

**SERVICE AGREEMENT PROGRAM**

Williamson County  
211 West 6th Street  
Taylor, TX 76574  
JP Precinct 4

**COVERED ITEMS**

We propose to furnish the materials and perform the labor necessary for the completion of the Scheduled Maintenance & Service Program on system(s):

Serviceable Item  
697

Serial Number  
SSC Ack. 369729, 8 Carriages

Location  
LSMA Job 415-7-6640

**SERVICE LEVEL OPTIONS**

Platinum (Preventative Maintenance, Labor, and Parts Program)

- \* One scheduled Preventative Maintenance inspection per year.
- \* Covers 100% of all Labor Service charges for repairs.
- \* Covers 100% for all parts required as a result of normal wear & tear.  
Does not include operator error or misuse.
- \* Additional investment required for repairs performed outside of normal business hours.



Annual Investment to insure the safety of your equipment:

Program effective dates: 10/1/16 through 9/30/17

**\$1,106.31**

For Extended Agreements we will apply a 5% discount on a 2 year price total and 10% discount on a 3 year price total.

Southwest Solutions Group would like to thank you for the opportunity to serve you and our team looks forward to serving you in other areas, please visit our website at [www.southwestsolutions.com](http://www.southwestsolutions.com) for more products & services.

Sincerely,  
Chelsea Brown  
Direct: 972-331-8876  
Cell: 214-998-0045  
Fax: 888-980-8177  
[chelseabrown@southwestsolutions.com](mailto:chelseabrown@southwestsolutions.com)

**Services to be performed by SSG authorized factory-trained personnel.**

**Inspection & Testing of:**

Electrical Systems

- \* Safety Features
- \* Electrical Wiring & Switches
- \* Mechanical & Logical Controls
- \* Anti-Tip Devices
- \* Carriage Limit Switches
- \* Floor & Overall Operation
- \* Ease of Movement

Mechanical Assist Systems / Manual Systems

- \* Anti-Roll Locking Pin
- \* Turn-Handle Assembly
- \* Tension of chain on turn handle drive
- \* Mechanical Safety Features & Controls
- \* Shelving Anchors
- \* Ease of Movement
- \* Loose Hardware & Fasteners

**Lubrication & Adjustment of: (All Systems)**

- \* All Moving Parts, Chains & Rails
- \* Limit Switches

**General Maintenance & Cleaning of:**

- \* Floor & Tracks
- \* Face Panels & Controls

**Inspection Report:**

- \* Communication of inspection findings to the customer

**Scheduled maintenance services will be performed on a scheduled basis of 1 per year. Covers all service calls throughout the effective dates of agreement.**

To schedule service please call Paul Stanko at 800-803-1083 ext. 9778 or via email [PStanko@southwestsolutions.com](mailto:PStanko@southwestsolutions.com). You can also request service from our website, [www.southwestsolutions.com](http://www.southwestsolutions.com) by clicking on the "request service" link at the top of the page.

## ACCEPTANCE PAGE FOR SERVICE AGREEMENT

Williamson County, JP Precinct 4

When accepted please **CHECK** the option of choice, authorize below, and return a copy to Southwest Solutions Group via email [chelseabrown@southwestsolutions.com](mailto:chelseabrown@southwestsolutions.com) or via fax (888) 980-8177 to the attention of CHELSEA BROWN, please retain original for your records.

Accepted by: \_\_\_\_\_ Date: \_\_\_\_\_

Title: \_\_\_\_\_

Bill-To Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zipcode: \_\_\_\_\_

Purchase Order # if appropriate: \_\_\_\_\_

Attention Accounts Payable: \_\_\_\_\_

If paying by Visa, Master Card, or American Express:

Full Name on Card: \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

### OTHER NOTES

Preventative Maintenance, Service and Repair calls are provided during Southwest Solutions Group's normal work hours Monday - Friday, excluding holidays.

This Agreement does not cover repairs for damages caused by acts of God, vandalism or misuse. Southwest Solutions Group is not responsible for delays or failure to furnish parts or service caused by acts of God, labor unrest, failure of transport or operational errors and causes beyond the control of Southwest Solutions Group.

To help ensure proper operation, you should perform all routine periodic housekeeping duties as outlined in your system's operating manual. You must ensure no foreign matter or debris falls into areas that may hinder normal operation of the equipment, resulting in equipment failure.

Coverage under this Agreement will be voided if the equipment is dismantled, relocated or substantially modified without prior approval from Southwest Solutions Group.

Southwest Solutions Group

By:  \_\_\_\_\_

Printed Name: Calvin Miller

Title: CFO/COO

Date: 9/19/16