		The Mobile Field Reporting (MFR) Property and Evidence Voucher module facilitates the entry of evidence information in the field instead of creating it from the Records Management System (RMS). The officer can complete and submit the property voucher in the field with a default status of 'PEND' to alert the Property Clerk of new vouchers. The officer can print the voucher from the laptop and place the property/evidence item(s) and the printed voucher in the temporary evidence locker for processing by a Property Clerk. Once entered, the voucher will be evaluated by the Property Clerk in RMS and accepted into the Evidence Control Room. Once accepted, a chain of custody transaction will be created to document evidence control. Should a voucher be denied, the submitting officer will be notified via MCT that a voucher has been denied and the rejection reason. The voucher can then be corrected and resubmitted.			
1	RMS-CAPLUS	CRIME ANALYSIS PLUS.NET MODULE - 5 WORKSTATIONS	$5,700.00	$5,700.00	$912.00
		Reach beyond elementary pin mapping with SunGard's Crime Analysis Plus.NET. Users connect incident data with digital maps to perform robust analysis designed to meet your agency's crime analysis objectives. Get meaning from all of that data with a robust analysis toolbox that includes static and animated heat maps, statistical summaries and geographic summaries of incident data. Leverage base maps from Google, ESRI REST/WMS services, Bing, Yahoo and NOAA Weather Services to extend your location data resources. Through options to deploy Crime Analysis + desktop, lite or mobile versions the agency can organize and customize information into books and pages for each law beat, district, special project task force or workflow need to consume RMS or CAD data. Deployment of the Mobile version requires deployment to a Webserver that has IIS 5 or above, minimum 1 GHz Processor, and minimum 512 MB RAM. SunGard's Technical department can provide server specs and pricing as needed.			

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	RMS-PROJ-MGNT	PROJECT MANAGEMENT FOR RMS	$1,440.00	$1,440.00	$0.00
	Includes professional services from SunGard for management oversight and coordination with the Customer's project management, SunGard's internal resources and any third party vendors. Includes coordinating with the customer's project manager all SunGard related deliveries such as application software, implementation services, and scheduling of SunGard's resources with the customer.				
1	RMS-WEB-TRN	RMS WEB-BASED TRAINING - MFR P/E VOUCHER	$520.00	$520.00	$0.00
	Services provided by SunGard's Product or Training Specialists. Services may include, but are not limited to, add-on module training, refresher training, system analysis, or consulting. This provides the customer with up to 4 hours of training using MS Live Meeting. This fee includes the services of the training specialist, as well as costs of the web-access and telephone services.				
1	RMS-AM-INST	ADD-ON RMS SOFTWARE MODULES INSTALLATION CHARGES PER MODULE	$1,750.00	$1,750.00	$0.00
	Installation and setup of any add-on RMS modules that are purchased in addition to the base RMS Product. Message switch and mapping related items are not a part of this item.				
1	RMS-ADD-TRN	RMS ADD-ON MODULE USER TRAINING	$3,500.00	$3,500.00	$0.00
	Training for Add-On RMS modules to include: Crime Analysis Plus.NET				
1	DISCOUNT	DISCOUNT - VALID UNTIL OCT. 30TH	-$2,250.00	-$2,250.00	$0.00
			Total:	**$14,410.00**	**$1,512.00**

This quote is valid until 11/30/13

Please fax signed quote to Brian Rennie @ 407-304-1272

Contact me at 336-885-0911 if I can be of further assistance or if you have any questions.

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

This Quote constitutes an Amendment to the Software License & Services Agreement and the Maintenance Agreement (together, the "Contract and Agreement") by and between the parties hereto. The product and pricing information detailed above comprises the "Exhibit 1" schedule attached to this Amendment. Except as otherwise provided herein, all terms and conditions of the Contract and Agreement shall remain in full force and effect.

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For training and on-site project management sessions which are cancelled at the request of Customer within fourteen (14) days of the scheduled start date, Customer is responsible for entire price of the training or on-site project management plus incurred expenses.

