

Schedule 1

12/24/2015

WILLIAMSON COUNTY
301 Se Inner Loop Ste 105
Georgetown, Texas 78626 - 8207
Maintenance Renewal - Jan 2016
 DIR-TSO-2699

Charles Artz

Total Investment
\$74,052.76

<u>Contract</u>	<u>Contract Description</u>	<u>Term</u>	<u>Price</u>
Prism Assist	Assist w/Avaya Monitoring; NBD Parts; No On-Site; No Terminals	1 Year	\$66,487.97
Vendor Assist	Avaya Upgrade Advantage (CM, AES, TSAPI)	1 Year	\$5,520.00
Prism Assist	Assist Full Coverage 8X5 no Terminals (CMS)	1 Year	\$2,044.79
Services Contract Total			\$74,052.76

Notes Term: Jan. 1, 2016 to Dec. 31, 2016.

Total Investment **\$74,052.76**

Services identified in this Schedule 1 are billed annually in advance.

This quote will be valid for a period of 45 days following the date of this Schedule 1. Thereafter, this quote/Schedule 1 will no longer be of any force and effect. All charges identified herein are exclusive of federal, state and local sales, use, excise, utility and gross receipts taxes, other similar tax-like charges, and tax-related surcharges, which Customer agrees to pay. This Schedule 1 is subject to all terms and conditions of terms and conditions of the applicable Agreement, in effect, or otherwise entered into by, Customer and Arrow Systems Integration, Inc., on behalf of itself and its U.S.-based subsidiaries, affiliates and successors, and formerly known as Shared Solutions and Services, Inc. ("Arrow SI"). All references in the Agreement to "Shared Solutions and Services, Inc." are changed to "Arrow Systems Integration, Inc.," and references to "S3" and/or "Arrow S3" are changed to "Arrow SI." This Schedule 1 contains confidential and proprietary information of Arrow SI. Any information contained herein may not be disclosed, duplicated, or reproduced, in whole or in part, to any third party except the recipient identified herein without the prior written consent of Arrow SI.

Customer Signature _____ Date _____

WILLIAMSON COUNTY

Proposal Id: 10538051, Date: 12/24/2015

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