

From: Ann Starr [<mailto:astarr@alliancewp.com>]
Sent: Wednesday, June 17, 2015 11:28 AM
To: Shelley Loughrey
Cc: Tara Raymore; Nicola Leach; QM
Subject: Re: Williamson County-EAP Utilization Report Q3-2015

Hi Shelley

Thanks for the additional information.

I completely understand how busy you will be with several RFPs.

We'd be happy to extend the contract if you are satisfied with our performance.

We have priced the contract and we can offer a price reduction from \$2.86 to \$2.36 a \$.50 PEPM reduction.

We can create an addendum extending for one or two additional years if that is approved.

Let me know once you hear back on this offer.

Ann

On Jun 16, 2015, at 5:03 PM, Shelley Loughrey <sloughrey@wilco.org> wrote:

Ann,

As it is right now, I have three other RFP's in place, and in review of the contract with Alliance we do have an option to extend for two one year extensions. I am going to propose we extend for one more year, and will need to get this approved by the Benefits Committee and Commissioners Court as well. I will discuss with Purchasing as we will need an approved amendment to extend signed by Judge Gattis.

Just too many things on the table right now for us in benefits.

Thank you.

Shelley M. Loughrey, PHR
Benefits Administrator
Williamson County Human Resource Department
301 S/E Inner Loop, Suite 108
Georgetown, TX 78626
Phone: (512)-943-1604
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Please consider the environment before printing this email

From: Ann Starr [<mailto:astarr@alliancewp.com>]
Sent: Tuesday, June 16, 2015 4:49 PM
To: Shelley Loughrey
Cc: Tara Raymore; Nicola Leach; QM
Subject: Re: Williamson County-EAP Utilization Report Q3-2015

You're welcome Shelley!
Any idea when your RFP for EAP services will be released this year?
Ann

On Jun 16, 2015, at 2:40 PM, Shelley Loughrey <sloughrey@wilco.org> wrote:

Hello Ann,

Thank you for the report received today. We will review and discuss with our Leadership Team.

Thanks again.

Shelley M. Loughrey, PHR
Benefits Administrator
Williamson County Human Resource Department
301 S/E Inner Loop, Suite 108
Georgetown, TX 78626
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Please consider the environment before printing this email

From: Ann Starr [<mailto:astarr@alliancewp.com>]
Sent: Tuesday, June 16, 2015 2:01 PM
To: Shelley Loughrey; Tara Raymore
Cc: Nicola Leach; QM
Subject: Williamson County-EAP Utilization Report Q3-2015

Good Afternoon Shelley,

Attached you will find your 3Q-2015 Annual Utilization report, covering the period March 1, 2015 May 31, 2015.

Key events to date are as follows:

Utilization rate of **13.46%** for helpline Calls and Cases

Call: when employees speak telephonically to a counselor for assessment

Case: when employees have a face-to-face meeting with a counselor in their locale

67.3% Employee

2.9% Employee's child

13.5% Employee's spouse/partner

1.0% Laid-off employee

15.4% Not Disclosed

Problems assessed include:

60.2% Emotional/Psychological

7.8% Family

1.9% Financial

8.7% Legal

6.8% Occupational

13.6% Relationships

1.0% Substance Abuse

376 Face to Face counseling hours used

2.96 Average # sessions used per closed case

88.6% of clients reported their problem as Improved or Completely Resolved as a result of EAP services

11 Community Referrals

9 Legal Services

1 Self-help

1 Other

1.5 of 16 Personal & Professional Development Training Hours utilized

9 Free Training Opportunities via our monthly Workplace Wellness Webcast
0 attendees

Please let me know if you have any questions. Alliance Work Partners appreciates the opportunity to partner with your organization in providing the EAP to your most valuable resource for your employees. We remain committed to working with your organization to effectively serve the needs of your employees and their family members, managers, and organization. Please feel free to contact me if you have any questions about the information on the reports or if you would like additional information about our services.

Please confirm receipt.