Payment Terms are as Follows:

License, Project Management, Hardware and Third Party Software Fees are due upon execution of this Quote. Installation is due upon completion. Custom Modifications, Development, Conversion, Hardware and Third Party Software Implementation is due 50% on execution of this Quote, and 50% due upon invoice, upon completion. Unless otherwise provided, other Professional Services are due monthly, as such services are delivered. Additional services, if requested, will be invoiced at then-current rates. Training and Travel/Living expenses are due as incurred monthly. Any shipping charges shown are estimated only - actual shipping charges will be due upon delivery.

SunGard Public Sector Application Annual Support - the initial term of Maintenance and Support Services is included in License Fees and begins upon execution of this Quote and extends for a twelve (12) month period. Subsequent terms of support will be for twelve (12) month periods, commencing at the end of the initial support period. Support fees shown for the second term of support shall be due prior to the start of that term. Fees for subsequent terms of support will be due prior to the start of that term at the then prevailing rate. Third Party Application Annual Support Fees - payment terms shall be as provided by the Third Party to Customer with the exception that any fees listed above for the initial term of support are due upon execution of this Quote.

Accepted:

Williamson County, TX

Signature	Date	Printed Name
	9/30/2013	DWAIN JONES

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

PURCHASE ORDER

WILLIAMSON COUNTY
1848

Williamson County
Purchasing Department
901 S.Austin Ave,
Georgetown, TX 78626
512-943-1100

P.O.Number: **152850**
Date:08/06/2014
Version:

Important: Purchase Order number must appear on invoices and packages. Acknowledge if unable to ship on time. Purchases are valid only when covered by this Purchase Order and signed by an authorized person.

Vendor:
SUNGARD PUBLIC SECTOR INC
12709 COLLECTION CENTER DR
CHICAGO IL 60693

Requested By: McCulley, Tammy L

Delivery Date: 08/05/2014

Ship to:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626

Bill to:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626

Description	Price	Per	Amount
1: MCT FREEDOM - UP TO 100 WORKSTATIONS	1.00	10000	10,000.00
Supplier Item: MCT-FREEDOM-100			
Notes to Supplier:			
2: PROJ MNGT SERVICES	1.00	1280	1,280.00
Supplier Item: MCT-PROJ-MGNT			
Notes to Supplier:			
3: RMS WEB-BASED TRAINING	1.00	520	520.00
Supplier Item: RMS-WEB-TRN			
Notes to Supplier:			
4: ADDITIONAL PROF SERVICES - INSTALLATION	1.00	2800	2,800.00
Supplier Item: MCT-PROF-ADD			
Notes to Supplier:			

per Q# BNBRQ1972

Total **14,600.00**

STATE SALES TAX EXEMPTION CERTIFICATE NO: 74-6000978-4

Terms and Conditions are available at www.wilco.org/purchasing.
Terms of payment are in accordance with Texas Prompt Payment Act.

This Purchase Order represents requisitioned goods or services for which funding has been verified through a financial encumbrance. The Purchase order has been prepared/ processed as authorized by: Robert E. Space, CPA, CPPO, Williamson County Purchasing Agent.

Authorized By: Peggy Woolbridge

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

Richard - PSTP

PO# 152850

SunGard Public Sector Inc.
4000 Ossi Court - High Point, NC - 27265
Phone: 3368850911 - Fax: 3368855329 - Email: brian.rennie@sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
02/10/14	BNBRQ1972	Brian Rennie

Quote Prepared For:

Williamson County, TX
Richard Semple
508 S. Rock Street
Georgetown, TX 78626
Phone: (512) 943-1300
Fax: (512) 943-1444

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	MCT-FREEDOM-100	MCT FREEDOM - Up to 100 Workstations	$10,000.00	$10,000.00	$3,000.00
		MCT Freedom extends core ONESolution CAD functions including: Digital Dispatch, Notifications, Event Details, Unit Status, Name Lookup, Self-Initialization, Location Change, and Unit-to-Unit Messaging to the smartphone and tablet devices. Functionality is accessible to authorized agency employees using smartphone and tablet devices that run iOS and Android operating systems using a 3G signal wireless network or higher.			
1	MCT-PROJ-MGNT	PROJECT MANAGEMENT SERVICES	$1,280.00	$1,280.00	$0.00
		Includes professional services from SunGard for management oversight and coordination with the Customer's project management, SunGard's internal resources and any third party vendors. Includes coordinating with the Customer's Project Manager all SunGard related deliveries such as application software, implementation services, and scheduling of SunGard's resources with the Customer.			
1	RMS-WEB-TRN	RMS WEB-BASED TRAINING	$520.00	$520.00	$0.00
		Services provided by SunGard's Product or Training Specialists. Services may include, but are not limited to, add-on module training, refresher training, system analysis, or consulting. This provides the customer with up to 4 hours of training using MS Live Meeting. This fee includes the services of the training specialist, as well as costs of the web-access and telephone services.			
1	MCT-PROF-ADD	ADDITIONAL PROFESSIONAL SERVICES - INSTALLATION	$2,800.00	$2,800.00	$0.00
		Services provided by SunGard product or training specialists. Services may include, but are not limited to, add-on module training, refresher training, system analysis, or consulting.			
			Total:	**$14,600.00**	**$3,000.00**

This quote is valid until 11/30/14

Please fax signed quote to Brian Rennie @ 407-304-1272

Contact me at 336-885-0911 if I can be of further assistance or if you have any questions.

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P184; 2006 Co; 4.3

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

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Accepted:

Williamson County, TX

Signature	Date	Printed Name
Tammy McCulley	8/6/14	Tammy McCulley

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

3818-150050

SunGard Public Sector Inc.
4000 OSSI Court - High Point, NC 27265 -
Phone: 336-878-1287 - Fax: 407-304-1272 - Email: Brian.Rennie@Sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-on Hardware Quote

Date	Quote #	Acct Mgr
10/24/14	BNBRQ1238	Brian Rennie

Quote Prepared For:

Williamson County, TX
508 S. Rock Street
Georgetown, TX 78626
US
Phone: (512) 943-1300
Fax: (512) 943-1444

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
		Digi Port for ANI/ALI interface			
1	HWR-DIGI-TS4	Digi PortServer TS4	$419.08	$419.00	$0.00
		The Digi PortServer TS4 is used to convert the ANI/ALI serial connection to Ethernet. This allows the virtualization of the Services Workstation/Utility Server and maintain ANI/ALI functionality.			
1	HWR-DIGI-CBLS	Digi Network Cable Kit	$33.08	$33.00	$0.00
		Digi TS Cable Adapter Evaluation Kit* - (1) DB9 Female Crossover - (1) DB25 Male Crossover - (1) DB25 Female Crossover - (1) DB25 Male Straight through - (1) DB9 M Straight through - (1) DB25 Male printer adapter * 1 kit is required for each serial connection.			
			SubTotal:	$452.00	
		Third Party Hardware, Software and Services			
5	THP-MS-SQLSTD-2COR	Microsoft SQL Server 2014 Standard Edition Core License Pack	$2,726.09	$13,630.00	$0.00
		Microsoft SQL Server 2014 Standard Edition Core license pack for 2 CPU-Cores. A minimum purchase of four core licenses is required and allows for unlimited SQL connections. Physical servers will need licenses equivalent to the number of cores on all Processors. Virtual implementations will need licenses equivalent to the number of cores allocated to the SQL VM. Currently, only SQL 2008 and 2012 are supported with the SunGard Applications. The SQL 2014 license provides downgrade rights and 2008 or 2012 will be the version installed for the project. 6 cores for SQL Primary 4 cores for Reporting Server			
			SubTotal:	$13,630.00	
		Application Migration Services			

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	TCH-MGRTN-CAD	CAD Migration Services	$1,600.00	$1,600.00	$0.00
		The SunGard Migration Services include migration of the ONESolution CAD application to a new host server while at the customer's site. This Agreement is based on the assumption that a Windows 2003 or higher Domain is already in place and functional. If this is not the case, the Customer is required to provide all necessary equipment and services for such implementation. All implementation services are billed on a daily basis. If SunGard provides less than a day of service, it will be billed at the full daily rate. Services do not include Travel and Living.			
1	TCH-MGRTN-RMS	RMS Migration Services	$1,600.00	$1,600.00	$0.00
		The SunGard Migration Services include migration of the ONESolution RMS application to a new host server while at the customer's site. This Agreement is based on the assumption that a Windows 2003 or higher Domain is already in place and functional. If this is not the case, the Customer is required to provide all necessary equipment and services for such implementation. All implementation services are billed on a daily basis. If SunGard provides less than a day of service, it will be billed at the full daily rate. Services do not include Travel and Living.			
1	TCH-MGRTN-MSG	Message Switch Migration Services	$1,600.00	$1,600.00	$0.00
		The SunGard Migration Services include migration of the ONESolution Message Switch application to a new host server while at the customer's site. This Agreement is based on the assumption that a Windows 2003 or higher Domain is already in place and functional. If this is not the case, the Customer is required to provide all necessary equipment and services for such implementation. All implementation services are billed on a daily basis. If SunGard provides less than a day of service, it will be billed at the full daily rate. Services do not include Travel and Living.			
1	TCH-MGRTN-OPS	OpsCenter Migration Services	$1,600.00	$1,600.00	$0.00
		The SunGard Migration Services provide migration of the OpsCenter intranet application to a new host server. These services will be provided by SunGard personnel via remote access from our offices. This Agreement is based on the assumption that a Windows 2003 or higher Domain is already in place and functional. If this is not the case, the Customer is required to provide all necessary equipment and services for such implementation. All implementation services are billed on a daily basis. If SunGard provides less than a day of service, it will be billed at the full daily rate. Services do not include Travel and Living.			
1	TCH-MGRTN-P2C	P2C Migration Services	$2,400.00	$2,400.00	$0.00
		The SunGard Migration Services provide migration of the Police to Citizen (P2C) Web application to a new host server. These services will be provided by SunGard personnel via remote access from our offices. This Agreement is based on the assumption that a Windows 2003 or higher Domain is already in place and functional. If this is not the case, the Customer is required to provide all necessary equipment and services for such implementation. All implementation services are billed on a daily basis. If SunGard provides less than a day of service, it will be billed at the full daily rate. Services do not include Travel and Living.			

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	TCH-MGRTN-P2P	P2P Migration Services	$800.00	$800.00	$0.00
		The SunGard Migration Services provide migration of the Police to Police (P2P) data sharing application to a new host server. These services will be provided by SunGard personnel via remote access from our offices. This Agreement is based on the assumption that a Windows 2003 or higher Domain is already in place and functional. If this is not the case, the Customer is required to provide all necessary equipment and services for such implementation. All implementation services are billed on a daily basis. If SunGard provides less than a day of service, it will be billed at the full daily rate. Services do not include Travel and Living.			
2	TCH-PROF-SERV	Technical Professional Service Day	$1,600.00	$3,200.00	$0.00
		Professional services for implementation and/or configuration of third party hardware and/or software in support of SunGard's application software. This may include final setup and configuration of the SunGard application software. All implementation services are billed on a daily basis. If SunGard provides less than a day of service, it will be billed at the full daily rate. Second day for building Reporting Server			
1	TCH-PMO-SERV	Technical Project Management Services	$1,280.00	$1,280.00	$0.00
		Technical Project Management Services to provide project coordination between the Customer's point of contact and the assigned SunGard Public Sector implementation/migration team.			
			SubTotal:	**$14,080.00**	
			Shipping:	$50.00	
			Total:	**$28,212.00**	**$0.00**

This quote is valid until 01/24/15

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

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Accepted:

Williamson County, TX

Signature	Date	Printed Name

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

PURCHASE ORDER

WILLIAMSON COUNTY
1848

Williamson County
Purchasing Department
901 S.Austin Ave,
Georgetown, TX 78626
512-943-1100

P.O.Number: **155315**
Date:01/15/2015
Version:

Important: Purchase Order number must appear on invoices and packages. Acknowledge if unable to ship on time. Purchases are valid only when covered by this Purchase Order and signed by an authorized person.

Vendor:
SUNGARD PUBLIC SECTOR INC
12709 COLLECTION CENTER DR
CHICAGO IL 60693

Requested By: McCulley, Tammy L

Delivery Date: 01/16/2015

Ship to:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626

Bill to:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626

Description	Price	Per	Amount
1: SUNGARD PSTP SERVER UPGRADES DIGI PORT FOR ANI / ALI INTERFACE MS SQL SERVER 14 LICENSES MIGRATION / PROF/ PROJ MNGT SERVICES	1.00	28212	28,212.00

Supplier Item:

Notes to Supplier:

Per the terms and conditions of Quote#BNBRQ1238 dated 10/24/14

Total **28,212.00**

STATE SALES TAX EXEMPTION CERTIFICATE NO: 74-6000978-4

Terms and Conditions are available at www.wilco.org/purchasing.
Terms of payment are in accordance with Texas Prompt Payment Act.

This Purchase Order represents requisitioned goods or services for which funding has been verified through a financial encumbrance. The Purchase order has been prepared/ processed as authorized by: Robert E. Space, CPA, CPPO, Williamson County Purchasing Agent.

Authorized By: Brenda Fuller

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

PURCHASE ORDER

WILLIAMSON COUNTY
1848

Williamson County
Purchasing Department
901 S.Austin Ave,
Georgetown, TX 78626
512-943-1100

P.O.Number: **155314**
Date:01/15/2015
Version:

Important: Purchase Order number must appear on invoices and packages. Acknowledge if unable to ship on time. Purchases are valid only when covered by this Purchase Order and signed by an authorized person.

Vendor:
SUNGARD PUBLIC SECTOR INC
12709 COLLECTION CENTER DR
CHICAGO IL 60693

Requested By: McCulley, Tammy L

Delivery Date: 01/12/2015

Ship to:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626

Bill to:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626

Description	Price	Per	Amount
1: SUNGARD WILL DEVELOP A STAND-ALONE CRISIS INTERVENTION MODULE MODELED AFTER THE CIT SUB-MODULE THAT IS ACCESSIBLE FROM THE RMS AND MFR INCIDENT MODULE PER THE TERMS AND CONDITIONS OF Q# BNBRQ1334 dated 12/23/14	1.00	10000	10,000.00
Supplier Item: RMS-CUST-MOD			
Notes to Supplier:			
2: PROJECT MANAGEMENT - OVERSIGHT/COORDINATION OF ALL APPLICATION SOFTWARE, IMPLEMENTATION SERVICES, AND SCHEDULING OF RESOURCES	1.00	640	640.00
Supplier Item: RMS-PROJ-MGNT			
Notes to Supplier:			
3: IMPLEMENTATION - SERVICES PROVIDED BY SUNGARDS PRODUCT OR TRAINING SPECIALIST. MAY INCLUDE ADD-ON MODULE TRAINING, REFRESHER TRAINING, SYSTEM ANALYSIS OR CONSULTING	1.00	1400	1,400.00
Supplier Item: RMS-PROF-ADD			
Notes to Supplier:			
4: ANNUAL MAINTENANCE	1.00	1600	1,600.00
Supplier Item:			
Notes to Supplier: E-MAILED JAN 22 2015			

Total **13,640.00**

STATE SALES TAX EXEMPTION CERTIFICATE NO: 74-6000978-4

Terms and Conditions are available at www.wilco.org/purchasing.
Terms of payment are in accordance with Texas Prompt Payment Act.

This Purchase Order represents requisitioned goods or services for which funding has been verified through a financial encumbrance. The Purchase order has been prepared/ processed as authorized by: Robert E. Space, CPA, CPPO, Williamson County Purchasing Agent.

Authorized By: Peggy Wooldridge

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

SunGard Public Sector Inc.
4000 OSSI Court - High Point, NC 27265 -
Phone: 336-878-1287 - Fax: 407-304-1272 - Email: Brian.Rennie@Sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
12/23/14	BNBRQ1334	Brian Rennie

Quote Prepared For:

Williamson County, TX
Richard Semple
508 S. Rock Street
Georgetown, TX 78626
US
Phone: (512) 943-1300
Fax: (512) 943-1444

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	RMS-CUST-MOD	RMS Custom Modification - Crisis Intervention Module (CIT)	$10,000.00	$10,000.00	$1,600.00
		SunGard will develop a stand-alone Crisis Intervention Module modeled after the CIT sub-module that is accessible from the RMS and MFR Incident module. Access to the Crisis Intervention module will be controlled by separate assignable security rights and will be available in RMS and MFR. If this module is enabled, the CIT screens within the Incident module will continue to be accessible from RMS and MFR. Data fields will be consistent between the two so that when searching the new stand-alone module in RMS a user can retrieve records added directly to the CIT module and those added from the Incident module. A separately executed scope of work will be required to fully describe the features and functionality of the module. ***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.***			
1	RMS-PROJ-MGNT	Project Management	$640.00	$640.00	$0.00
		Includes professional services from SunGard for management oversight and coordination with the Customer's project management, SunGard's internal resources and any third party vendors. Includes coordinating with the customer's project manager all SunGard related deliveries such as application software, implementation services, and scheduling of SunGard's resources with the customer.			
1	RMS-PROF-ADD	Implementation	$1,400.00	$1,400.00	$0.00
		Services provided by SunGard's product or training specialists. Services may include, but are not limited to, add-on module training, refresher training, system analysis, or consulting.			
			Total:	**$12,040.00**	**$1,600.00**

This quote is valid until 03/23/15

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

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Accepted:

Williamson County, TX

Signature	Date	Printed Name

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

SunGard Public Sector Inc.
4000 OSSI Court - High Point, NC 27265 -
Phone: 336-878-1287 - Fax: 407-304-1272 - Email: brian.rennie@sungardps.com

SUNGARD®
PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
02/17/15	BNBRQ1469	Brian Rennie

Quote Prepared For:

Williamson County, TX
Richard Semple
508 S. Rock Street
Georgetown, TX 78626
Phone: (512) 943-1300
Fax: (512) 943-1444

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
2	CAD-PROF-ADD	Regional CAD System Administrator Class (Beginners Class)	$995.00	$1,990.00	$0.00

Class: CAD System Administrator Class (Beginners Class)
Duration: 3 days
Rate: $995 per attendee
Date: March 3 - 5th, 2015

Total:	**$1,990.00**	**$0.00**

This quote is valid until 09/30/15

Please fax signed quote to Brian Rennie @ 407-304-1272

Contact me at 336-885-0911 if I can be of further assistance or if you have any questions.

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

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Payment Terms are as Follows:

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SunGard Public Sector Application Annual Support - the initial term of Maintenance and Support Services is included in License Fees and begins upon execution of this Quote and extends for a twelve (12) month period. Subsequent terms of support will be for twelve (12) month periods, commencing at the end of the initial support period. Support fees shown for the second term of support shall be due prior to the start of that term. Fees for subsequent terms of support will be due prior to the start of that term at the then prevailing rate. Third Party Application Annual Support Fees - payment terms shall be as provided by the Third Party to Customer with the exception that any fees listed above for the initial term of support are due upon execution of this Quote.

Accepted:

Williamson County, TX

Signature	Date	Printed Name

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

PURCHASE ORDER

WILLIAMSON COUNTY
1848

Williamson County
Purchasing Department
901 S.Austin Ave,
Georgetown, TX 78626
512-943-1100

P.O.Number: **155749**
Date:02/23/2015
Version:

Important: Purchase Order number must appear on invoices and packages. Acknowledge if unable to ship on time. Purchases are valid only when covered by this Purchase Order and signed by an authorized person.

Vendor:
SUNGARD PUBLIC SECTOR INC
OSSI TRAINING SERVICES
4000 OSSI CT
HIGH POINT NC 27265

Requested By: Purvis, Terry E

Delivery Date: 02/24/2015

Ship to:
9-1-1 Communications
911 Tracy Chambers Lane
Georgetown, TX 78626

Bill to:
9-1-1 Communications
911 Tracy Chambers Lane
Georgetown, TX 78626

Description	Price	Per	Amount
1: Regional CAD System Admin Class Per the terms and conditions of quote #BNRQ1469 dated 2/17/15	995.00	2	1,990.00

Supplier Item: CAD-PROF-ADD

Notes to Supplier:

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Total **1,990.00**

STATE SALES TAX EXEMPTION CERTIFICATE NO: 74-6000978-4

Terms and Conditions are available at www.wilco.org/purchasing.
Terms of payment are in accordance with Texas Prompt Payment Act.

This Purchase Order represents requisitioned goods or services for which funding has been verified through a financial encumbrance. The Purchase order has been prepared/ processed as authorized by: Robert E. Space, CPA, CPPO, Williamson County Purchasing Agent.

Authorized By: Lisa Maraler

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

PURCHASE ORDER

WILLIAMSON COUNTY
1848

Williamson County
Purchasing Department
901 S.Austin Ave,
Georgetown, TX 78626
512-943-1100

P.O.Number: **152495**
Date:07/10/2014
Version:

Important: Purchase Order number must appear on invoices and packages. Acknowledge if unable to ship on time. Purchases are valid only when covered by this Purchase Order and signed by an authorized person.

Vendor:
SUNGARD PUBLIC SECTOR INC
12709 COLLECTION CENTER DR
CHICAGO IL 60693

Requested By: McCulley, Tammy L

Delivery Date: 07/14/2014

Ship to:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626

Bill to:
Info Technology Srvs
301 SE Inner Loop-Suite 105
Georgetown, TX 78626

Description	Price	Per	Amount
1: CAD MODIFICATION: NO NOTES FOR FIRE ON SPAWNED CALLS; INCLUDES ANNUAL MAINTENANCE	1.00	16008	16,008.00
Supplier Item: CAD-CUST-MOD			
Notes to Supplier:			
2: PROJECT MANAGEMENT FOR CAD MOD	1.00	1280	1,280.00
Supplier Item: CAD-PROJ-MGNT			
Notes to Supplier: ADDITIONAL INFORMATION PER VENDOR REQUEST:			
"PER THE TERMS AND CONDITIONS OF QUOTE# BNBRQ1053 DATED 6/11/14"			

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Total **17,288.00**

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Authorized By: Peggy Woolbridge

DocuSign Envelope ID: F221A65D-2811-4122-9567-3BAEDA33481F

Richard - ITS

SunGard Public Sector Inc.
4000 OSSI Court - High Point, NC 27265 -
Phone: 336-878-1287 - Fax: 407-304-1272 - Email: brian.rennie@sungardps.com

PO#152495

SUNGARD®
PUBLIC SECTOR

Add-On Quote

Date	Quote #	Acct Mgr
06/11/14	BNBRQ1053	Brian Rennie

Quote Prepared For:

Williamson County, TX
Richard Semple
508 S. Rock Street
Georgetown, TX 78626
Phone: (512) 943-1300
Fax: (512) 943-1444

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	CAD-CUST-MOD	CAD Modification: No notes for Fire on Spawned Calls	$13,800.00	$13,800.00	$2,208.00
		Add a new function to the command line to Add Remarks to All (ARA) in order for Fire to see the notes. (pricing includes escalated timeframe) ***All costs provided by SunGard regarding new development or modifications are costs for SunGard's participation in the development. Any Third Party costs required for the completion of the project have not been included in SunGard's pricing.***			
1	CAD-PROJ-MGNT	Project Management	$1,280.00	$1,280.00	$0.00
		CAD project management includes professional services from SunGard for project coordination and project management. The project management fee also includes coordinating with the Customer's project manager all SunGard related deliveries such as application software, implementation services, and scheduling of SunGard's resources with the Customer.			
			Total:	**$15,080.00**	**$2,208.00**

This quote is valid until 11/30/14

Terms and Conditions: Notwithstanding anything to the contrary herein, Payment for CAD Modification services as well as Project Management services are due on invoice, upon completion

Total # 17,288.00

99759
962.58
4100

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Accepted:

Williamson County, TX

Signature	Date	Printed Name

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WILLIAMSON COUNTY
1848

Williamson County
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901 S.Austin Ave,
Georgetown, TX 78626
512-943-1100

P.O.Number: **155749**
Date:02/23/2015
Version:

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HIGH POINT NC 27265

Requested By: Purvis, Terry E

Delivery Date: 02/24/2015

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Authorized By: Lisa Maraler